

# *Vantage Report*

## ***User's Guide***

Version 3.0  
10/2006  
Edition 1





# About This User's Guide

## Intended Audience

This manual is intended for people who want to configure the Vantage Report using the web configurator. You should have at least a basic knowledge of TCP/IP networking concepts and topology.

## Related Documentation

- Included CD  
Refer to the included CD for support documents.
- Quick Start Guide  
The Quick Start Guide is designed to help you get up and running right away.
- Vantage Report Online Help  
Embedded web help for descriptions of individual screens and supplementary information.
- ZyXEL Glossary and Web Site  
Please refer to [www.zyxel.com](http://www.zyxel.com) for an online glossary of networking terms and additional support documentation.

## User Guide Feedback

Help us help you. Send all User Guide-related comments, questions or suggestions for improvement to the following address, or use e-mail instead. Thank you!

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# Document Conventions

## Warnings and Notes

These are how warnings and notes are shown in this User's Guide.



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Warnings tell you about things that could harm you or your device.

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Notes tell you other important information (for example, other things you may need to configure or helpful tips) or recommendations.




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## Syntax Conventions

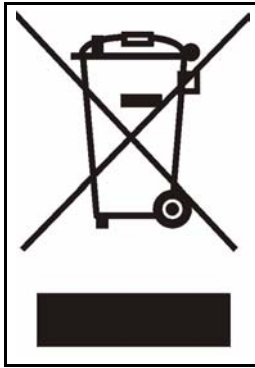
- The version number on the title page is the version of Vantage Report that is documented in this User's Guide.
- Enter means for you to type one or more characters and press the carriage return. Select or Choose means for you to use one of the predefined choices.
- The choices of a menu item are in **Bold Arial** font.
- Mouse action sequences are denoted using a right angle bracket (>). For example, click **Traffic > WEB > Top Hosts** means first click **Traffic**, then click **WEB** and finally click **Top Hosts**.

## Icons Used in Figures

Figures in this User's Guide may use the following generic icons.

|   |   |   |
|---|---|---|
| Computer<br> | Server<br> | Networking Device<br> |
|---|---|---|

This product is recyclable. Dispose of it properly.





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# PART I

# Introduction

---

Introducing Vantage Report (31)

The Vantage Report Server (33)

The Web Configurator (37)



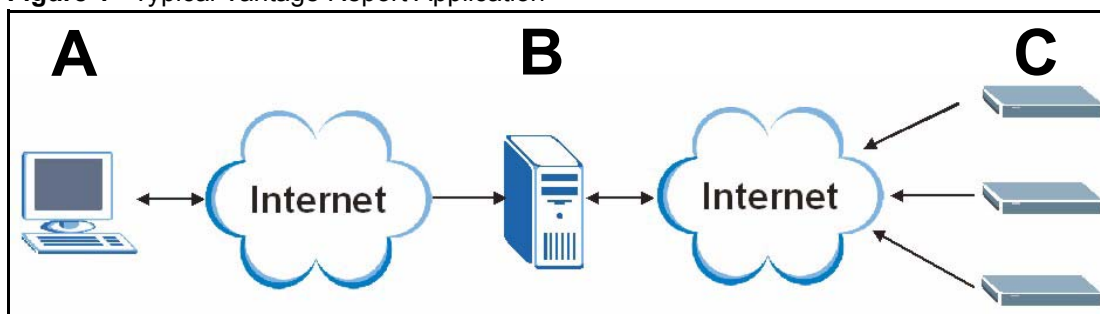
# Introducing Vantage Report

Please see the Quick Start Guide for Vantage Report setup requirements, installation, and access. This chapter introduces Vantage Report. See [Appendix A on page 339](#) for a list of key features.

## 1.1 Introduction

Vantage Report is a cost-effective, browser-based global management solution that allows an administrator from any location to easily manage, monitor and gather statistics on ZyXEL devices located worldwide. With Vantage Report, you can monitor network access, enhance security, and anticipate future bandwidth needs. A typical application is illustrated in [Figure 1](#).

**Figure 1** Typical Vantage Report Application



In this example, you use the web configurator (A) to set up the Vantage Report server (B). You also configure the ZyXEL devices (C) to send their logs and traffic statistics to the Vantage Report Server. The Vantage Report server collects this information. Then, you can

- monitor the whole network
- look at historical reports about network performance and events
- examine device logs

The Vantage Report server can also send statistical reports to you by e-mail.

## 1.2 Versions

There are two versions of Vantage Report, the basic version and the full version. When you install Vantage Report, you get the basic version. The full version requires a license key, which you usually have to purchase.



---

This User's Guide discusses the features in the full version.

---

The following table shows some of the differences between the basic and full version.

**Table 1** Differences Between Basic Version and Full Version

| FEATURE                                 | BASIC   | FULL          |
|---|---------|---------------|
| Number of supported devices             | 1       | up to 100     |
| Supported formats for scheduled reports | PDF     | PDF, HTML     |
| Drill-down reports                      | 1 layer | 2 layers      |
| Reverse DNS lookup                      | no      | yes           |
| Reverse Hostname lookup                 | no      | yes           |
| Web usage by category                   | no      | yes           |
| AntiVirus                               | no      | yes           |
| AntiSpam                                | no      | yes           |
| Dashboard                               | no      | yes           |
| Number of scheduled reports             | 20      | 20 per device |
| Customizable scheduled report templates | no      | yes           |
| Schedule Report Format                  | PDF     | PDF, HTML     |
| Reports for the ZyWALL 1050             | no      | yes           |

There is also a free trial of the full version. The trial version is the same as the full version except that it only supports one device. You can get the trial version by registering Vantage Report. See [Section 12.6 on page 327](#) for more information



# The Vantage Report Server

This chapter explains several characteristics of the Vantage Report server.

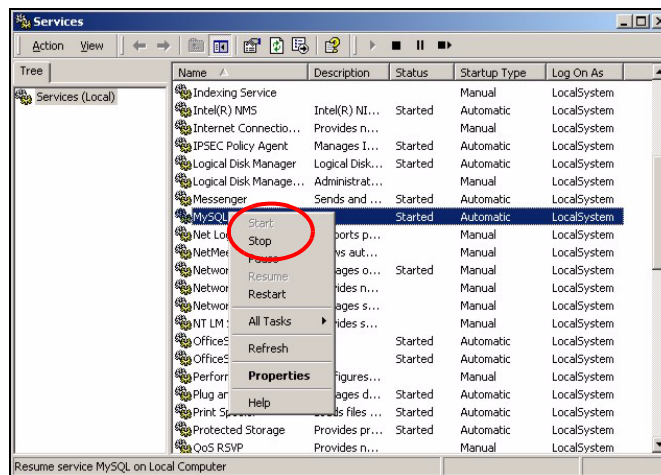
## 2.1 Starting and Stopping the Vantage Report Server



Make sure the port Vantage Report uses for web services is not used by other applications, especially web servers.

The Vantage Report server runs as a service on the Vantage Report server. By default, this service starts automatically when you log in to the Vantage Report server. You can use the services management screen to start, stop, or configure this service. To open this screen,

- 1 In Windows 2000, click **Start > Settings > Control Panel > Administrative Tools > Services**. The **Services** screen opens.



- 2 Right-click on **Vantage Report**. A menu appears.
- 3 Select **Start** or **Stop** to start or stop the Vantage Report service. Select **Properties** to configure the service.

## 2.2 E-Mail in the Vantage Report Server



Before the Vantage Report server can send e-mail to anyone, you have to configure the SMTP mail server. See [Section 12.2 on page 322](#) for more information.

The Vantage Report server can use e-mail to send information in several situations. In some situations, it sends e-mail to the e-mail address that is associated with a specific user (see [Section 12.3 on page 323](#)). In other situations, it sends e-mail to any valid e-mail address.

- **scheduled report** - The Vantage Report server can send one or more statistical reports regularly or one-time to any valid e-mail address. See [Chapter 11 on page 299](#) for more information.
- **system notifications** - When certain system parameters cross a threshold (minimum or maximum) value, the Vantage Report server sends e-mail to the Vantage Report administrator (the e-mail address associated with the `root` account). Some of these messages are warnings; in some situations, however, the Vantage Report server starts or stops receive logs. See [Appendix A on page 339](#) for a list of parameters and threshold values. One of the threshold values can be configured. See [Section 12.1 on page 317](#).
- **forgotten password** - A user clicks **Forget Password?** in the **Login** screen. In this case, the Vantage Report server sends the account information to the e-mail address associated with the specified user name. See [Section 3.2 on page 37](#) for an example of the **Login** screen.
- **test message** - The Vantage Report administrator tests the SMTP mail server settings. The Vantage Report server sends an e-mail message to the e-mail address associated with the `root` account. See [Section 12.2 on page 322](#) for more information.

## 2.3 Time in the Vantage Report Server

- In Vantage Report, clock time is the time the Vantage Report server receives information (log entries or traffic statistics) from the ZyXEL devices, not the time the device puts in the entry. As soon as the Vantage Report server receives information, it replaces device times with the current time in the Vantage Report server.
- The Vantage Report server processes log entries and traffic statistics before the information is available in any screen (including log viewers). For performance reasons, the Vantage Report server does not process this information right away. Instead, the processing time depends on the way the information is used in Vantage Report. See the following table for processing times for each menu item.

**Table 2** Processing Times by Menu Item

| MENU ITEM | TIME (MIN) |
|-----------|------------|
| Monitor   | 5          |

**Table 2** Processing Times by Menu Item

| MENU ITEM  | TIME (MIN) |
|--|------------|
| Traffic, Network Attack, Security Policy, Authentication | 5          |
| Log Viewer > All Logs                                    | 5          |

## 2.4 ZyXEL Device Configuration and Source Data

The following table identifies the configuration required in ZyXEL devices for each screen in Vantage Report.

**Table 3** ZyNOS-based ZyXEL Device Configuration Requirements by Menu Item

| MENU ITEM(S)                                 | SOURCE DATA        | LOG SETTINGS*      | ADDITIONAL           |
|--|--------------------|--------------------|----------------------|
| Monitor > Bandwidth                          | traffic statistics | --                 | --                   |
| Monitor > Service                            | traffic statistics | --                 | --                   |
| Monitor > Attack                             | log entries        | Attack             | --                   |
| Monitor > Intrusion                          | log entries        | IDP                | IDP > Signature      |
| Monitor > AntiVirus                          | log entries        | Anti-Virus         | Anti-Virus > General |
| Monitor > AntiSpam                           | log entries        | Anti-Spam          | --                   |
| Traffic                                      | traffic statistics | --                 | --                   |
| VPN  | log entries        | IPSec              | --                   |
| Network Attack > Attack                      | log entries        | Attack             | --                   |
| Network Attack > Intrusion                   | log entries        | IDP                | IDP > Signature      |
| Network Attack > AntiVirus                   | log entries        | Anti-Virus         | Anti-Virus > General |
| Network Attack > AntiSpam                    | log entries        | Anti-Spam          | --                   |
| Security Policy > Firewall Access Control    | log entries        | Access Control     | --                   |
| Security Policy > Application Access Control | N/A                | N/A                | N/A                  |
| Security Policy > WEB Blocked                | log entries        | Blocked Web Sites  | --                   |
| Security Policy > WEB Allowed                | log entries        | Forward Web Sites  | --                   |
| Event > Login                                | log entries        | System Maintenance | --                   |
| Event > Session Per Host                     | log entries        | Access Control     | --                   |
| Log Viewer > All Logs                        | log entries        | **                 | **                   |

\* - The names of categories may be different for different devices. Use the category that is appropriate for each device.

\*\* - The log viewers display whatever log entries the ZyXEL devices record, including log entries that may not be used in other reports.

**Table 4** ZyWALL 1050 Configuration Requirements by Menu Item

| MENU ITEM(S)                                 | SOURCE DATA                       | LOG SETTINGS*        | ADDITIONAL      |
|--|-----------------------------------|----------------------|-----------------|
| Monitor > Bandwidth                          | traffic statistics                | --                   | --              |
| Monitor > Service                            | traffic statistics                | --                   | --              |
| Monitor > Attack                             | log entries                       | IDP                  | --              |
| Monitor > Intrusion                          | log entries                       | IDP                  | IDP > Signature |
| Monitor > AntiVirus                          | N/A                               | N/A                  | N/A             |
| Monitor > AntiSpam                           | N/A                               | N/A                  | N/A             |
| Traffic                                      | traffic statistics<br>log entries | --<br>User           | --              |
| VPN  | log entries                       | IPSec, User          | --              |
| Network Attack > Attack                      | log entries                       | IDP                  | --              |
| Network Attack > Intrusion                   | log entries                       | IDP                  | IDP > Signature |
| Network Attack > AntiVirus                   | N/A                               | N/A                  | N/A             |
| Network Attack > AntiSpam                    | N/A                               | N/A                  | N/A             |
| Security Policy > Firewall Access Control    | log entries                       | Firewall             | --              |
| Security Policy > Application Access Control | log entries                       | Application Patrol   | --              |
| Security Policy > WEB Blocked                | log entries                       | Blocked web sites    | --              |
| Security Policy > WEB Allowed                | log entries                       | Forward web sites    | --              |
| Event > Login                                | log entries                       | User                 | --              |
| Event > Session Per Host                     | log entries                       | Sessions Limit, User | --              |
| Log Viewer > All Logs                        | log entries                       | **                   | **              |

\* - The names of categories may be different for different devices. Use the category that is appropriate for each device.

\*\*\* - The log viewers display whatever log entries the ZyXEL devices record, including log entries that may not be used in other reports.

- **Source Data** - Some screens use log entries; some screens use traffic statistics. Some ZyXEL devices do not track traffic statistics. If Vantage Report does not get one of these, the screens are empty. See the Quick Start Guide for detailed instructions.
- **Log Settings** - If ZyXEL devices do not record some categories of log entries, Vantage Report does not have any information to display either. For example, if you want to look at VPN traffic for a particular device, the device has to record log entries for **IPSec**. For most devices, go to the **Logs > Log Settings** screen, and select the appropriate categories. You may also use the command-line interface.
- **Additional** - In some cases, it is possible to control what log entries are recorded in even more detail. For example, in some ZyXEL devices, it is possible to control what attack types are logged. For most devices, go to the screen indicated to select the appropriate log entries. You may also use the command-line interface.

# The Web Configurator

This chapter provides the minimum requirements to use the web configurator, describes how to access the web configurator, and explains each part of the main screen in the web configurator.

## 3.1 Web Configurator Requirements

The web configurator is a browser-based interface that you can use to set up, manage, and use Vantage Report. You can run it on the Vantage Report server or on a different computer. Your web browser should meet the following requirements:

- Internet Explorer 6.0 or later, Firefox 1.07 or later (local or remote)
- JavaScript enabled
- Macromedia Flash Player 7 or later
- Recommended screen resolution: 1024 x 768 pixels

## 3.2 Web Configurator Access

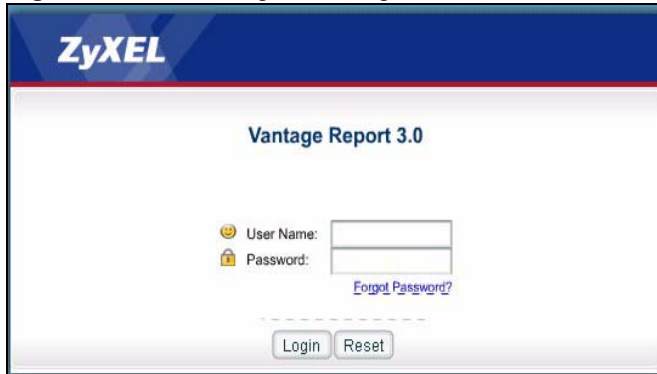
To access the web configurator, follow these steps:

- 1 Make sure Vantage Report is installed and running properly. (See the Quick Start Guide.)
- 2 Open a browser window, and go to <http://a.b.c.d:xxxxx/vrpt>, where
  - [a.b.c.d](#) is the IP address of the Vantage Report server. If you open the web configurator on the same computer on which you installed Vantage Report, enter `localhost`.
  - [xxxxx](#) is the port number you entered during installation.

For example, you might enter <http://localhost:8080/vrpt> or <http://212.100.9.161:9090/vrpt>.

In either case, the web configurator **Login** screen displays.

**Figure 2** Web Configurator Login Screen



If you forget your password, enter your user name, and click **Forget Password?** Vantage Report sends your password to the e-mail address (if any) for your **User Name**. See [Section 2.2 on page 34](#) for more information about e-mail in Vantage Report and [Section 12.3 on page 323](#) for more information about SMTP configuration.

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- 3 Enter the **User Name** (default: root) and **Password** (default: root).

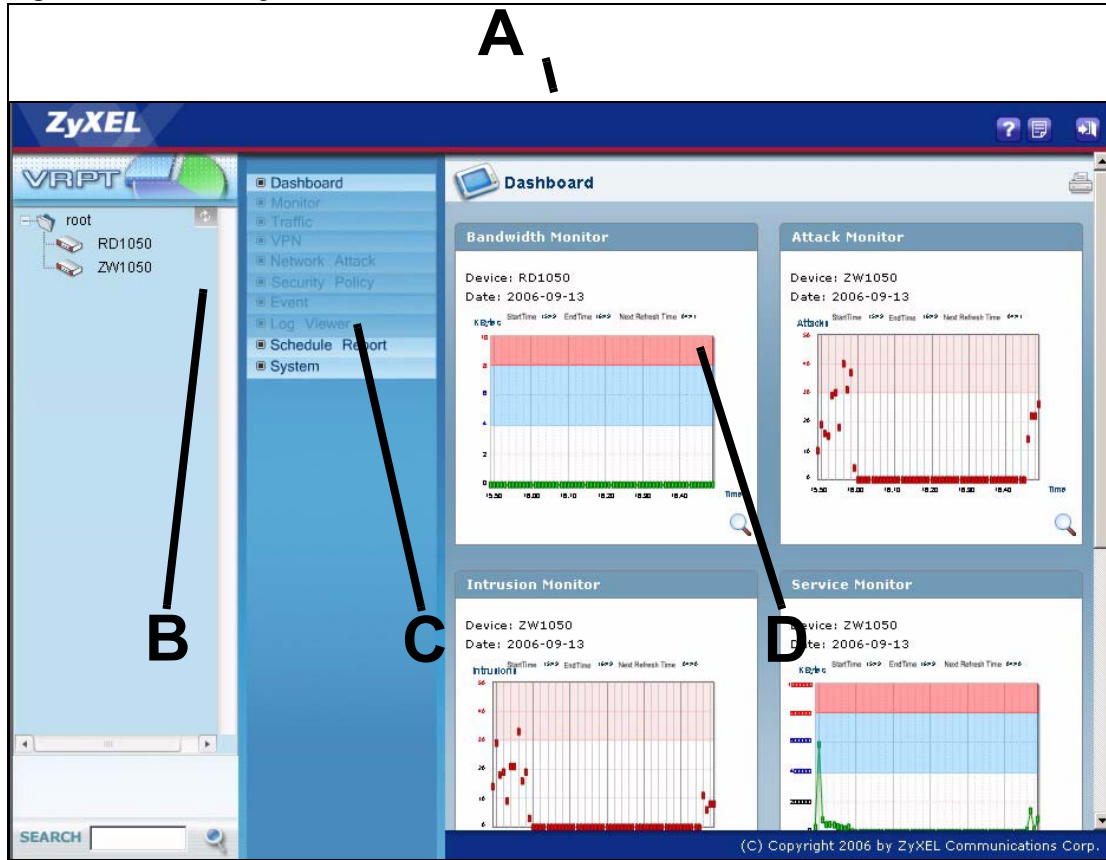


See [Section 12.3 on page 323](#) to change the password.

---

- 4 Click the **Login** button. The main screen in Vantage Report appears.

Figure 3 Web Configurator Main Screen



The main screen is divided into four parts: the title bar (A), the device window (B), the function window (C), and the report window (D). The title bar provides some icons that are useful anytime. The device window displays and organizes the ZyXEL devices that can provide information to Vantage Report. The function window lists the reports you can generate and organizes these reports into categories. Last, the report window shows the selected report for the selected device(s).






For security reasons, Vantage Report automatically times out after fifteen minutes of inactivity. Log in again if this happens.

The rest of this section discusses each part of the main screen in more detail.

### 3.3 Title Bar

The title bar has three icons. These icons are explained in the table below.

**Table 5** Title Bar

| ICON  | DESCRIPTION   |
|---|---|
|  | The help icon opens the help page for the current screen in Vantage Report. |
|  | The about icon opens a screen with the version of Vantage Report.           |
|  | The logout icon logs you out of Vantage Report.                             |

### 3.4 Device Window

Use the device window to select which device(s) you want to include in a report, add devices to Vantage Report, and remove devices from Vantage Report.



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You have to add the device to the device window if you want Vantage Report to store log or traffic information from this device. If the Vantage Report server receives logs or traffic information from a device that is not in this list, it discards the logs.

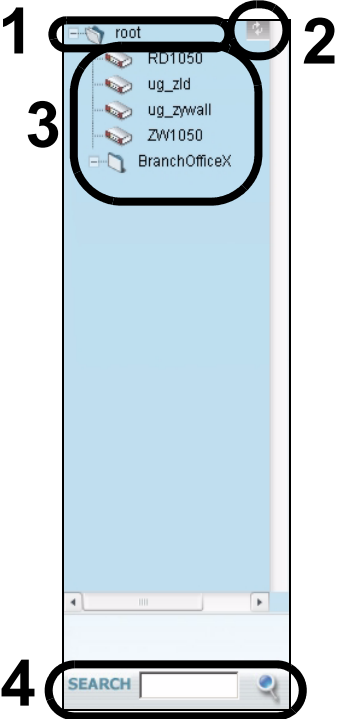
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In the device window, you can also look at basic information about each device, edit the information about the device, and search for devices in Vantage Report using this information. This chapter explains how to do these things.

The device window is located on the left side of the main screen in the web configurator. [Figure 4](#) shows an example.



Figure 4 Device Window



Each numbered section above is described in the following table.

Table 6 Device Window

| SECTION | DESCRIPTION   |
|---------|---|
| 1       | <b>To add a device to Vantage Report,</b> <ul style="list-style-type: none"><li>• right click on root, and select <b>Add Device</b>. The <b>Add Device</b> screen appears in the device window. (See <a href="#">Figure 5</a>.)</li></ul> <b>To add a folder to Vantage Report,</b> <ul style="list-style-type: none"><li>• right click on root, and select <b>Add Folder</b>. The <b>Add Folder</b> screen appears in the device window. (See <a href="#">Figure 5</a>.)</li></ul> |
| 2       | <b>To update the device window,</b> <ul style="list-style-type: none"><li>• click the <b>Refresh</b> button.</li></ul>  |

**Table 6** Device Window

| SECTION | DESCRIPTION  |
|---------|--|
| 3       | <p><b>To move a device in the device window tree</b></p> <ul style="list-style-type: none"> <li>right-click on the device, and select <b>Cut it</b>. Then right-click the destination folder and select <b>Paste to</b>.</li> </ul> <p><b>To select which device is included in a report</b></p> <ul style="list-style-type: none"> <li>click on the device.</li> </ul> <p><b>To look at the basic information about a device,</b></p> <ul style="list-style-type: none"> <li>click on the device. The <b>Device Information</b> screen appears in the report window. (See <a href="#">Figure 5</a>.)</li> </ul> <p><b>To edit the basic information about a device,</b></p> <ul style="list-style-type: none"> <li>right-click on the device, and select <b>Edit Device</b>. The <b>Edit Device</b> screen appears in the device window. (See <a href="#">Figure 5</a>.)</li> </ul> <p><b>To edit the basic information about a folder,</b></p> <ul style="list-style-type: none"> <li>right-click on the folder, and select <b>Edit Folder</b>. The <b>Edit Folder</b> screen appears in the device window. (See <a href="#">Figure 5</a>.)</li> </ul> <p><b>To remove a device from Vantage Report,</b></p> <ul style="list-style-type: none"> <li>right-click on the device, and select <b>Delete Device</b>. Vantage Report confirms you want to delete it before doing so.</li> </ul> <p><b>To remove a folder from Vantage Report,</b></p> <ul style="list-style-type: none"> <li>right-click on the folder, and select <b>Delete Folder</b>. Vantage Report confirms you want to delete it before doing so.</li> </ul> |
| 4       | <p><b>To search for a device,</b></p> <ul style="list-style-type: none"> <li>type any part of the name, MAC address, or note in the <b>SEARCH</b> field, and click the magnifying glass. If a match is found, Vantage Report highlights the device in the device window, but the report window does not change. If a match is not found, you get a message. You can click the magnifying glass again to look for another match.</li> </ul>   |

When you add a device to Vantage Report, you can specify the name, MAC address, type, and any notes for the device. When you click on the device, this information is displayed in the report window (see [Section 3.6.1 on page 52](#)). When you edit a device, however, you can only edit the name and the notes. If you want to update the MAC address or device type, you have to delete the current device and add it again. These screens are discussed in more detail together in [Figure 5 on page 42](#).

**Figure 5** Add/Edit Device and Add/Edit Folder Screens

The figure displays four screenshots of web configuration screens:

- Add Device:** A form with fields for Name, MAC, Type (dropdown menu showing 'ZYWALL'), and Note. An 'Add' button is at the bottom.
- Edit Device:** A form with fields for Name (containing 'P1\_Justin') and Note (containing 'Justin's P1'). A 'Save' button is at the bottom.
- Add Folder:** A form with fields for Name and Note. An 'Add' button is at the bottom.
- Edit Folder:** A form with fields for Name (containing 'BranchOfficeX') and Note. A 'Save' button is at the bottom.

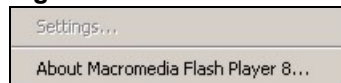
Each field is explained in the following table.

**Table 7** Add/Edit Device and Add/Edit Folder Screen Fields

| LABEL | DESCRIPTION   |
|-------|---|
| Name  | Enter the name of the device or folder you want to add to Vantage Report. The device name can consist of alphanumeric characters, underscores(_), periods(.), or dashes(-), and it must be 1-28 characters long. This name is used to refer to the device (or folder) in Vantage Report, and it has to be different than other device (or folder) names in Vantage Report. You can use the system name of a device as the name for that device. |
| MAC   | This field is not available in the <b>Edit Device</b> screen. Enter the LAN MAC address of the device you want to add. For the ZyWALL 1050, use the first (lowest) LAN MAC address. Once you add the device, you cannot change the MAC address anymore.   |
| Type  | This field is not available in the <b>Edit Device</b> screen. Select the model type of the device you want to add. Choices are: <b>ZyWALL</b> , <b>Prestige</b> , <b>IDP 10</b> , and <b>ZyWALL 1050</b> . Not all reports (and fields in reports) are available with all models. See <a href="#">Table 166 on page 340</a> for a list of which items Vantage Report supports with various firmware versions of various devices.                |
| Note  | Enter any additional notes you want to make for the device or folder here.  |
| Add   | This field is available in the <b>Add Device</b> screen. Click this to add the device to Vantage Report. It takes time before Vantage Report displays information received from this device.  |
| Save  | This field is available in the <b>Edit Device</b> screen. Click this to save your changes to Vantage Report.  |

You can also right-click in the device window. If you do not right-click on a device or folder, the following menu appears. If you right-click on a device or folder, you can see the following menu items at the end of the menu.

**Figure 6** Device Window Right-Click Menu



Click **About Macromedia Flash Player 8...** to get information about the current version of Flash.

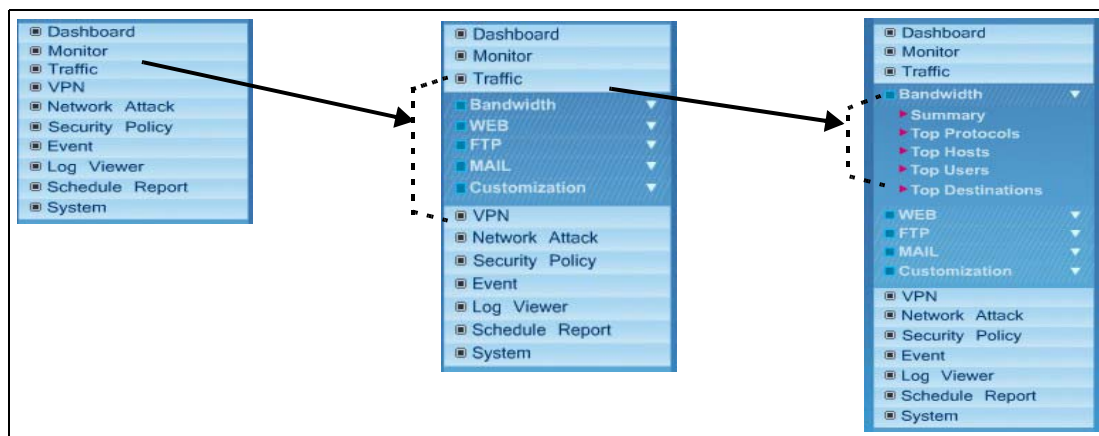
## 3.5 Function Window

Use the function window to select which monitor, statistical report, or screen you want to open.



You have to select a device before you can open a monitor or statistical report.

These screens are organized into menus. Click on each top-level menu item to look at the second-level menu items. If a small triangle appears on the right side next to the menu item, then click on the second-level menu item to look at the third-level menu items. Otherwise, click on the monitor, statistical report, or screen you want to open. This is demonstrated in [Figure 7](#)

**Figure 7** Function Window

You can only open one second-level and one third-level menu at one time. If you open another one, the first one automatically closes.

[Table 8](#) expands the function window and introduces each monitor, statistical report, and screen. In addition, it also indicates if you can drill down into each statistical report.



Not every report (or fields in a report) is available with every model of device and firmware version. See [Table 166 on page 340](#) for a list of which items Vantage Report supports with various firmware versions of various devices.

**Table 8** Function Window

| LEVEL 1/2 | LEVEL 3 | FUNCTION  |
|-----------|---------|---|
| Dashboard |         | The dashboard gives a quick top level summary of activity across devices. The dashboard is available with the full version of Vantage Report. |
| Monitor   |         | Use monitors to check the status of ZyXEL devices.  |
| Bandwidth |         | Use this report to monitor the total amount of traffic handled by the selected device.  |
| Service   |         | Use this report to monitor the amount of traffic generated by web, FTP, mail, or VPN services in the selected device.                         |
| Attack    |         | Use this report to monitor the number of Denial-of-Service (DoS) attacks detected by the selected device's firewall.                          |
| Intrusion |         | Use this report to monitor the number of intrusions detected by the selected device's IDP feature.  |
| AntiVirus |         | Use this report to monitor the number of virus occurrences prevented by the selected device.  |
| AntiSpam  |         | Use this report to monitor the number of spam messages stopped by the selected device.  |

**Table 8** Function Window

| LEVEL 1/2 | LEVEL 3          | FUNCTION  |
|-----------|------------------|---|
| Traffic   |                  | Use these reports to look at how much traffic was handled by ZyXEL devices or who used the most bandwidth in a ZyXEL device. You can also look at traffic in various directions.                            |
| Bandwidth | Summary          | Use this report to look at the amount of traffic handled by the selected device by time interval. You can also use this report to look at the top services in a specific time interval.                     |
|           | Top Protocol     | Use this report to look at the top services generating traffic through the selected device. You can also use this report to look at the top sources of traffic for any top service.                         |
|           | Top Hosts        | Use this report to look at the top sources of traffic in the selected device. You can also use this report to look at the top services for any top source.  |
|           | Top Users        | Use this report to look at the top users generating traffic through the selected device. You can also use this report to look at the top services used by any top bandwidth user.                           |
|           | Top Destinations | Use this report to look at the top destinations of traffic in the selected device. You can also use this report to look at the services that were used the most to access the top destination IP addresses. |
| WEB       | Top Sites        | Use this report to look at the top destinations of web traffic. You can also use this report to look at the top sources of web traffic for any top destination.   |
|           | Top Hosts        | Use this report to look at the top sources of web traffic. You can also use this report to look at the top destinations of web traffic for any top source.  |
|           | Top Users        | Use this report to look at the top sources of web traffic by user. You can also use this report to look at the top destinations of web traffic for any top user.  |
| FTP       | Top Sites        | Use this report to look at the top destinations of FTP traffic. You can also use this report to look at the top sources of FTP traffic for any top destination.   |
|           | Top Hosts        | Use this report to look at the top sources of FTP traffic. You can also use this report to look at the top destinations of FTP traffic for any top source.  |
|           | Top Users        | Use this report to look at the top sources of FTP traffic by user. You can also use this report to look at the top destinations of FTP traffic for any top user.  |
| MAIL      | Top Sites        | Use this report to look at the top destinations of mail traffic. You can also use this report to look at the top sources of mail traffic for any top destination.   |
|           | Top Hosts        | Use this report to look at the top sources of mail traffic. You can also use this report to look at the top destinations of mail traffic for any top source.  |
|           | Top Users        | Use this report to look at the top sources of mail traffic by user. You can also use this report to look at the top destinations of mail traffic for any top user.  |

**Table 8** Function Window

| LEVEL 1/2     | LEVEL 3               | FUNCTION  |
|---------------|-----------------------|---|
| Customization | Customization         | Use the <b>Service Settings</b> screen to add, edit, or remove services whose traffic you can view in the other <b>Service &gt; Customization</b> reports.  |
|               | Top Destinations      | Use this report to look at the top destinations of traffic for other services. You can also use this report to look at the top sources of traffic for other services for any top destination.                                   |
|               | Top Sources           | Use this report to look at the top sources of traffic for other services. You can also use this report to look at the top destinations of traffic for other services for any top source.  |
|               | Top Users             | Use this report to look at the top sources of traffic for other services. You can also use this report to look at the top destinations of other services' traffic for any top user. The service is selected in the main report. |
| VPN           |                       | Use these reports to look at the top sources and destinations of traffic in VPN tunnels.  |
| Site-to-Site  | Link Status           | Use this report to see which of the device's VPN tunnels are connected.   |
|               | Traffic Monitor       | Use this report to monitor the total amount of traffic handled by a device's VPN tunnels.   |
|               | Top Peer Gateways     | Use this report to look at the top destinations of VPN traffic. You can also use this report to look at the top sources of VPN traffic for any top destination.   |
|               | Top Sites             | Use this report to look at the peer IPSec routers with the most VPN traffic. You can also use this report to look at the top sources of VPN traffic for any top destination.  |
|               | Top Tunnels           | Use this report to look at the VPN tunnels with the most VPN traffic. You can also use this report to look at the top senders or receivers of VPN traffic for a top VPN tunnel.   |
|               | Top Protocols         | Use this report to look at the top services generating VPN traffic through the selected device. You can also use this report to look at the top senders or receivers of any top service through VPN.                            |
|               | Top Hosts             | Use this report to look at the top sources of VPN traffic. You can also use this report to look at the top destinations of VPN traffic for any top source.  |
|               | Top Users             | Use this report to look at the users that send or receive the most VPN traffic. You can also use this report to look at the services sent through VPN from or to a top user.  |
|               | Top Destinations      | Use this report to see to where the device sent the most VPN traffic. You can also use this report to look at the services sent through VPN from or to a top destination.   |
| Remote Access | Total Users & Traffic | Use this report to monitor the total number of remote access users connected to the device and the amount of traffic the device handled for the dynamic VPN tunnels.  |
|               | User Status           | Use this report to see which of the device's remote access users are connected.   |
|               | Top Protocols         | Use this report to display which services the remote access users used the most. You can also use this report to look at the top remote access senders or receivers of any top service.   |
|               | Top Destinations      | Use this report to look at the destinations with the most remote access VPN traffic. You can also use this report to look at the remote access hosts that sent the most traffic to the selected top destination.                |

**Table 8** Function Window

| LEVEL 1/2      | LEVEL 3          | FUNCTION  |
|----------------|------------------|---|
| Xauth          | Successful Login | Use this report to monitor the total number of users that have successfully logged in to use one of the device's VPN tunnels.   |
|                | Failed Login     | Use this report to monitor the total number of users that have made unsuccessful attempts to log in to use one of the device's VPN tunnels.   |
| Network Attack |                  | Use these reports to look at Denial-of-Service (DoS) attacks that were detected by the ZyXEL device's firewall.   |
| Attack         | Summary          | Use this report to look at the number of DoS attacks by time interval. You can also use this report to look at the top categories of DoS attacks in a specific time interval.   |
|                | Top Attacks      | Use this report to look at the top kinds of DoS attacks by number of attacks. You can also use this report to look at the top categories of DoS attacks for any top source.   |
|                | Top Sources      | Use this report to look at the top sources of DoS attacks by number of attacks. You can also use this report to look at the top categories of DoS attacks for any top source.   |
|                | By Category      | Use this report to look at the top categories of DoS attacks by number of attacks. You can also use this report to look at the top sources of DoS attacks for any top category.   |
|                | By Type          | Use this report to look at the top categories of DoS attacks by number of attacks. You can also use this report to look at the top sources of DoS attacks for any top category.   |
| Intrusion      |                  | Use these reports to look at intrusion signatures, types of intrusions, severity of intrusions, and the top sources and destinations of intrusions that are logged on the selected ZyXEL device.  |
|                | Summary          | Use this report to look at the number of intrusions by time interval. You can also use this report to look at the top intrusion signatures in a specific time interval.   |
|                | Top Intrusions   | Use this report to look at the top intrusion signatures by number of intrusions. You can also use this report to look at the top sources of intrusions for any top signature.   |
|                | Top Sources      | Use this report to look at the top sources of intrusions by number of intrusions. You can also use this report to look at the top intrusion signatures for any top source.  |
|                | Top Destinations | Use this report to look at the top destinations of intrusions by number of intrusions. You can also use this report to look at the top intrusion signatures for any top destination.  |
|                | By Severity      | Use this report to look at the top severities (significance) of intrusions by number of intrusions. The levels of severity, in decreasing order of significance, are Emergency (system is unusable), Alert (immediate action is required), Critical, Error, Warning, Notice, Informational, and Debug. You can also use this report to look at the top intrusion signatures for any severity. |

**Table 8** Function Window

| LEVEL 1/2                  | LEVEL 3                  | FUNCTION   |
|----------------------------|--------------------------|--|
| AntiVirus                  |                          | Use these reports to look at viruses that were detected by the ZyXEL device's anti-virus feature.  |
|                            | Summary                  | Use this report to look at the number of virus occurrences by time interval. You can also use this report to look at the top viruses in a specific time interval.  |
|                            | Top Viruses              | Use this report to look at the top viruses by number of occurrences. You can also use this report to look at the top sources of any top virus.   |
|                            | Top Sources              | Use this report to look at the top sources of virus occurrences by number of occurrences. You can also use this report to look at the top viruses for any top source.  |
|                            | Top Destination          | Use this report to look at the top destinations of virus occurrences by number of occurrences. You can also use this report to look at the top viruses for any top destination.  |
| AntiSpam                   |                          | Use these reports to look at spam messages that were detected by the ZyXEL device's anti-spam feature. You can also look at the top senders and sources of spam messages.  |
|                            | Summary                  | Use this report to look at the number of spam messages by time interval. You can also use this report to look at the top combinations of senders and first SMTP servers to which the spam was sent in a specific time interval.            |
|                            | Top Senders              | Use this report to look at the top combinations of senders and first SMTP servers to which the spam was sent by number of messages.  |
|                            | Top Sources              | Use this report to look at the top sources (last mail relay) of spam messages by number of messages.   |
|                            | By Score                 | Use this report to look at the top scores calculated for spam messages by number of messages.  |
| Security Policy            |                          | Use these reports to look at the top sources and destinations of traffic that is forwarded or blocked based on each device's content filtering settings. You can also look at the amount of traffic forwarded or blocked by time interval. |
| Firewall Access Control    | Top Users Blocked        | Use this report to look at the users from which the device blocked the most traffic.   |
|                            | Top Packets Blocked      | Use this report to look at the firewall rule that blocked the most packets.  |
| Application Access Control | Top Applications Blocked | Use this report to look at the applications for which the device blocked the most connections.   |
|                            | Top Users Blocked        | Use this report to look at the users for which the device blocked the most connections.  |
|                            | Top Applications Allowed | Use this report to look at the applications for which the device allowed the most connections.   |



**Table 8** Function Window

| LEVEL 1/2        | LEVEL 3          | FUNCTION  |
|------------------|------------------|---|
| WEB Blocked      | Summary          | Use this report to look at the number of attempts to access blocked web sites by time interval. You can also use this report to look at the top sources of attempts to access blocked web sites in a specific time interval.                            |
|                  | Top Sites        | Use this report to look at the top destinations in attempts to access blocked web sites by number of attempts. You can also use this report to look at the top sources of attempts to access blocked web sites for any top destination.                 |
|                  | Top Hosts        | Use this report to look at the top sources of attempts to access blocked web sites by number of attempts. You can also use this report to look at the top destinations in attempts to access blocked web sites for any top source.                      |
|                  | Top Users        | Use this report to look at the users for which the device blocked the most web site access attempts. You can also look at the top destinations for any user for which the device blocked the most web site access attempts.                             |
|                  | By Category      | Use this report to look at the top categories of destinations in attempts to access blocked web sites by number of attempts. You can also use this report to look at the top destinations in attempts to access blocked web sites for any top category. |
| WEB Allowed      | Summary          | Use this report to look at the number of attempts to access allowed web sites by time interval. You can also use this report to look at the top sources of attempts to access allowed web sites in a specific time interval.                            |
|                  | Top Sites        | Use this report to look at the top destinations of attempts to access allowed web sites by number of attempts. You can also use this report to look at the top sources of attempts to access allowed web sites for any top destination.                 |
|                  | Top Hosts        | Use this report to look at the top sources of attempts to access allowed web sites by number of attempts. You can also use this report to look at the top destinations in attempts to access allowed web sites for any top source.                      |
|                  | Top Users        | Use this report to look at the top users for which the device forwarded web traffic. You can also use this report to look at the top destinations for any top source of forwarded web traffic.  |
| Event            |                  |   |
| Login            |                  | Use these screens to look at who successfully logged into the ZyXEL device (for management or monitoring purposes) or who tried to log in but failed.   |
|                  | Successful Login | Use this screen to look at who successfully logged into the ZyXEL device (for management or monitoring purposes).   |
|                  | Failed Login     | Use this screen to look at who tried to log in into the ZyXEL device (for management or monitoring purposes) but failed.  |
| Session Per Host |                  | A device can limit a user's maximum number of NAT sessions. Use these screens to see who has exceeded the maximum number of NAT sessions the most often.  |
|                  | Top Hosts        | Use this screen to see which hosts have most frequently gone over the maximum number of NAT sessions per host.  |
|                  | Top Users        | Use this screen to see which users have most frequently gone over the maximum number of NAT sessions per host.  |
| Log Viewer       |                  | Use these screens to look at log entries for the selected ZyXEL device.   |
| All Logs         |                  | Use these log viewer screens to look at all the log entries for the selected ZyXEL device.  |
| Schedule Report  |                  |   |
| Summary          |                  | Use these screens to set up and maintain daily, weekly, and overtime (one-time) reports that Vantage Report sends by e-mail.  |

**Table 8** Function Window

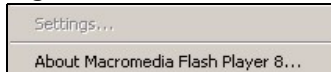
| LEVEL 1/2             | LEVEL 3         | FUNCTION   |
|-----------------------|-----------------|--|
| Template              |                 | Use these screens to add and edit report templates.  |
| System                |                 | The <code>root</code> account can use all of the following screens. Other users can use the <b>About</b> screen and some features in <b>User Management</b> .  |
| General Configuration |                 | Use this screen to maintain global reporting settings, such as how many days of logs to keep and default chart type.   |
| Server Configuration  |                 | Use this screen to set up the SMTP mail server that Vantage Report uses for notifications and scheduled reports.   |
| User Management       |                 | The <code>root</code> account can use these screens to view, add, edit, or remove Vantage Report users. Other users can only use these screens to look at and edit their user settings, including their password.  |
| Data Maintenance      | Configuration   | You can use this screen to backup or restore the settings in the <b>General Configuration</b> , <b>Server Configuration</b> , and <b>User Management</b> screens. (The format is XML.)   |
|                       | Device List     | You can use this screen to export the current device window to an XML file, or you can add devices stored in XML format to Vantage Report.   |
| Upgrade               |                 | Use this screen to install new releases of Vantage Report. Do not use this screen to upgrade to the full version.  |
| Registration          |                 | Use this screen to get the trial version, upgrade to the full version, or increase the number of devices Vantage Report supports.  |
| Log Receiver          | By Day(Summary) | Use this screen to look at the total number of logs that Vantage Report received by day. You can also use this screen to look at the total number of logs that Vantage Report received from each device on a particular day. You can also use this screen to look at the number of logs in each category that Vantage Report received from an individual device on a particular day. |
|                       | By Device       | Use this screen to look at the number of logs in each category that Vantage Report received from an individual device over a selected range of days. You can also use this screen to look at the number of logs in each category that Vantage Report received from an individual device over a selected range of days.   |
| About                 |                 | Use this screen to get the current release and copyright for Vantage Report.   |

The following table lists the differences in the functions for the basic and full versions.

**Table 9** Function differences for Basic and Full Versions

| FEATURE   | BASIC | FULL   | NOTES   |
|---|-------|--|---|
| Bandwidth Report by Direction   | ALL   | Incoming<br>Outgoing<br>ALL<br>LAN-WAN<br>LAN-DMZ<br>LAN-LAN<br>WAN-WAN<br>WAN-DMZ<br>WAN-LAN<br>DMZ-WAN<br>DMZ-DMZ<br>DMZ-LAN |   |
| Traffic > Bandwidth   | Yes   | Yes  | Bandwidth monitor is available for basic version.   |
| Traffic > WEB   | Yes   | Yes  |   |
| Traffic > FTP   | Yes   | Yes  |   |
| Traffic > MAIL  | Yes   | Yes  |   |
| Traffic > Customization   | Yes   | Yes  |   |
| VPN > Site to Site > Top Peer Gateways  | Yes   | Yes  |   |
| VPN > Site to Site > Top Hosts  | Yes   | Yes  |   |
| VPN others  | No    | Yes  |   |
| Network Attack >Attack  | Yes   | Yes  |   |
| Network Attack > Intrusion<br>(Report for IDP10)                                | Yes   | Yes  | Available for 2.00(XA0) and later.  |
| Network Attack > Intrusion<br>(Report for ZyWALL series and the<br>ZyWALL 1050) | No    | Yes  | Available for 4.00 and later if<br>ZyWALL series.<br>Available for 1.01 and later for the<br>ZyWALL 1050. |
| Network Attack >AntiVirus   | No    | Yes  | Available for 4.00 and later.   |
| Network Attack >AntiSpam  | No    | Yes  | Available for 4.00 and later.   |
| Security Policy >Firewall Access Control  | No    | Yes  |   |
| Security Policy > Application Access<br>Control                                 | No    | Yes  |   |
| Security Policy > WEB Blocked > By<br>Category                                  | No    | Yes  |   |
| Security Policy > WEB Blocked Others  | Yes   | Yes  |   |
| Security Policy > WEB Allowed Report  | Yes   | Yes  |   |
| Event > Login   | Yes   | Yes  |   |
| Event > Session Per Host  | No    | Yes  |   |

You can also right-click in the function window. The following menu appears.

**Figure 8** Function Window Right-Click Menu

Click **About Macromedia Flash Player 8...** to get information about the current version of Flash.

## 3.6 Report Window

The report window displays the monitor, statistical report, or screen that you select in the device window and the function window.

### 3.6.1 Device Information Screen

When you first click on a device in the device window, the information you configured for the device display in the report window. See [Section 3.4 on page 40](#) for how to add and edit device information.

**Figure 9** Device Information Screen

Each field is explained in the following table.

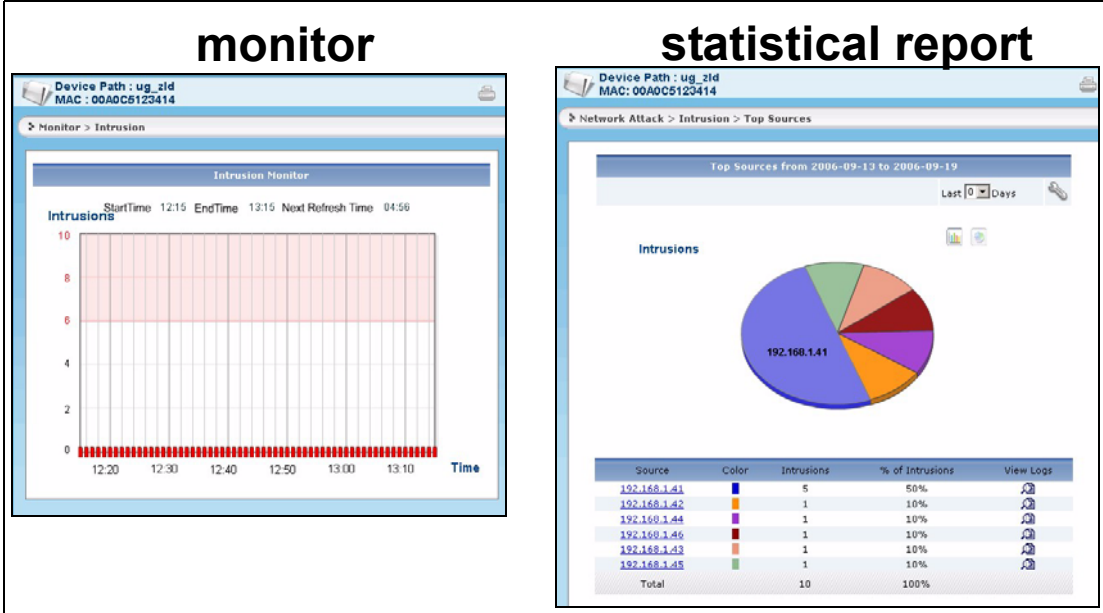
**Table 10** Device Information Screen Fields

| LABEL       | DESCRIPTION   |
|-------------|---|
| Device Path | You can create multiple layers of folders for devices. This field displays the name used to refer to the device in Vantage Report and the folders that the device is in. For example, if the device path is “folder1/folder2/myZW5”, “folder1” is in the root folder, “folder2” is in folder1 and “myZW5” is the name of the device and it is in folder2. |
| Device MAC  | This is the LAN MAC address of the device. For the ZyWALL 1050, this is the first (lowest) LAN MAC address.   |
| Device Type | This is the model type of the device. It can be <b>ZyWALL</b> , <b>Prestige</b> , <b>IDP 10</b> , and <b>ZyWALL 1050</b> . Not all reports (and fields in reports) are available with all models. See <a href="#">Table 166 on page 340</a> for a list of which items Vantage Report supports with various firmware versions of various devices.          |
| Device Note | This is any additional notes you added for the device.  |

### 3.6.2 Monitors and Statistical Reports

The layout in the report window is similar for all monitors. Similarly, the layout is similar for all statistical reports. For other screens, the layout is different for each one. Typical examples of monitors and statistical reports are shown in [Figure 10](#).

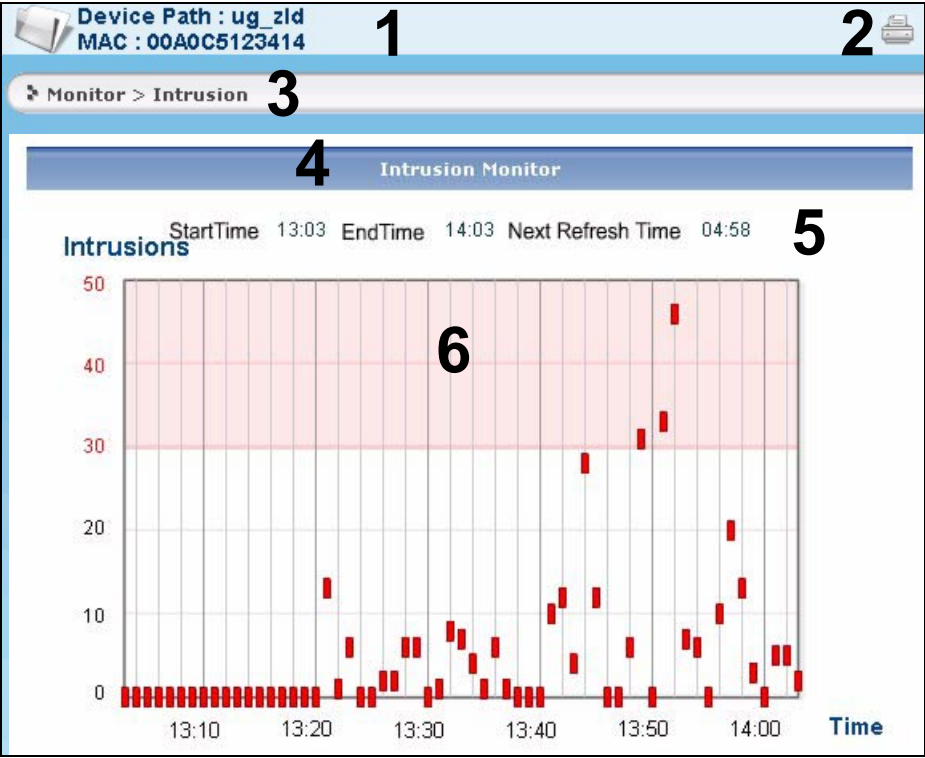
Figure 10 Report Window: Monitor and Statistical Report Examples



3.6.2.1 Monitor Layout

A typical monitor is shown in Figure 4.

Figure 11 Typical Monitor Layout



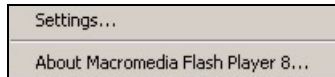
Each numbered section above is described in the following table.

**Table 11** Typical Monitor Features

| SECTION | DESCRIPTION  |
|---------|--|
| 1       | <b>Device Name, MAC:</b> These fields are the same ones you entered when you added the device. (See <a href="#">Section 3.4 on page 40.</a> )  |
| 2       | <b>Print icon:</b> Click this icon to <b>print</b> the current screen.   |
| 3       | This field shows the menu items you selected to open this monitor.   |
| 4       | This field displays the title of the monitor.  |
| 5       | <b>Start Time:</b> the time of the earliest traffic information in the graph<br><b>End Time:</b> the time of the latest traffic information in the graph.<br><b>Next Refresh Time:</b> This field displays how much time remains until Vantage Report automatically updates the screen. You can also update the screen immediately by clicking the menu item again. This time is not the same as the processing time that is discussed in <a href="#">Section 2.3 on page 34.</a>          |
| 6       | The graph shows how the status changes over time. The X-axis (horizontal) is time. See <a href="#">Section 2.3 on page 34</a> for more information about clock time in Vantage Report. The Y-axis (vertical) depends on the type of monitor you select. In <a href="#">Figure 11</a> , the Y-axis is the number of attacks the device has detected during one-minute intervals. See <a href="#">Section 2.4 on page 35</a> for more information about the source data used by the monitor. |

You can also right-click on monitors. In some places, you see the standard browser menu. In other places (especially on graphs), the following menu appears.

**Figure 12** Report Window Right-Click Menu

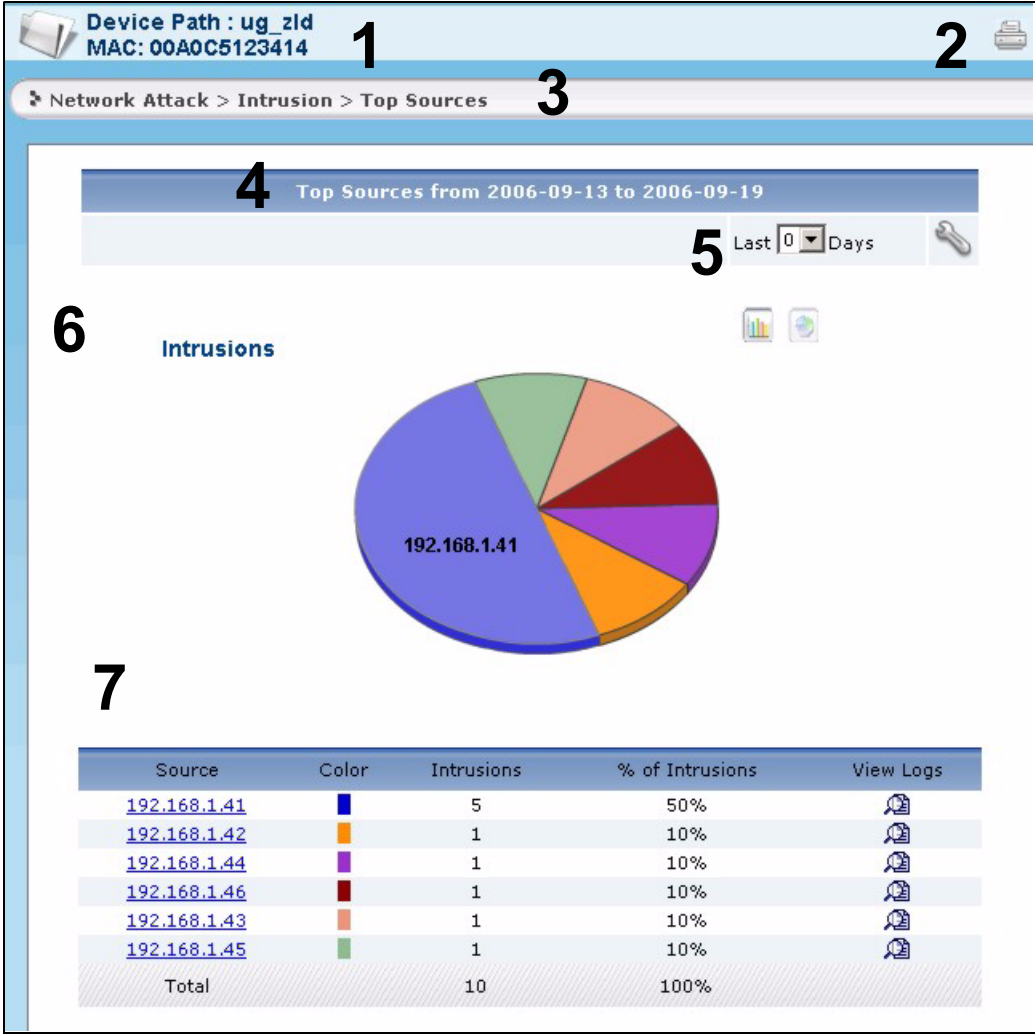


Click **Settings...** if you want to change the Flash settings on the Vantage Report server. In most cases, this is unnecessary. Click **About Macromedia Flash Player 8...** to get information about the current version of Flash.

### 3.6.2.2 Statistical Report Layout

A typical statistical report is shown in [Figure 13](#).

Figure 13 Typical Statistical Report Layout



Each numbered section above is described in the following table.

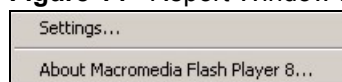
Table 12 Typical Statistical Report Features

| SECTION | DESCRIPTION  |
|---------|--|
| 1       | <b>Device Name, MAC:</b> These fields are the same ones you entered when you added the device. (See <a href="#">Figure 5 on page 42.</a> ) |
| 2       | <b>Print icon:</b> Click this icon to <b>print</b> the current screen.   |
| 3       | This field shows the menu items you selected to open this statistical report.  |
| 4       | This field displays the title of the statistical report. The title includes the date(s) you specified in section 5.                        |

**Table 12** Typical Statistical Report Features

| SECTION | DESCRIPTION  |
|---------|--|
| 5       | <p><b>Last Days, Settings:</b> Use one of these fields to specify what historical information is included in the report.</p> <ul style="list-style-type: none"> <li>Select how many days, ending (and including) today, in the <b>Last Days</b> drop-down list.</li> <li>Click <b>Settings</b>, and select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. See <a href="#">Section 12.1 on page 317</a>.</li> </ul> <p>When you change any of these fields, the report updates automatically. The <b>Last Days</b> field returns to zero, regardless of your selection. This way, you can refresh the report by selecting <b>Last Days</b> again. You can see the current date range in the title (section 4). Both the <b>Last Days</b> and <b>Settings</b> fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). They do not reset when you open or close drill-down reports.</p> <p>These fields are not available in drill-down reports because these reports use the same historical information as the main report.</p> <p>See <a href="#">Section 2.3 on page 34</a> for more information about time in these screens.</p> |
| 6       | <p>The graph displays the specified report visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>. See <a href="#">Section 12.1 on page 317</a>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> <p>See <a href="#">Section 2.4 on page 35</a> for more information about the source data used by the statistical report.</p>  |
| 7       | <p>In the table,</p> <ul style="list-style-type: none"> <li>Click on a link to drill down into the report. The current report is replaced by a detailed report for the selected record. The detailed report uses the same historical information you select in #5.</li> <li>If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with IP addresses (for example, "www.yahoo.com/200.100.20.10"). See <a href="#">Section 12.1 on page 317</a>.</li> <li>Some reports provide extra information (for example, number of traffic events) in the table. See each report for more information.</li> <li>Click a view logs icon to display the logs related to the individual record. See <a href="#">Section 2.4 on page 35</a> for more information about the source data used by the statistical report.</li> </ul>  |

You can also right-click on statistical reports. In some places, you see the standard browser menu. In other places (especially on graphs), the following menu appears.

**Figure 14** Report Window Right-Click Menu

Click **Settings...** if you want to change the Flash settings on the Vantage Report server. In most cases, this is unnecessary. Click **About Macromedia Flash Player 8...** to get information about the current version of Flash.

### 3.6.3 View Logs

The **View Logs** screen displays the logs related to an individual record in a statistical report. See [Appendix C on page 351](#) and [Appendix D on page 375](#) for information on the logs.



Figure 15 View Logs

The screenshot shows a web interface titled "View Logs". It contains a table with the following columns: Time, Source:Port, Destination:Port, Category, and Message. Below the table is a pagination bar with the text "Total Count:100 Total Page:10 First 1 2 3 4 5 6 7 8 9 10 Last" and a "Go" button. A "Back" button is located below the pagination bar.

| Time                | Source:Port       | Destination:Port | Category    | Message     |
|---------------------|-------------------|------------------|-------------|-------------|
| 2006-09-18 15:36:40 | 192.168.1.50:1505 | 192.170.1.44:161 | Traffic Log | Traffic Log |
| 2006-09-18 15:36:40 | 192.168.1.49:1505 | 192.170.1.43:123 | Traffic Log | Traffic Log |
| 2006-09-18 15:36:40 | 192.168.1.48:1505 | 192.170.1.42:119 | Traffic Log | Traffic Log |
| 2006-09-18 15:36:40 | 192.168.1.47:1505 | 192.170.1.31:115 | Traffic Log | Traffic Log |
| 2006-09-18 15:36:40 | 192.168.1.46:1505 | 192.170.1.31:109 | Traffic Log | Traffic Log |
| 2006-09-18 15:36:40 | 192.168.1.45:1505 | 192.170.1.31:87  | Traffic Log | Traffic Log |
| 2006-09-18 15:36:40 | 192.168.1.44:1505 | 192.170.1.31:22  | Traffic Log | Traffic Log |
| 2006-09-18 15:36:40 | 192.168.1.43:1505 | 192.170.1.31:7   | Traffic Log | Traffic Log |
| 2006-09-18 15:36:40 | 192.168.1.42:1505 | 192.170.1.31:20  | Traffic Log | Traffic Log |
| 2006-09-18 15:36:40 | 192.168.1.41:1505 | 192.170.1.31:21  | Traffic Log | Traffic Log |

Total Count:100 Total Page:10 First 1 2 3 4 5 6 7 8 9 10 Last  Go

Back

Each field is described in the following table.

Table 13 View Logs

| LABEL            | DESCRIPTION   |
|------------------|---|
| Time             | This field displays the time the Vantage Report server received the log entry, not the time the log entry was generated.  |
| Source:Port      | This field displays the source IP address and port (if any) of the event that generated the entry.  |
| Destination:Port | This field displays the destination IP address and port (if any) of the event that generated the entry.   |
| Category         | This field displays the type of log entry.  |
| Message          | This field displays the reason the log entry was generated.   |
| Total Count      | This field displays how many log entries there are for the specified search criteria.   |
| Total Page       | This field displays how many screens it takes to display all the log entries.   |
| First .. Last    | Click <b>First</b> , <b>Last</b> , or a specific page number to look at the records on that page. Some choices are not available, depending on the number of pages. |
| Go               | Enter the page number you want to see, and click <b>Go</b> .  |

## 3.7 Dashboard

The dashboard gives a quick top level summary of activity across devices. You get to pre-configure a list of reports or monitors you want Vantage Report to display first when you log in. The dashboard is available with the full version of Vantage Report.

The dashboard looks like this before you configure it.

**Figure 16** Dashboard Initial View



The following screen appears after you click the “here” link.

**Figure 17** Dashboard Configure

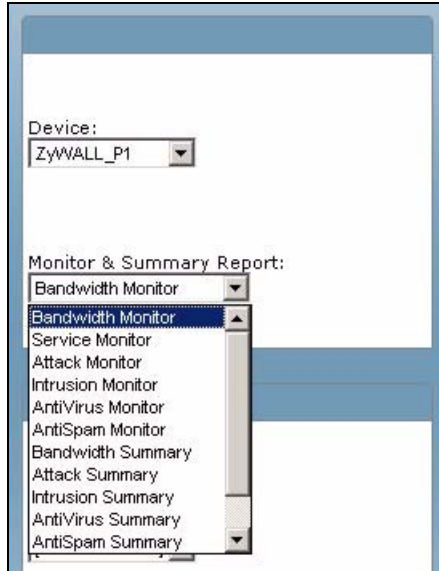


Select devices and then the monitor or summary to display for each. You can select the same device in more than one section of the dashboard.



Not every ZyXEL device supports every report. Only select a monitor or summary that the device supports.

**Figure 18** Dashboard Select Device and Monitor or Summary

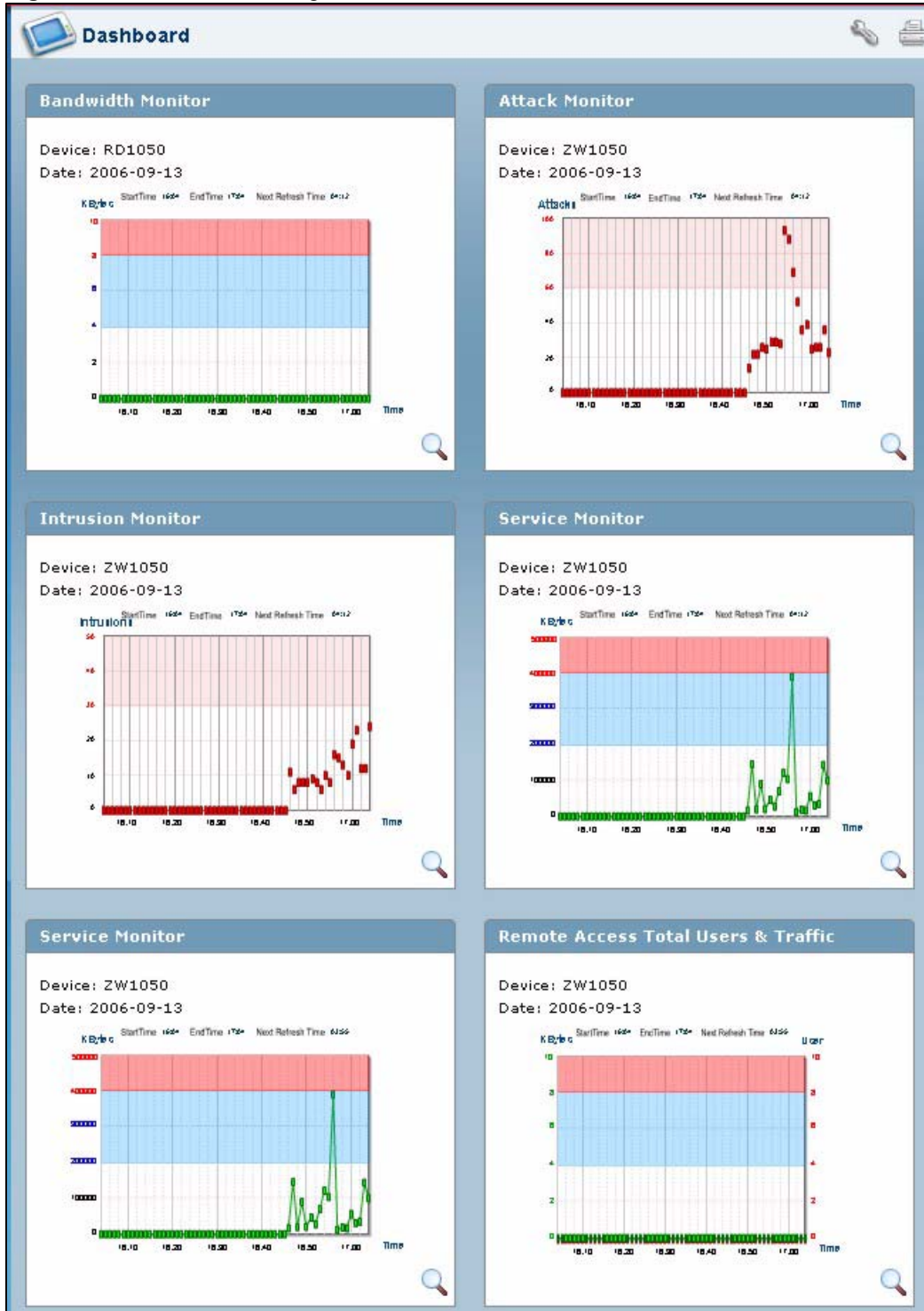


## 3.8 Dashboard

The dashboard looks as follows when you finish configuring it.




Click a report or monitor for more details on any of your pre-selected devices and reports. The dashboard is available with the full version of Vantage Report.

Figure 19 Dashboard Configured



The following table describes the dashboard icons. See the other sections in this user’s guide for details on the monitors and summaries.

**Table 14** Dashboard

| ICON  | DESCRIPTION  |
|---|--|
|  | The setting icon returns you to the dashboard configuration screen.              |
|  | The print icon prints the dashboard screen.                                      |
|  | The view detail icon zooms in on the monitor or summary to show you the details. |



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# PART II

## Monitor and Traffic

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Monitor (65)

Traffic (73)

VPN (139)





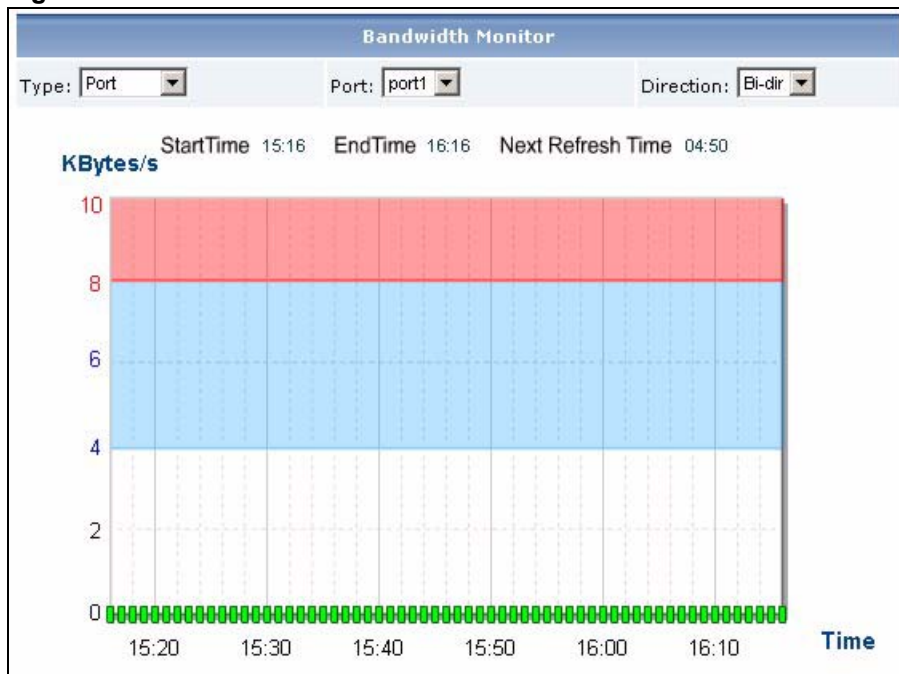
# Monitor

Use monitors to check the status of ZyXEL devices. See [Section 2.3 on page 34](#) for a related discussion about time.

## 4.1 Bandwidth Monitor

Use this report to monitor the total amount of traffic handled by the selected device. Click **Monitor** > **Bandwidth** to open this screen.

**Figure 20** Monitor > Bandwidth



Each field is described in the following table.

**Table 15** Monitor > Bandwidth

| LABEL | DESCRIPTION  |
|-------|--|
| title | This field displays the title of the monitor.  |
| Type  | Select <b>Port</b> to view bandwidth usage by physical interface.<br>Select <b>Interface</b> to view bandwidth usage by logical interface.<br>This field is not available with all models. |

**Table 15** Monitor > Bandwidth

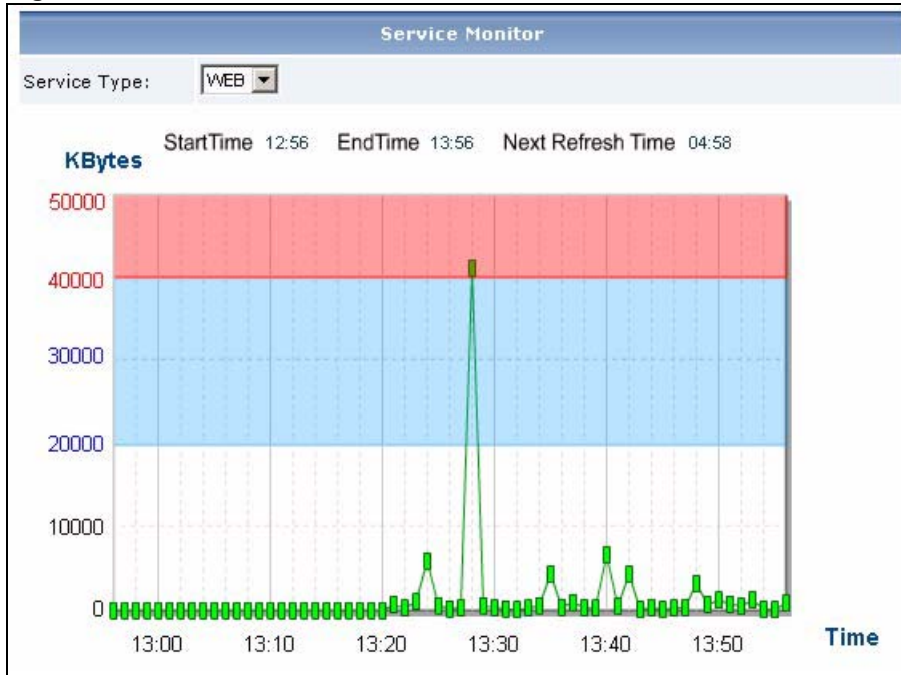
| LABEL             | DESCRIPTION  |
|-------------------|--|
| Port              | This field displays when you select <b>Port</b> in the <b>Type</b> field. Select the physical interface for which you want to view bandwidth usage. This field is not available with all models.   |
| Interface         | This field displays when you select <b>Interface</b> in the <b>Type</b> field. Select the logical interface for which you want to view bandwidth usage. This field is not available with all models.   |
| Direction         | Select for which direction of traffic, you want to view bandwidth usage.<br><b>Bi-dir</b> - all traffic, regardless of direction<br><b>Rx</b> - all traffic received on the device<br><b>Tx</b> - all traffic sent from the device<br>This field is not available with all models. |
| Start Time        | This field displays the clock time (in 24-hour format) of the earliest traffic statistics in the graph.  |
| End Time          | This field displays the clock time (in 24-hour format) of the latest traffic statistics in the graph.  |
| Next Refresh Time | This field displays how much time remains until Vantage Report automatically updates the screen. You can also update the screen immediately by clicking the menu item again.<br>This time is not the same as the processing time.  |
| graph             | The graph shows how the status changes over time.<br>Y-axis (vertical): how much traffic is handled by the device each minute<br>X-axis (horizontal): clock time, minutes only. These minutes represent clock times between the <b>Start Time</b> and <b>End Time</b> .            |

## 4.2 Service Monitor

Use this report to monitor the amount of traffic generated by web, FTP, mail, or VPN services in the selected device.

Click **Monitor > Service** to open this screen.

Figure 21 Monitor &gt; Service



Each field is described in the following table.

Table 16 Monitor &gt; Service

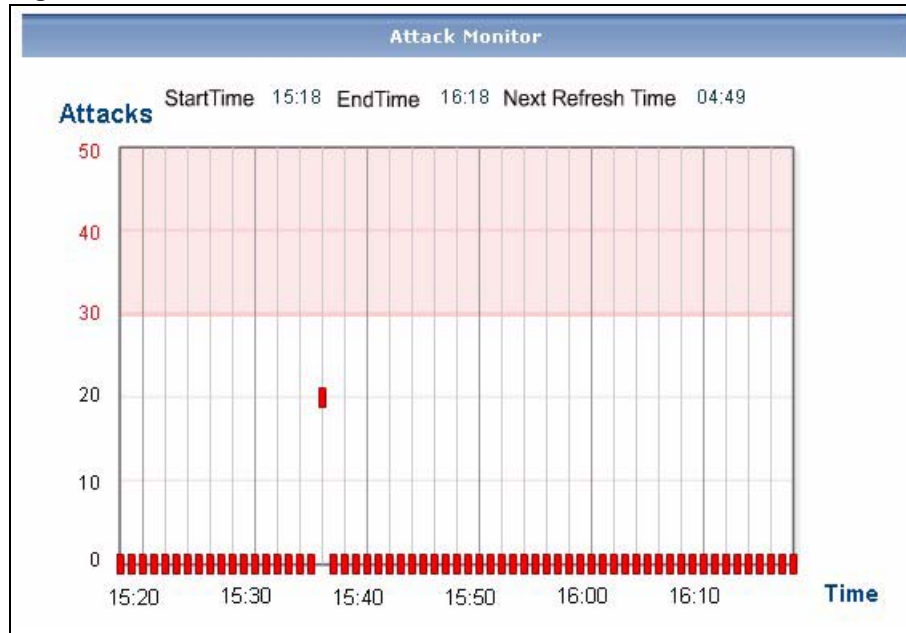
| LABEL             | DESCRIPTION  |
|-------------------|--|
| title             | This field displays the title of the monitor. It does not include the service you select in the <b>Service Type</b> field.   |
| Service Type      | Select the service whose traffic you want to look at. Choices are:<br><b>WEB</b> - Look at the amount of traffic generated by HTTP/HTTPS services.<br><b>FTP</b> - Look at the amount of traffic generated by FTP services.<br><b>MAIL</b> - Look at the amount of traffic generated by POP3/SMTP services.<br><b>VPN</b> - Look at the amount of traffic generated by IPSec/VPN services. |
| Start Time        | This field displays the clock time (in 24-hour format) of the earliest traffic statistics in the graph.  |
| End Time          | This field displays the clock time (in 24-hour format) of the latest traffic statistics in the graph.  |
| Next Refresh Time | This field displays how much time remains until Vantage Report automatically updates the screen. You can also update the screen immediately by clicking the menu item again.<br>This time is not the same as the processing time.  |
| graph             | The graph shows how the status changes over time.<br>Y-axis (vertical): how much traffic from the selected service is handled by the device each minute<br>X-axis (horizontal): clock time, minutes only. These minutes represent clock times between the <b>Start Time</b> and <b>End Time</b> .  |

## 4.3 Attack Monitor

Use this report to monitor the number of Denial-of-Service (DoS) attacks detected by the selected device's firewall.

Click **Monitor > Attack** to open this screen.

**Figure 22** Monitor > Attack



Each field is described in the following table.

**Table 17** Monitor > Attack

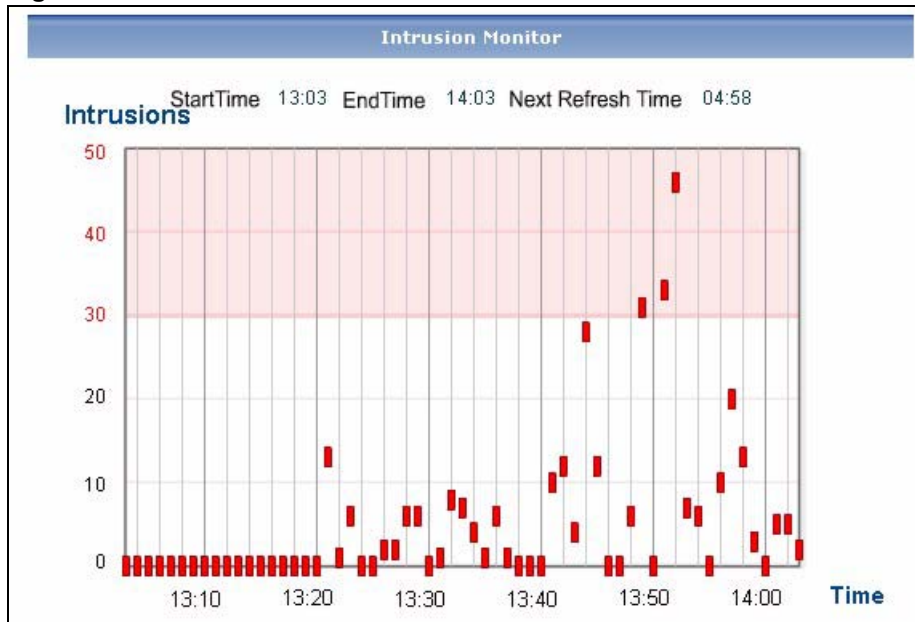
| LABEL             | DESCRIPTION   |
|-------------------|---|
| title             | This field displays the title of the monitor.   |
| Start Time        | This field displays the clock time (in 24-hour format) of the earliest traffic statistics in the graph.   |
| End Time          | This field displays the clock time (in 24-hour format) of the latest traffic statistics in the graph.   |
| Next Refresh Time | This field displays how much time remains until Vantage Report automatically updates the screen. You can also update the screen immediately by clicking the menu item again.<br>This time is not the same as the processing time.   |
| graph             | The graph shows how the status changes over time.<br>Y-axis (vertical): the number of Denial-of-Service (DoS) attacks detected by the selected device's firewall each minute.<br>X-axis (horizontal): clock time, minutes only. These minutes represent clock times between the <b>Start Time</b> and <b>End Time</b> . |

## 4.4 Intrusion Monitor

Use this report to monitor the number of intrusions detected by the selected device's IDP feature.

Click **Monitor** > **Intrusion** to open this screen.

**Figure 23** Monitor > Intrusion



Each field is described in the following table.

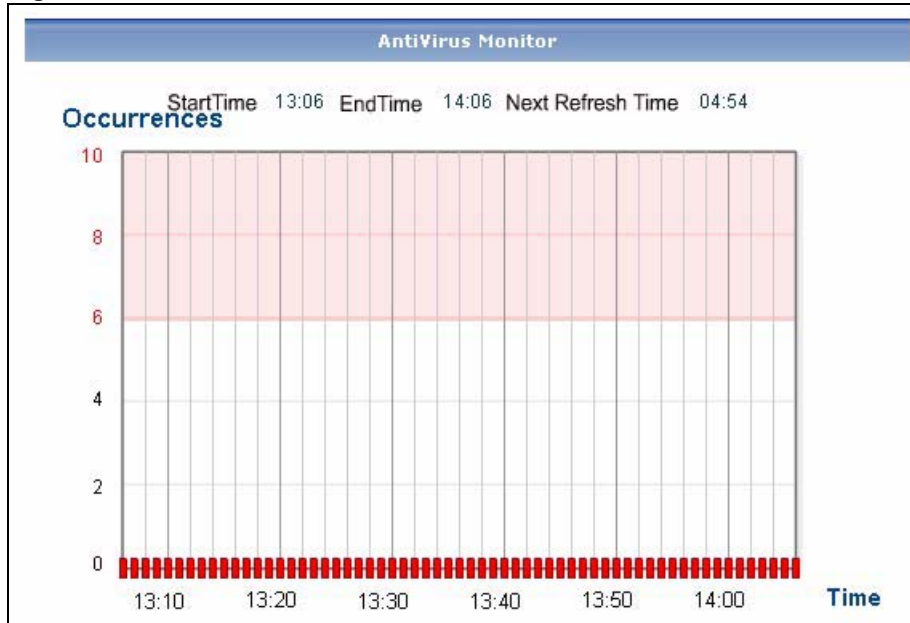
**Table 18** Monitor > Intrusion

| LABEL             | DESCRIPTION   |
|-------------------|---|
| title             | This field displays the title of the monitor.   |
| Start Time        | This field displays the clock time (in 24-hour format) of the earliest traffic statistics in the graph.   |
| End Time          | This field displays the clock time (in 24-hour format) of the latest traffic statistics in the graph.   |
| Next Refresh Time | This field displays how much time remains until Vantage Report automatically updates the screen. You can also update the screen immediately by clicking the menu item again.<br>This time is not the same as the processing time.   |
| graph             | The graph shows how the status changes over time.<br>Y-axis (vertical): the number of intrusions detected by the selected device's IDP feature each minute.<br>X-axis (horizontal): clock time, minutes only. These minutes represent clock times between the <b>Start Time</b> and <b>End Time</b> . |

## 4.5 Anti-Virus Monitor

Use this report to monitor the number of virus occurrences prevented by the selected device.

Click **Monitor** > **AntiVirus** to open this screen.

**Figure 24** Monitor > AntiVirus

Each field is described in the following table.

**Table 19** Monitor > AntiVirus

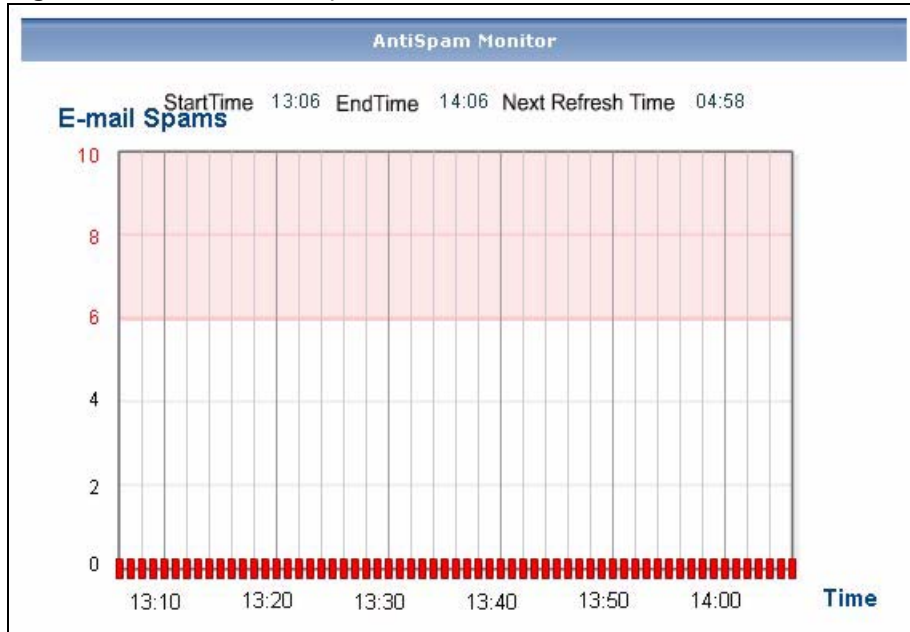
| LABEL             | DESCRIPTION   |
|-------------------|---|
| title             | This field displays the title of the monitor.   |
| Start Time        | This field displays the clock time (in 24-hour format) of the earliest traffic statistics in the graph.   |
| End Time          | This field displays the clock time (in 24-hour format) of the latest traffic statistics in the graph.   |
| Next Refresh Time | This field displays how much time remains until Vantage Report automatically updates the screen. You can also update the screen immediately by clicking the menu item again.<br>This time is not the same as the processing time.   |
| graph             | The graph shows how the status changes over time.<br>Y-axis (vertical): the number of virus occurrences prevented by the selected device each minute.<br>X-axis (horizontal): clock time, minutes only. These minutes represent clock times between the <b>Start Time</b> and <b>End Time</b> . |

## 4.6 Anti-Spam Monitor

Use this report to monitor the number of spam messages stopped by the selected device.

Click **Monitor > AntiSpam** to open this screen.

Figure 25 Monitor &gt; AntiSpam



Each field is described in the following table.

Table 20 Monitor &gt; AntiSpam

| LABEL             | DESCRIPTION   |
|-------------------|---|
| title             | This field displays the title of the monitor.   |
| Start Time        | This field displays the clock time (in 24-hour format) of the earliest traffic statistics in the graph.   |
| End Time          | This field displays the clock time (in 24-hour format) of the latest traffic statistics in the graph.   |
| Next Refresh Time | This field displays how much time remains until Vantage Report automatically updates the screen. You can also update the screen immediately by clicking the menu item again.<br>This time is not the same as the processing time.   |
| graph             | The graph shows how the status changes over time.<br>Y-axis (vertical): the number of spam messages stopped by the selected device each minute.<br>X-axis (horizontal): clock time, minutes only. These minutes represent clock times between the <b>Start Time</b> and <b>End Time</b> . |





# Traffic

Use these reports to look at the top sources and destinations of traffic for web, FTP, POP3/SMTP, and other protocols.

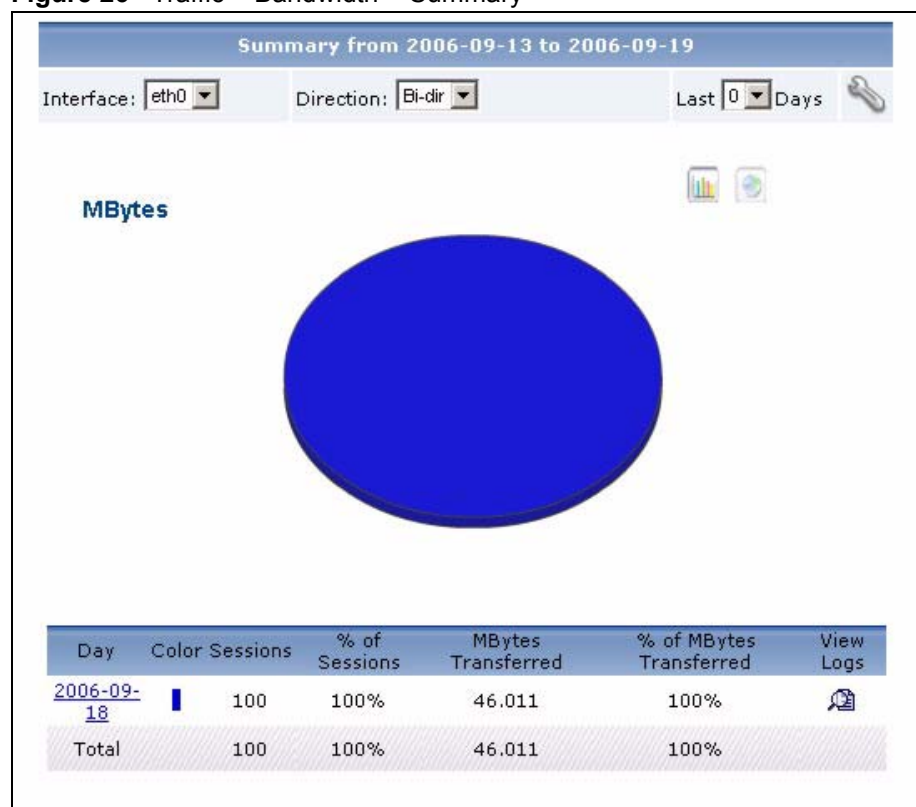
## 5.1 Bandwidth

Use these reports to look at how much traffic was handled by ZyXEL devices, who used the most bandwidth in a ZyXEL device, and which protocols were used. You can also look at traffic in various directions.

### 5.1.1 Bandwidth Summary

Use this report to look at the amount of traffic handled by the selected device by time interval. Click **Traffic > Bandwidth > Summary** to open this screen.

**Figure 26** Traffic > Bandwidth > Summary



Each field is described in the following table.

**Table 21** Traffic > Bandwidth > Summary

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Interface     | Select the logical interface for which you want to view bandwidth usage. This field is not available with all models.   |
| Direction     | <p>Select which kind of traffic, by direction, you want to look at.</p> <p><b>Bi-dir</b> - all traffic, regardless of direction<br/> <b>Rx</b> - all traffic received on the device<br/> <b>Tx</b> - all traffic sent from the device</p> <p>For models where no <b>Interface</b> field displays, there are options for traffic going to and from specific device interfaces. In addition, the following options may appear.</p> <p><b>All</b> - all traffic, regardless of direction<br/> <b>INBOUND</b> - all traffic routed from the WAN<br/> <b>OUTBOUND</b> - all traffic routed to the WAN</p>  |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>  |
| Settings      | <p>Use these fields or <b>Last ... Days</b> to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="760 1115 1248 1415" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>The <b>Interface</b> and <b>Direction</b> fields are the same as in the main screen.</p> <p>These fields reset to their default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |

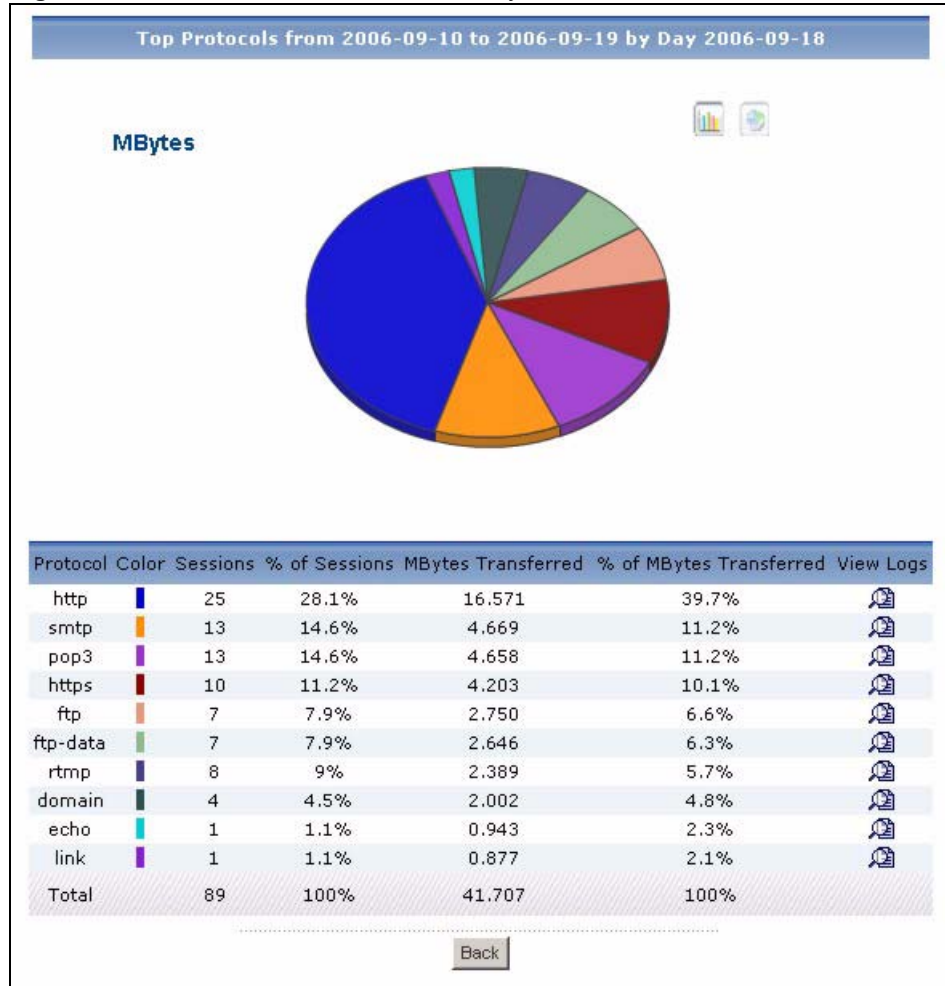
**Table 21** Traffic > Bandwidth > Summary

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Hour (Day)              | This field displays each time interval in chronological order. If you select one day of historical information or less (in the <b>Last ... Days</b> or <b>Settings</b> field) and it is in the last seven days (today is day one), the time interval is hours (in 24-hour format). Otherwise, the time interval is days.<br>Click on a time interval to look at the top services by amount of traffic in the selected time interval. The <b>Bandwidth Summary Drill-Down</b> report appears. |
| Color                   | This field displays what color represents each record (time interval) in the graph.  |
| Sessions                | This field displays the number of traffic events in each interval.   |
| % of Sessions           | This field displays what percentage each record's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled in each time interval.  |
| % of MBytes Transferred | This field displays what percentage each record's amount of traffic makes out of the total amount of traffic that matches the settings you displayed in this report.   |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the records above.  |

### 5.1.2 Bandwidth Summary Drill-Down

Use this report to look at the top services in a specific time interval.

Click on a specific time interval in **Traffic > Bandwidth > Summary** to open this screen.

**Figure 27** Traffic > Bandwidth > Summary > Drill-Down

Each field is described in the following table.

**Table 22** Traffic > Bandwidth > Summary > Drill-Down

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.  |
| graph         | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Protocol      | This field displays the top services in the selected time interval, sorted by the amount of traffic attributed to each one. These services may be different than the ones you manage in the <b>Service Settings</b> screen.   |
| Color         | This field displays what color represents each service in the graph.  |
| Sessions      | This field displays the number of traffic events for each service in the selected time interval.  |
| % of Sessions | This field displays what percentage each service's number of traffic events makes out of the time interval's total number of traffic events.  |

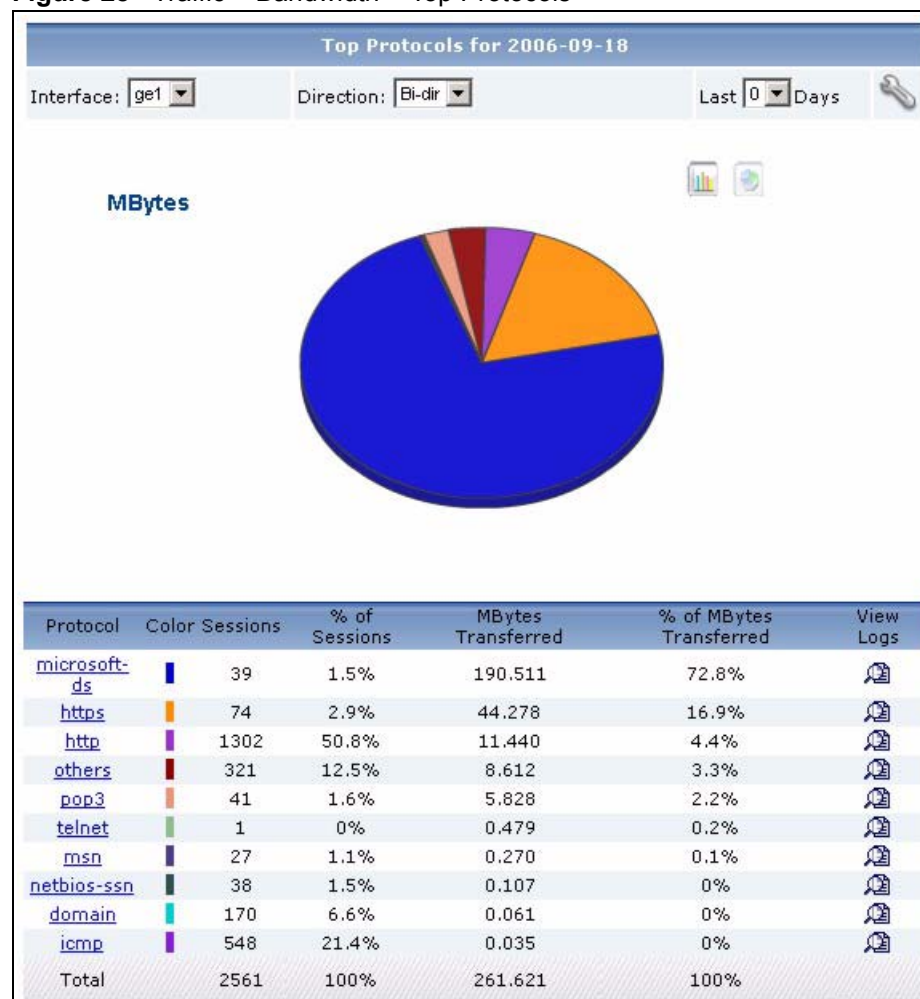
**Table 22** Traffic > Bandwidth > Summary > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each service in the selected time interval.  |
| % of MBytes Transferred | This field displays what percentage of the time interval's total traffic belonged to each service.  |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the services above. If the number of services in the selected time interval is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back                    | Click this to return to the main report.  |

### 5.1.3 Bandwidth Top Protocols

Use this report to look at the top services generating traffic through the selected device.

Click **Traffic > Bandwidth > Top Protocols** to open this screen.

**Figure 28** Traffic > Bandwidth > Top Protocols

Each field is described in the following table.

**Table 23** Traffic > Bandwidth > Top Protocols

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.  |
| Interface     | Select the logical interface for which you want to view bandwidth usage. This field is not available with all models.  |
| Direction     | <p>Select which kind of traffic, by direction, you want to look at.</p> <p><b>Bi-dir</b> - all traffic, regardless of direction<br/> <b>Rx</b> - all traffic received on the device<br/> <b>Tx</b> - all traffic sent from the device</p> <p>For models where no <b>Interface</b> field displays, there are options for traffic going to and from specific device interfaces. In addition, the following options may appear.</p> <p><b>All</b> - all traffic, regardless of direction<br/> <b>INBOUND</b> - all traffic routed from the WAN<br/> <b>OUTBOUND</b> - all traffic routed to the WAN</p>   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields or <b>Last ... Days</b> to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="755 1144 1253 1512" data-label="Image"> </div> <p>The <b>Interface</b> and <b>Direction</b> fields are the same as in the main screen. Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes. Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions. <b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records. These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |

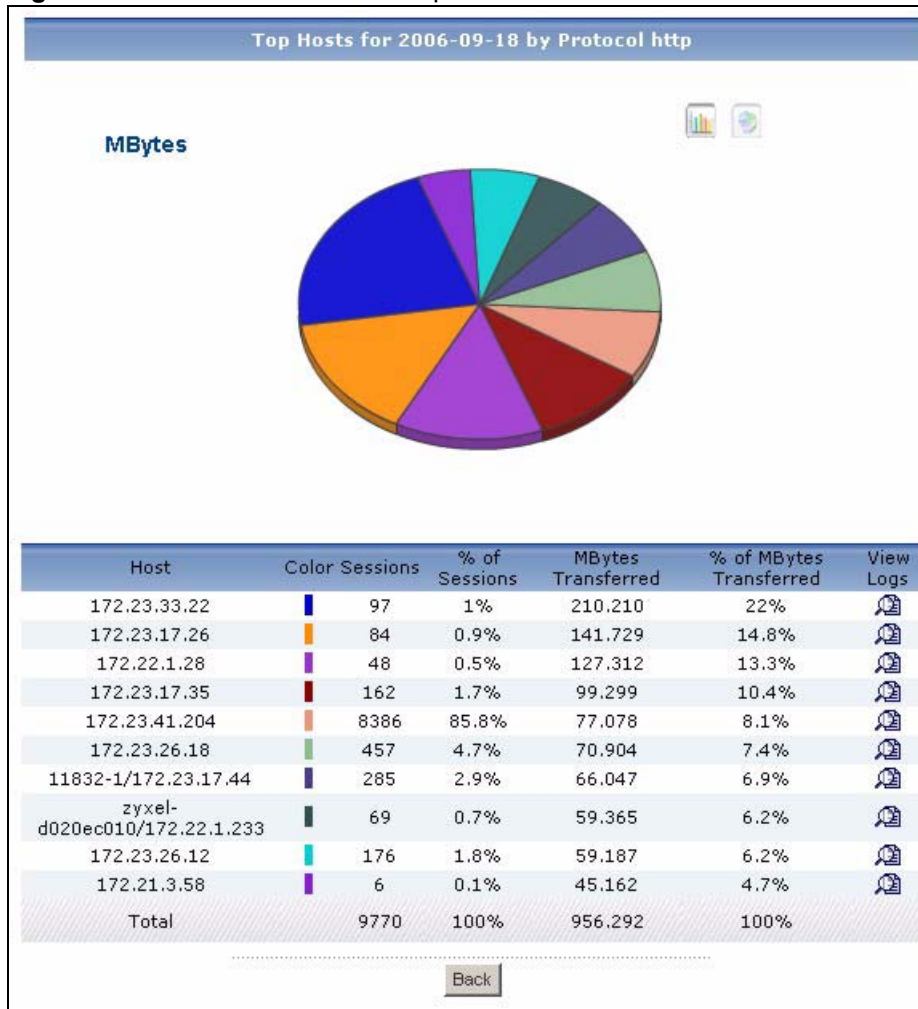
**Table 23** Traffic > Bandwidth > Top Protocols

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| graph                   | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| Protocol                | This field displays the top services generating traffic through the selected device, sorted by the amount of traffic for each one. If the number of services is less than the maximum number of records displayed in this table, every service is displayed. These services may be different than the ones you manage in the <b>Service Settings</b> screen.<br>Click on a service to look at the top sources of traffic for the selected service. The <b>Bandwidth Top Protocols Drill-Down</b> report appears. |
| Color                   | This field displays what color represents each service in the graph.   |
| Sessions                | This field displays the number of traffic events for each service.   |
| % of Sessions           | This field displays what percentage each service's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) each service generated through the selected device.  |
| % of MBytes Transferred | This field displays what percentage each record's amount of traffic makes out of the total amount of traffic that matches the settings you displayed in this report.   |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the services above.   |

### 5.1.4 Bandwidth Top Protocols Drill-Down

Use this report to look at the top sources of traffic for any top service.

Click on a specific service in **Traffic > Bandwidth > Top Protocols** to open this screen.

**Figure 29** Traffic > Bandwidth > Top Protocol > Drill-Down

Each field is described in the following table.

**Table 24** Traffic > Bandwidth > Top Protocol > Drill-Down

| LABEL    | DESCRIPTION   |
|----------|---|
| title    | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.  |
| graph    | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host     | This field displays the top sources of traffic for the selected service, sorted by the amount of traffic generated by each one. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address.  |
| Color    | This field displays what color represents each source in the graph.   |
| Sessions | This field displays the number of traffic events each source generated using the selected service.  |



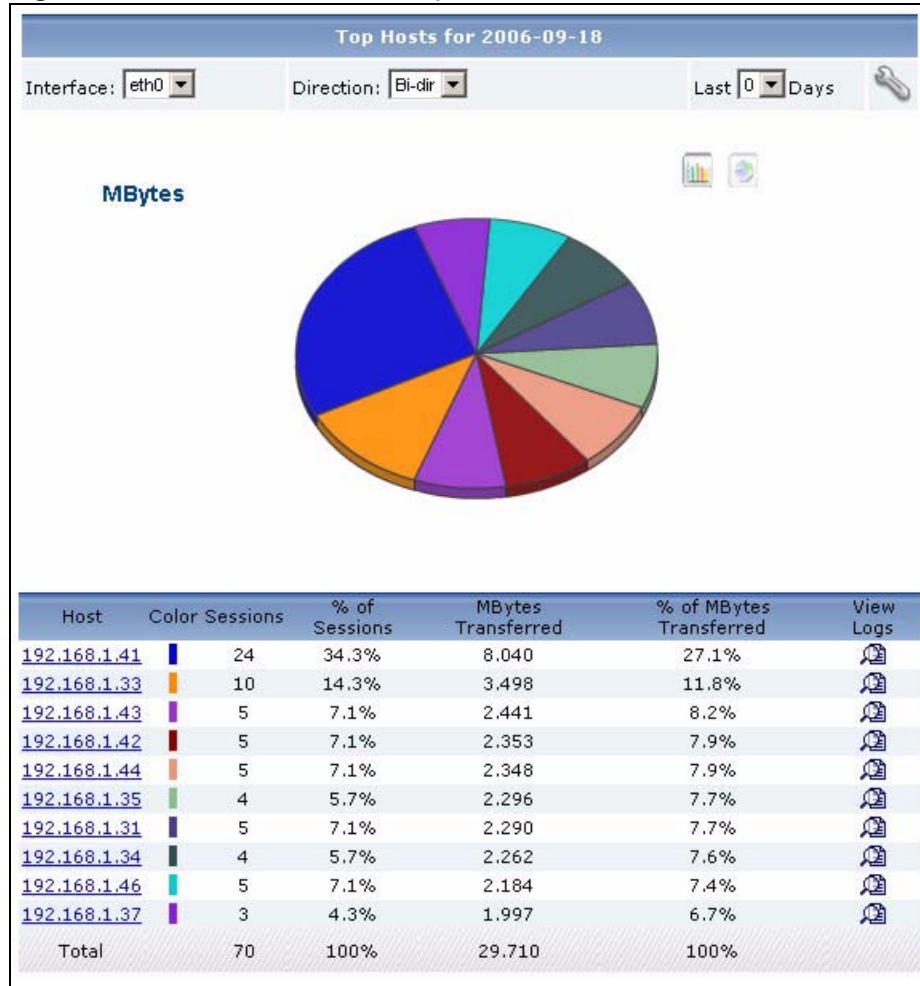
**Table 24** Traffic > Bandwidth > Top Protocol > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| % of Sessions           | This field displays what percentage of the selected service's total number of traffic events came from each source.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) each source generated using the selected service.   |
| % of MBytes Transferred | This field displays what percentage of the selected service's total traffic came from each source.  |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the sources above. If the number of sources generating traffic using the selected service is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back                    | Click this to return to the main report.  |

### 5.1.5 Top Bandwidth Hosts

Use this report to look at the top sources of traffic in the selected device.

Click **Traffic > Bandwidth > Top Hosts** to open this screen.

**Figure 30** Traffic > Bandwidth > Top Hosts

Each field is described in the following table.

**Table 25** Traffic > Bandwidth > Top Hosts

| LABEL     | DESCRIPTION   |
|-----------|---|
| title     | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.   |
| Interface | Select the logical interface for which you want to view bandwidth usage. This field is not available with all models.   |
| Direction | Select which kind of traffic, by direction, you want to look at.<br><b>Bi-dir</b> - all traffic, regardless of direction<br><b>Rx</b> - all traffic received on the device<br><b>Tx</b> - all traffic sent from the device<br>For models where no <b>Interface</b> field displays, there are options for traffic going to and from specific device interfaces. In addition, the following options may appear.<br><b>All</b> - all traffic, regardless of direction<br><b>INBOUND</b> - all traffic routed from the WAN<br><b>OUTBOUND</b> - all traffic routed to the WAN |

**Table 25** Traffic > Bandwidth > Top Hosts

| LABEL         | DESCRIPTION  |
|---------------|--|
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields or <b>Last ... Days</b> to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="756 617 1252 989" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>The <b>Interface</b> and <b>Direction</b> fields are the same as in the main screen.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Host          | <p>This field displays the top sources of traffic in the selected device, sorted by the amount of traffic for each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p> <p>Click on a source to look at the top services by amount of traffic for the selected source. The <b>Bandwidth Top Hosts Drill-Down</b> report appears.</p>   |
| Color         | This field displays what color represents each source in the graph.  |
| Sessions      | This field displays the number of traffic events for each source.  |

**Table 25** Traffic > Bandwidth > Top Hosts

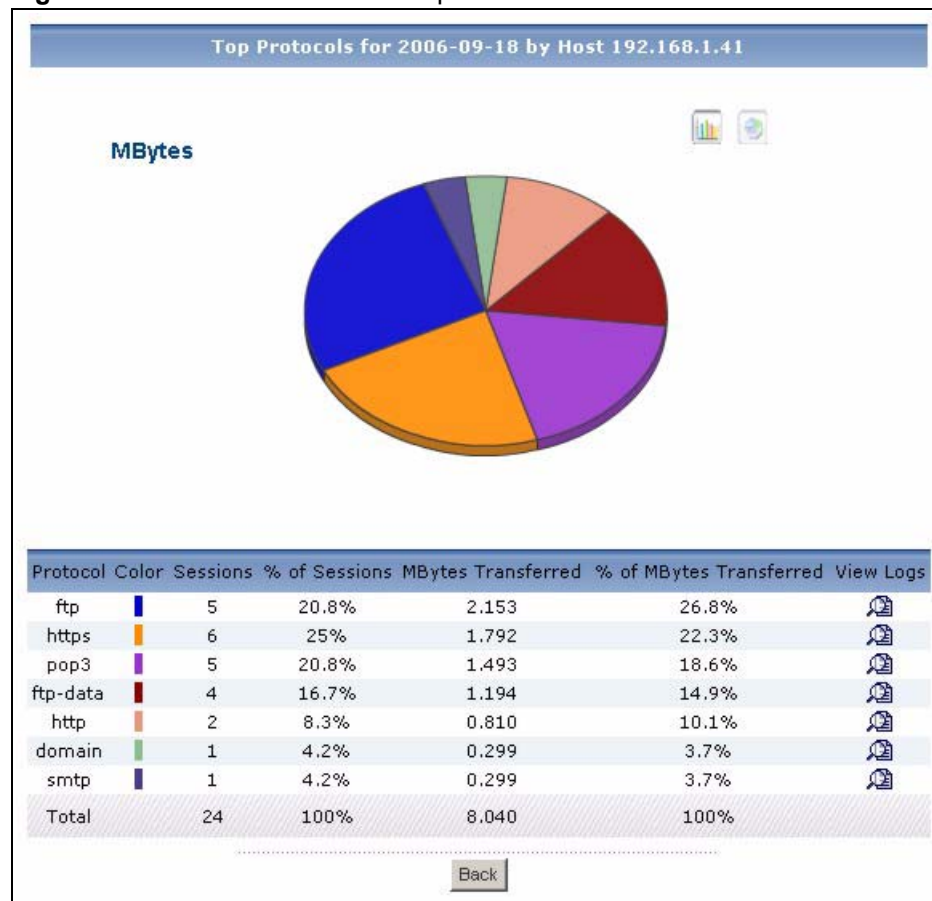
| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| % of Sessions           | This field displays what percentage each source's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report. |
| MBytes Transferred      | This field displays how much traffic (in megabytes) each source generated through the selected device.   |
| % of MBytes Transferred | This field displays what percentage each record's amount of traffic makes out of the total amount of traffic that matches the settings you displayed in this report.             |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the sources above.  |

### 5.1.6 Top Bandwidth Hosts Drill-Down

Use this report to look at the top services used by any top source.

Click on a specific source in **Traffic > Bandwidth > Top Hosts** to open this screen.

**Figure 31** Traffic > Bandwidth > Top Hosts > Drill-Down



Each field is described in the following table.

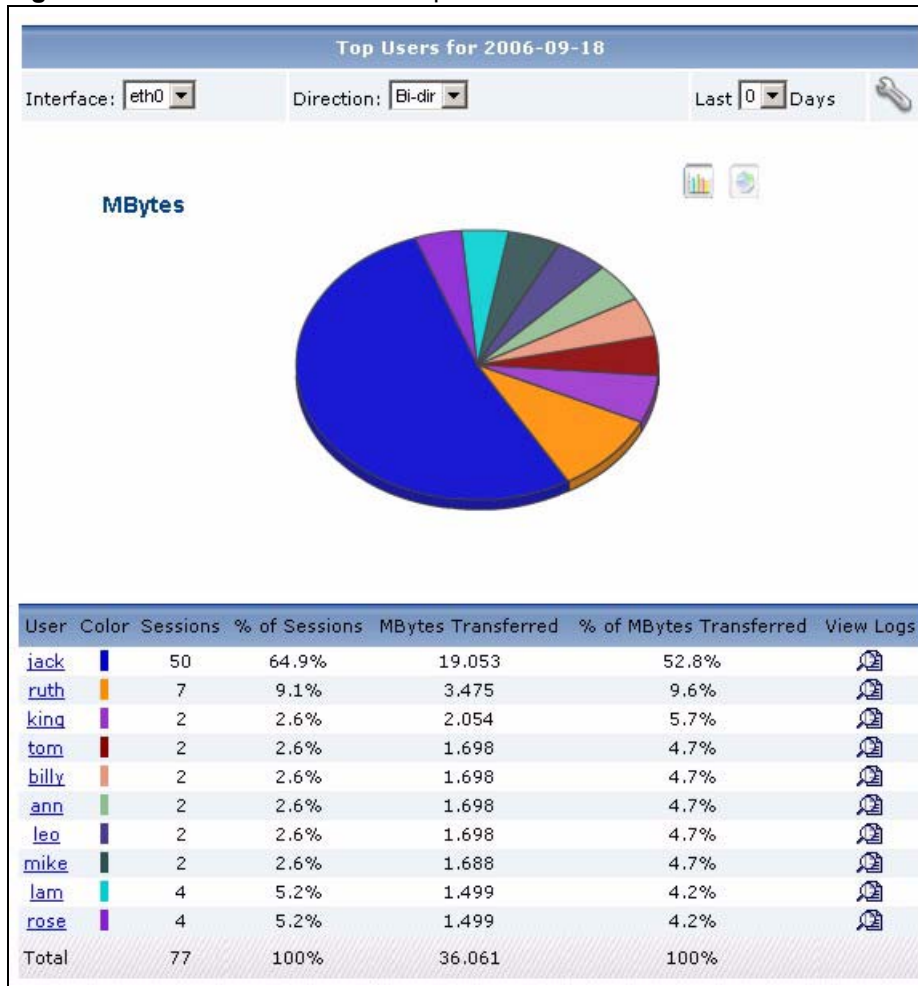
**Table 26** Traffic > Bandwidth > Top Hosts > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| title                   | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.  |
| graph                   | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Protocol                | This field displays the top services used by the selected source, sorted by the amount of traffic attributed to each one. These services may be different than the ones you manage in the <b>Service Settings</b> screen.   |
| Color                   | This field displays what color represents each service in the graph.  |
| Sessions                | This field displays the number of traffic events the selected source generated using each service.  |
| % of Sessions           | This field displays what percentage of the selected source's total number of traffic events belong to each service.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the selected source generated using each service.   |
| % of MBytes Transferred | This field displays what percentage of the selected source's total traffic belongs to each service.   |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the services above. If the number of services used by the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.   |
| Back                    | Click this to return to the main report.  |

### 5.1.7 Top Bandwidth Users

Use this report to look at the selected device's logged-in users with the most traffic.

Click **Traffic > Bandwidth > Top Users** to open this screen.

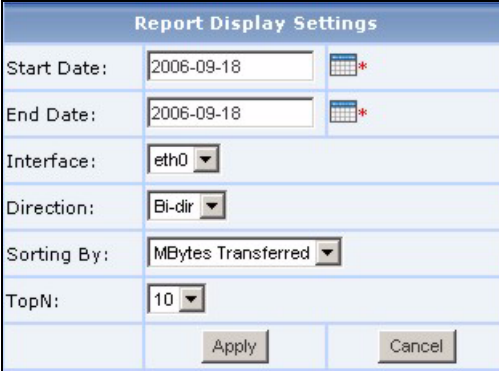
**Figure 32** Traffic > Bandwidth > Top Users

Each field is described in the following table.

**Table 27** Traffic > Bandwidth > Top Users

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.   |
| Interface     | Select the logical interface for which you want to view bandwidth usage.  |
| Direction     | Select which kind of traffic, by direction, you want to look at.<br><b>Bi-dir</b> - all traffic, regardless of direction<br><b>Rx</b> - all traffic received on the device<br><b>Tx</b> - all traffic sent from the device  |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

**Table 27** Traffic > Bandwidth > Top Users

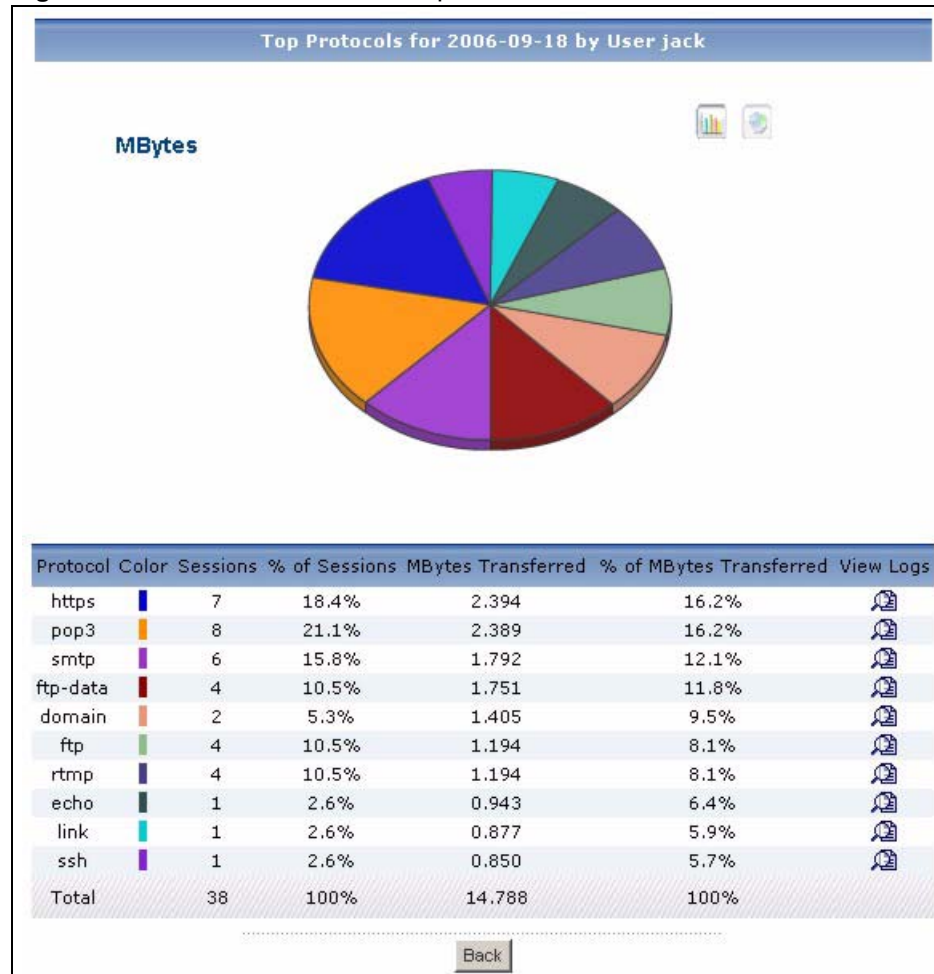
| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>The <b>Interface</b> and <b>Direction</b> fields are the same as in the main screen.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| User                    | <p>This field displays the users with the most traffic in the selected device, sorted by the amount of traffic for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed.</p> <p>Each user is identified by user name.</p> <p>Click a user name to look at the top services by amount of traffic for the selected user. The <b>Bandwidth Top Users Drill-Down</b> report appears.</p>   |
| Color                   | <p>This field displays what color represents each user in the graph.</p>   |
| Sessions                | <p>This field displays the number of traffic events for each user.</p>   |
| % of Sessions           | <p>This field displays what percentage each user's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.</p>  |
| MBytes Transferred      | <p>This field displays how much traffic (in megabytes) each user generated through the selected device.</p>  |
| % of MBytes Transferred | <p>This field displays what percentage each user's amount of traffic makes out of the total amount of traffic that matches the settings you displayed in this report.</p>  |
| View Logs               | <p>Click this icon to see the logs that go with the record.</p>  |
| Total                   | <p>This entry displays the totals for the users above.</p>   |

## 5.1.8 Top Bandwidth Users Drill-Down

Use this report to look at the top services used by any top bandwidth user.

Click on a specific user in **Traffic > Bandwidth > Top Users** to open this screen.

**Figure 33** Traffic > Bandwidth > Top Users > Drill-Down



Each field is described in the following table.

**Table 28** Traffic > Bandwidth > Top Users > Drill-Down

| LABEL    | DESCRIPTION   |
|----------|---|
| title    | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph    | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Protocol | This field displays the top services used by the selected user, sorted by the amount of traffic attributed to each one. These services may be different than the ones you manage in the <b>Service Settings</b> screen.   |
| Color    | This field displays what color represents each service in the graph.  |



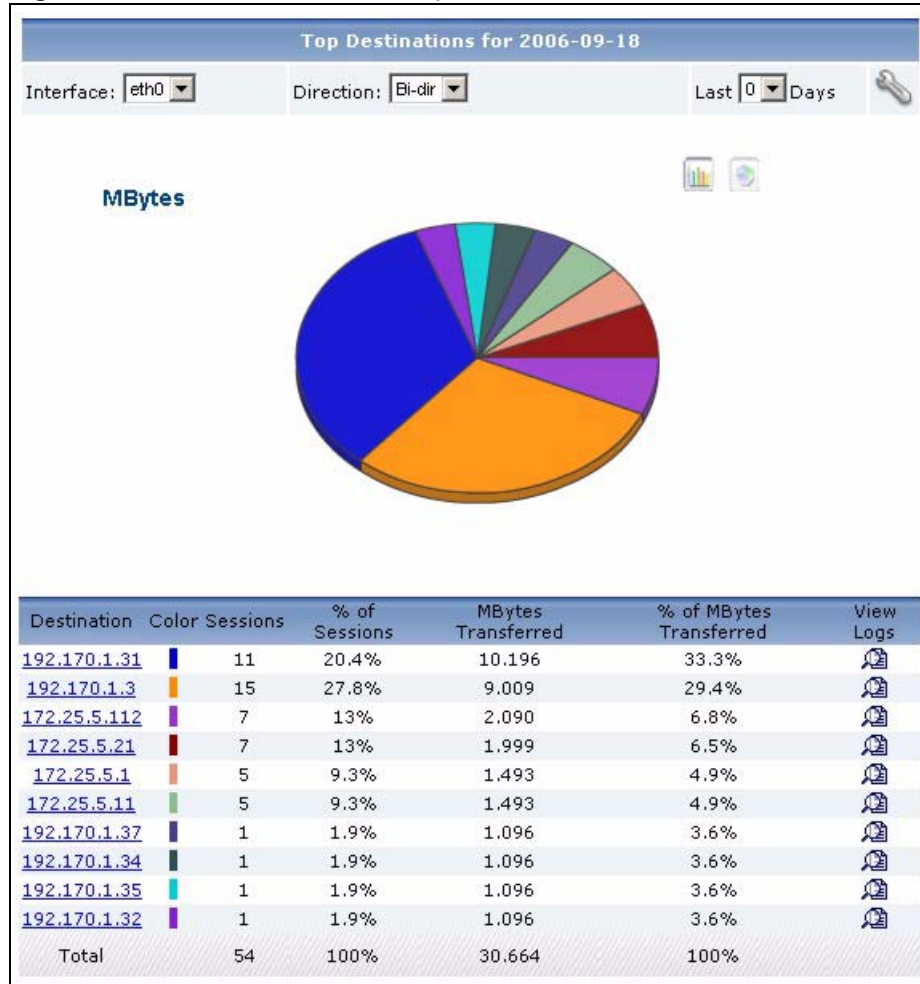
**Table 28** Traffic > Bandwidth > Top Users > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Sessions                | This field displays the number of traffic events the selected user generated using each service.  |
| % of Sessions           | This field displays what percentage of the selected user's total number of traffic events was generated using each service.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the selected user generated using each service.   |
| % of MBytes Transferred | This field displays what percentage of the selected user's total traffic belonged to each service.  |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the services above. If the number of services used by the selected user is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back                    | Click this to return to the main report.  |

### 5.1.9 Top Bandwidth Destinations

Use this report to look at the destination IP addresses to which the selected device sent the most traffic.

Click **Traffic > Bandwidth > Top Destinations** to open this screen.

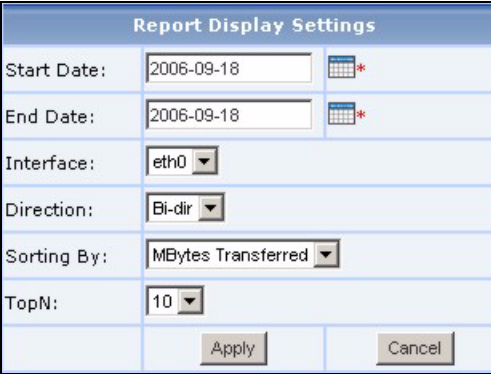
**Figure 34** Traffic > Bandwidth > Top Destinations

Each field is described in the following table.

**Table 29** Traffic > Bandwidth > Top Destinations

| LABEL     | DESCRIPTION   |
|-----------|---|
| title     | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Interface | Select the logical interface for which you want to view bandwidth usage. This field is not available with all models.   |
| Direction | Select which kind of traffic, by direction, you want to look at.<br><b>Bi-dir</b> - all traffic, regardless of direction<br><b>Rx</b> - all traffic received on the device<br><b>Tx</b> - all traffic sent from the device<br>For models where no <b>Interface</b> field displays, there are options for traffic going to and from specific device interfaces. In addition, the following options may appear.<br><b>All</b> - all traffic, regardless of direction<br><b>INBOUND</b> - all traffic routed from the WAN<br><b>OUTBOUND</b> - all traffic routed to the WAN |

**Table 29** Traffic > Bandwidth > Top Destinations

| LABEL         | DESCRIPTION   |
|---------------|---|
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>  |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>The <b>Interface</b> and <b>Direction</b> fields are the same as in the main screen.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| Destination   | <p>This field displays the destinations to which the selected device sent the most traffic, sorted by the amount of traffic for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p> <p>Click on a destination to look at the top sources of web traffic for the selected destination. The <b>Top Destinations Drill-Down</b> report appears.</p>  |
| Color         | <p>This field displays what color represents each destination in the graph.</p>   |
| Sessions      | <p>This field displays the number of traffic events for each destination.</p>   |

**Table 29** Traffic > Bandwidth > Top Destinations

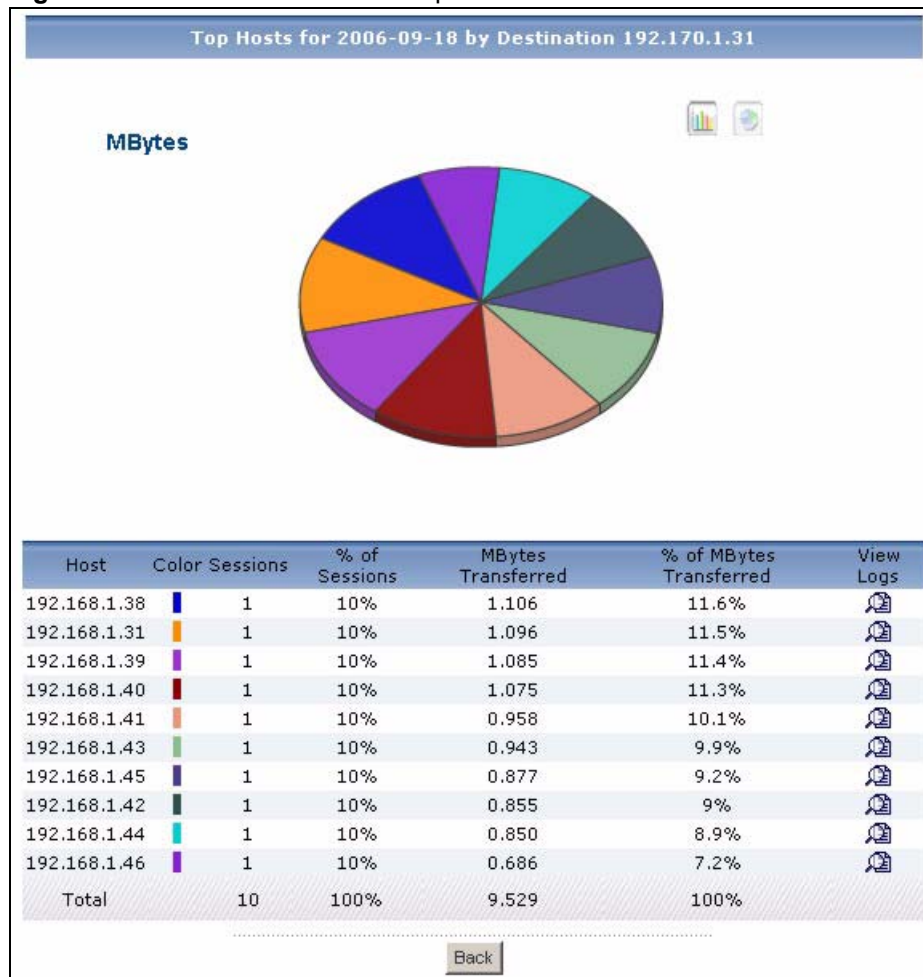
| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| % of Sessions           | This field displays what percentage each destination's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report. |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the selected device handled for each destination.   |
| % of MBytes Transferred | This field displays what percentage of the traffic went to each destination out of the total amount of traffic that matches the settings you displayed in this report.                |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the users above.   |

### 5.1.10 Top Bandwidth Destinations Drill-Down

Use this report to look at the services that were used the most (on the selected device) to access the top destination IP addresses.

Click on the link in an entry in **Traffic > Bandwidth > Top Destinations** to open this screen.

**Figure 35** Traffic > Bandwidth > Top Destinations > Drill-Down



Each field is described in the following table.

**Table 30** Traffic > Bandwidth > Top Destinations > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| title                   | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph                   | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host                    | This field displays the top sources that sent traffic to the selected destination, sorted by the amount of traffic attributed to each one.<br>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address.  |
| Color                   | This field displays what color represents each source in the graph.   |
| Sessions                | This field displays the number of traffic events from each source to the selected destination.  |
| % of Sessions           | This field displays what percentage of the selected destination's total number of traffic events was sent from each source.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) there was for the selected destination from each source.  |
| % of MBytes Transferred | This field displays what percentage of a destination's traffic came from each source.   |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the services above. If the number of services used by the selected user is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.   |
| Back                    | Click this to return to the main report.  |

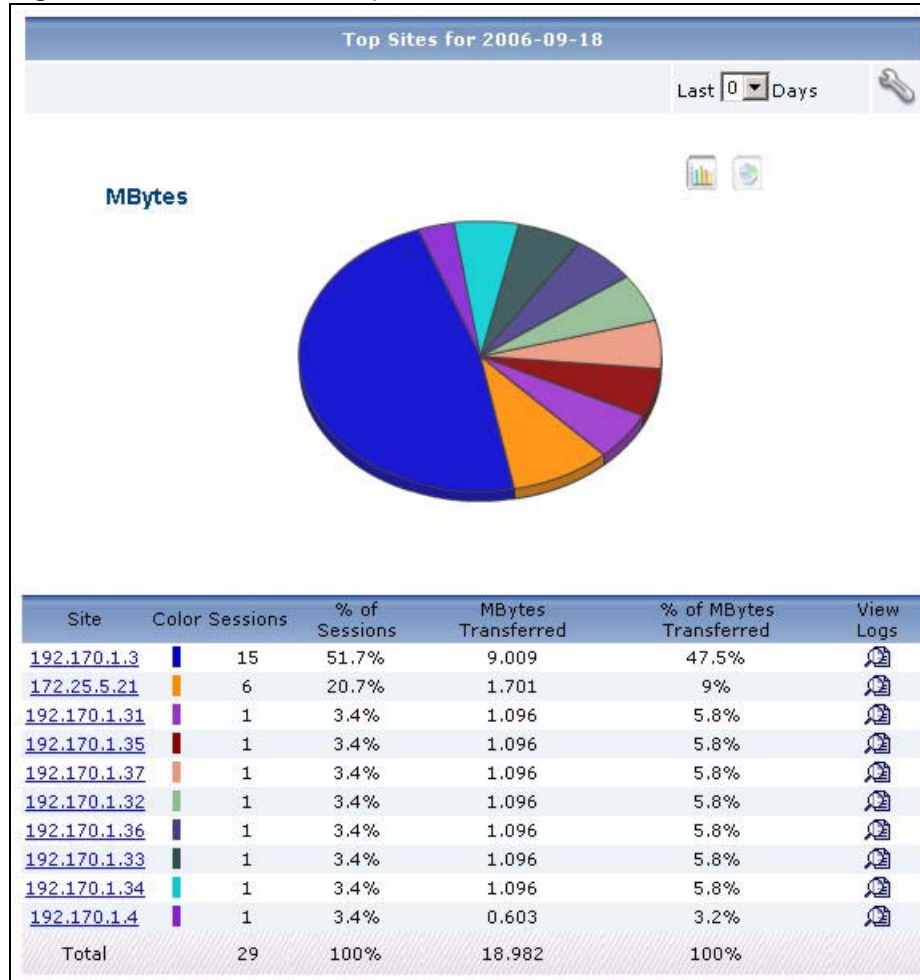
## 5.2 Web Traffic

Use this report to look at the top destinations and sources of web traffic.

### 5.2.1 Top Web Sites

Use this report to look at the top destinations of web traffic.

Click **Traffic > WEB > Top Sites** to open this screen.

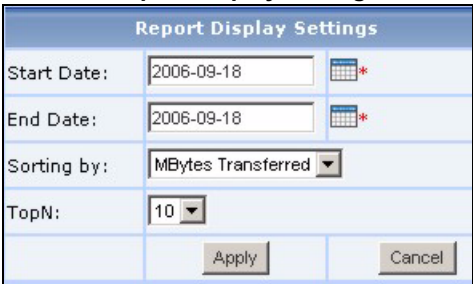
**Figure 36** Traffic > WEB > Top Sites

Each field is described in the following table.

**Table 31** Traffic > WEB > Top Sites

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |

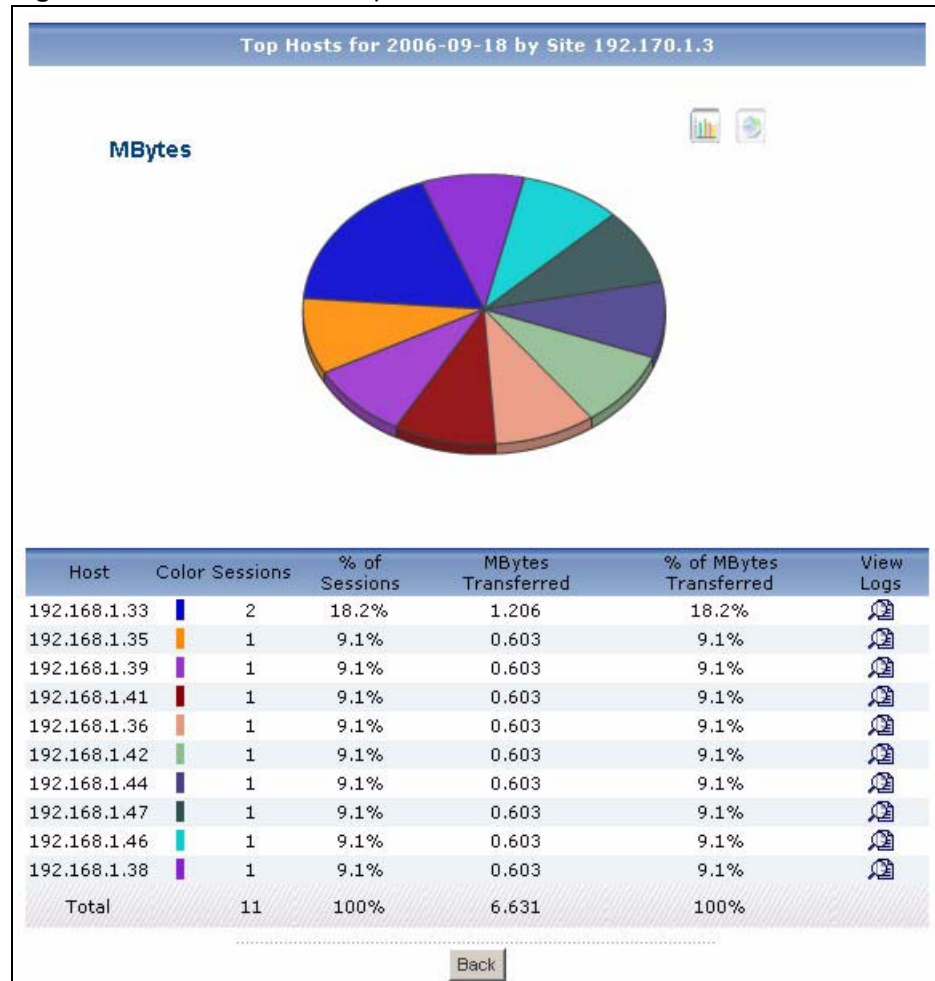
**Table 31** Traffic > WEB > Top Sites

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Site                    | <p>This field displays the top destinations of web traffic in the selected device, sorted by the amount of traffic for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p> <p>Click on a destination to look at the top sources of web traffic for the selected destination. The <b>Top Web Sites Drill-Down</b> report appears.</p>   |
| Color                   | This field displays what color represents each destination in the graph.   |
| Sessions                | This field displays the number of traffic events for each destination.   |
| % of Sessions           | This field displays what percentage each destination's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each destination.   |
| % of MBytes Transferred | This field displays what percentage of the traffic went to each destination out of the total amount of traffic that matches the settings you displayed in this report.   |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the destinations above.   |

## 5.2.2 Top Web Sites Drill-Down

Use this report to look at the top sources of web traffic for any top destination. Click on a specific destination in **Traffic > WEB > Top Sites** to open this screen.

**Figure 37** Traffic > WEB > Top Sites > Drill-Down



Each field is described in the following table.

**Table 32** Traffic > WEB > Top Sites > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| title | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host  | <p>This field displays the top sources of web traffic to the selected destination, sorted by the amount of traffic attributed to each one.</p> <p>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p>  |



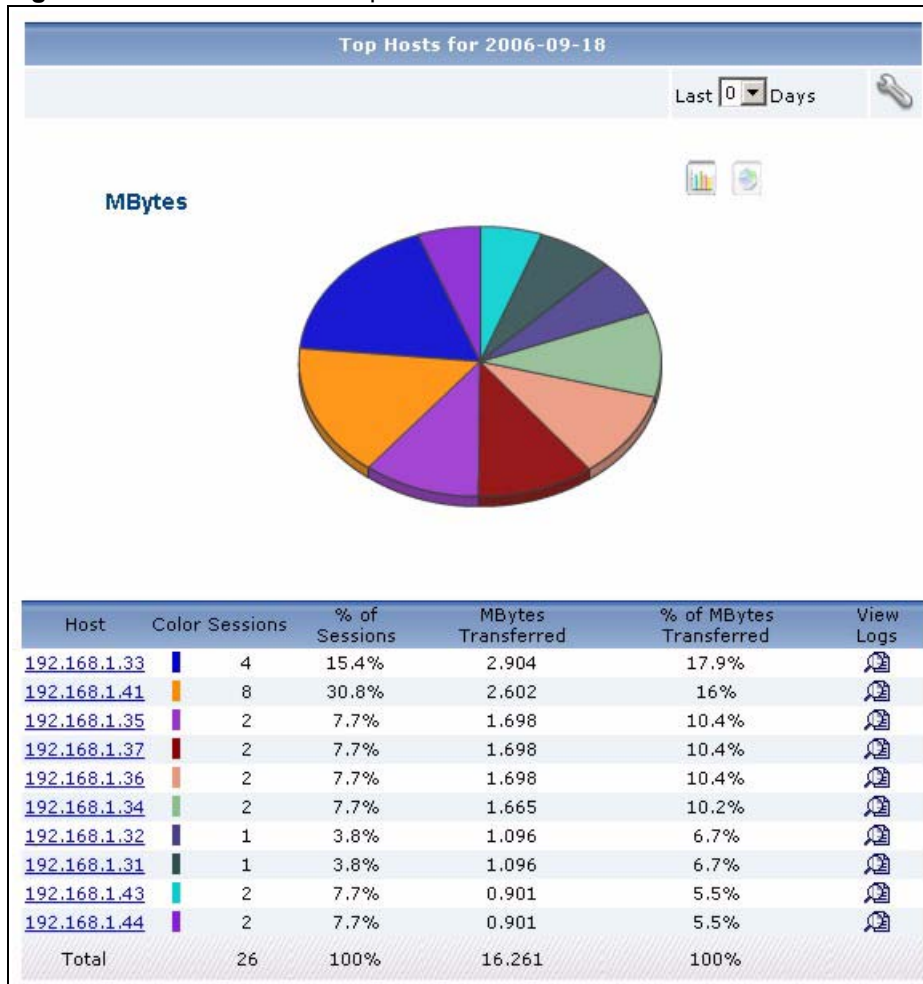
**Table 32** Traffic > WEB > Top Sites > Drill-Down

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Color                   | This field displays what color represents each source in the graph.  |
| Sessions                | This field displays the number of traffic events from each source to the selected destination.   |
| % of Sessions           | This field displays what percentage of the selected destination's total number of traffic events was sent from each source.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from each source to the selected destination.  |
| % of MBytes Transferred | This field displays what percentage of the selected destination's traffic was generated from each source.  |
| Total                   | This entry displays the totals for the sources above. If the number of sources of web traffic to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Back                    | Click this to return to the main report.   |

### 5.2.3 Top Web Hosts

Use this report to look at the top sources of web traffic.

Click **Traffic > WEB > Top Hosts** to open this screen.

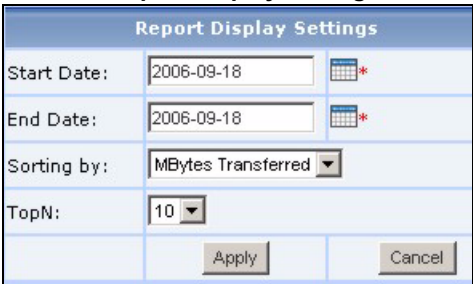
**Figure 38** Traffic > WEB > Top Hosts

Each field is described in the following table.

**Table 33** Traffic > WEB > Top Hosts

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |

**Table 33** Traffic > WEB > Top Hosts

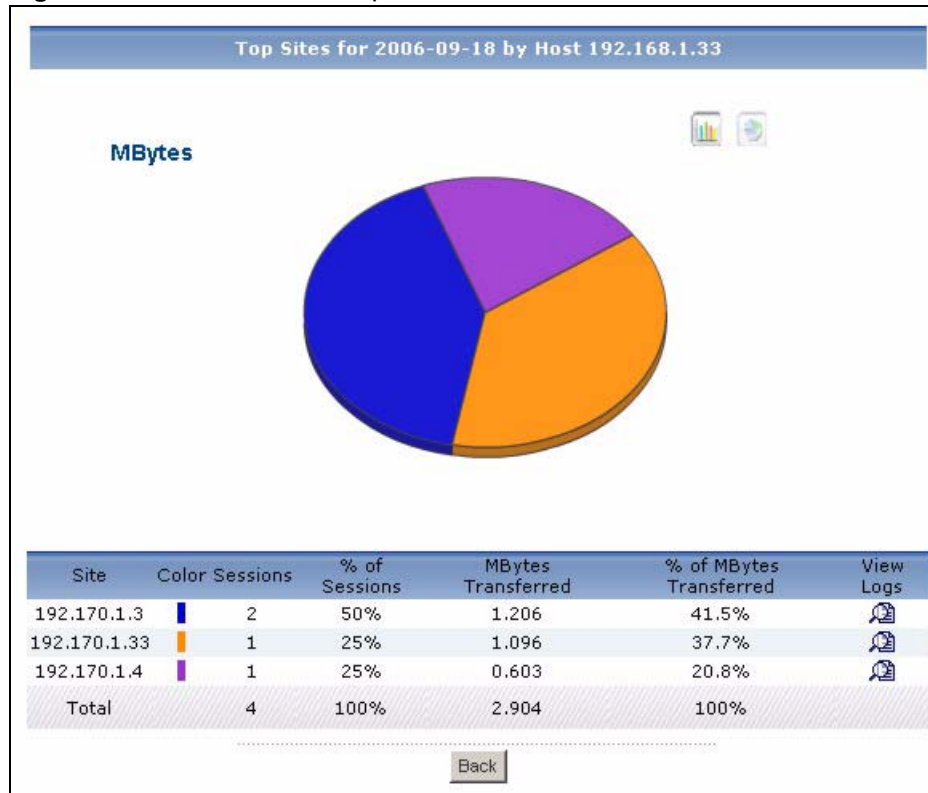
| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Host                    | <p>This field displays the top sources of web traffic in the selected device, sorted by the amount of traffic for each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p> <p>Click on a source to look at the top destinations of web traffic for the selected source. The <b>Top Web Hosts Drill-Down</b> report appears.</p>   |
| Color                   | This field displays what color represents each source in the graph.  |
| Sessions                | This field displays the number of web traffic events for each source.  |
| % of Sessions           | This field displays what percentage each source's number of traffic events makes out of the total number of web traffic events that match the settings you displayed in this report.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each source.  |
| % of MBytes Transferred | This field displays what percentage each source's traffic makes out of the total traffic that matches the settings you displayed in this report.   |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the sources above.  |

## 5.2.4 Top Web Hosts Drill-Down

Use this report to look at the top destinations of web traffic for any top source.

Click on a specific source in **Traffic > WEB > Top Hosts** to open this screen.

**Figure 39** Traffic > WEB > Top Hosts > Drill-Down



Each field is described in the following table.

**Table 34** Traffic > WEB > Top Hosts > Drill-Down

| LABEL              | DESCRIPTION   |
|--------------------|---|
| title              | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph              | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site               | This field displays the top destinations of web traffic from the selected source, sorted by the amount of traffic attributed to each one. Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").   |
| Color              | This field displays what color represents each destination in the graph.  |
| Sessions           | This field displays the number of traffic events from the selected source to each destination.  |
| % of Sessions      | This field displays what percentage of the selected source's total number of traffic events was sent to each destination.   |
| MBytes Transferred | This field displays how much traffic (in megabytes) was generated from the selected source to each destination.   |

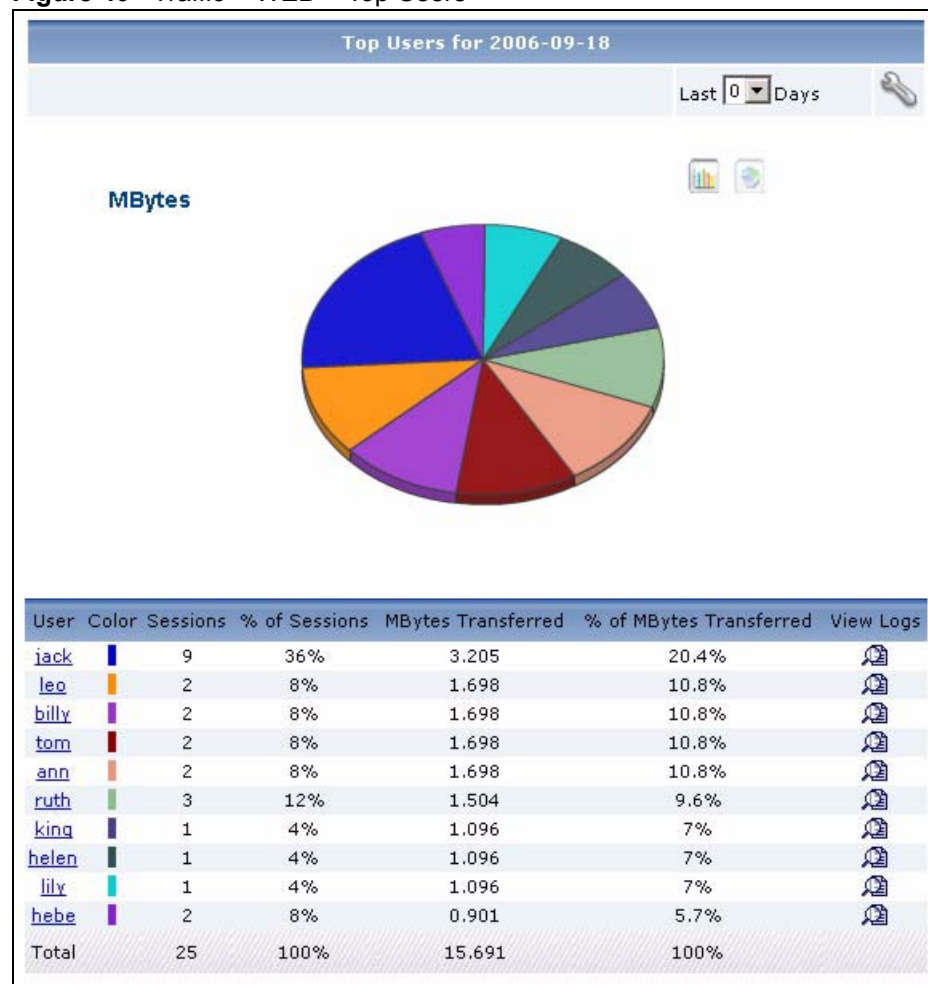
**Table 34** Traffic > WEB > Top Hosts > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| % of MBytes Transferred | This field displays what percentage of the selected source's traffic was sent to each destination.  |
| Total                   | This entry displays the totals for the destinations above. If the number of destinations of web traffic from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Back                    | Click this to return to the main report.  |

## 5.2.5 Top Web Users

Use this report to look at the users that send the most web traffic.

Click **Traffic > WEB > Top Users** to open this screen.

**Figure 40** Traffic > WEB > Top Users

Each field is described in the following table.

**Table 35** Traffic > WEB > Top Users

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="771 701 1239 982" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p style="text-align: center; margin: 0;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-18"/>  *</p> <p>End Date: <input type="text" value="2006-09-18"/>  *</p> <p>Sorting by: <input type="text" value="MBytes Transferred"/> ▼</p> <p>TopN: <input type="text" value="10"/> ▼</p> <p style="text-align: right; margin: 0;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| User          | <p>This field displays the users that send the most web traffic in the selected device, sorted by the amount of traffic for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed.</p> <p>Each user is identified by user name. Click on a user name to look at the top destinations of web traffic for the selected source. The <b>Top Web Users Drill-Down</b> report appears.</p>  |
| Color         | This field displays what color represents each user in the graph.  |
| Sessions      | This field displays the number of traffic events for each user.  |
| % of Sessions | This field displays what percentage each user's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.   |

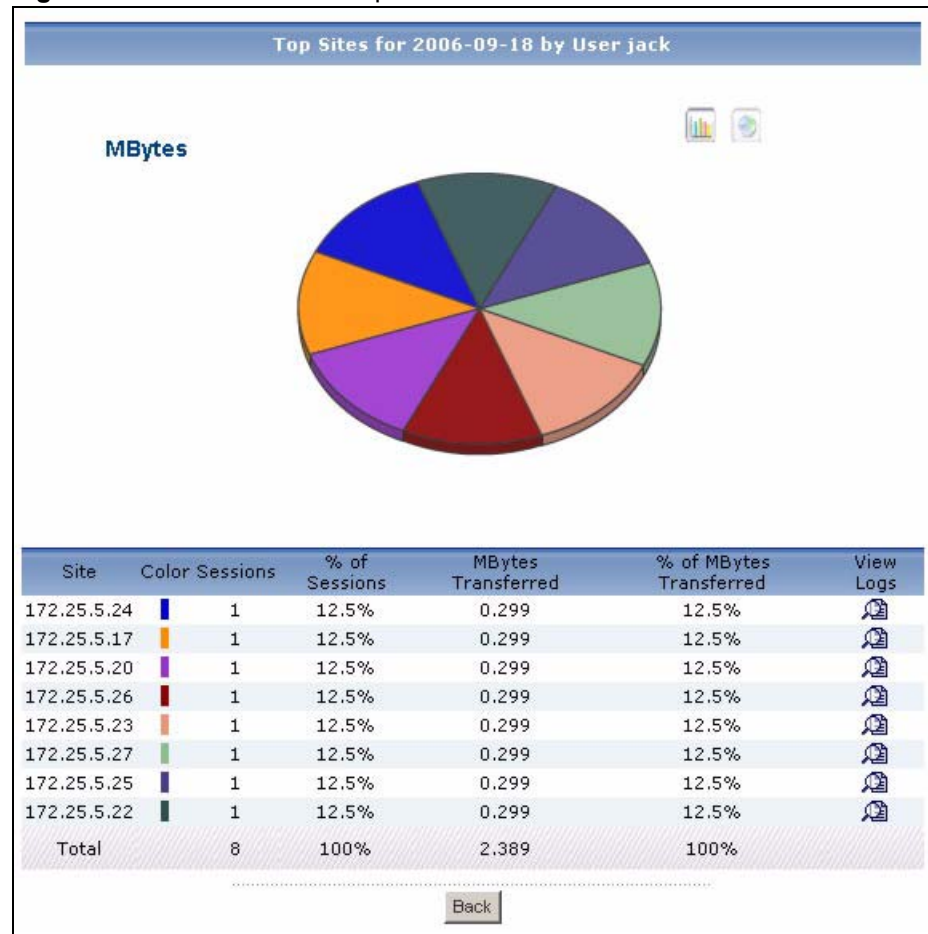
**Table 35** Traffic > WEB > Top Users

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each user.  |
| % of MBytes Transferred | This field displays what percentage each user's traffic makes out of the total traffic that matches the settings you displayed in this report. |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the sources above.  |

## 5.2.6 Top Web Users Drill-Down

Use this report to look at the top destinations of web traffic for any top user.

Click on a specific source in **Traffic > WEB > Top Users** to open this screen.

**Figure 41** Traffic > WEB > Top Users > Drill-Down

Each field is described in the following table.

**Table 36** Traffic > WEB > Top Users > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| title                   | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph                   | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site                    | This field displays the top destinations of web traffic from the selected user, sorted by the amount of traffic attributed to each one.<br>Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").  |
| Color                   | This field displays what color represents each destination in the graph.  |
| Sessions                | This field displays the number of traffic events from the selected user to each destination.  |
| % of Sessions           | This field displays what percentage of the selected user's total number of traffic events went to each destination.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from the selected user to each destination.   |
| % of MBytes Transferred | This field displays what percentage of the selected user's total traffic was sent to each destination.  |
| Total                   | This entry displays the totals for the destinations above. If the number of destinations of traffic from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.   |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Back                    | Click this to return to the main report.  |

## 5.3 FTP Traffic

Use this report to look at the top destinations and sources of FTP traffic.

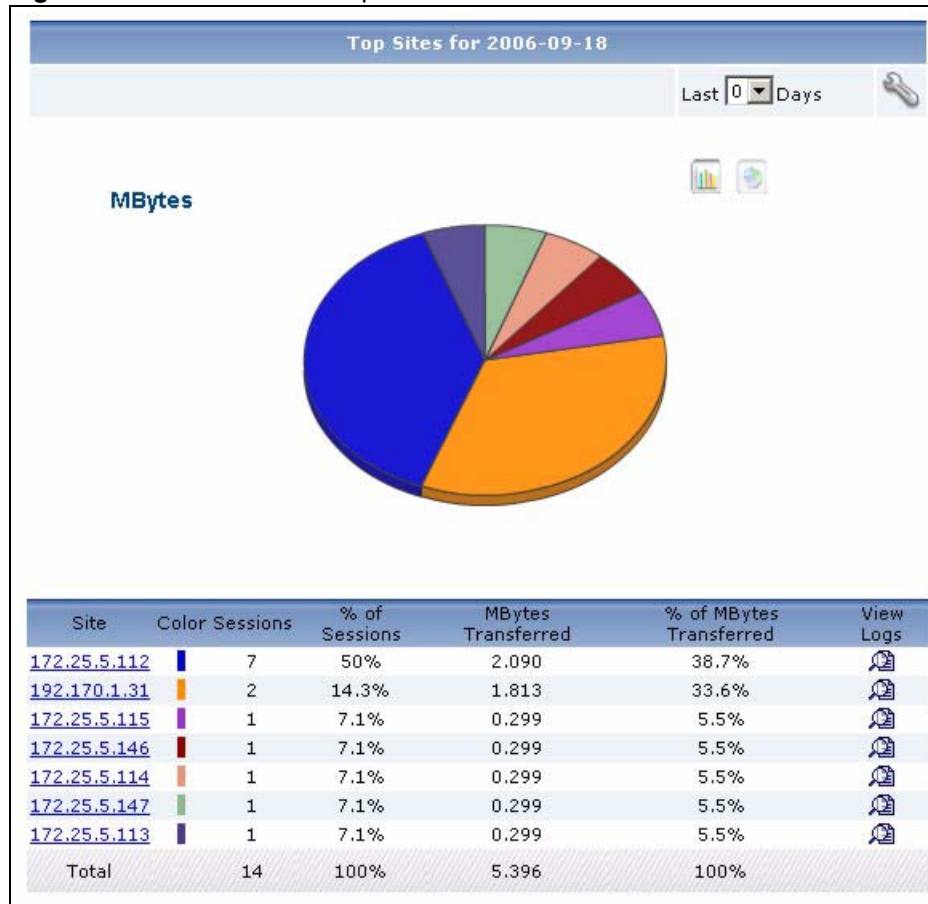
### 5.3.1 Top FTP Sites

Use this report to look at the top destinations of FTP traffic.

Click **Traffic > FTP > Top Sites** to open this screen.



Figure 42 Traffic &gt; FTP &gt; Top Sites

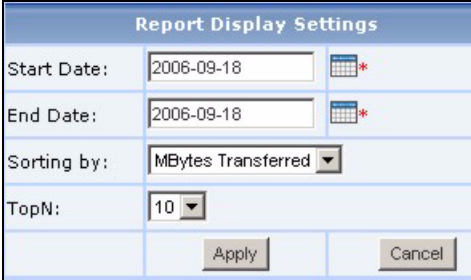


Each field is described in the following table.

Table 37 Traffic &gt; FTP &gt; Top Sites

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |

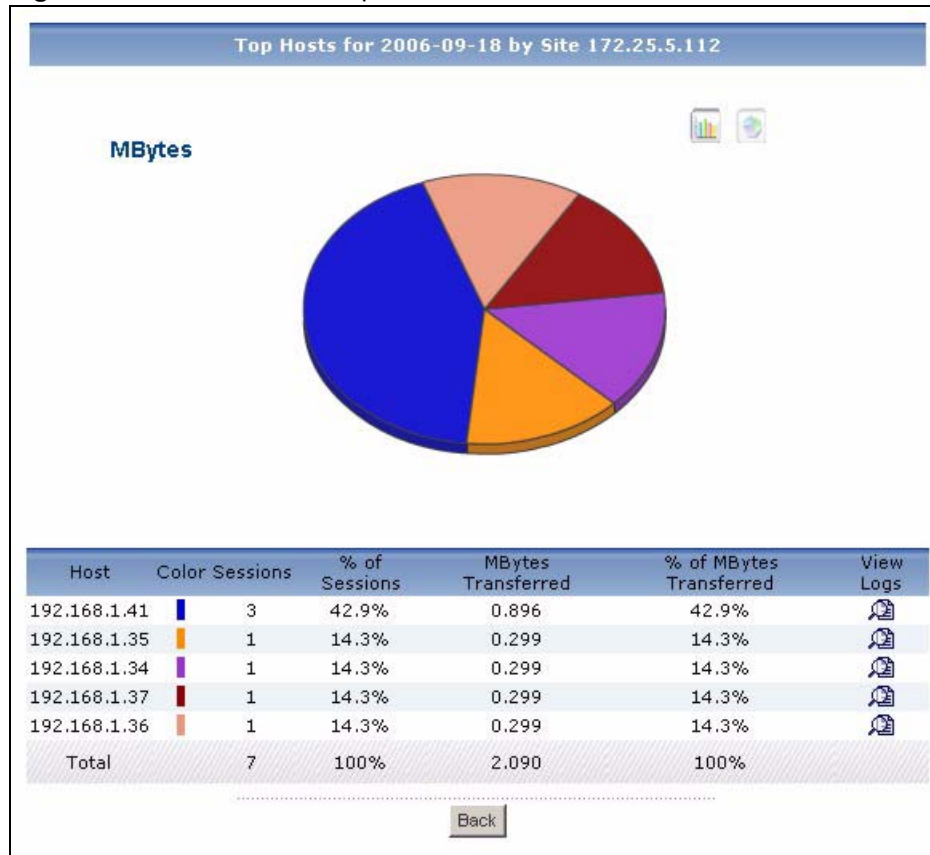
**Table 37** Traffic > FTP > Top Sites

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Site                    | <p>This field displays the top destinations of FTP traffic in the selected device, sorted by the amount of traffic for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p> <p>Click on a destination to look at the top sources of FTP traffic for the selected destination. The <b>Top FTP Sites Drill-Down</b> report appears.</p>   |
| Color                   | This field displays what color represents each destination in the graph.   |
| Sessions                | This field displays the number of traffic events for each destination.   |
| % of Sessions           | This field displays what percentage each destination's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each destination.   |
| % of MBytes Transferred | This field displays what percentage each destination's traffic makes out of the total traffic that matches the settings you displayed in this report.  |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the destinations above.   |

### 5.3.2 Top FTP Sites Drill-Down

Use this report to look at the top sources of FTP traffic for any top destination. Click on a specific destination in **Traffic > FTP > Top Sites** to open this screen.

**Figure 43** Traffic > FTP > Top Sites > Drill-Down



Each field is described in the following table.

**Table 38** Traffic > FTP > Top Sites > Drill-Down

| LABEL    | DESCRIPTION   |
|----------|---|
| title    | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph    | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host     | This field displays the top sources of FTP traffic to the selected destination, sorted by the amount of traffic attributed to each one. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address.  |
| Color    | This field displays what color represents each source in the graph.   |
| Sessions | This field displays the number of traffic events from each source to the selected destination.  |

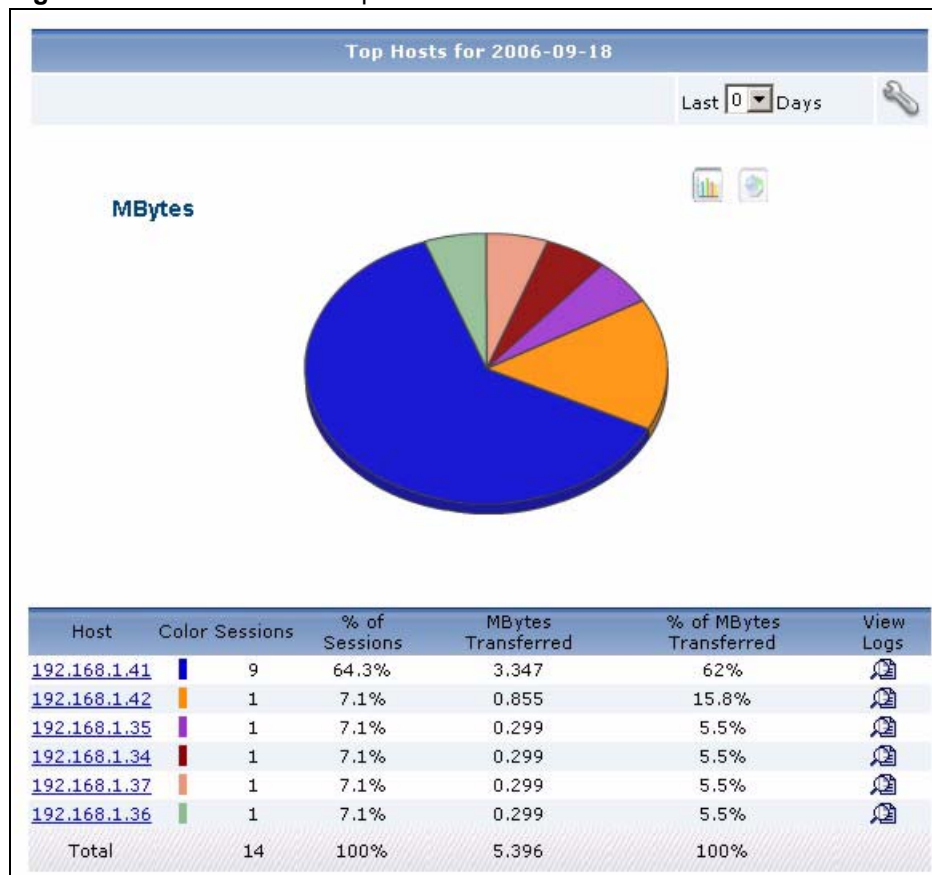
**Table 38** Traffic > FTP > Top Sites > Drill-Down

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| % of Sessions           | This field displays what percentage of the selected destination's total number of traffic events came from each source.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from each source to the selected destination.  |
| % of MBytes Transferred | This field displays what percentage of the selected destination's FTP traffic came from each source.   |
| Total                   | This entry displays the totals for the sources above. If the number of sources of traffic to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Back                    | Click this to return to the main report.   |

### 5.3.3 Top FTP Hosts

Use this report to look at the top sources of FTP traffic.

Click **Traffic > FTP > Top Hosts** to open this screen.

**Figure 44** Traffic > FTP > Top Hosts

Each field is described in the following table.

**Table 39** Traffic > FTP > Top Hosts

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>  |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="771 703 1242 976" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| Host          | <p>This field displays the top sources of FTP traffic in the selected device, sorted by the amount of traffic for each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p> <p>Click on a source to look at the top destinations of FTP traffic for the selected source. The <b>Top FTP Hosts Drill-Down</b> report appears.</p>  |
| Color         | This field displays what color represents each source in the graph.   |
| Sessions      | This field displays the number of traffic events for each source.   |
| % of Sessions | This field displays what percentage each source's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.  |

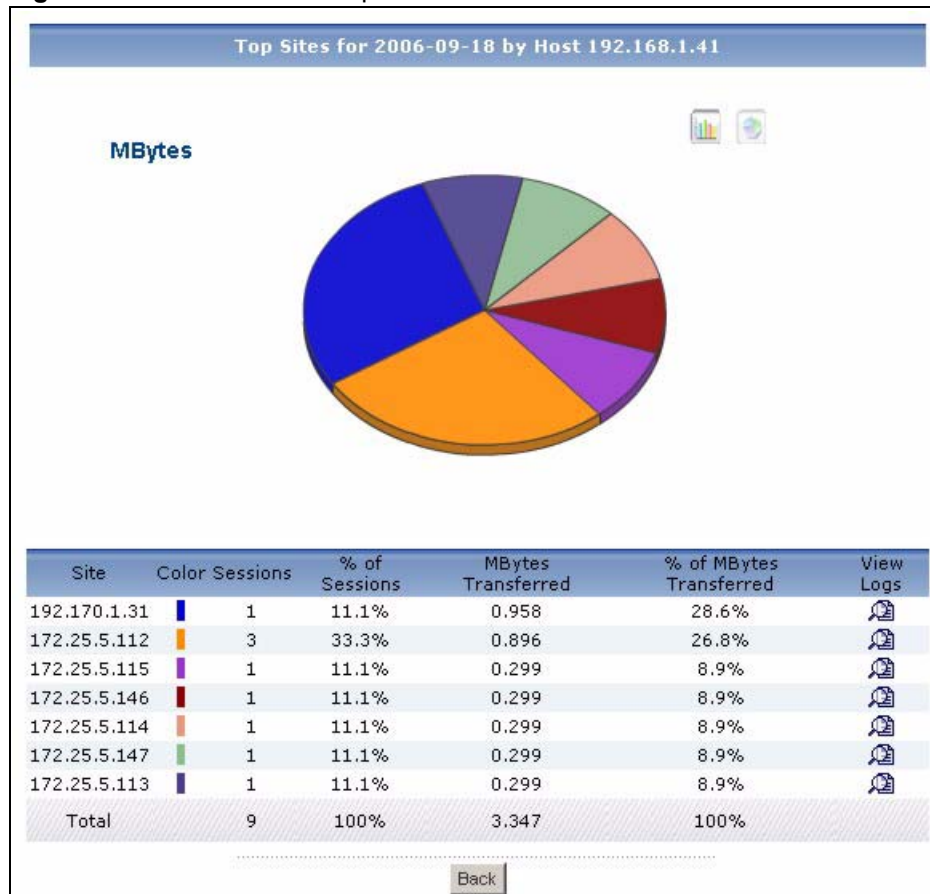
**Table 39** Traffic > FTP > Top Hosts

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each source.  |
| % of MBytes Transferred | This field displays what percentage each source's traffic makes out of the total traffic that matches the settings you displayed in this report. |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the sources above.  |

### 5.3.4 Top FTP Hosts Drill-Down

Use this report to look at the top destinations of FTP traffic for any top source.

Click on a specific source in **Traffic > FTP > Top Hosts** to open this screen.

**Figure 45** Traffic > FTP > Top Hosts > Drill-Down

Each field is described in the following table.

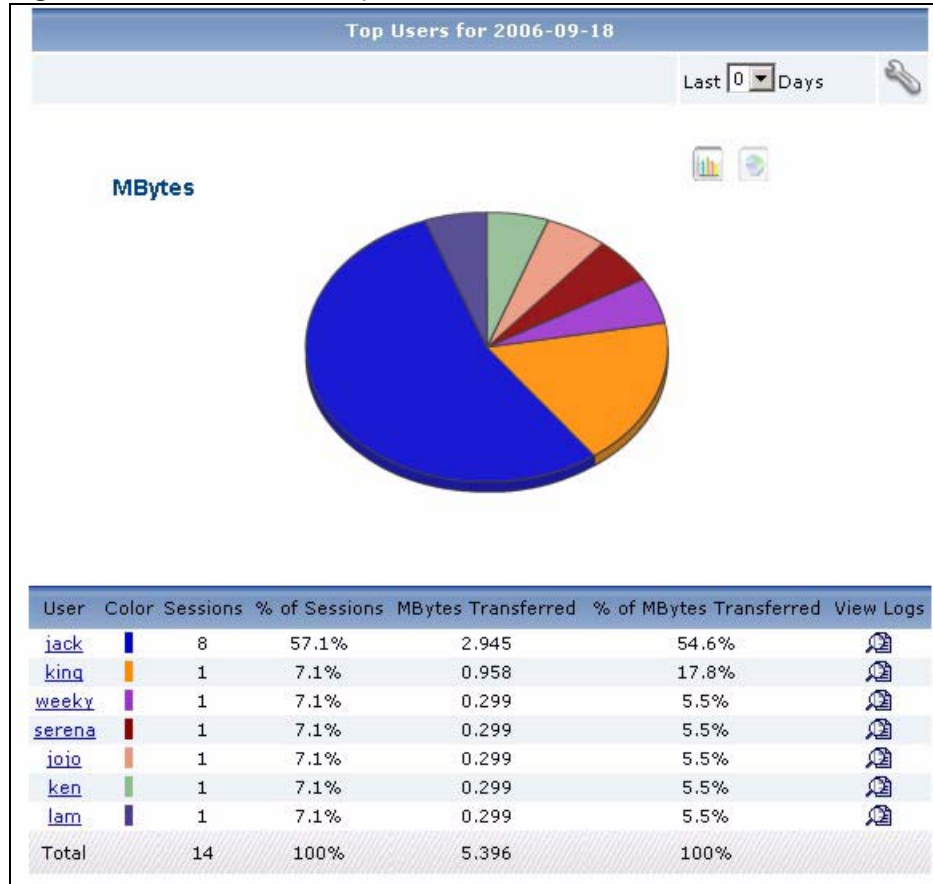
**Table 40** Traffic > FTP > Top Hosts > Drill-Down

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| title                   | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site                    | <p>This field displays the top destinations of FTP traffic from the selected source, sorted by the amount of traffic attributed to each one.</p> <p>Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p>   |
| Color                   | This field displays what color represents each destination in the graph.   |
| Sessions                | This field displays the number of traffic events from the selected source to each destination.   |
| % of Sessions           | This field displays what percentage of the selected source's total number of traffic events went to each destination.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from the selected source to each destination.  |
| % of MBytes Transferred | This field displays what percentage of the selected source's traffic was sent to each destination.   |
| Total                   | This entry displays the totals for the destinations above. If the number of destinations of traffic from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.  |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Back                    | Click this to return to the main report.   |

### 5.3.5 Top FTP Users

Use this report to look at the users that send the most FTP traffic.

Click **Traffic > FTP > Top Users** to open this screen.

**Figure 46** Traffic > FTP > Top Users

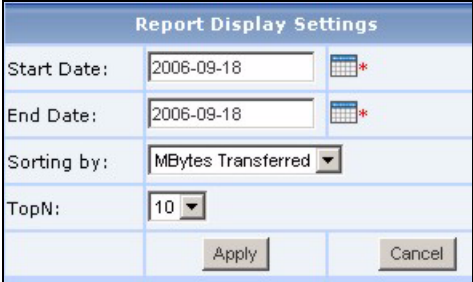
Each field is described in the following table.

**Table 41** Traffic > FTP > Top Users

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |



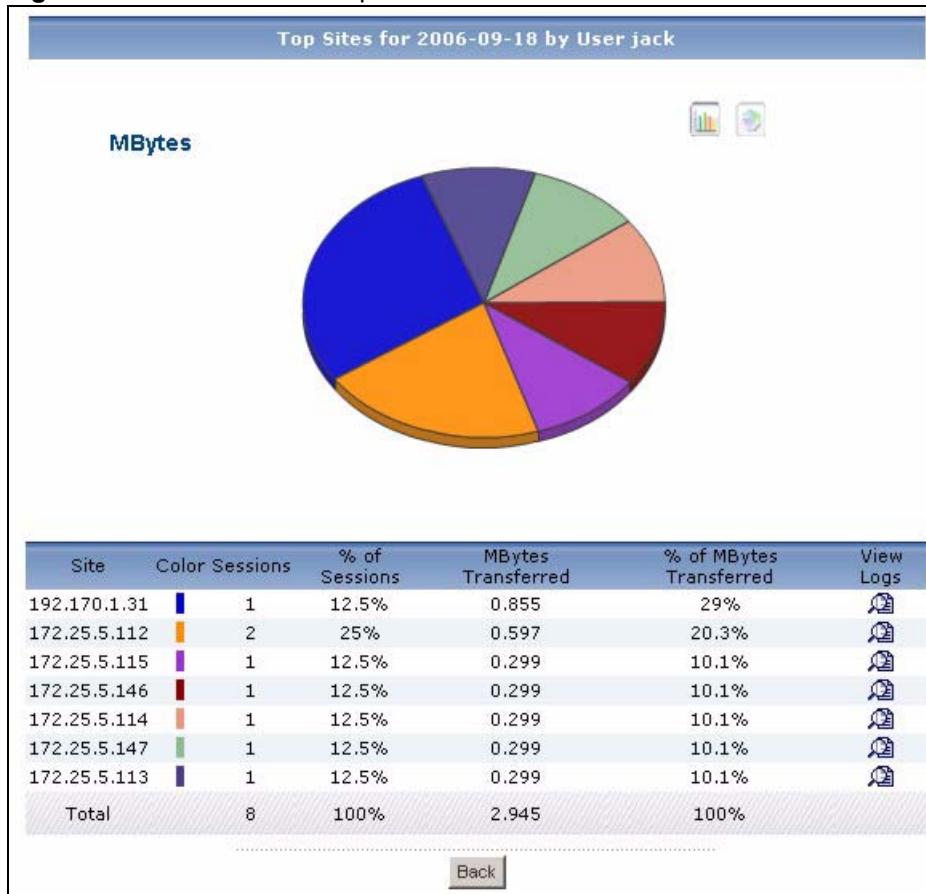
**Table 41** Traffic > FTP > Top Users

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes. Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions. <b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records. These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| User                    | <p>This field displays the users that sent the most FTP traffic in the selected device, sorted by the amount of traffic for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed. Each user is identified by user name. Click a user name to look at the top destinations of FTP traffic for the selected user. The <b>Top FTP Users Drill-Down</b> report appears.</p>   |
| Color                   | This field displays what color represents each user in the graph.   |
| Sessions                | This field displays the number of traffic events for each user.   |
| % of Sessions           | This field displays what percentage each user's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each user.   |
| % of MBytes Transferred | This field displays what percentage each user's traffic makes out of the total traffic that matches the settings you displayed in this report.  |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the sources above.   |

### 5.3.6 Top FTP Users Drill-Down

Use this report to look at the top destinations of FTP traffic for any top user.

Click on a specific source in **Traffic > FTP > Top Users** to open this screen.

**Figure 47** Traffic > FTP > Top Users > Drill-Down

Each field is described in the following table.

**Table 42** Traffic > FTP > Top Hosts > Drill-Down

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site          | <p>This field displays the top destinations of FTP traffic from the selected user, sorted by the amount of traffic attributed to each one.</p> <p>Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p>   |
| Color         | This field displays what color represents each destination in the graph.   |
| Sessions      | This field displays the number of traffic events from the selected user to each destination.   |
| % of Sessions | This field displays what percentage of the selected user's total number of traffic events went to each destination.  |

**Table 42** Traffic > FTP > Top Hosts > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from the selected user to each destination.   |
| % of MBytes Transferred | This field displays what percentage of the selected user's total traffic was sent to each destination.  |
| Total                   | This entry displays the totals for the destinations above. If the number of destinations of traffic from the selected user is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Back                    | Click this to return to the main report.  |

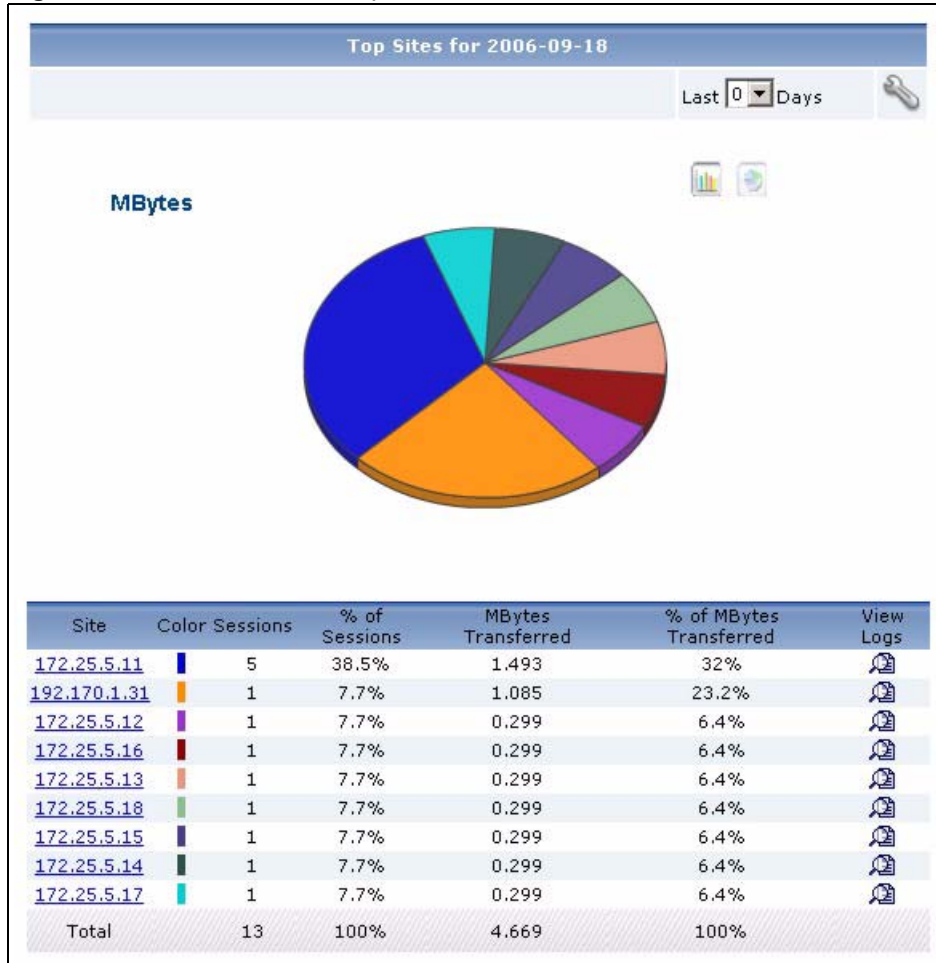
## 5.4 Mail Traffic

Use this report to look at the top destinations and sources of mail traffic.

### 5.4.1 Top Mail Sites

Use this report to look at the top destinations and sources of mail traffic.

Click **Traffic > MAIL > Top Sites** to open this screen.

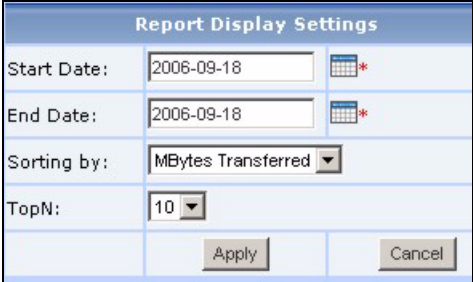
**Figure 48** Traffic > MAIL > Top Sites

Each field is described in the following table.

**Table 43** Traffic > MAIL > Top Sites

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

**Table 43** Traffic > MAIL > Top Sites

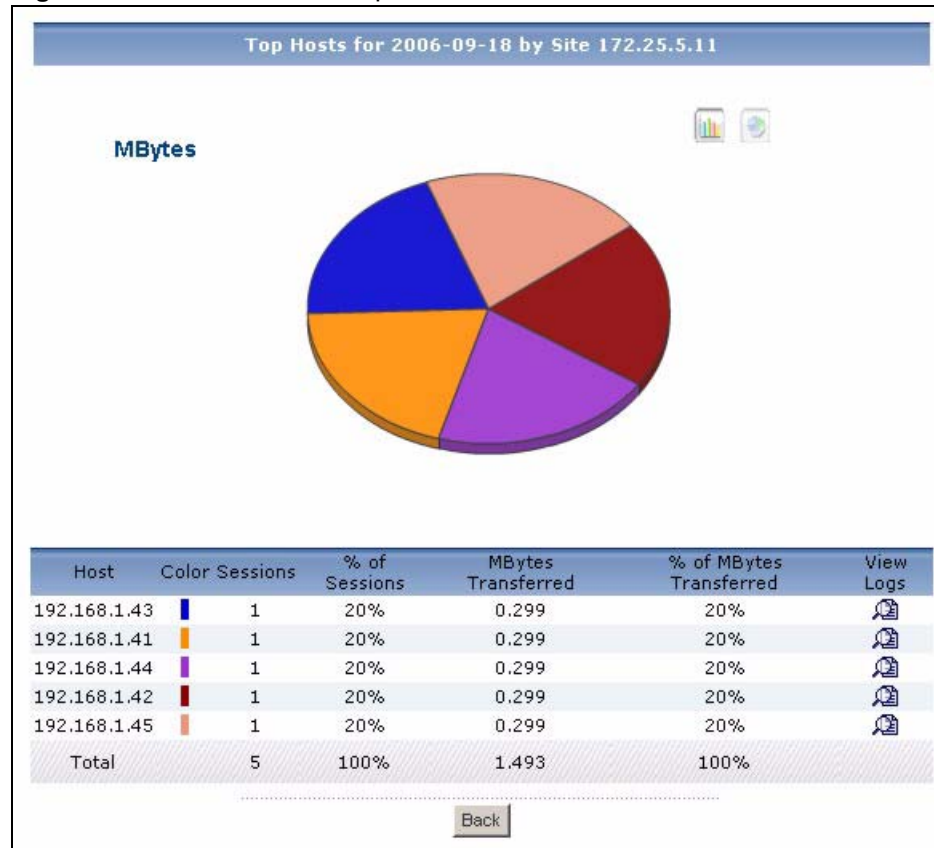
| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Site                    | <p>This field displays the top destinations of mail traffic in the selected device, sorted by the amount of traffic for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p> <p>Click on a destination to look at the top sources of mail traffic for the selected destination. The <b>Top Mail Sites Drill-Down</b> report appears.</p>  |
| Color                   | This field displays what color represents each destination in the graph.   |
| Sessions                | This field displays the number of traffic events for each destination.   |
| % of Sessions           | This field displays what percentage each destination's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each destination.   |
| % of MBytes Transferred | This field displays what percentage each destination's traffic makes out of the total traffic that matches the settings you displayed in this report.  |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the destinations above.   |

## 5.4.2 Top Mail Sites Drill-Down

Use this report to look at the top sources of mail traffic for any top destination.

Click on a specific destination in **Traffic > MAIL > Top Sites** to open this screen.

**Figure 49** Traffic > MAIL > Top Sites > Drill-Down



Each field is described in the following table.

**Table 44** Traffic > MAIL > Top Sites > Drill-Down

| LABEL    | DESCRIPTION  |
|----------|--|
| title    | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph    | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host     | <p>This field displays the top sources of mail traffic to the selected destination, sorted by the amount of traffic attributed to each one.</p> <p>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p>   |
| Color    | This field displays what color represents each source in the graph.  |
| Sessions | This field displays the number of traffic events from each source to the selected destination.   |

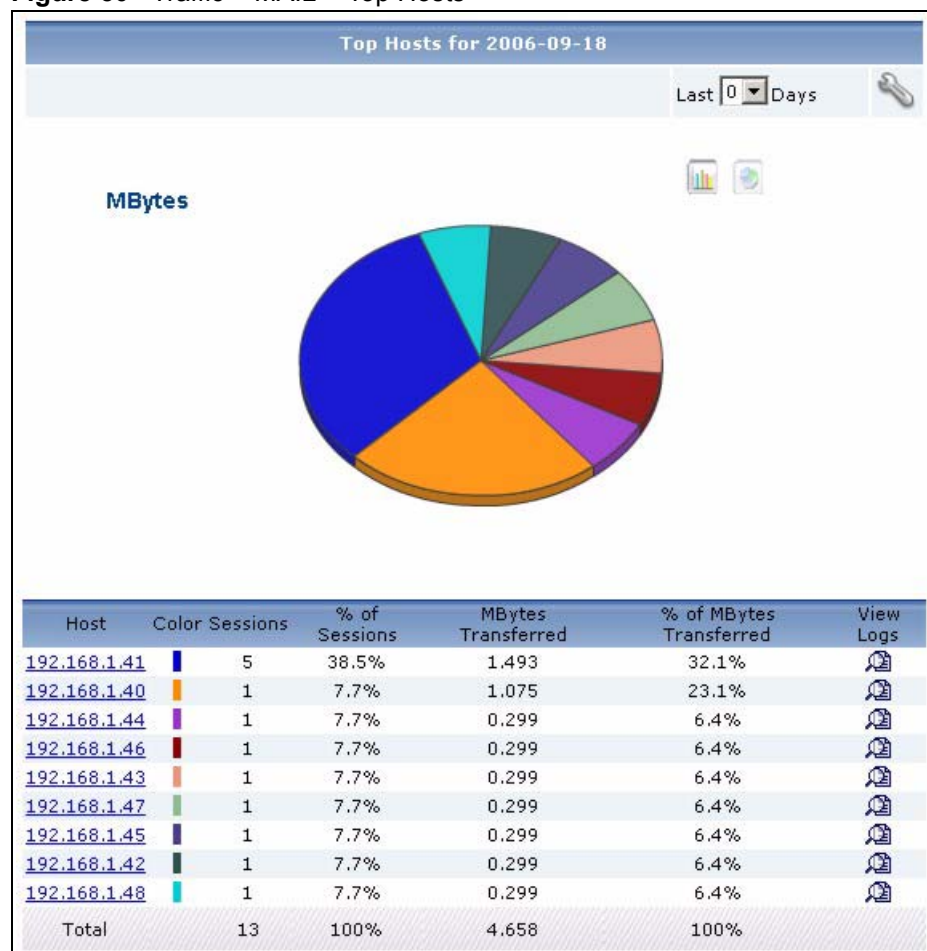
**Table 44** Traffic > MAIL > Top Sites > Drill-Down

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| % of Sessions           | This field displays what percentage of the selected destination's total number of traffic events came from each source.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) came from each source to the selected destination.   |
| % of MBytes Transferred | This field displays what percentage of the selected destination's mail traffic came from each source.  |
| Total                   | This entry displays the totals for the sources above. If the number of sources of traffic to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Back                    | Click this to return to the main report.   |

### 5.4.3 Top Mail Hosts

Use this report to look at the top sources of mail traffic.

Click **Traffic > MAIL > Top Hosts** to open this screen.

**Figure 50** Traffic > MAIL > Top Hosts

Each field is described in the following table.

**Table 45** Traffic > MAIL > Top Hosts

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="771 703 1242 982" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p style="text-align: center; margin: 0;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-18"/>  *</p> <p>End Date: <input type="text" value="2006-09-18"/>  *</p> <p>Sorting by: <input type="text" value="MBytes Transferred"/> ▼</p> <p>TopN: <input type="text" value="10"/> ▼</p> <p style="text-align: right; margin: 0;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Host          | <p>This field displays the top sources of mail traffic in the selected device, sorted by the amount of traffic for each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p> <p>Click on a source to look at the top destinations of mail traffic for the selected source. The <b>Top Mail Hosts Drill-Down</b> report appears.</p>  |
| Color         | This field displays what color represents each source in the graph.  |
| Sessions      | This field displays the number of traffic events for each source.  |
| % of Sessions | This field displays what percentage each source's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.   |



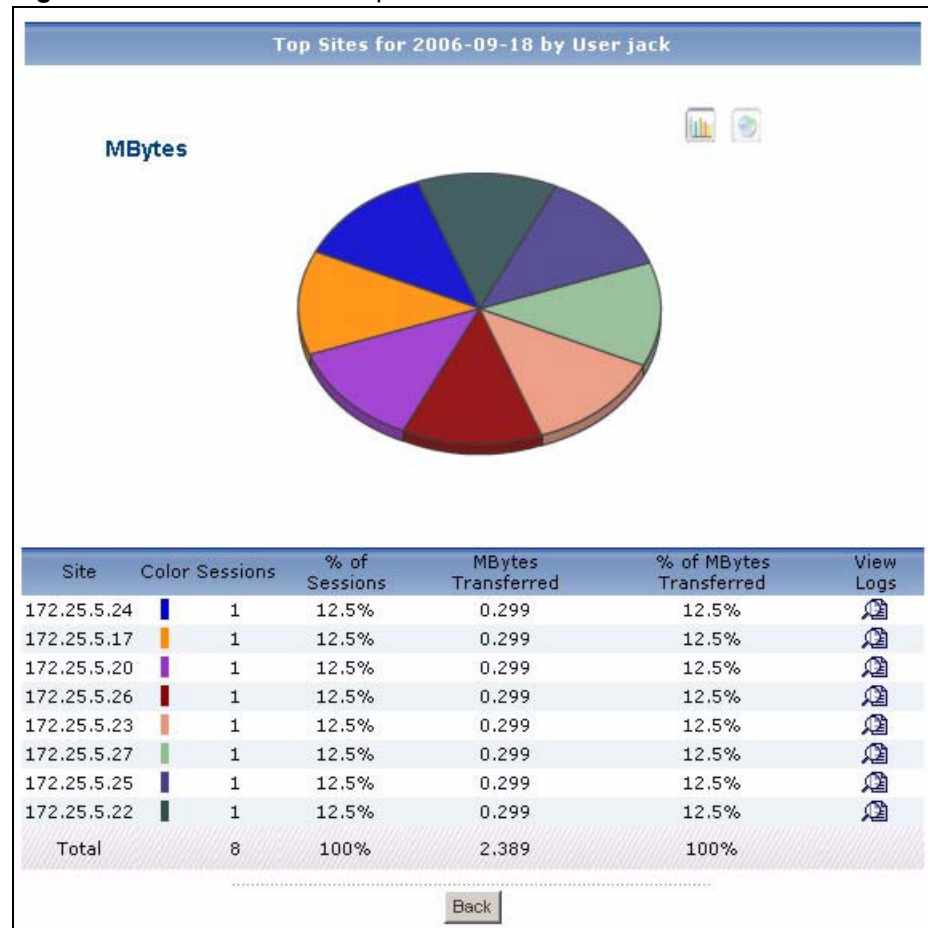
**Table 45** Traffic > MAIL > Top Hosts

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each source.  |
| % of MBytes Transferred | This field displays what percentage each source's traffic makes out of the total traffic that matches the settings you displayed in this report. |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the sources above.  |

## 5.4.4 Top Mail Hosts Drill-Down

Use this report to look at the top destinations of mail traffic for any top source.

Click on a specific source in **Traffic > MAIL > Top Hosts** to open this screen.

**Figure 51** Traffic > MAIL > Top Hosts > Drill-Down

Each field is described in the following table.

**Table 46** Traffic > MAIL > Top Hosts > Drill-Down

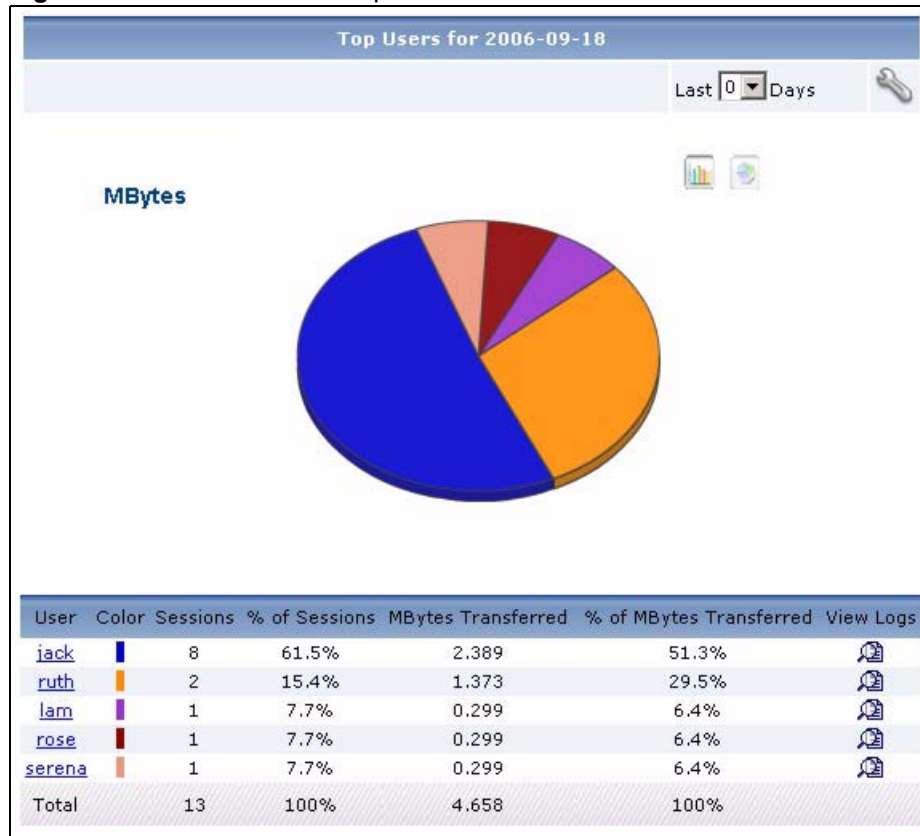
| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| title                   | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site                    | <p>This field displays the top destinations of mail traffic from the selected source, sorted by the amount of traffic attributed to each one.</p> <p>Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p>  |
| Color                   | This field displays what color represents each destination in the graph.   |
| Sessions                | This field displays the number of traffic events from the selected source to each destination.   |
| % of Sessions           | This field displays what percentage of the selected source's total number of traffic events went to each destination.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from the selected source to each destination.  |
| % of MBytes Transferred | This field displays what percentage of the selected source's total traffic was sent to each destination.   |
| Total                   | This entry displays the totals for the destinations above. If the number of destinations of traffic from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.  |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Back                    | Click this to return to the main report.   |

### 5.4.5 Top Mail Users

Use this report to look at the users that send the most mail traffic.

Click **Traffic > MAIL > Top Users** to open this screen.

Figure 52 Traffic &gt; MAIL &gt; Top Users

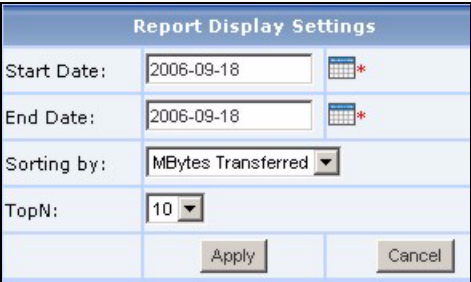


Each field is described in the following table.

Table 47 Traffic &gt; MAIL &gt; Top Users

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

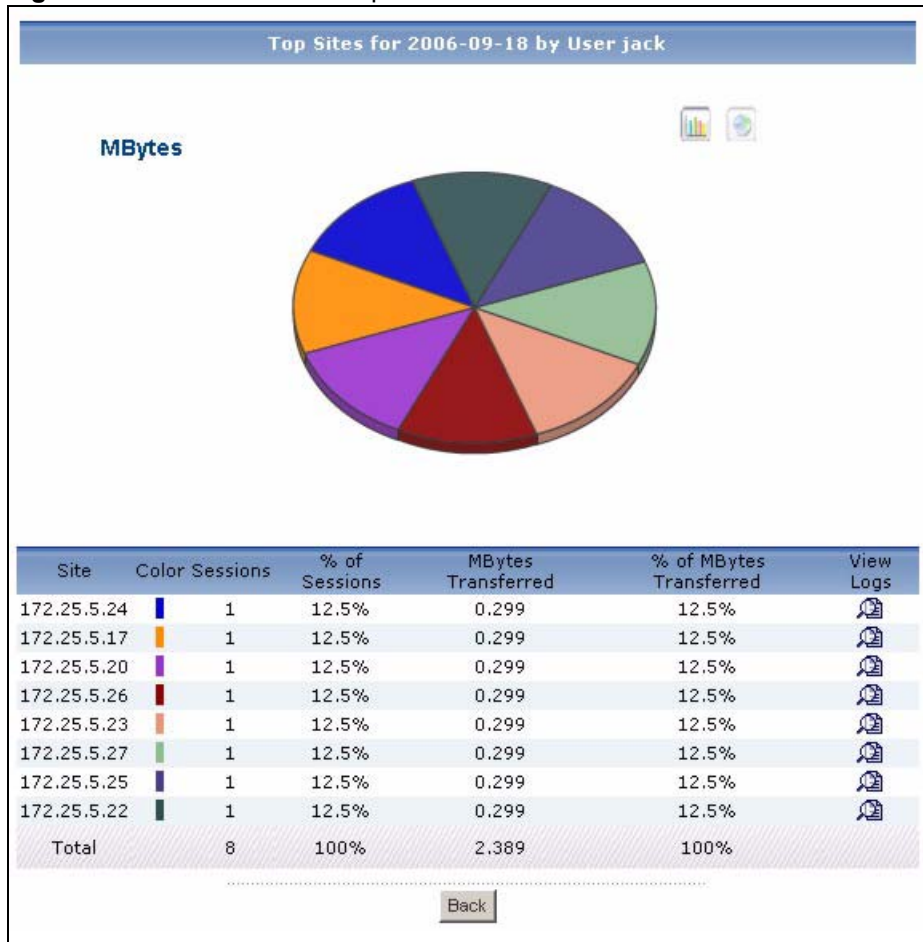
**Table 47** Traffic > MAIL > Top Users

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes. Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions. <b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records. These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| User                    | <p>This field displays the users that send the most mail traffic in the selected device, sorted by the amount of traffic for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed.</p> <p>Each user is identified by user name. Click on a user name to look at the top destinations of mail traffic for the selected source. The <b>Top Mail Users Drill-Down</b> report appears.</p>  |
| Color                   | This field displays what color represents each user in the graph.   |
| Sessions                | This field displays the number of traffic events for each user.   |
| % of Sessions           | This field displays what percentage each user's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each user.   |
| % of MBytes Transferred | This field displays what percentage each user's traffic makes out of the total traffic that matches the settings you displayed in this report.  |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the sources above.   |

### 5.4.6 Top Mail Users Drill-Down

Use this report to look at the top destinations of mail traffic for any top user.

Click on a specific source in **Traffic > MAIL > Top Users** to open this screen.

**Figure 53** Traffic > MAIL > Top Users > Drill-Down

Each field is described in the following table.

**Table 48** Traffic > MAIL > Top Users > Drill-Down

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph         | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site          | This field displays the top destinations of mail traffic from the selected user, sorted by the amount of traffic attributed to each one. Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").  |
| Color         | This field displays what color represents each destination in the graph.  |
| Sessions      | This field displays the number of traffic events from the selected user to each destination.  |
| % of Sessions | This field displays what percentage of the selected user's total number of traffic events went to each destination.   |

**Table 48** Traffic > MAIL > Top Users > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from the selected user to each destination.   |
| % of MBytes Transferred | This field displays what percentage of the selected user's total traffic was sent to each destination.  |
| Total                   | This entry displays the totals for the destinations above. If the number of destinations of traffic from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Back                    | Click this to return to the main report.  |

## 5.5 Other Traffic

Use these reports to look at the top sources and destinations of any kind of traffic.

### 5.5.1 Platform Selection

Click **Traffic > Customization > Customization** to open the **Platform Selection** screen.

**Figure 54** Traffic > Customization > Customization (Platform Selection)

The screenshot shows a window titled "Platform Selection". It contains two radio button options:

- ZyNOS (Including Prestige, ZyWALL IDP 10, ZyWALL Series except ZyWALL 1050)
- ZLD (Including ZyWALL 1050)

Below the options is a "Next" button.

Use this screen to select the ZyXEL firmware platform that the device uses.

Then click **Next**.

### 5.5.2 Service Settings

The following screen displays after you select the ZyXEL firmware platform. Use this screen to add, edit, or remove services that you can view in **Other Traffic** reports. These services appear in the **Customized Services** drop-down box.

You can use services that are pre-defined in Vantage Report, or you can create new services. If you create new services, you have to specify the protocol and port number(s) for the service.

**Figure 55** Traffic > Customization > Customization (Service Settings)

Each field is described in the following table.

**Table 49** Service > Customization > Customization (Service Settings)

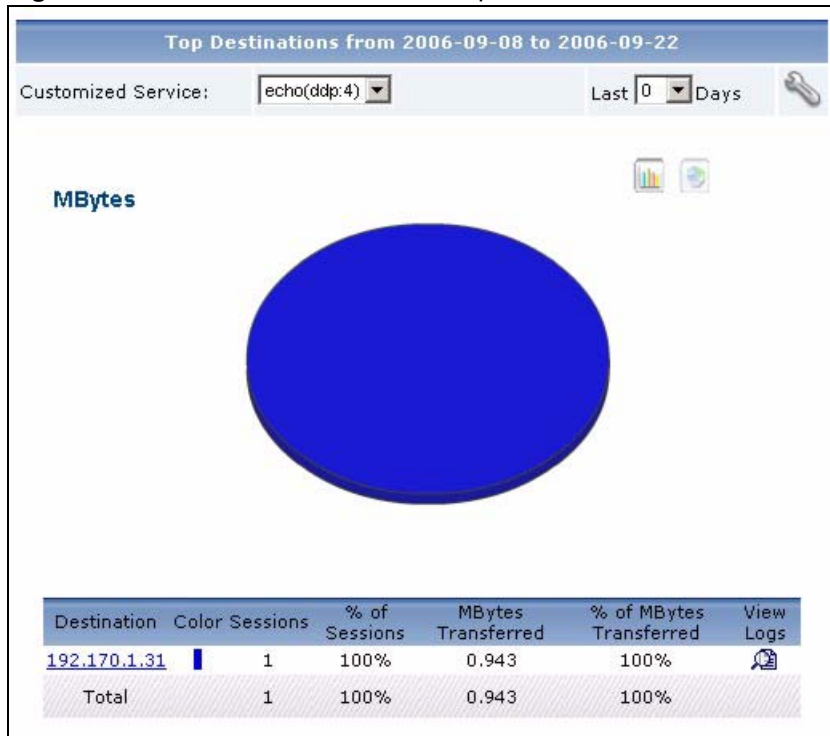
| LABEL                    | DESCRIPTION   |
|--------------------------|---|
| Add a Known Service      | Use this drop-down box to add a service to the <b>Customized Service</b> drop-down box. <ul style="list-style-type: none"> <li>Select a pre-defined service from the drop-down list box, and click the <b>Add</b> button; or</li> <li>Select <b>[Customized Service]</b>, fill in the <b>Add a Customized Service</b> section, and click the <b>Add</b> button.</li> </ul> This drop-down box does not include web, mail, or FTP services.  |
| Add a Customized Service | Use this section to create new TCP/UDP services that are not in the pre-defined list. You cannot edit pre-defined services.   |
| Name                     | Enter a name to identify the new customized service. It does not have to be unique. This name is used when the service is displayed in the <b>Customized Service</b> drop-down box.   |
| Port Range               | Enter a port range (start port to end port, in ascending order) that is not already in use to define your service. Use the same start and end port if the service is only defined by one port.  |
| Protocol                 | Select the protocol used by the service. Choices are <b>tcp</b> , <b>udp</b> and <b>tcp/udp</b> .   |
| Customized Service       | This list box lists all the services that appear in the <b>Customized Service</b> drop-down box. You can use this list box to remove services from the drop-down box or to edit services you create. <p>To remove a service from the <b>Customized Service</b> drop-down box, click on the service in this list box, and click the <b>Delete</b> button.</p> <p>To edit any service you created, click on the service in the list box, edit the settings in the <b>Add a Customized Service</b> section, and click the <b>Apply</b> button.</p> |
| Add                      | Click this button to add the pre-defined service (in the <b>Add a Known Service</b> drop-down box) or new service (in the <b>Add a Customized Service</b> section) the <b>Customized Service</b> drop-down box.   |
| Delete                   | Click this button to remove the selected service (in the <b>Customized Service</b> list box) from the <b>Customized Service</b> drop-down box. If you delete a service you created, you have to create the service again later, if you need it.   |

### 5.5.3 Top Destinations of Other Traffic

Use this report to look at the top destinations of other services' traffic.

Click **Traffic > Customization > Top Destinations** to open this screen.

**Figure 56** Traffic > Customization > Top Destinations



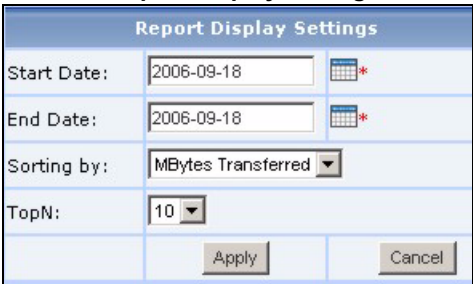
Each field is described in the following table.

**Table 50** Traffic > Customization > Top Destinations

| LABEL              | DESCRIPTION   |
|--------------------|---|
| title              | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Customized Service | Select the service whose traffic you want to view. You can add, edit, or remove the services in this drop-down list in the <b>Service Settings</b> screen.  |
| Last ... Days      | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |



**Table 50** Traffic > Customization > Top Destinations

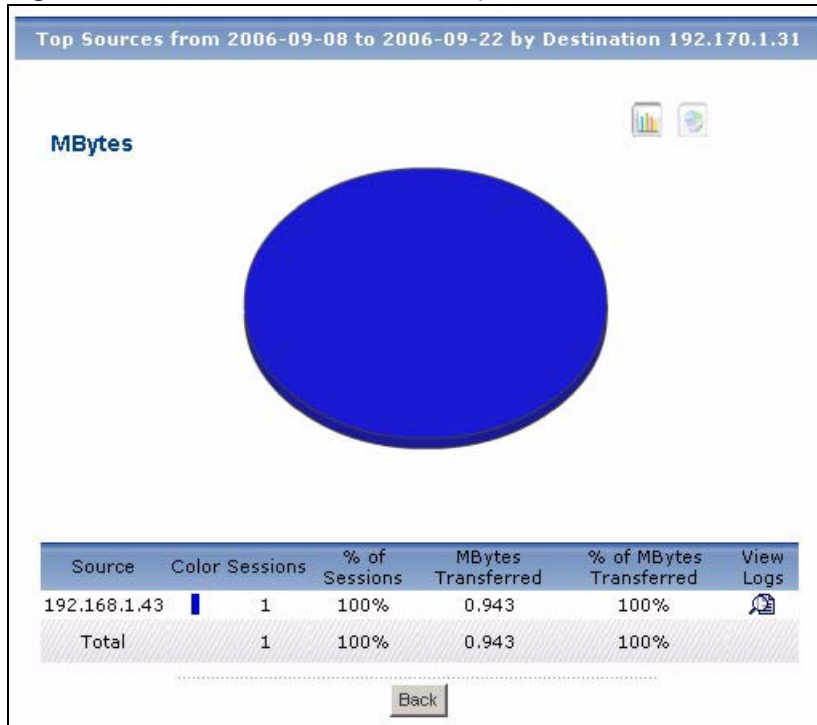
| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Destination             | <p>This field displays the top destinations of the selected service's traffic in the selected device, sorted by the amount of traffic for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its IP address. Click on a destination to look at the top sources of the selected service's traffic for the selected destination. The <b>Top Destinations for Other Services Drill-Down</b> report appears.</p>   |
| Color                   | This field displays what color represents each destination in the graph.   |
| Sessions                | This field displays the number of traffic events for each destination.   |
| % of Sessions           | This field displays what percentage each destination's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each destination.   |
| % of MBytes Transferred | This field displays what percentage each destination's traffic makes out of the total traffic that matches the settings you displayed in this report.  |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the destinations above.   |

### 5.5.4 Top Destinations of Other Traffic Drill-Down

Use this report to look at the top sources of other services' traffic for any top destination. The service is selected in the main report.

Click on a specific destination in **Traffic > Customization > Top Destinations** to open this screen.

**Figure 57** Traffic > Customization > Top Destinations > Drill-Down



Each field is described in the following table.

**Table 51** Traffic > Customization > Top Destinations > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| title                   | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph                   | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Source                  | This field displays the top senders of the selected service's traffic to the selected destination, sorted by the amount of traffic attributed to each one. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address.   |
| Color                   | This field displays what color represents each source in the graph.   |
| Sessions                | This field displays the number of traffic events from each source to the selected destination.  |
| % of Sessions           | This field displays what percentage each source's number of traffic events makes out of the total number of traffic events for the selected destination.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was sent from each source to the selected destination.  |
| % of MBytes Transferred | This field displays what percentage of the selected destination's traffic came from each source.  |

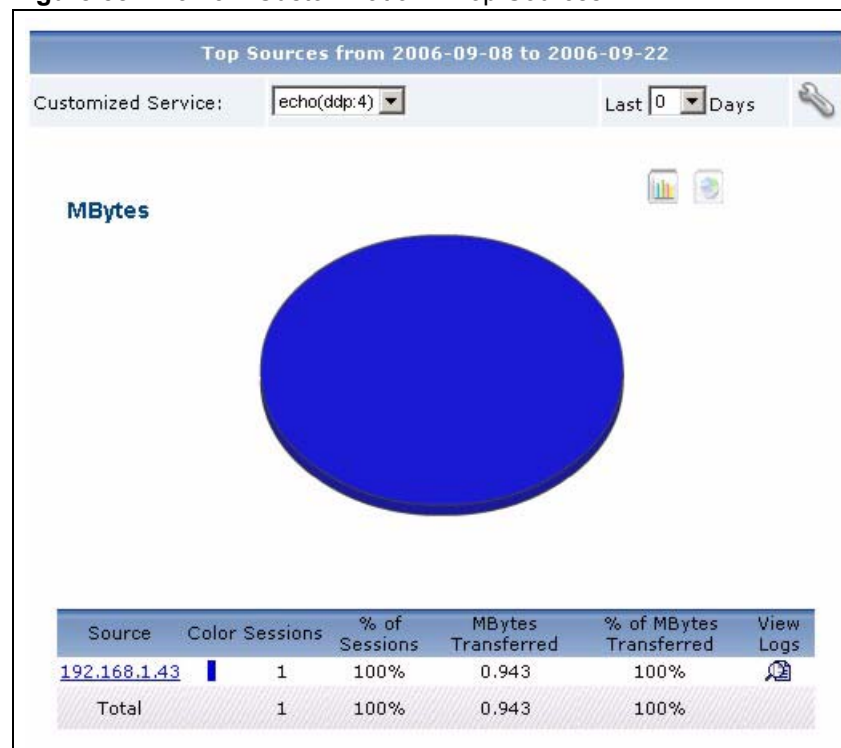
**Table 51** Traffic > Customization > Top Destinations > Drill-Down

| LABEL     | DESCRIPTION  |
|-----------|--|
| View Logs | Click this icon to see the logs that go with the record.   |
| Total     | This entry displays the totals for the sources above. If the number of sources of traffic to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back      | Click this to return to the main report.   |

### 5.5.5 Top Sources of Other Traffic

Use this report to look at the top sources of other services' traffic.

Click **Traffic > Customization > Top Sources** to open this screen.

**Figure 58** Traffic > Customization > Top Sources

Each field is described in the following table.

**Table 52** Traffic > Customization > Top Sources

| LABEL              | DESCRIPTION  |
|--------------------|--|
| title              | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Customized Service | Select the service whose traffic you want to view. You can add, edit, or remove the services in this drop-down list in the <b>Service Settings</b> screen. |

**Table 52** Traffic > Customization > Top Sources

| LABEL         | DESCRIPTION  |
|---------------|--|
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="769 590 1239 873" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p style="text-align: center; margin: 0;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-18"/>  *</p> <p>End Date: <input type="text" value="2006-09-18"/>  *</p> <p>Sorting by: <input type="text" value="MBytes Transferred"/> ▼</p> <p>TopN: <input type="text" value="10"/> ▼</p> <p style="text-align: right; margin: 0;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Source        | <p>This field displays the top senders of the selected service's traffic in the selected device, sorted by the amount of traffic for each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed.</p> <p>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p> <p>Click on a source to look at the top destinations of the selected service's traffic for the selected source. The <b>Top Sources for Other Services Drill-Down</b> report appears.</p>   |
| Color         | This field displays what color represents each source in the graph.  |
| Sessions      | This field displays the number of traffic events for each source.  |
| % of Sessions | This field displays what percentage each source's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.   |

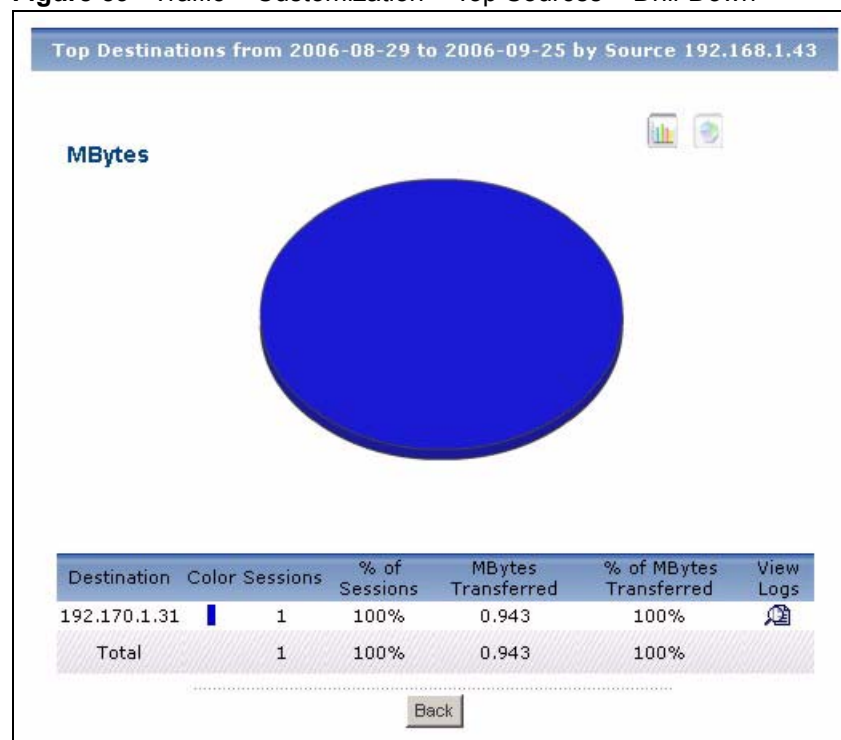
**Table 52** Traffic > Customization > Top Sources

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each source.  |
| % of MBytes Transferred | This field displays what percentage each source's traffic makes out of the total traffic that matches the settings you displayed in this report. |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the sources above.  |

## 5.5.6 Top Sources of Other Traffic Drill-Down

Use this report to look at the top destinations of other services' traffic for any top source. The service is selected in the main report.

Click on a specific source in **Traffic > Customization > Top Sources** to open this screen.

**Figure 59** Traffic > Customization > Top Sources > Drill-Down

Each field is described in the following table.

**Table 53** Traffic > Customization > Top Sources > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| title | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |

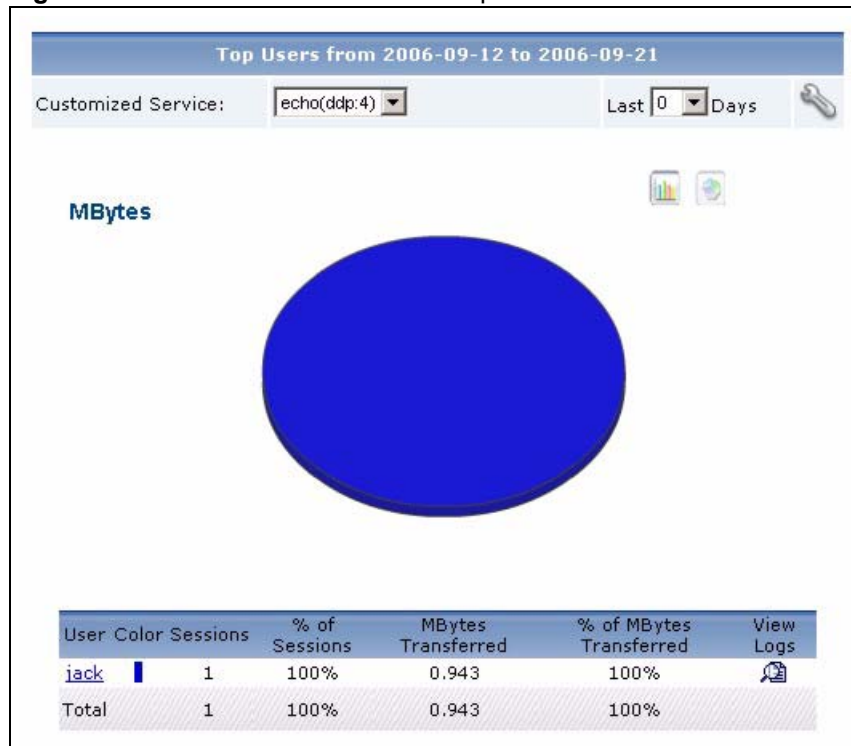
**Table 53** Traffic > Customization > Top Sources > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Destination             | This field displays the top destinations of the selected service's traffic from the selected source, sorted by the amount of traffic attributed to each one. Each destination is identified by its IP address.  |
| Color                   | This field displays what color represents each destination in the graph.  |
| Sessions                | This field displays the number of traffic events from the selected source to each destination.  |
| % of Sessions           | This field displays what percentage each destination's number of traffic events makes out of the total number of traffic events for the selected source.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from the selected source to each destination.   |
| % of MBytes Transferred | This field displays what percentage of the selected source's traffic using the selected service was sent to each destination.   |
| Total                   | This entry displays the totals for the destinations above. If the number of destinations of traffic from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Back                    | Click this to return to the main report.  |

## 5.5.7 Top Other Traffic Users

Use this report to look at the users that send the most other services' traffic.

Click **Traffic > Customization > Top Users** to open this screen.

**Figure 60** Traffic > Customization > Top Users

Each field is described in the following table.

**Table 54** Traffic > Customization > Top Users

| LABEL              | DESCRIPTION   |
|--------------------|---|
| title              | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Customized Service | Select the service whose traffic you want to view. You can add, edit, or remove the services in this drop-down list in the <b>Service Settings</b> screen.  |
| Last ... Days      | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>  |
| Settings           | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="769 772 1239 1052" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph              | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| User               | <p>This field displays the users that sent the most of the selected service's traffic in the selected device, sorted by the amount of traffic for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed.</p> <p>Each user is identified by user name. Click on a user name to look at the top destinations of the selected service's traffic for the selected source. The <b>Top Users for Other Services Drill-Down</b> report appears.</p>   |
| Color              | This field displays what color represents each user in the graph.   |
| Sessions           | This field displays the number of traffic events for each user.   |

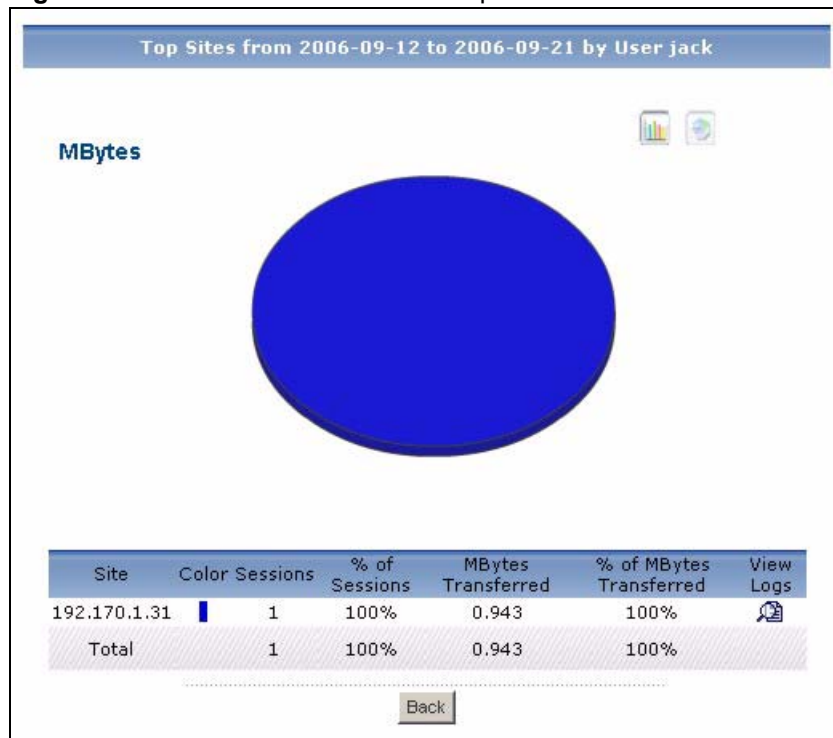
**Table 54** Traffic > Customization > Top Users

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| % of Sessions           | This field displays what percentage each user's number of traffic events makes out of the total number of traffic events for the time range of the report.         |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each user.  |
| % of MBytes Transferred | This field displays what percentage each user's amount of traffic makes out of the total amount of traffic that matches the settings you displayed in this report. |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the sources above.  |

### 5.5.8 Top Users of Other Traffic Drill-Down

Use this report to look at the top destinations of other services' traffic for any top user. The service is selected in the main report.

Click on a specific user in **Traffic > Customization > Top Users** to open this screen.

**Figure 61** Traffic > Customization > Top Users > Drill-Down



Each field is described in the following table.

**Table 55** Traffic > Customization > Top Users > Drill-Down

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| title                   | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site                    | <p>This field displays the top destinations of the selected service's traffic from the selected user, sorted by the amount of traffic attributed to each one.</p> <p>Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p>                                      |
| Color                   | This field displays what color represents each destination in the graph.   |
| Sessions                | This field displays the number of traffic events from the selected user to each destination.   |
| % of Sessions           | This field displays what percentage of the selected user's total number of traffic events went to each destination.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from the selected user to each destination.  |
| % of MBytes Transferred | This field displays what percentage of the selected user's mail traffic was sent to each destination.  |
| Total                   | This entry displays the totals for the destinations above. If the number of destinations of traffic from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.  |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Back                    | Click this to return to the main report.   |



## 6.1 VPN Site-to-Site

Use these reports to look at the top sources and destinations of traffic in VPN tunnels. Site-to-site refers to static VPN tunnels between two IPsec devices. Each end must be identified by an IP address, domain name or dynamic domain name. More detailed site-to-site VPN analysis is also available for devices using the ZLD firmware platform (like the ZyWALL 1050).



To look at VPN usage reports, each ZyXEL device must record forwarded IPsec VPN traffic in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure IPsec is enabled.

### 6.1.1 VPN Link Status

Use this report to see which of the device's VPN tunnels are connected.

Click **VPN > Site-to-Site > Link Status** to open this screen.

**Figure 62** VPN > Site-to-Site > Link Status

| Site                                    | Tunnel |
|---|--------|
| Zy_UK                                   | zyuk   |
| Zy_CN                                   | zycn   |
|   | zycn3  |
| Zy_US                                   | zycn2  |
|   |        |
| Total Count:3 Total Page:1 First 1 Last |        |

Each field is described in the following table.

**Table 56** VPN > Site-to-Site > Link Status

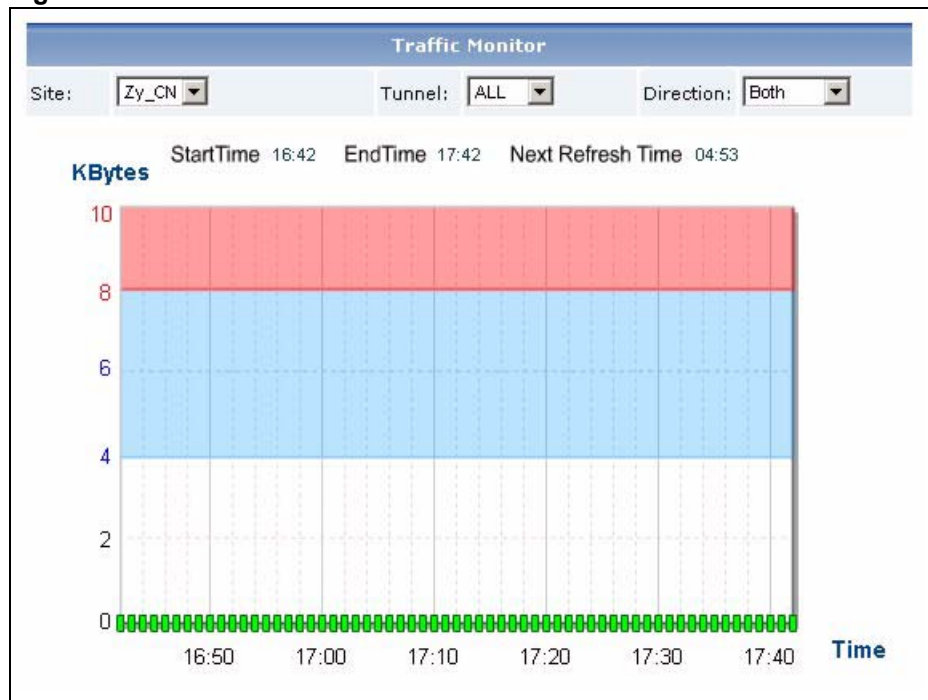
| LABEL  | DESCRIPTION   |
|--------|---|
| Site   | This column displays the names of peer IPsec routers.<br>Each IPsec router is identified by the name of the phase 1 IKE SA (also known as the gateway policy).<br>A site's status icon is green when all of the configured VPN tunnels between the device and the peer IPsec router are connected.<br>A site's status icon is yellow when some of the configured VPN tunnels between the device and the peer IPsec router are connected.<br>A site's status icon is red when none of the configured VPN tunnels between the device and the peer IPsec router are connected. |
| Tunnel | This column displays the names of the device's VPN tunnels.<br>A tunnel's status icon is green when the VPN tunnel is connected.<br>A tunnel's status icon is red when the VPN tunnel is not connected.   |
| Total  | This entry displays the total number of sites on each page of the report.   |

## 6.1.2 VPN Traffic Monitor

Use this report to monitor the total amount of traffic handled by a device's VPN tunnels.

Click **VPN > Site-to-Site > Traffic Monitor** to open this screen.

**Figure 63** VPN > Site-to-Site > Traffic Monitor



Each field is described in the following table.

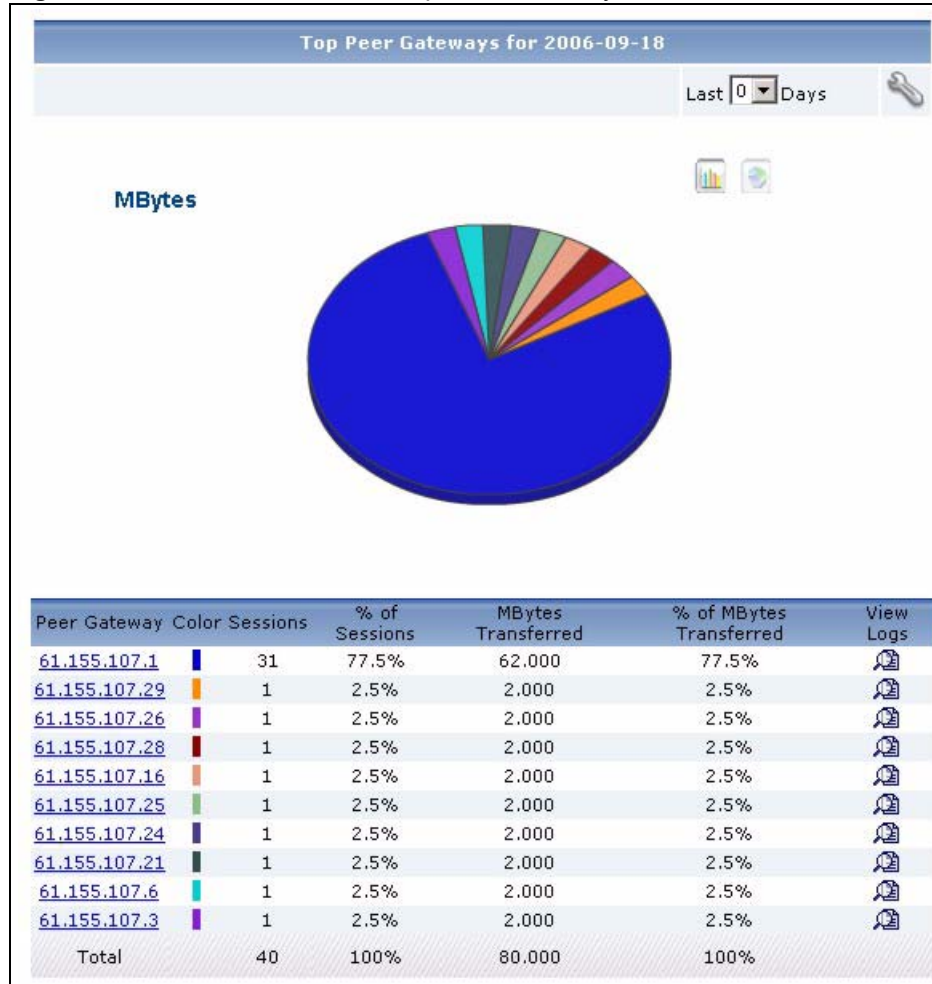
**Table 57** VPN > Site-to-Site > Traffic Monitor

| LABEL             | DESCRIPTION  |
|-------------------|--|
| Site              | Select a peer IPSec router.  |
| Tunnel            | Select a VPN tunnel.<br>Select <b>All</b> to display the total traffic for the device's VPN tunnels with the selected site.  |
| Direction         | Select for which direction of traffic, you want to view bandwidth usage.<br><b>Both</b> - all traffic sent or received through the VPN tunnels.<br><b>Incoming</b> - all traffic the device received through the VPN tunnels.<br><b>Outgoing</b> - all traffic sent through the VPN tunnels. |
| Start Time        | This field displays the clock time (in 24-hour format) of the earliest traffic statistics in the graph.  |
| End Time          | This field displays the clock time (in 24-hour format) of the latest traffic statistics in the graph.  |
| Next Refresh Time | This field displays how much time remains until Vantage Report automatically updates the screen. You can also update the screen immediately by clicking the menu item again.<br>This time is not the same as the processing time.  |
| graph             | The graph shows how the status changes over time.<br>Y-axis (vertical): how much traffic is handled by the device each minute<br>X-axis (horizontal): clock time, minutes only. These minutes represent clock times between the <b>Start Time</b> and <b>End Time</b> .                      |

### 6.1.3 Top VPN Peer Gateways

Use this report to look at the top destinations of VPN traffic. The device must be a ZyNOS based ZyWALL in order to view this report.

Click **VPN > Site-to-Site > Top Peer Gateways** to open this screen.

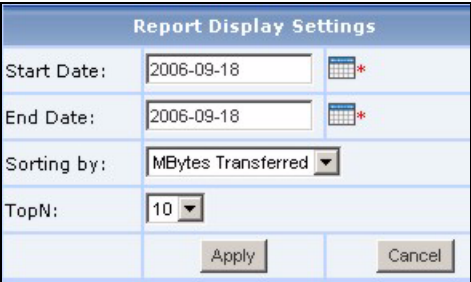
**Figure 64** VPN > Site-to-Site > Top Peer Gateways

Each field is described in the following table.

**Table 58** VPN > Site-to-Site > Top Peer Gateways

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |

**Table 58** VPN > Site-to-Site > Top Peer Gateways

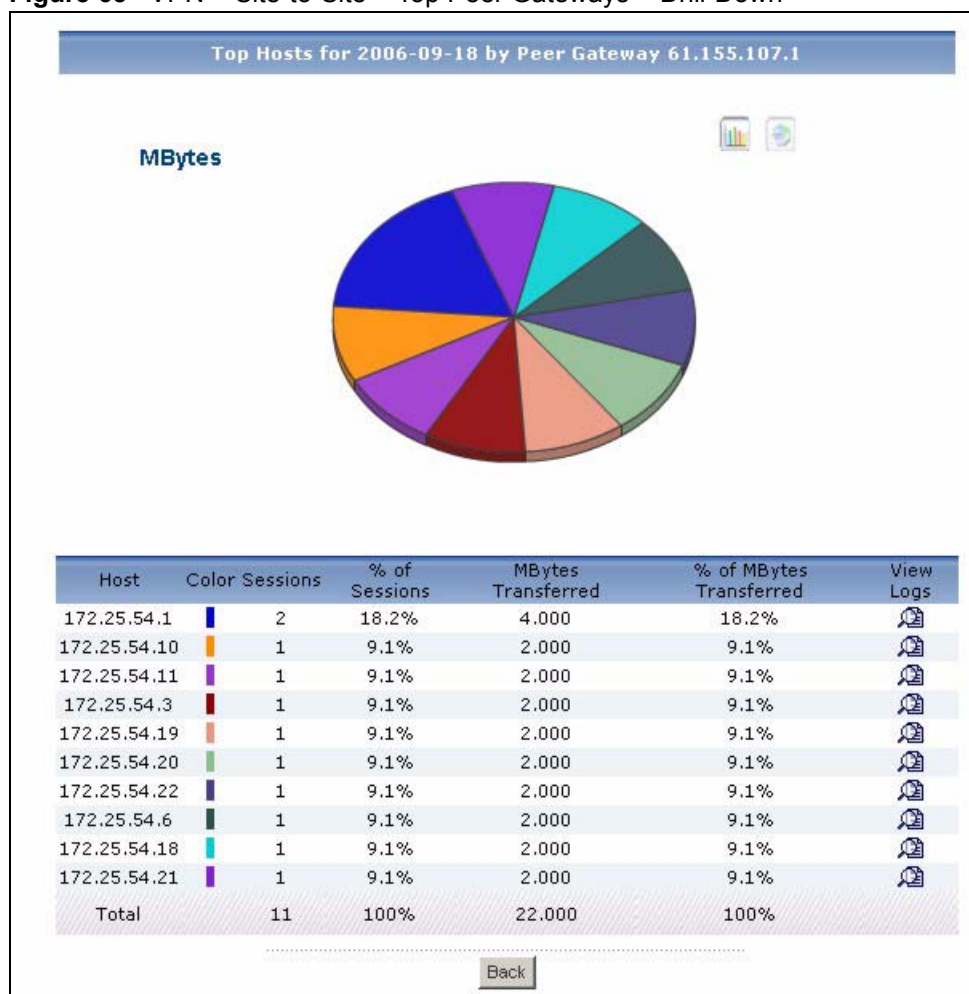
| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes. Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions. <b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records. These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| Peer Gateway            | <p>This field displays the top destinations of VPN traffic in the selected device, sorted by the amount of traffic for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by the IP address of the remote gateway. Click on a destination to look at the top sources of VPN traffic for the selected destination. The <b>Top VPN Peer Gateways Drill-Down</b> report appears.</p>  |
| Color                   | This field displays what color represents each destination in the graph.  |
| Sessions                | This field displays the number of traffic events for each destination.  |
| % of Sessions           | This field displays what percentage each destination's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each destination.  |
| % of MBytes Transferred | This field displays what percentage of VPN traffic the device handled for each destination.   |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the destinations above.  |

### 6.1.4 Top VPN Peer Gateways Drill-Down

Use this report to look at the top sources of VPN traffic for any top destination.

Click on a specific destination in **VPN > Site-to-Site > Top Peer Gateways** to open this screen.

**Figure 65** VPN > Site-to-Site > Top Peer Gateways > Drill-Down



Each field is described in the following table.

**Table 59** VPN > Site-to-Site > Top Peer Gateways > Drill-Down

| LABEL | DESCRIPTION   |
|-------|---|
| title | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host  | This field displays the top sources of VPN traffic to the selected destination, sorted by the amount of traffic attributed to each one. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address.  |
| Color | This field displays what color represents each source in the graph.   |



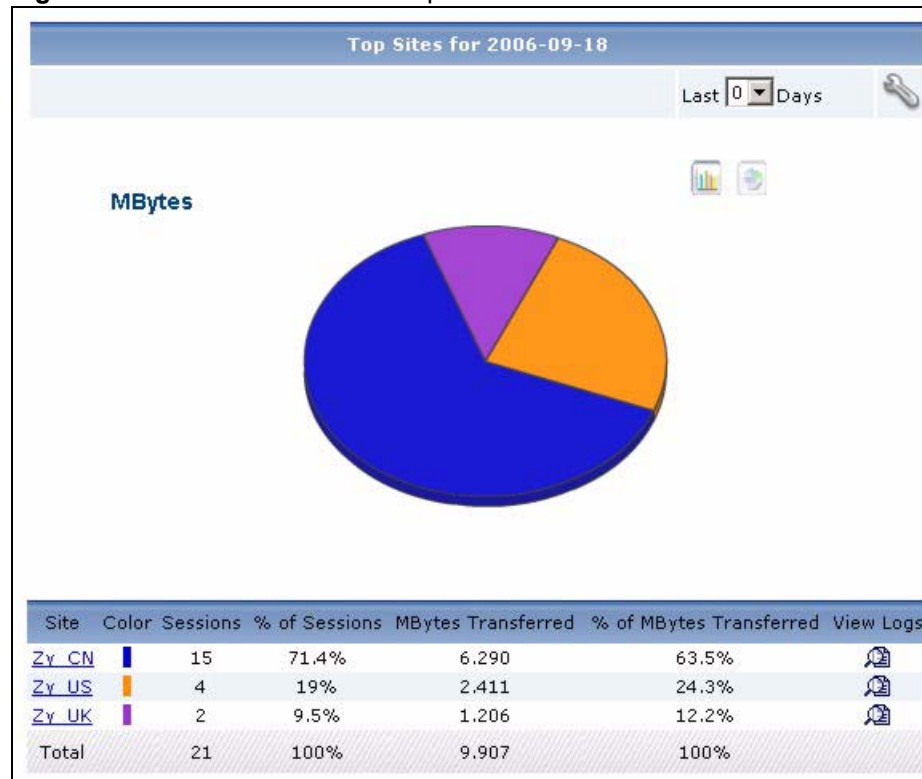
**Table 59** VPN > Site-to-Site > Top Peer Gateways > Drill-Down

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Sessions                | This field displays the number of traffic events from each source to the selected destination.   |
| % of Sessions           | This field displays what percentage each source's number of traffic events makes out of the total number of traffic events for the selected destination.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from each source to the selected destination.  |
| % of MBytes Transferred | This field displays what percentage of the selected destination's VPN traffic was generated from each source.  |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the sources above. If the number of sources of traffic to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back                    | Click this to return to the main report.   |

## 6.1.5 Top VPN Sites

Use this report to look at the peer IPSec routers with the most VPN traffic.

Click **VPN > Site-to-Site > Top Sites** to open this screen.

**Figure 66** VPN > Site-to-Site > Top Sites

Each field is described in the following table.

**Table 60** VPN > Site-to-Site > Top Sites

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="769 701 1239 982" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p style="text-align: center; margin: 0;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-18"/>  *</p> <p>End Date: <input type="text" value="2006-09-18"/>  *</p> <p>Sorting by: <input type="text" value="MBytes Transferred"/> ▼</p> <p>TopN: <input type="text" value="10"/> ▼</p> <p style="text-align: right; margin: 0;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Site          | <p>This field displays the peer IPSec routers with the most VPN traffic, sorted by the amount of traffic for each one. If the number of peer IPSec routers is less than the maximum number of records displayed in this table, every peer IPSec router is displayed.</p> <p>Each peer IPSec router is identified by the name of the phase 1 IKE SA (also known as the gateway policy). Click on a name to look at the top sources of VPN traffic for the selected site. The <b>Top VPN Sites Drill-Down</b> report appears.</p>  |
| Color         | This field displays what color represents each site in the graph.  |
| Sessions      | This field displays the number of traffic events for each site.  |
| % of Sessions | This field displays what percentage each site's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.   |

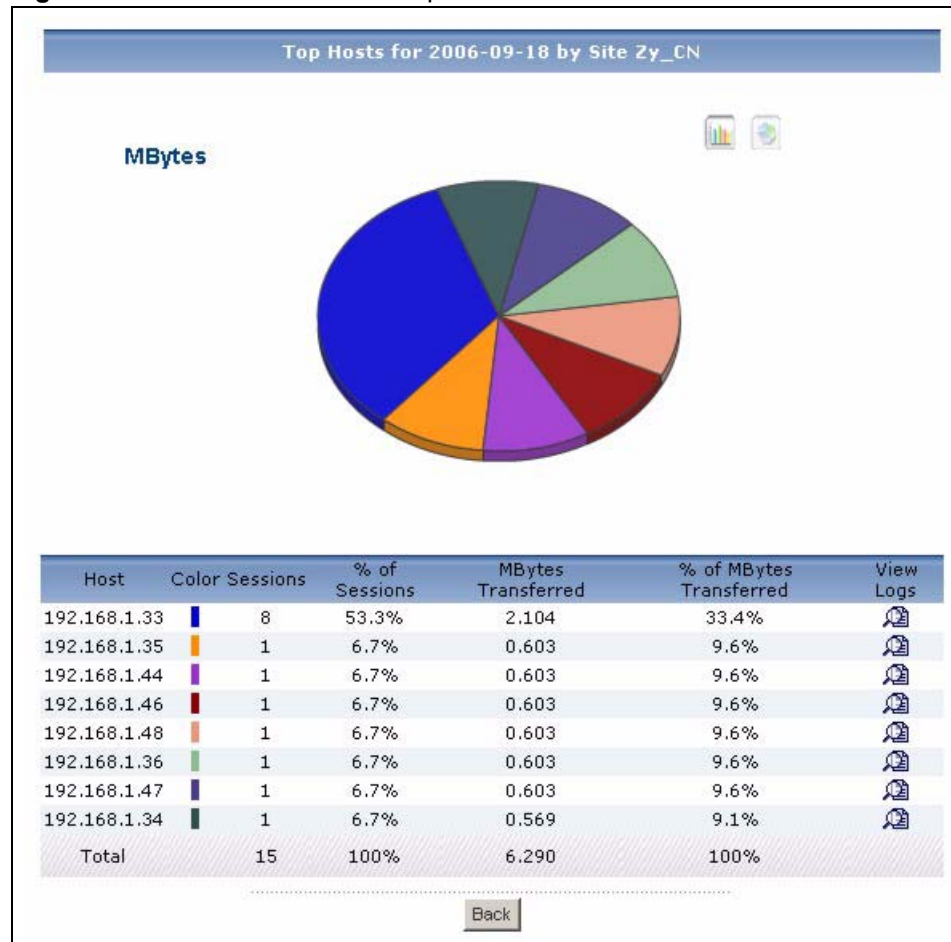
**Table 60** VPN > Site-to-Site > Top Sites

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each site. |
| % of MBytes Transferred | This field displays what percentage of VPN traffic the device handled for each site.  |
| View Logs               | Click this icon to see the logs that go with the record.                              |
| Total                   | This entry displays the totals for the destinations above.                            |

## 6.1.6 Top VPN Sites Drill-Down

Use this report to look at the top sources of VPN traffic for any top destination.

Click on a specific destination in **VPN > Site-to-Site > Top Sites** to open this screen.

**Figure 67** VPN > Site-to-Site > Top Sites > Drill-Down

Each field is described in the following table.

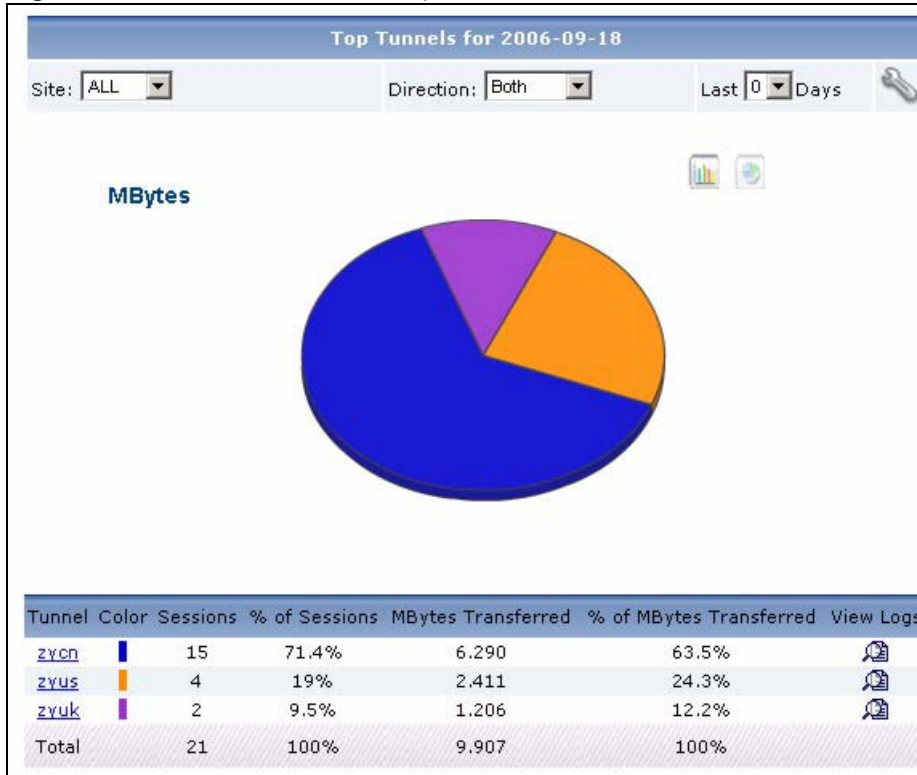
**Table 61** VPN > Site-to-Site > Top Sites > Drill-Down

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| title                   | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host                    | <p>This field displays the top sources of VPN traffic to the selected destination, sorted by the amount of traffic attributed to each one.</p> <p>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p>  |
| Color                   | This field displays what color represents each source in the graph.  |
| Sessions                | This field displays the number of traffic events from each source to the selected destination.   |
| % of Sessions           | This field displays what percentage each source's number of traffic events makes out of the total number of traffic events for the selected destination.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was generated from each source to the selected destination.  |
| % of MBytes Transferred | This field displays what percentage of the selected destination's VPN traffic was generated from each source.  |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the sources above. If the number of sources of traffic to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.   |
| Back                    | Click this to return to the main report.   |

### 6.1.7 Top VPN Tunnels

Use this report to look at the VPN tunnels with the most VPN traffic.

Click **VPN > Site-to-Site > Top Tunnels** to open this screen.

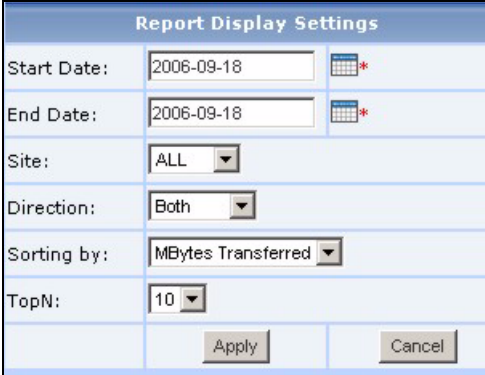
**Figure 68** VPN > Site-to-Site > Top Tunnels

Each field is described in the following table.

**Table 62** VPN > Site-to-Site > Top Tunnels

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Site          | Select a peer IPsec router.<br>Select <b>All</b> to display the device's VPN tunnels with the most traffic, regardless of which peer IPsec router they use.   |
| Direction     | Select for which direction of traffic, you want to view bandwidth usage.<br><b>Both</b> - all traffic sent or received through the VPN tunnels.<br><b>Incoming</b> - all traffic the device received through the VPN tunnels.<br><b>Outgoing</b> - all traffic sent through the VPN tunnels.  |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

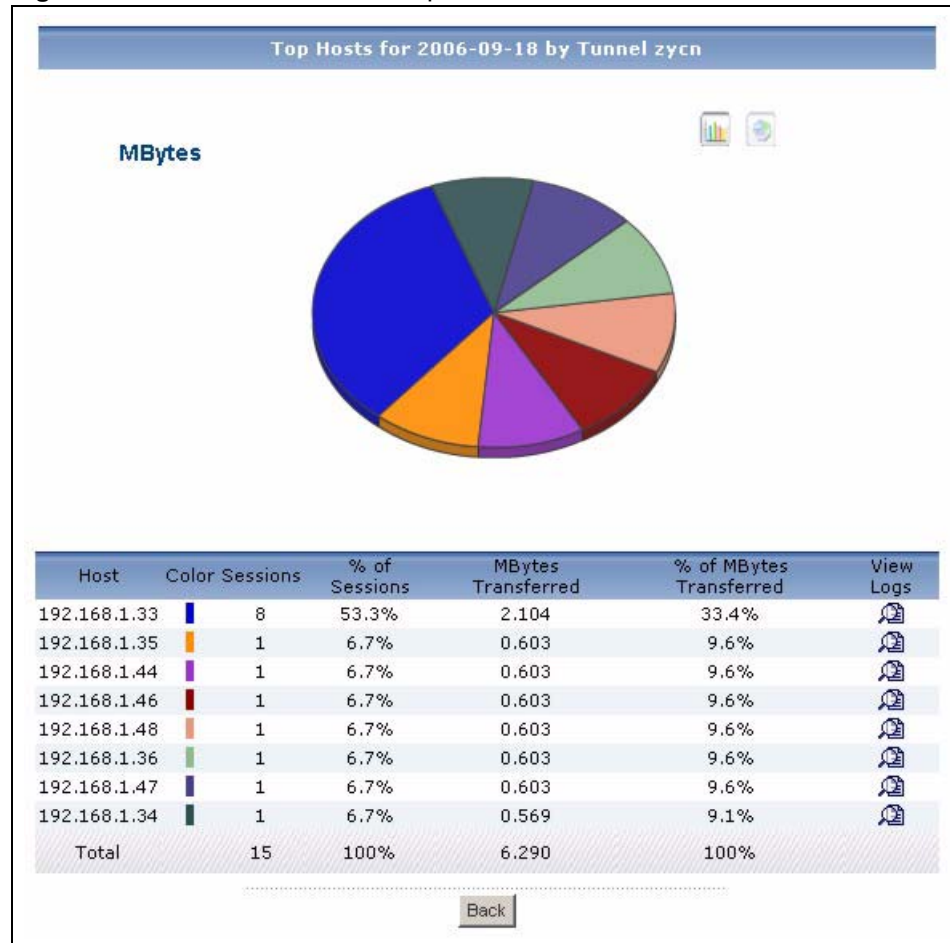
**Table 62** VPN > Site-to-Site > Top Tunnels

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes. The <b>Site</b> and <b>Direction</b> fields are the same as in the main screen. Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions. <b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records. These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| Tunnel                  | <p>This field displays the phase 2 IPsec tunnels with the most VPN traffic, sorted by the amount of traffic for each one. If the number of tunnels is less than the maximum number of records displayed in this table, every tunnel is displayed. Each tunnel is identified by the name of the phase 2 IPsec SA (also known as the network policy). Click on a name to look at the top sources of VPN traffic for the selected tunnel. The <b>Top VPN Tunnels Drill-Down</b> report appears.</p>  |
| Color                   | <p>This field displays what color represents each tunnel in the graph.</p>  |
| Sessions                | <p>This field displays the number of traffic events for each tunnel.</p>  |
| % of Sessions           | <p>This field displays what percentage each tunnel's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.</p>   |
| MBytes Transferred      | <p>This field displays how much traffic (in megabytes) the device handled for each tunnel.</p>  |
| % of MBytes Transferred | <p>This field displays what percentage of VPN traffic the device handled for each tunnel.</p>   |
| View Logs               | <p>Click this icon to see the logs that go with the record.</p>   |
| Total                   | <p>This entry displays the totals for the destinations above.</p>   |

## 6.1.8 Top VPN Tunnels Drill-Down

Use this report to look at the top senders or receivers of VPN traffic for a top VPN tunnel. Click on a specific destination in **VPN > Site-to-Site > Top Tunnels** to open this screen.

**Figure 69** VPN > Site-to-Site > Top Tunnels > Drill-Down



Each field is described in the following table.

**Table 63** VPN > Site-to-Site > Top Tunnels > Drill-Down

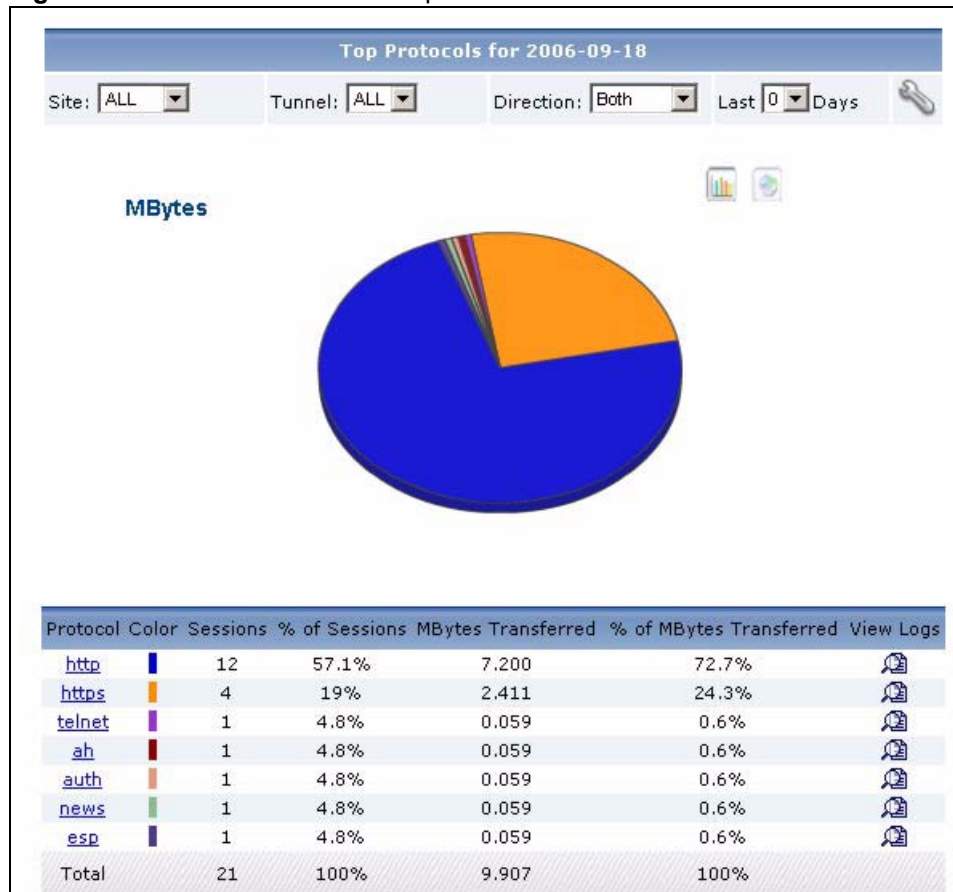
| LABEL | DESCRIPTION  |
|-------|--|
| title | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host  | <p>This field displays the top senders or receivers of VPN traffic for the selected VPN tunnel, sorted by the amount of traffic attributed to each one.</p> <p>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p>   |
| Color | This field displays what color represents each host in the graph.  |

**Table 63** VPN > Site-to-Site > Top Tunnels > Drill-Down

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Sessions                | This field displays the number of traffic events from each host to the selected VPN tunnel.  |
| % of Sessions           | This field displays what percentage each host's number of traffic events makes out of the total number of traffic events for the selected VPN tunnel.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) went through the VPN tunnel for each host.   |
| % of MBytes Transferred | This field displays what percentage of the selected VPN tunnel's traffic was for each host.  |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the hosts above. If the number of hosts of traffic to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back                    | Click this to return to the main report.   |

## 6.1.9 Top VPN Protocols

Use this report to look at the top services generating VPN traffic through the selected device. Click **VPN > Site-to-Site > Top Protocols** to open this screen.

**Figure 70** VPN > Site-to-Site > Top Protocols



Each field is described in the following table.

**Table 64** VPN > Site-to-Site > Top Protocols

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Site          | Select a peer IPsec router.<br>Select <b>All</b> to display the device's VPN tunnels with the most traffic, regardless of which peer IPsec router they use.   |
| Tunnel        | Select a VPN tunnel.<br>Select <b>All</b> to display the total traffic for the device's VPN tunnels with the selected site (or all sites).  |
| Direction     | Select for which direction of traffic, you want to view bandwidth usage.<br><b>Both</b> - all traffic sent or received through the VPN tunnels.<br><b>Incoming</b> - all traffic the device received through the VPN tunnels.<br><b>Outgoing</b> - all traffic sent through the VPN tunnels.  |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.   |
| Settings      | Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.<br><br><div data-bbox="764 1041 1243 1465" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p style="text-align: center; margin: 0;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-18"/> *</p> <p>End Date: <input type="text" value="2006-09-18"/> *</p> <p>Site: <input type="text" value="ALL"/></p> <p>Tunnel: <input type="text" value="ALL"/></p> <p>Direction: <input type="text" value="Both"/></p> <p>Sorting by: <input type="text" value="MBytes Transferred"/></p> <p>TopN: <input type="text" value="10"/></p> <p style="text-align: right;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div><br>Select a specific <b>Start Date</b> and <b>End Date</b> . The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b> . Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.<br>The <b>Site</b> , <b>Tunnel</b> and <b>Direction</b> fields are the same as in the main screen.<br>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.<br><b>TopN</b> : select the number of records that you want to display. For example, select 10 to display the first 10 records.<br>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

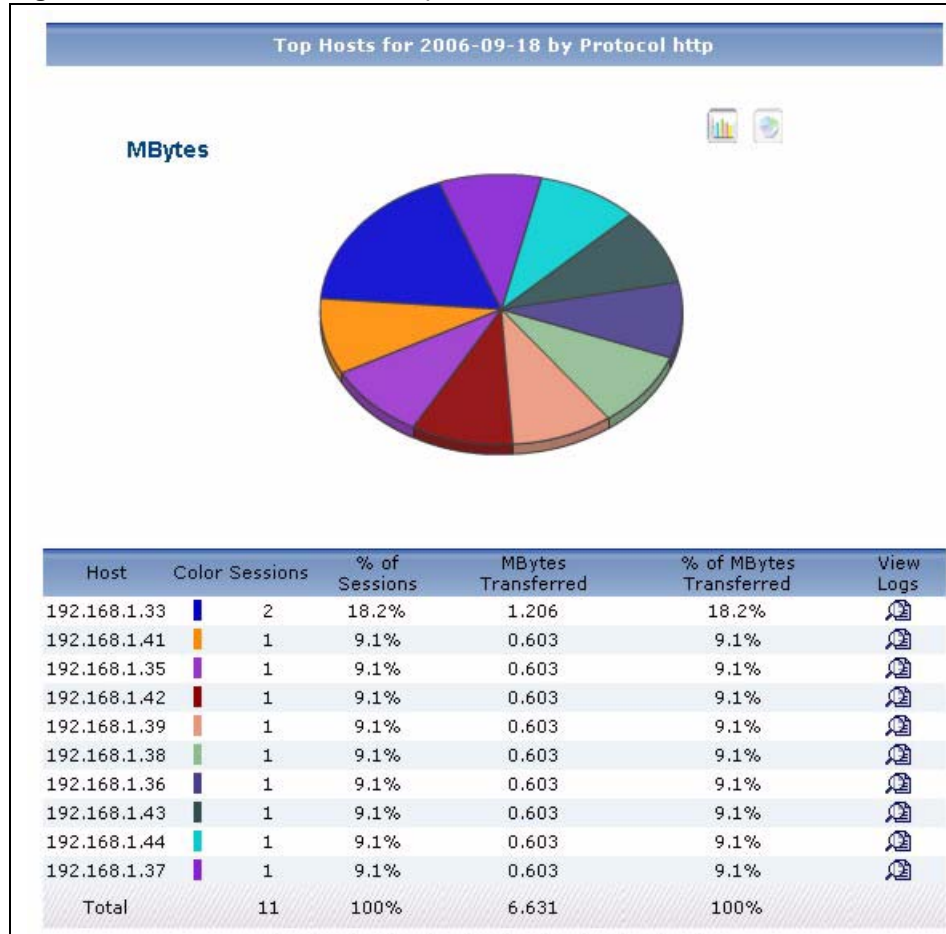
**Table 64** VPN > Site-to-Site > Top Protocols

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| graph                   | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Protocol                | This field displays the services most used by VPN traffic in the selected device, sorted by the amount of traffic for each one. If the number of protocols is less than the maximum number of records displayed in this table, every protocol is displayed.<br>Each protocol is identified by its name. Click on a protocol to look at the top senders or receivers of the service through VPN. The <b>Top VPN Protocols Drill-Down</b> report appears. |
| Color                   | This field displays what color represents each protocol in the graph.   |
| Sessions                | This field displays the number of traffic events for each protocol.   |
| % of Sessions           | This field displays what percentage each protocol's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each protocol.   |
| % of MBytes Transferred | This field displays what percentage of VPN traffic the device handled for each protocol.  |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the protocols above.   |

### 6.1.10 Top VPN Protocols Drill-Down

Use this report to look at the top senders or receivers of any top service through VPN.

Click on a specific service in **VPN > Site-to-Site > Top Protocols** to open this screen.

**Figure 71** VPN > Site-to-Site > Top Protocols > Drill-Down

Each field is described in the following table.

**Table 65** VPN > Site-to-Site > Top Protocols > Drill-Down

| LABEL              | DESCRIPTION   |
|--------------------|---|
| title              | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph              | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host               | This field displays the top senders or receivers of VPN traffic using the selected service, sorted by the amount of traffic attributed to each one. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address.  |
| Color              | This field displays what color represents each host in the graph.   |
| Sessions           | This field displays the number of traffic events for each host.   |
| % of Sessions      | This field displays what percentage each host's number of traffic events makes out of the total number of traffic events for the selected VPN traffic.  |
| MBytes Transferred | This field displays how much traffic (in megabytes) went through VPN for each host.   |

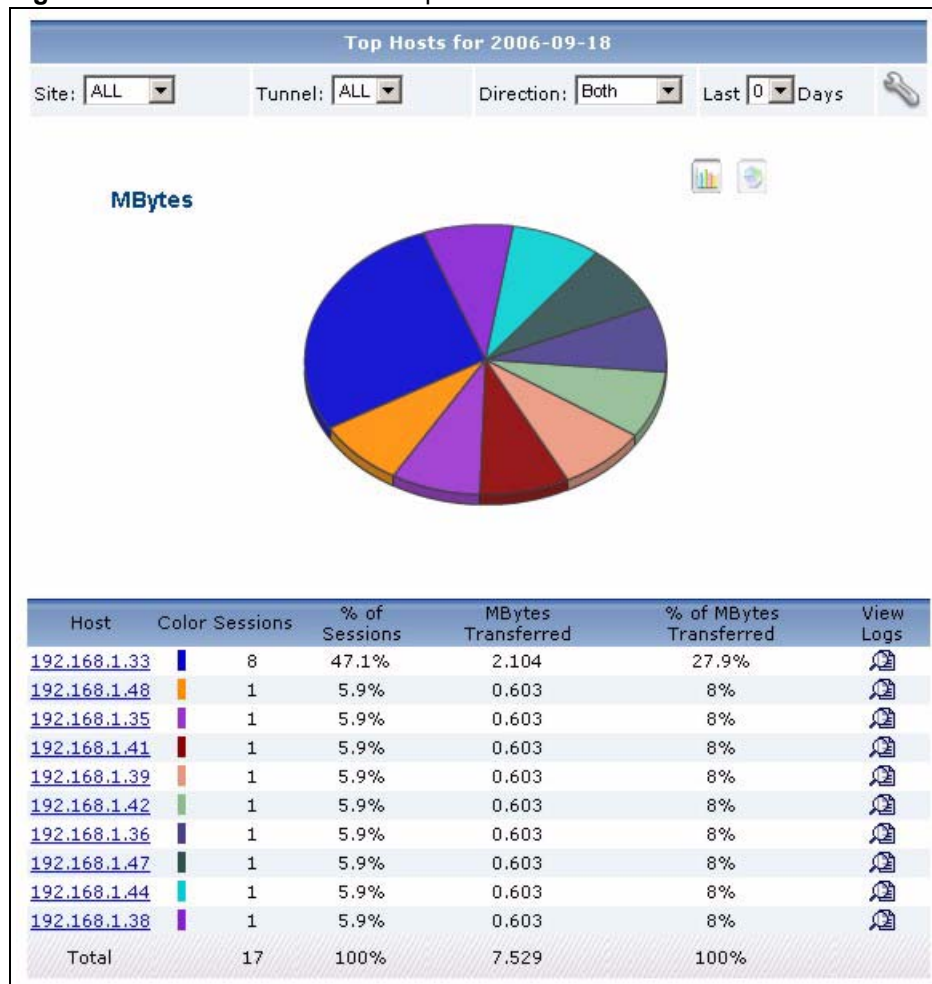
**Table 65** VPN > Site-to-Site > Top Protocols > Drill-Down

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| % of MBytes Transferred | This field displays what percentage of the selected VPN traffic was for each host.   |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the hosts above. If the number of hosts of traffic to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back                    | Click this to return to the main report.   |

### 6.1.11 Top VPN Hosts

Use this report to look at the top senders or receivers of VPN traffic.

Click **VPN > Site-to-Site > Top Hosts** to open this screen.

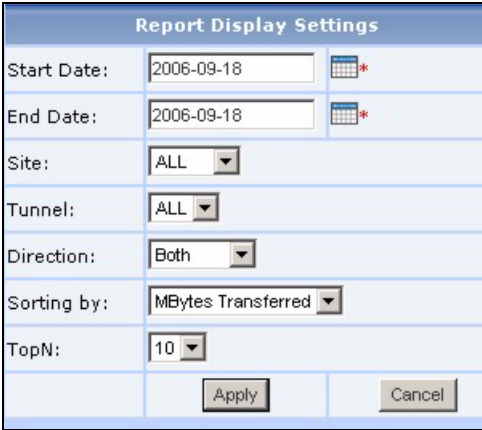
**Figure 72** VPN > Site-to-Site > Top Hosts

Each field is described in the following table.

**Table 66** VPN > Site-to-Site > Top Hosts

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Site          | Select a peer IPsec router.<br>Select <b>All</b> to display the device's VPN tunnels with the most traffic, regardless of which peer IPsec router they use.<br>This field is not available with all models.   |
| Tunnel        | Select a VPN tunnel.<br>Select <b>All</b> to display the total traffic for the device's VPN tunnels with the selected site (or all sites).<br>This field is not available with all models.  |
| Direction     | Select for which direction of traffic, you want to view bandwidth usage. This field is not available with all models.<br><b>Both</b> - all traffic sent or received through the VPN tunnels.<br><b>Incoming</b> - all traffic the device received through the VPN tunnels.<br><b>Outgoing</b> - all traffic sent through the VPN tunnels.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

**Table 66** VPN > Site-to-Site > Top Hosts

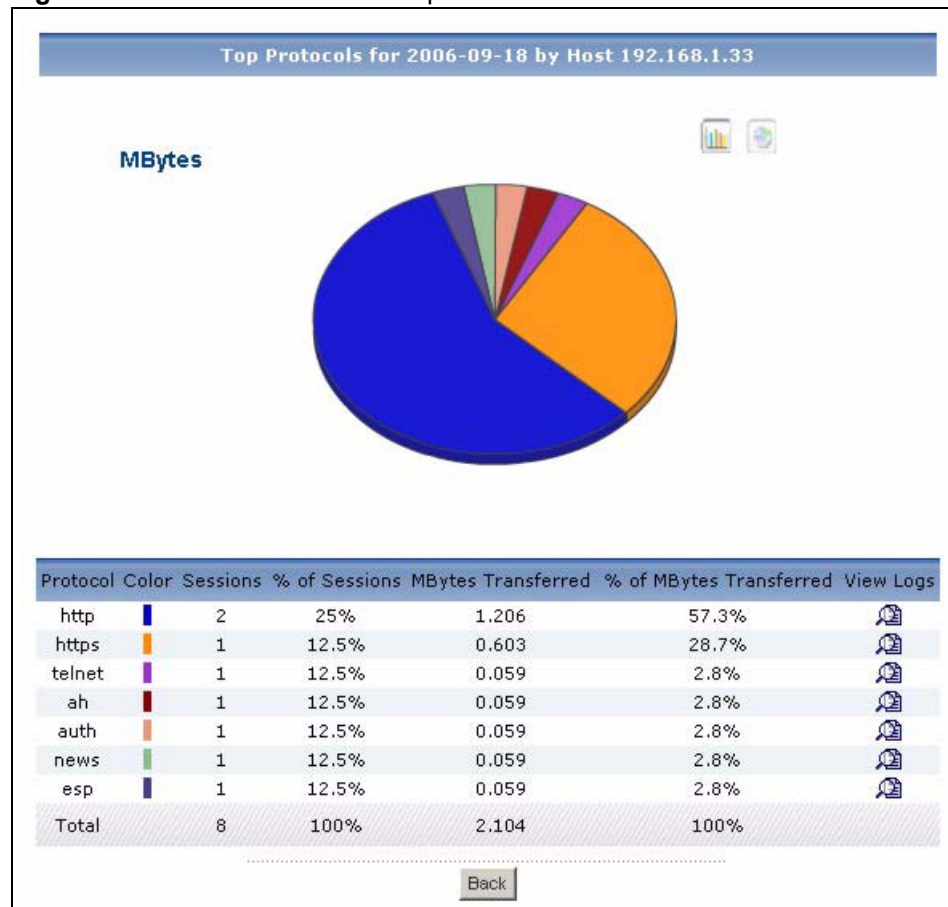
| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>The <b>Site</b>, <b>Tunnel</b> and <b>Direction</b> fields are the same as in the main screen. Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| Host                    | <p>This field displays the top senders or receivers of VPN traffic in the selected device, sorted by the amount of traffic for each one. If the number of hosts is less than the maximum number of records displayed in this table, every host is displayed.</p> <p>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p> <p>Click on a host to look at the top destinations of VPN traffic for the selected host. The <b>Top VPN Hosts Drill-Down</b> report appears.</p>  |
| Color                   | This field displays what color represents each host in the graph.   |
| Sessions                | This field displays the number of traffic events for each host.   |
| % of Sessions           | This field displays what percentage each host's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each host.   |
| % of MBytes Transferred | This field displays what percentage of VPN traffic the device handled for each host.  |

**Table 66** VPN > Site-to-Site > Top Hosts

| LABEL     | DESCRIPTION  |
|-----------|--|
| View Logs | Click this icon to see the logs that go with the record. |
| Total     | This entry displays the totals for the hosts above.      |

## 6.1.12 Top VPN Hosts Drill-Down

Use this report to look at the services sent through VPN from a top sender or to a top receiver. Click on a specific source in **VPN > Site-to-Site > Top Hosts** to open this screen.

**Figure 73** VPN > Site-to-Site > Top Hosts > Drill-Down

Each field is described in the following table.

**Table 67** VPN > Site-to-Site > Top Hosts > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| title | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |

**Table 67** VPN > Site-to-Site > Top Hosts > Drill-Down

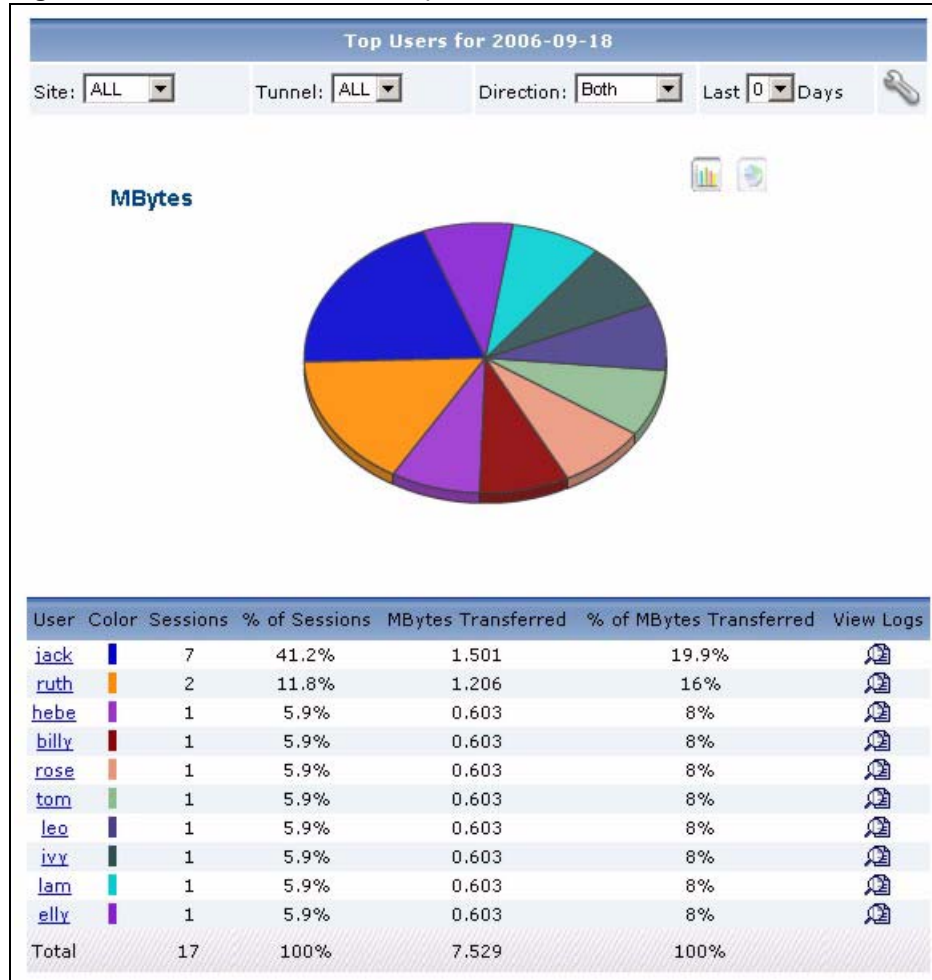
| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Protocol                | This field displays the top services of VPN traffic from the selected host, sorted by the amount of traffic attributed to each one. Each service is identified by its IP address.   |
| Color                   | This field displays what color represents each protocol in the graph.   |
| Sessions                | This field displays the number of traffic events of each protocol.  |
| % of Sessions           | This field displays what percentage each protocol's number of traffic events makes out of the total number of traffic events for the selected VPN traffic.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was handled through the VPN tunnels for each protocol.  |
| % of MBytes Transferred | This field displays what percentage of the selected VPN traffic belonged to each protocol.  |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the protocols above. If the number of protocols of the selected VPN traffic is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back                    | Click this to return to the main report.  |

### 6.1.13 Top VPN Users

Use this report to look at the users that send or receive the most VPN traffic.

Click **VPN > Site-to-Site > Top Users** to open this screen.



**Figure 74** VPN > Site-to-Site > Top Users

Each field is described in the following table.

**Table 68** VPN > Site-to-Site > Top Users

| LABEL     | DESCRIPTION  |
|-----------|--|
| title     | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Site      | Select a peer IPsec router.<br>Select <b>All</b> to display the device's VPN tunnels with the most traffic, regardless of which peer IPsec router they use.  |
| Tunnel    | Select a VPN tunnel.<br>Select <b>All</b> to display the total traffic for the device's VPN tunnels with the selected site (or all sites).   |
| Direction | Select for which direction of traffic, you want to view bandwidth usage.<br><b>Both</b> - all traffic sent or received through the VPN tunnels.<br><b>Incoming</b> - all traffic the device received through the VPN tunnels.<br><b>Outgoing</b> - all traffic sent through the VPN tunnels. |

**Table 68** VPN > Site-to-Site > Top Users

| LABEL         | DESCRIPTION  |
|---------------|--|
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="764 590 1243 1016" style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p style="text-align: center; background-color: #4F81BD; color: white; padding: 2px;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-18"/> *</p> <p>End Date: <input type="text" value="2006-09-18"/> *</p> <p>Site: <input type="text" value="ALL"/></p> <p>Tunnel: <input type="text" value="ALL"/></p> <p>Direction: <input type="text" value="Both"/></p> <p>Sorting by: <input type="text" value="MBytes Transferred"/></p> <p>TopN: <input type="text" value="10"/></p> <p style="text-align: right;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>The <b>Site</b>, <b>Tunnel</b> and <b>Direction</b> fields are the same as in the main screen. Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| User          | <p>This field displays the top senders or receivers of VPN traffic in the selected device, sorted by the amount of traffic for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed.</p> <p>Each user is identified by user name. Click on a user to look at the top destinations of VPN traffic for the selected user. The <b>Top VPN Users Drill-Down</b> report appears.</p>  |
| Color         | <p>This field displays what color represents each user in the graph.</p>   |
| Sessions      | <p>This field displays the number of traffic events for each user.</p>   |

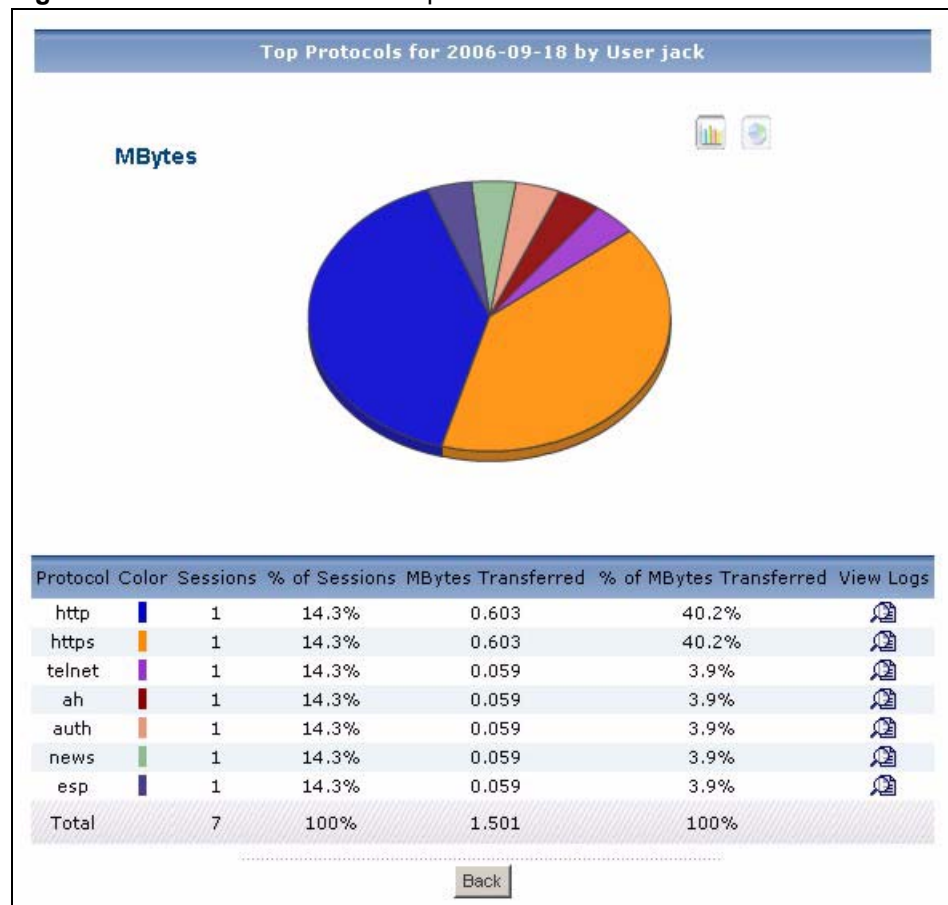
**Table 68** VPN > Site-to-Site > Top Users

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| % of Sessions           | This field displays what percentage each user's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report. |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each user.  |
| % of MBytes Transferred | This field displays what percentage of VPN traffic the device handled for each user.   |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the users above.  |

### 6.1.14 Top VPN Users Drill-Down

Use this report to look at the services sent through VPN from or to a top user.

Click on a specific source in **VPN > Site-to-Site > Top Users** to open this screen.

**Figure 75** VPN > Site-to-Site > Top Users > Drill-Down

Each field is described in the following table.

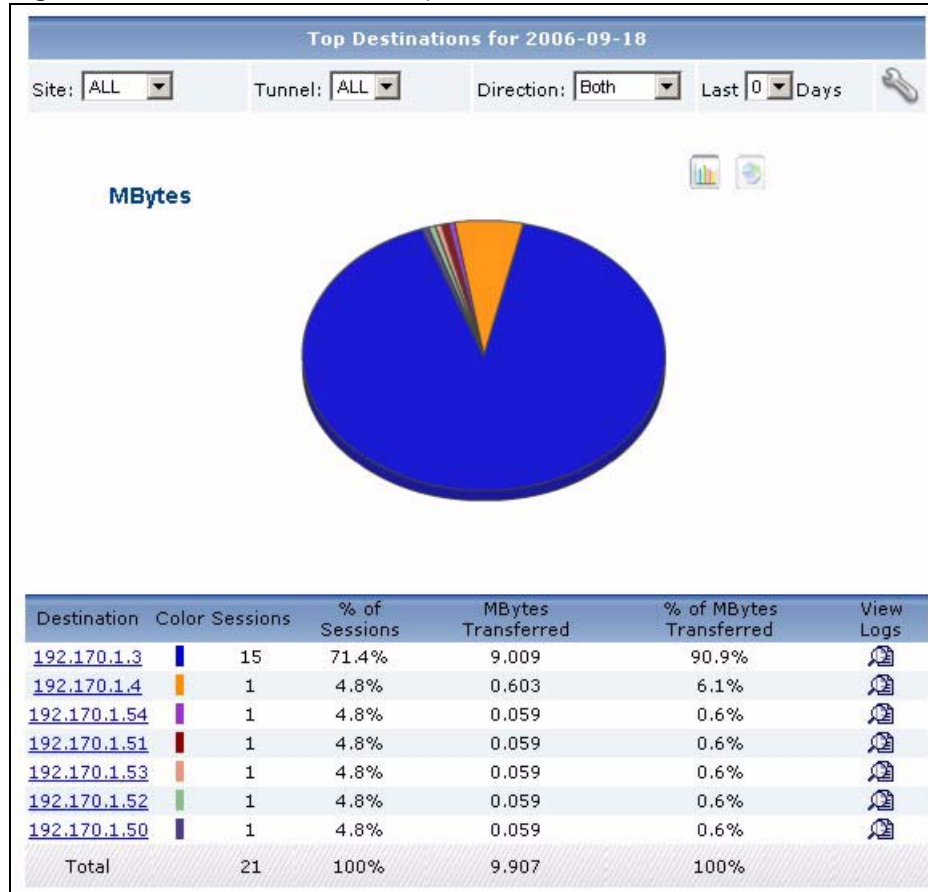
**Table 69** VPN > Site-to-Site > Top Users > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| title                   | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph                   | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Protocol                | This field displays the top services of VPN traffic from the selected user, sorted by the amount of traffic attributed to each one.<br>Each service is identified by its IP address.  |
| Color                   | This field displays what color represents each protocol in the graph.   |
| Sessions                | This field displays the number of traffic events of each protocol.  |
| % of Sessions           | This field displays what percentage each protocol's number of traffic events makes out of the total number of traffic events for the selected VPN traffic.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was handled through the VPN tunnels for each protocol.  |
| % of MBytes Transferred | This field displays what percentage of the selected VPN traffic belonged to each protocol.  |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the protocols above. If the number of protocols of the selected VPN traffic is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.   |
| Back                    | Click this to return to the main report.  |

### 6.1.15 Top VPN Destinations

Use this report to look at the destinations with the most VPN traffic.

Click **VPN > Site-to-Site > Top Destinations** to open this screen.

**Figure 76** VPN > Site-to-Site > Top Destinations

Each field is described in the following table.

**Table 70** VPN > Site-to-Site > Top Destinations

| LABEL     | DESCRIPTION  |
|-----------|--|
| title     | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Site      | Select a peer IPsec router.<br>Select <b>All</b> to display the device's VPN tunnels with the most traffic, regardless of which peer IPsec router they use.  |
| Tunnel    | Select a VPN tunnel.<br>Select <b>All</b> to display the total traffic for the device's VPN tunnels with the selected site (or all sites).   |
| Direction | Select for which direction of traffic, you want to view bandwidth usage.<br><b>Both</b> - all traffic sent or received through the VPN tunnels.<br><b>Incoming</b> - all traffic the device received through the VPN tunnels.<br><b>Outgoing</b> - all traffic sent through the VPN tunnels. |

**Table 70** VPN > Site-to-Site > Top Destinations

| LABEL         | DESCRIPTION  |
|---------------|--|
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="764 590 1243 1016" style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p style="text-align: center; background-color: #4f81bd; color: white; padding: 2px;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-18"/> *</p> <p>End Date: <input type="text" value="2006-09-18"/> *</p> <p>Site: <input type="text" value="ALL"/></p> <p>Tunnel: <input type="text" value="ALL"/></p> <p>Direction: <input type="text" value="Both"/></p> <p>Sorting by: <input type="text" value="MBytes Transferred"/></p> <p>TopN: <input type="text" value="10"/></p> <p style="text-align: right;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>The <b>Site</b>, <b>Tunnel</b> and <b>Direction</b> fields are the same as in the main screen. Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Destination   | <p>This field displays the IP addresses to which the selected device sent the most VPN traffic, sorted by the amount of traffic for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its IP address. Click on a destination to look at the top destinations of VPN traffic for the selected destination. The <b>Top VPN Destinations Drill-Down</b> report appears.</p>  |
| Color         | <p>This field displays what color represents each destination in the graph.</p>  |
| Sessions      | <p>This field displays the number of traffic events for each destination.</p>  |

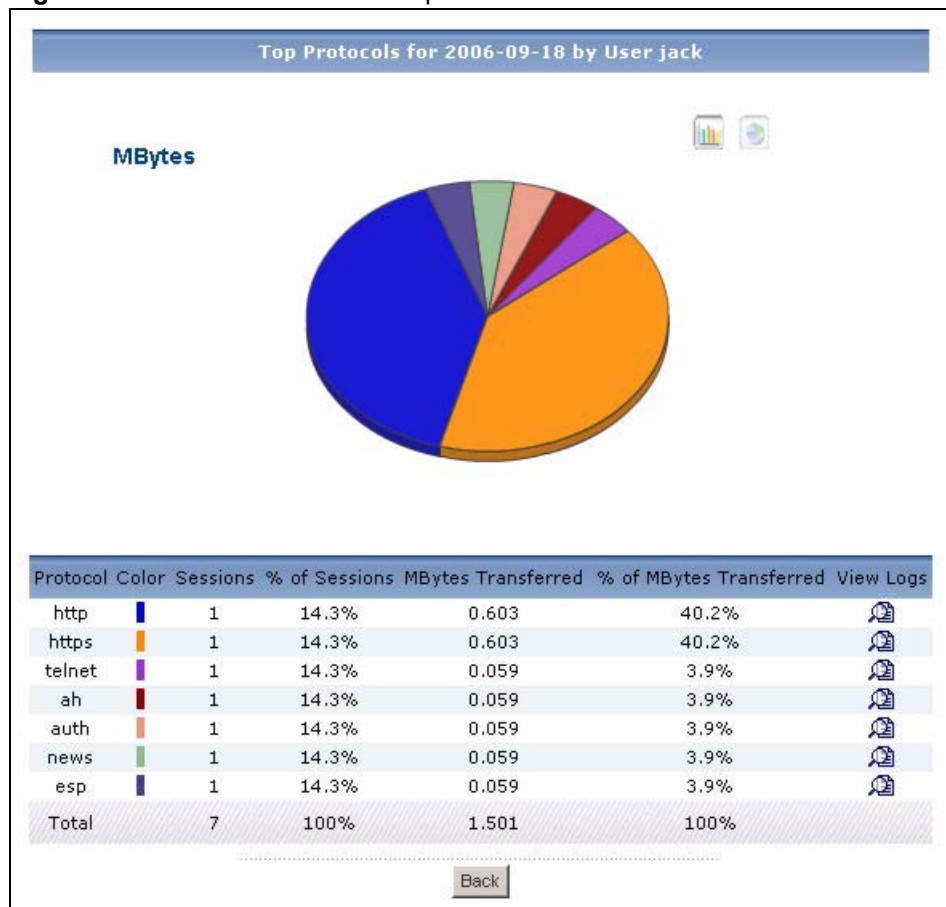
**Table 70** VPN > Site-to-Site > Top Destinations

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| % of Sessions           | This field displays what percentage each destination's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report. |
| MBytes Transferred      | This field displays how much traffic (in megabytes) the device handled for each destination.  |
| % of MBytes Transferred | This field displays what percentage of VPN traffic the device handled for each destination.   |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the destinations above.  |

### 6.1.16 Top VPN Destinations Drill-Down

Use this report to look at the services sent through VPN from or to a top destination.

Click on a specific destination in **VPN > Site-to-Site > Top Destinations** to open this screen.

**Figure 77** VPN > Site-to-Site > Top Destinations > Drill-Down

Each field is described in the following table.

**Table 71** VPN > Site-to-Site > Top Destinations > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| title                   | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph                   | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Protocol                | This field displays the top services of VPN traffic from the selected destination, sorted by the amount of traffic attributed to each one. Each service is identified by its IP address.  |
| Color                   | This field displays what color represents each protocol in the graph.   |
| Sessions                | This field displays the number of traffic events of each protocol.  |
| % of Sessions           | This field displays what percentage each protocol's number of traffic events makes out of the total number of traffic events for the selected VPN traffic.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was handled through the VPN tunnels for each protocol.  |
| % of MBytes Transferred | This field displays what percentage of the selected VPN traffic belonged to each protocol.  |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the protocols above. If the number of protocols of the selected VPN traffic is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.   |
| Back                    | Click this to return to the main report.  |

## 6.2 VPN Remote Access

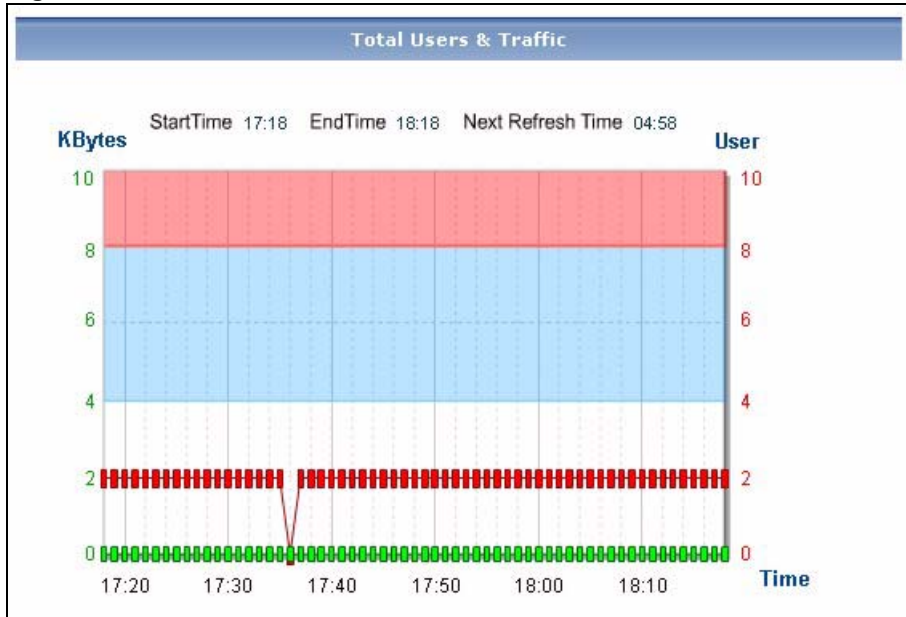
VPN tunnels with the remote gateway set as any are called dynamic tunnels (only the remote device can initiate a dynamic VPN tunnel). Devices can use xauth to authenticate remote users (by username and password) when they try to initiate a dynamic VPN tunnel. The VPN remote access screens display statistics for remote users that use dynamic VPN tunnels and have been authenticated by xauth.

### 6.2.1 VPN Total Users and Traffic

Use this report to monitor the total number of remote access users connected to the device and the amount of traffic the device handled for the dynamic VPN tunnels.

Click **VPN > Remote Access > Total Users And Traffic** to open this screen.



**Figure 78** VPN > Remote Access > Total Users And Traffic

Each field is described in the following table.

**Table 72** VPN > Remote Access > Total Users And Traffic

|                   |   |
|-------------------|---|
| Start Time        | This field displays the clock time (in 24-hour format) of the earliest traffic statistics in the graph.   |
| End Time          | This field displays the clock time (in 24-hour format) of the latest traffic statistics in the graph.   |
| Next Refresh Time | This field displays how much time remains until Vantage Report automatically updates the screen. You can also update the screen immediately by clicking the menu item again.<br>This time is not the same as the processing time.   |
| graph             | The graph shows how the status changes over time.<br>Y-axis (vertical): the amount of traffic or number of users handled by the device each minute. Green represents the amount of traffic and red represents the number of users.<br>If you allow dynamic VPN tunnels without using xauth, you can see the amount of traffic, but the users are not counted.<br>X-axis (horizontal): clock time, minutes only. These minutes represent clock times between the <b>Start Time</b> and <b>End Time</b> . |

## 6.2.2 VPN User Status

Use this report to see which of the device's remote access users are connected.

Click **VPN > Remote Access > User Status** to open this screen.

**Figure 79** VPN > Remote Access > User Status

| User Status                             |           |   |
|---|-----------|---|
| User Status                             | ALL       |   |
| Status                                  | User Name | Time  |
|   | alice     | Login time:2006-09-18 15:36:40<br>Logout Time:2006-09-18 15:44:08 |
|   | alieen    | Login time:2006-09-18 15:36:40<br>Logout Time:2006-09-18 15:44:08 |
|   | bob       | Login time:2006-09-18 15:36:40<br>Login Duration:0 days 2 hours   |
|   | june      | Login time:2006-09-18 15:36:40<br>Login Duration:0 days 2 hours   |
| Total Count:4 Total Page:1 First 1 Last |           |   |

Each field is described in the following table.

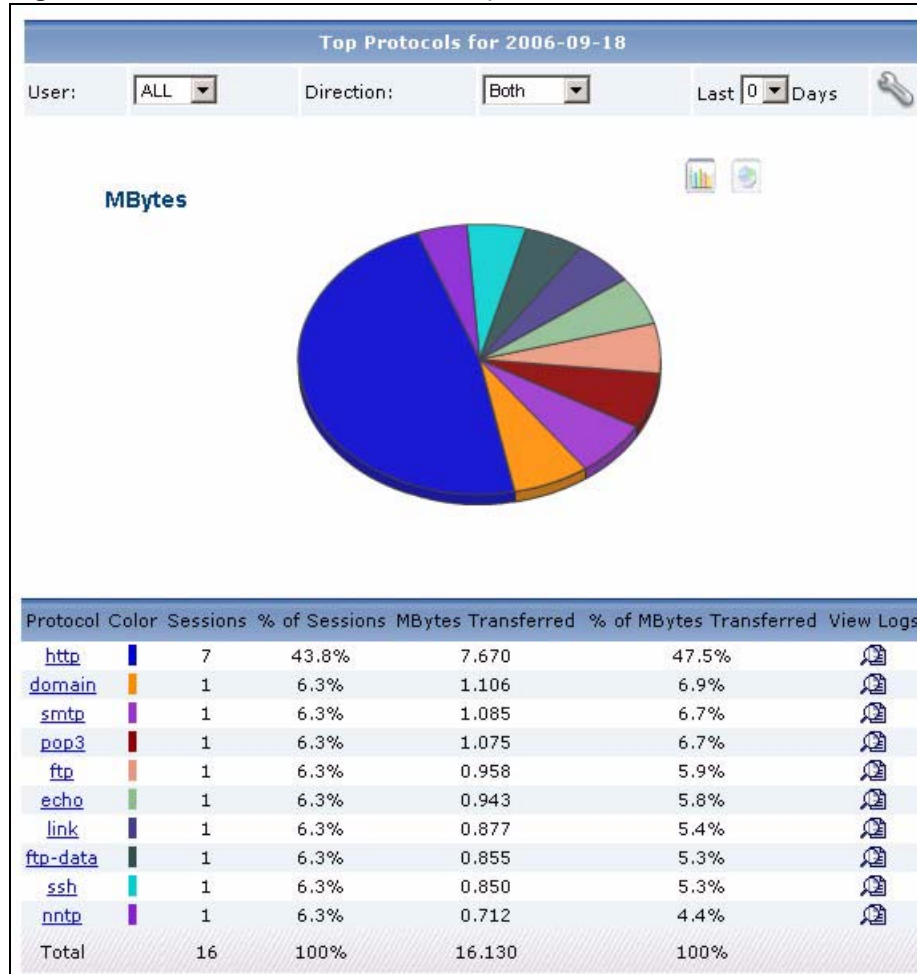
**Table 73** VPN > Remote Access > User Status

| LABEL       | DESCRIPTION  |
|-------------|--|
| User Status | Select <b>Online</b> to display the list of users that are using a remote access connection to the device.<br>Select <b>Offline</b> to display the list of users that are not currently using a remote access connection to the device.<br>Select <b>All</b> to display the all of the configured remote access users for the device, regardless of whether or not they are connected. |
| User Name   | This field displays the top remote access senders or receivers of VPN traffic in the selected device.<br>Click the title of this column to sort the list of users in alphabetical or reverse-alphabetical order.<br>If the number of users is less than the maximum number of records displayed in this table, every user is displayed.<br>Each user is identified by user name.       |
| Time        | This column displays when the remote access user last logged in. The current length (duration) of the login displays if the remote access user is still logged in. The log out time displays if the remote access user has already logged out.<br>Click the title of this column to sort the list of users in chronological or reverse-chronological order.                            |
| Total       | This entry displays the total number of sites on each page of the report.  |

### 6.2.3 Top VPN Protocols

Use this report to display which services the remote access users used the most.

Click **VPN > Remote Access > Top Protocols** to open this screen.

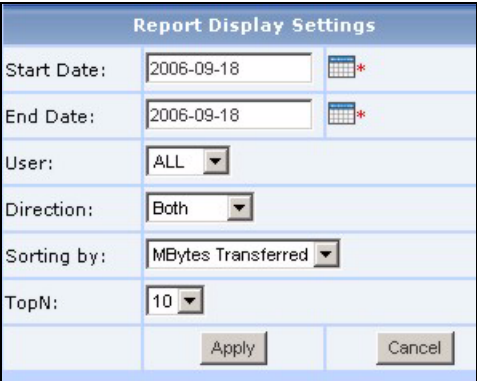
**Figure 80** VPN > Remote Access > Top Protocols

Each field is described in the following table.

**Table 74** VPN > Remote Access > Top Protocols

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| User          | Select a remote access user.<br>Select <b>All</b> to display the protocols with the most traffic sent through the remote access VPN tunnels.  |
| Direction     | Select for which direction of traffic, you want to view statistics.<br><b>Both</b> - all traffic sent or received through the VPN tunnels.<br><b>Incoming</b> - all traffic the device received through the VPN tunnels.<br><b>Outgoing</b> - all traffic sent through the VPN tunnels.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

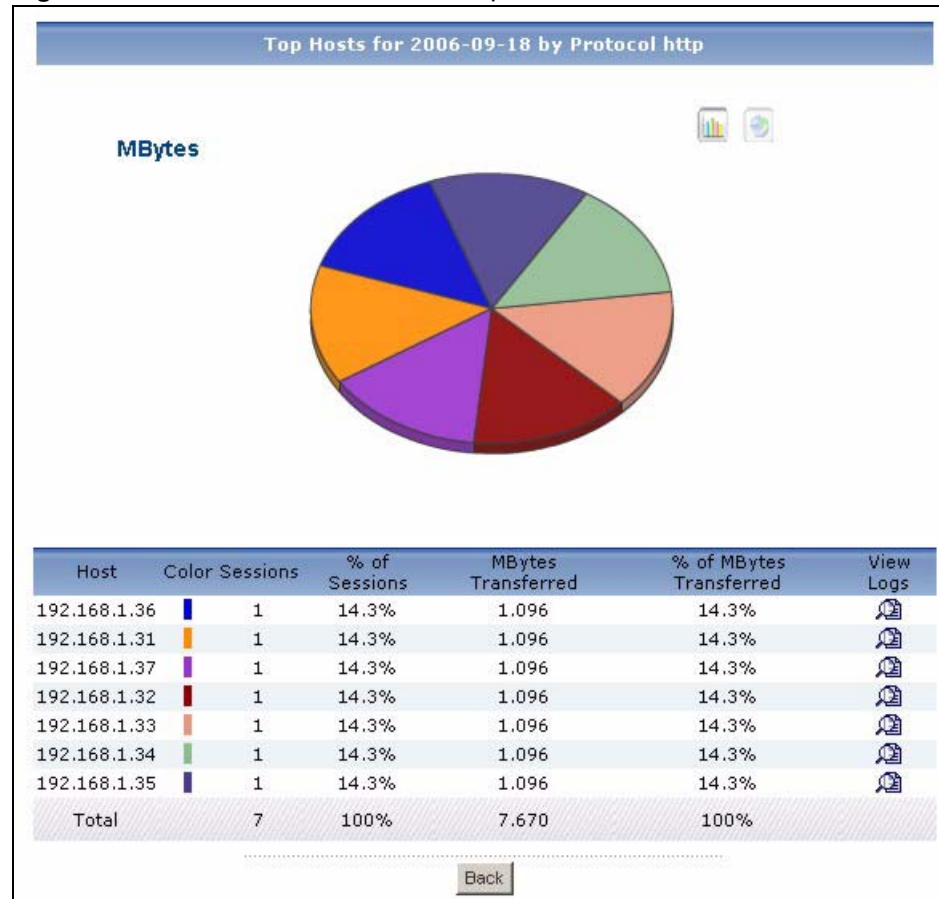
**Table 74** VPN > Remote Access > Top Protocols

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>The <b>User</b> and <b>Direction</b> fields are the same as in the main screen.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| Protocol                | <p>This field displays the services most used by remote access VPN traffic in the selected device, sorted by the amount of traffic for each one. If the number of protocols is less than the maximum number of records displayed in this table, every protocol is displayed.</p> <p>Each protocol is identified by its name. Click on a protocol to look at the top senders or receivers of the service through VPN. The <b>Top VPN Protocols Drill-Down</b> report appears.</p>  |
| Color                   | <p>This field displays what color represents each protocol in the graph.</p>  |
| Sessions                | <p>This field displays the number of traffic events for each protocol.</p>  |
| % of Sessions           | <p>This field displays what percentage each protocol's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.</p>   |
| MBytes Transferred      | <p>This field displays how much traffic (in megabytes) the device handled for each protocol.</p>  |
| % of MBytes Transferred | <p>This field displays what percentage of VPN traffic the device handled for each protocol.</p>   |
| View Logs               | <p>Click this icon to see the logs that go with the record.</p>   |
| Total                   | <p>This entry displays the totals for the sources above.</p>  |

## 6.2.4 Top VPN Protocols Drill-Down

Use this report to look at the top remote access senders or receivers of any top service. Click on a specific service in **VPN > Remote Access > Top Protocols** to open this screen.

**Figure 81** VPN > Remote Access > Top Protocols > Drill-Down



Each field is described in the following table.

**Table 75** VPN > Remote Access > Top Protocols > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| title | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host  | <p>This field displays the top senders or receivers of VPN traffic using the selected service, sorted by the amount of traffic attributed to each one.</p> <p>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p>  |
| Color | This field displays what color represents each host in the graph.  |

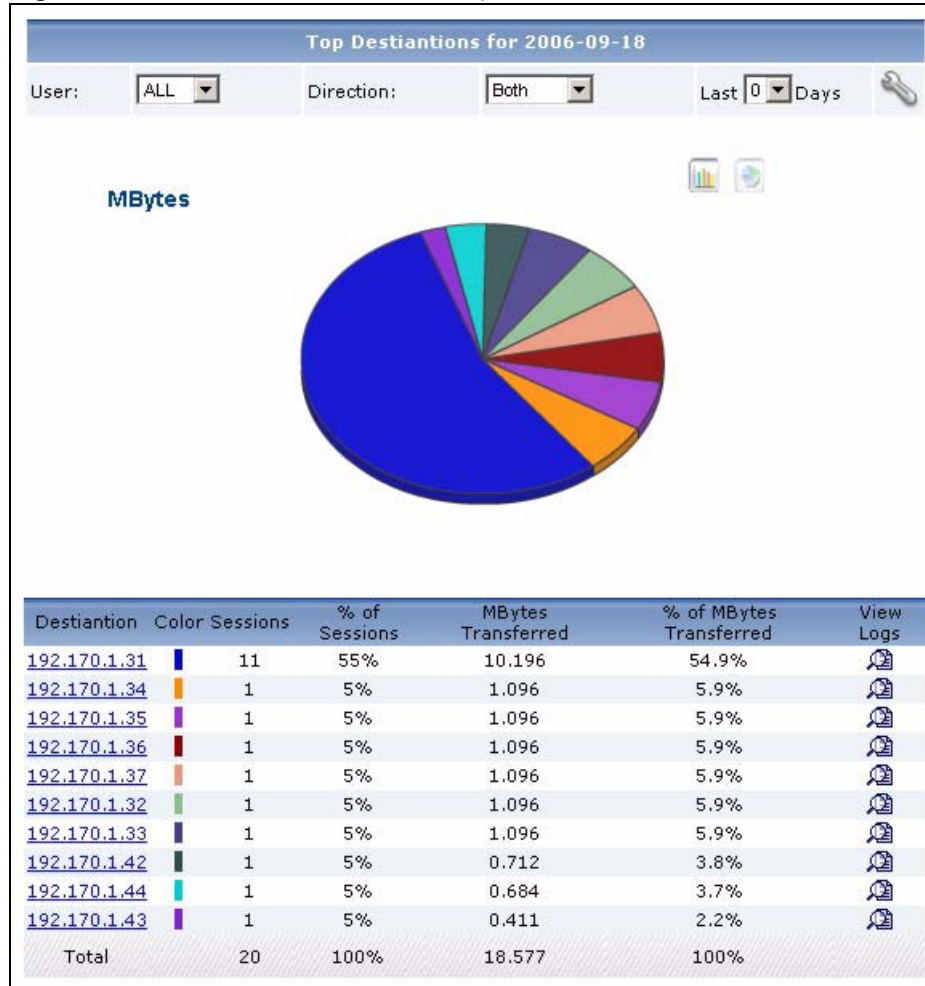
**Table 75** VPN > Remote Access > Top Protocols > Drill-Down

| LABEL                   | DESCRIPTION  |
|-------------------------|--|
| Sessions                | This field displays the number of traffic events for each host.  |
| % of Sessions           | This field displays what percentage each host's number of traffic events makes out of the total number of traffic events for the selected VPN traffic.   |
| MBytes Transferred      | This field displays how much traffic (in megabytes) went through VPN for each host.  |
| % of MBytes Transferred | This field displays what percentage of the selected VPN traffic was for each host.   |
| View Logs               | Click this icon to see the logs that go with the record.   |
| Total                   | This entry displays the totals for the hosts above. If the number of hosts of traffic to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back                    | Click this to return to the main report.   |

## 6.2.5 Top VPN Destinations

Use this report to look at the destinations with the most remote access VPN traffic.

Click **VPN > Remote Access > Top Destinations** to open this screen.

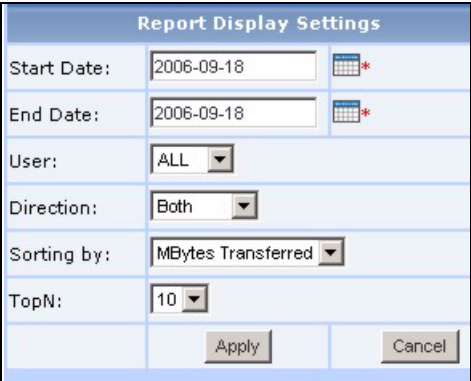
**Figure 82** VPN > Remote Access > Top Destinations

Each field is described in the following table.

**Table 76** VPN > Remote Access > Top Destinations

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| User          | Select a remote access user.<br>Select <b>All</b> to display the destinations with the most traffic sent through the remote access VPN tunnels.   |
| Direction     | Select for which direction of traffic, you want to view statistics.<br><b>Both</b> - all traffic sent or received through the VPN tunnels.<br><b>Incoming</b> - all traffic the device received through the VPN tunnels.<br><b>Outgoing</b> - all traffic sent through the VPN tunnels.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

**Table 76** VPN > Remote Access > Top Destinations

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Settings                | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>The <b>User</b> and <b>Direction</b> fields are the same as in the main screen.</p> <p>Select <b>MBytes Transferred</b> to sort the records by the amount of traffic. Select <b>Sessions</b> to sort by the number of sessions.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                   | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| Destination             | <p>This field displays the IP addresses to which the selected device sent the most remote access VPN traffic, sorted by the amount of traffic for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its IP address. Click on a destination to look at the top destinations of VPN traffic for the selected destination. The <b>Top VPN Destinations Drill-Down</b> report appears.</p>   |
| Color                   | <p>This field displays what color represents each destination in the graph.</p>   |
| Sessions                | <p>This field displays the number of traffic events for each destination.</p>   |
| % of Sessions           | <p>This field displays what percentage each destination's number of traffic events makes out of the total number of traffic events that match the settings you displayed in this report.</p>  |
| MBytes Transferred      | <p>This field displays how much traffic (in megabytes) the device handled for each destination.</p>   |
| % of MBytes Transferred | <p>This field displays what percentage of VPN traffic the device handled for each destination.</p>  |
| View Logs               | <p>Click this icon to see the logs that go with the record.</p>   |
| Total                   | <p>This entry displays the totals for the destinations above.</p>   |

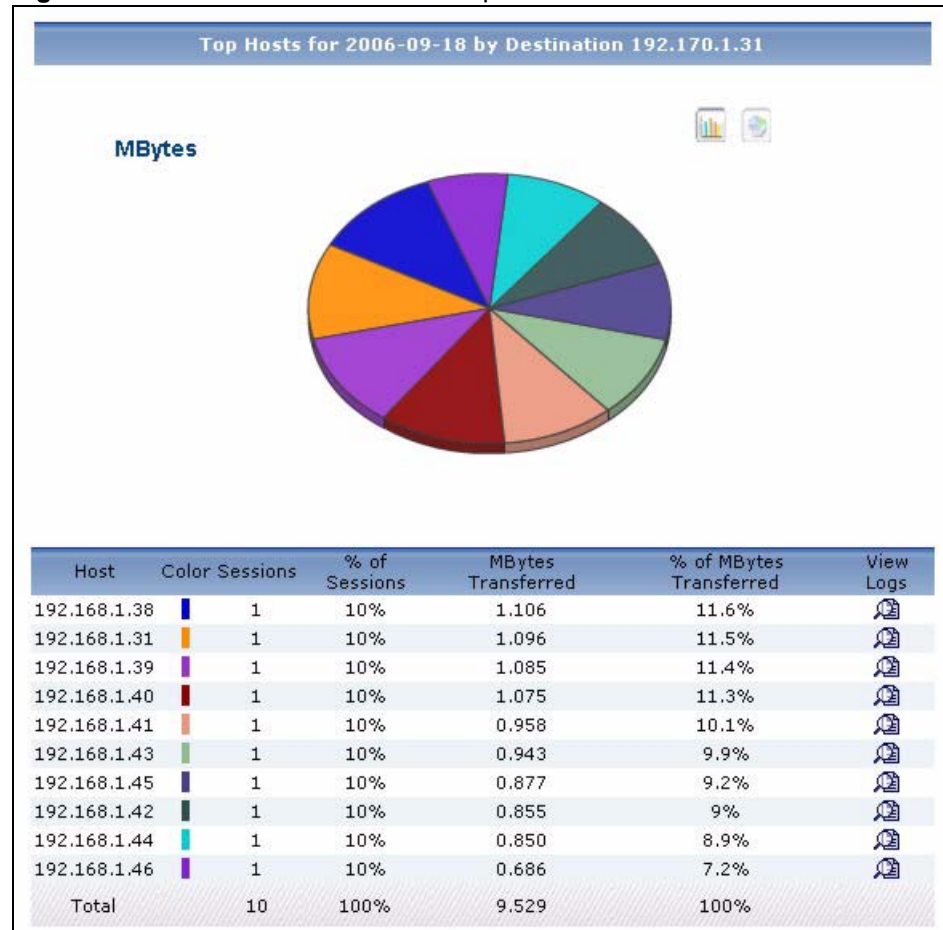


## 6.2.6 Top VPN Destinations Drill-Down

Use this report to look at the remote access hosts that sent the most traffic to the selected top destination.

Click on a specific destination in **VPN > Remote Access > Top Destinations** to open this screen.

**Figure 83** VPN > Remote Access > Top Destinations > Drill-Down



Each field is described in the following table.

**Table 77** VPN > Remote Access > Top Destinations > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| title | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |

**Table 77** VPN > Remote Access > Top Destinations > Drill-Down

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Host                    | This field displays the top sources that sent remote access VPN traffic to the selected destination, sorted by the amount of traffic attributed to each one. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address. |
| Color                   | This field displays what color represents each host in the graph.   |
| Sessions                | This field displays the number of traffic events of each host.  |
| % of Sessions           | This field displays what percentage each host's number of traffic events makes out of the total number of traffic events for the selected VPN traffic.  |
| MBytes Transferred      | This field displays how much traffic (in megabytes) was handled through the VPN tunnels for each host.  |
| % of MBytes Transferred | This field displays what percentage of the selected VPN traffic belonged to each host.  |
| View Logs               | Click this icon to see the logs that go with the record.  |
| Total                   | This entry displays the totals for the hosts above. If the number of hosts of the selected remote access VPN traffic is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.   |
| Back                    | Click this to return to the main report.  |

## 6.3 Xauth


Devices can use xauth to authenticate remote users (by username and password) when they try to initiate a dynamic VPN tunnel. Use these screens to display records of successful and unsuccessful logins to the device's VPN tunnels.

### 6.3.1 VPN Successful Login

Use this report to monitor the total number of users that have successfully logged in to use one of the device's VPN tunnels.

Click **VPN > Xauth > Successful Login** to open this screen.

**Figure 84** VPN > Xauth> Successful Login

| Successful Login for 2006-09-18  |            |  |
|--|------------|--|
|  |            | Last <input type="text" value="0"/> Days  |
| Time   | Login User | Source IP  |
| 2006-09-18 15:36:40  | june       | 172.25.21.7  |
| 2006-09-18 15:36:40  | bob        | 172.25.21.7  |
| 2006-09-18 15:36:40  | alice      | 172.25.21.7  |
| 2006-09-18 15:36:40  | alieen     | 172.25.21.7  |
| 2006-09-18 15:36:39  | rose       | 172.25.21.14   |
| 2006-09-18 15:36:39  | jack       | 172.25.21.14   |
| 2006-09-18 15:36:39  | hebe       | 172.25.21.14   |
| 2006-09-18 15:36:39  | billy      | 172.25.21.14   |
| 2006-09-18 15:36:39  | kaka       | 172.25.21.14   |
| Total Count:9 Total Page:1 First 1 Last <input type="text" value=""/> Go |            |  |

Each field is described in the following table.

**Table 78** VPN > Xauth> Successful Login

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="771 1234 1234 1444" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>                |
| Time          | This column displays when the user last logged in. The entries are sorted in chronological order.  |
| Login User    | <p>This field displays the user name of a user that logged into one of the device's VPN tunnels.</p> <p>Each user is identified by user name.</p>  |
| Source IP     | This is the IP address from which the user logged into one of the device's VPN tunnels.  |
| Total         | This entry displays the total number of users on the current page of the report. If you want to see a different page of the report, type the number of the page in the field.  |

## 6.3.2 VPN Failed Login

Use this report to monitor the total number of users that have made unsuccessful attempts to log in to use one of the device's VPN tunnels.

Click **VPN > Xauth > Failed Login** to open this screen.

**Figure 85** VPN > Xauth > Failed Login

| Failed Login for 2006-09-18                                     |            |  |
|---|------------|--|
|   |            | Last <input type="text" value="0"/> Days |
| Time  | Login User | Source IP                                |
| 2006-09-18 15:36:40   | king       | 172.25.21.7                              |
| 2006-09-18 15:36:40   | tom        | 172.25.21.7                              |
| 2006-09-18 15:36:40   | helen      | 172.25.21.7                              |
| 2006-09-18 15:36:40   | lily       | 172.25.21.7                              |
| Total Count:4 Total Page:1 First 1 Last <input type="text"/> Go |            |  |

Each field is described in the following table.

**Table 79** VPN > Xauth > Failed Login

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>   |
| Time          | This column displays when the user last failed to log in. The entries are sorted in chronological order.   |
| Login User    | <p>This field displays the user name of a user that failed to log into one of the device's VPN tunnels.</p> <p>Each user is identified by user name.</p>   |

**Table 79** VPN > Xauth> Failed Login

| <b>LABEL</b> | <b>DESCRIPTION</b>  |
|--------------|---|
| Source IP    | This is the IP address from which the user attempted to log into one of the device's VPN tunnels.   |
| Total        | This entry displays the total number of users on the current page of the report. If you want to see a different page of the report, type the number of the page in the field. |



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# **PART III**

# **Network Attack and Security Policy**

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Network Attack (185)

Security Policy (243)





# Network Attack

Use these reports to look at Denial-of-Service (DoS) attacks that were detected by the ZyXEL device's firewall.

## 7.1 Attack

Use this report to look at the number of DoS attacks by time interval, top sources and by category.

### 7.1.1 Attack Summary

Use this report to look at the number of DoS attacks by time interval.



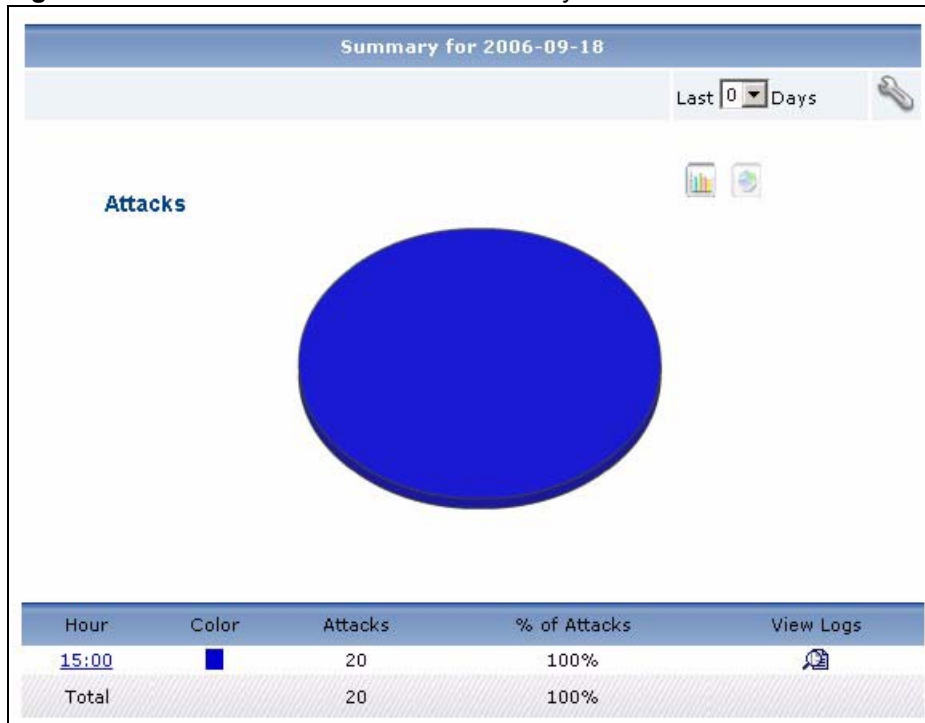
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**To look at attack reports, each ZyXEL device must record DoS attacks in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Attacks is enabled.**

---

Click **Network Attack > Attack > Summary** to open this screen.

Figure 86 Network Attack &gt; Attack &gt; Summary



Each field is described in the following table.

Table 80 Network Attack &gt; Attack &gt; Summary

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="771 1465 1237 1675" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>                |

**Table 80** Network Attack > Attack > Summary

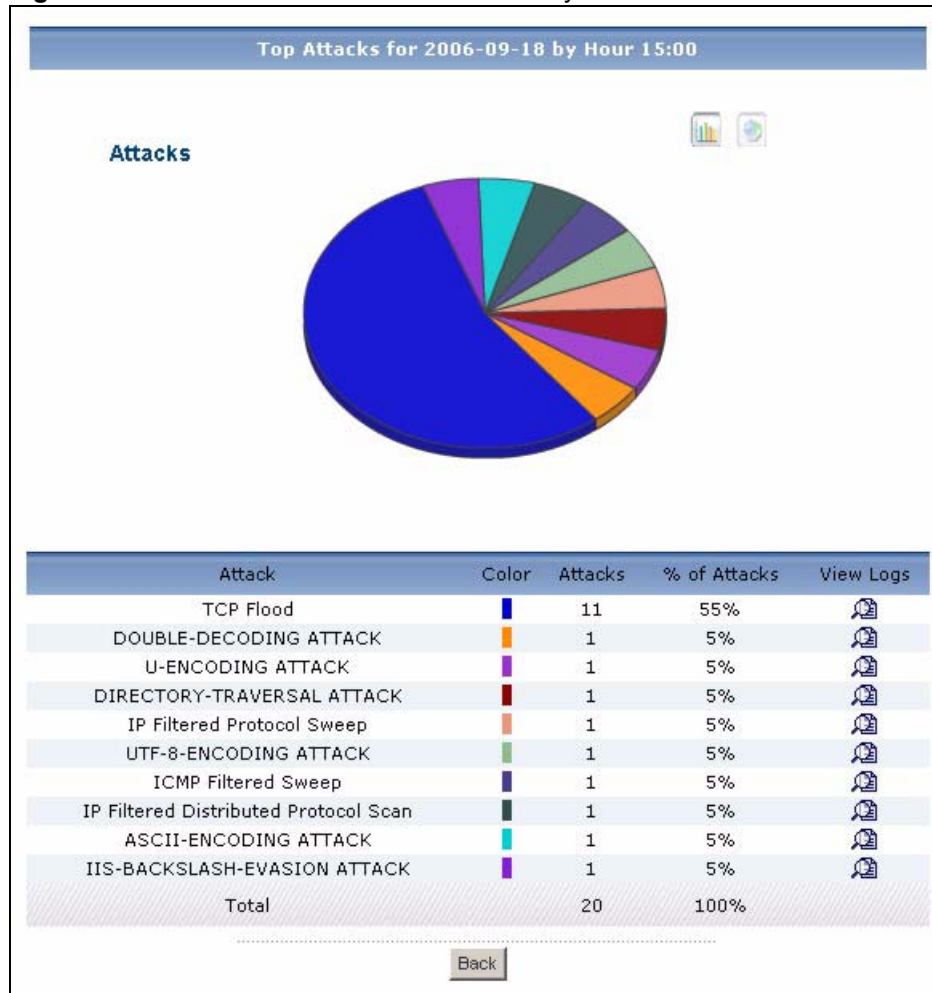
| LABEL        | DESCRIPTION  |
|--------------|--|
| graph        | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>                               |
| Hour (Day)   | <p>This field displays each time interval in chronological order. If you select one day of historical information or less (in the <b>Last ... Days</b> or <b>Settings</b> field) and it is in the last seven days (today is day one), the time interval is hours (in 24-hour format). Otherwise, the time interval is days.</p> <p>Click on a time interval to look at the top categories of attacks in the selected time interval. The <b>Attack Summary Drill-Down</b> report appears.</p> |
| Color        | This field displays what color represents each time interval in the graph.   |
| Attacks      | This field displays the number of DoS attacks in the selected time interval.   |
| % of Attacks | This field displays what percentage of all DoS attacks was handled in each time interval.  |
| View Logs    | Click this icon to see the logs that go with the record.   |
| Total        | This entry displays the totals for the time intervals above.   |

### 7.1.2 Attack Summary Drill-Down

Use this report to look at the top categories of DoS attacks in a specific time interval.

Click on a specific time interval in **Network Attack > Attack > Summary** to open this screen.

**Figure 87** Network Attack > Attack > Summary > Drill-Down



Each field is described in the following table.

**Table 81** Network Attack > Attack > Summary > Drill-Down

| LABEL        | DESCRIPTION   |
|--------------|---|
| title        | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph        | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Attack       | This field displays the top categories of DoS attacks in the selected time interval, sorted by the number of attacks by each one.   |
| Color        | This field displays what color represents each category in the graph.   |
| Attacks      | This field displays how many DoS attacks by each category occurred in the selected time interval.   |
| % of Attacks | This field displays what percentage of all DoS attacks in the selected time interval comes from each category.  |
| View Logs    | Click this icon to see the logs that go with the record.  |

**Table 81** Network Attack > Attack > Summary > Drill-Down

| LABEL | DESCRIPTION   |
|-------|---|
| Total | This entry displays the totals for the categories above. If the number of categories in the selected time interval is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back  | Click this to return to the main report.  |

### 7.1.3 Top Attacks

Use this report to look at the top kinds of DoS attacks by number of attacks.



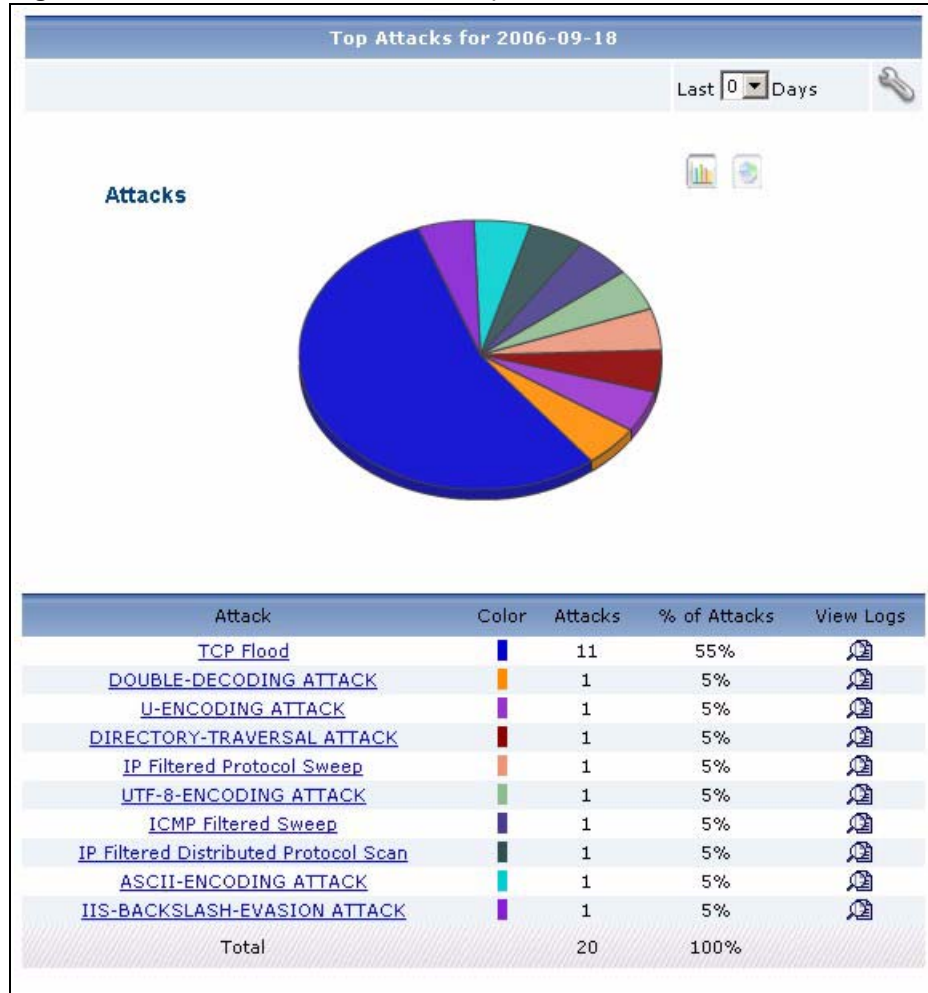

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**To look at attack reports, each ZyXEL device must record DoS attacks in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Attacks is enabled.**

---

Click **Network Attack > Attack > Top Attacks** to open this screen.

**Figure 88** Network Attack > Attack > Top Attacks




Each field is described in the following table.

**Table 82** Network Attack > Attack > Top Attacks

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

**Table 82** Network Attack > Attack > Top Attacks

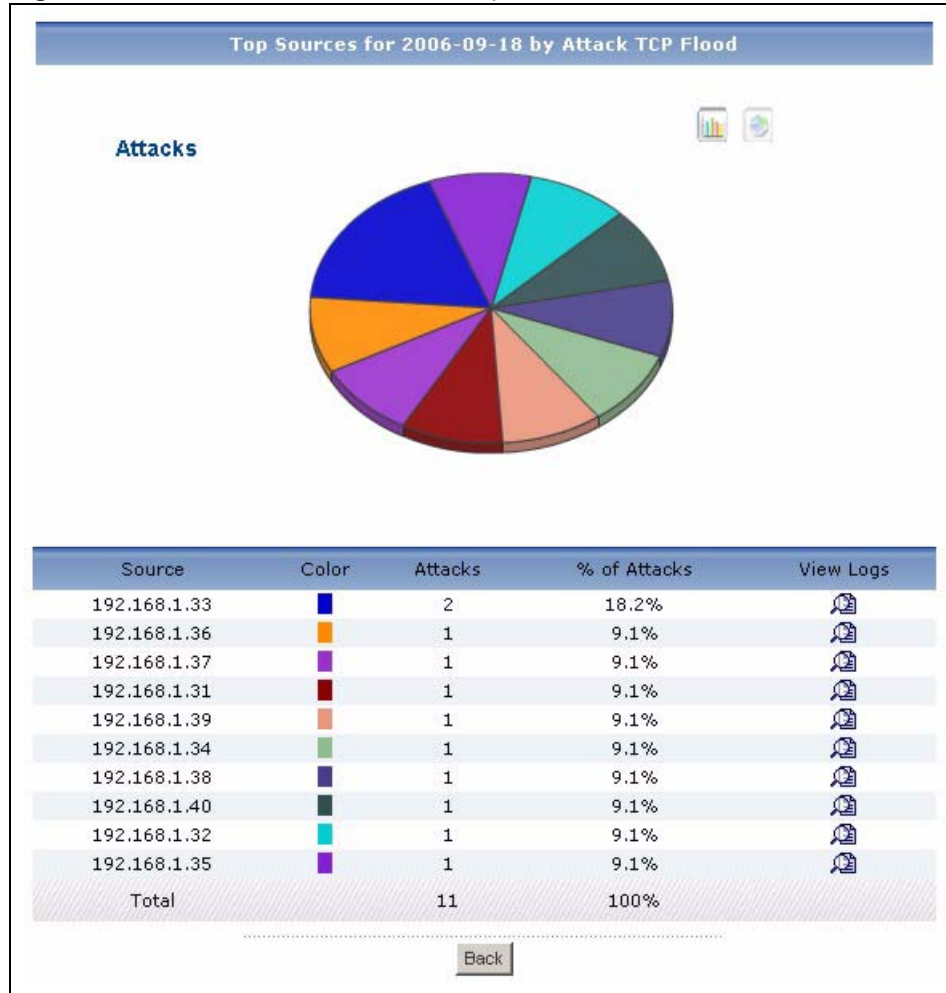
| LABEL        | DESCRIPTION  |
|--------------|--|
| Settings     | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph        | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Attack       | This field displays the top categories of DoS attacks in the selected time interval, sorted by the number of attacks by each one.  |
| Color        | This field displays what color represents each category in the graph.  |
| Attacks      | This field displays how many DoS attacks from each category occurred in the selected time interval.  |
| % of Attacks | This field displays what percentage of all DoS attacks in the selected time interval comes from each category.   |
| View Logs    | Click this icon to see the logs that go with the record.   |
| Total        | This entry displays the totals for the categories above. If the number of categories in the selected time interval is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.  |

### 7.1.4 Top Attacks Drill-Down

Use this report to look at the top categories of DoS attacks for any top source.

Click on a specific source in **Network Attack > Attack > Top Attacks** to open this screen.

**Figure 89** Network Attack > Attack > Top Attacks > Drill-Down



Each field is described in the following table.

**Table 83** Network Attack > Attack > Top Attacks > Drill-Down

| LABEL        | DESCRIPTION  |
|--------------|--|
| title        | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph        | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Source       | This field displays the top senders of the selected category of DoS attacks.   |
| Color        | This field displays what color represents each source in the graph.  |
| Attacks      | This field displays the number of DoS attacks in the selected category that came from each source.   |
| % of Attacks | This field displays what percentage of all DoS attacks in the selected category came from each source.   |
| View Logs    | Click this icon to see the logs that go with the record.   |



**Table 83** Network Attack > Attack > Top Attacks > Drill-Down

| LABEL | DESCRIPTION   |
|-------|---|
| Total | This entry displays the totals for the sources above. If the number of sources of the selected category of DoS attacks is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back  | Click this to return to the main report.  |

## 7.1.5 Top Attack Sources

Use this report to look at the top sources of DoS attacks by number of attacks.



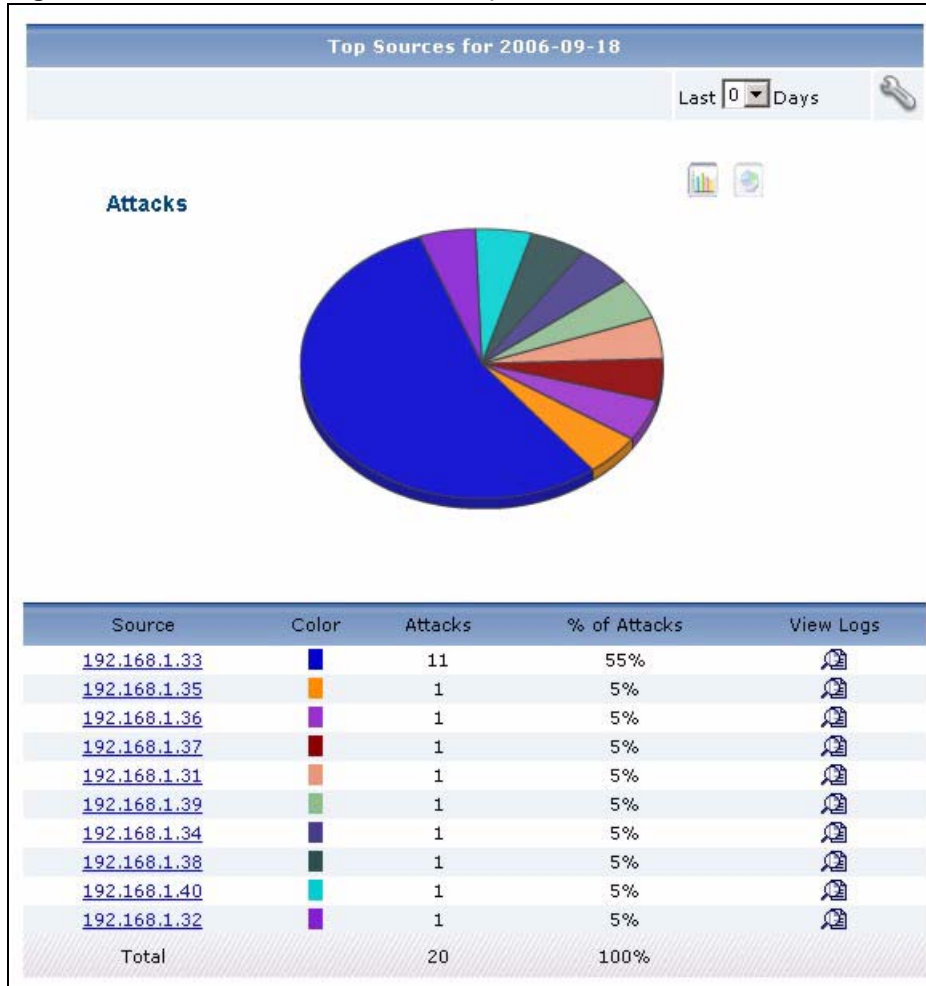

---

**To look at attack reports, each ZyXEL device must record DoS attacks in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Attacks is enabled.**

---

Click **Network Attack > Attack > Top Sources** to open this screen.

**Figure 90** Network Attack > Attack > Top Sources




Each field is described in the following table.

**Table 84** Network Attack > Attack > Top Sources

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

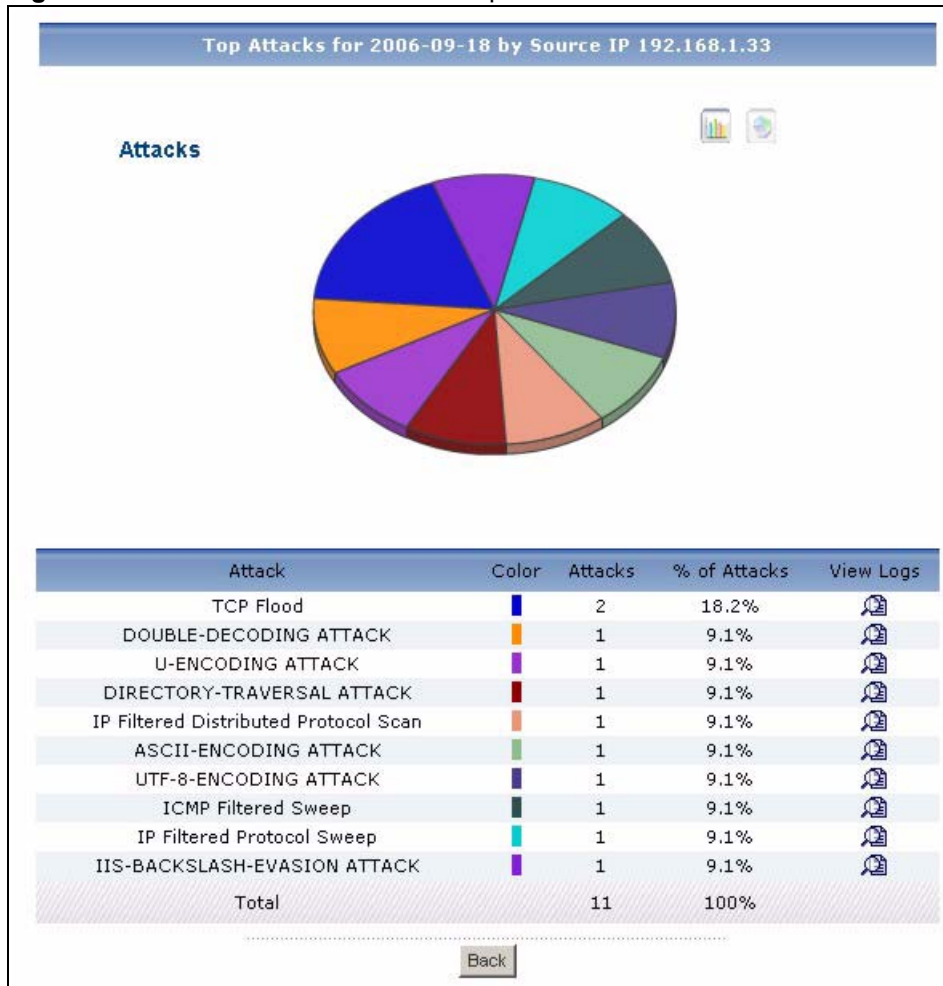
**Table 84** Network Attack > Attack > Top Sources

| LABEL        | DESCRIPTION  |
|--------------|--|
| Settings     | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph        | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Source       | <p>This field displays the top sources of DoS attacks in the selected device, sorted by the number of attacks by each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed.</p> <p>Each source is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p> <p>Click on a source to look at the top categories of DoS attacks by the selected source. The <b>Top Attack Sources Drill-Down</b> report appears.</p>   |
| Color        | This field displays what color represents each source in the graph.  |
| Attacks      | This field displays the number of DoS attacks by each source.  |
| % of Attacks | This field displays what percentage of all DoS attacks was made by each source.  |
| View Logs    | Click this icon to see the logs that go with the record.   |
| Total        | This entry displays the totals for the sources above.  |

### 7.1.6 Top Attack Sources Drill-Down

Use this report to look at the top categories of DoS attacks for any top source.

Click on a specific source in **Network Attack > Attack > Top Sources** to open this screen.

**Figure 91** Network Attack > Attack > Top Sources > Drill-Down

Each field is described in the following table.

**Table 85** Network Attack > Attack > Top Sources > Drill-Down

| LABEL        | DESCRIPTION   |
|--------------|---|
| title        | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph        | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Attack       | This field displays the top categories of DoS attacks from the selected source, sorted by the number of attacks by each one.  |
| Color        | This field displays what color represents each category in the graph.   |
| Attacks      | This field displays the number of DoS attacks from each category that occurred from the selected source.  |
| % of Attacks | This field displays what percentage of all DoS attacks from the selected source comes from each category.   |
| View Logs    | Click this icon to see the logs that go with the record.  |

**Table 85** Network Attack > Attack > Top Sources > Drill-Down

| LABEL | DESCRIPTION   |
|-------|---|
| Total | This entry displays the totals for the categories above. If the number of categories of DoS attacks from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back  | Click this to return to the main report.  |

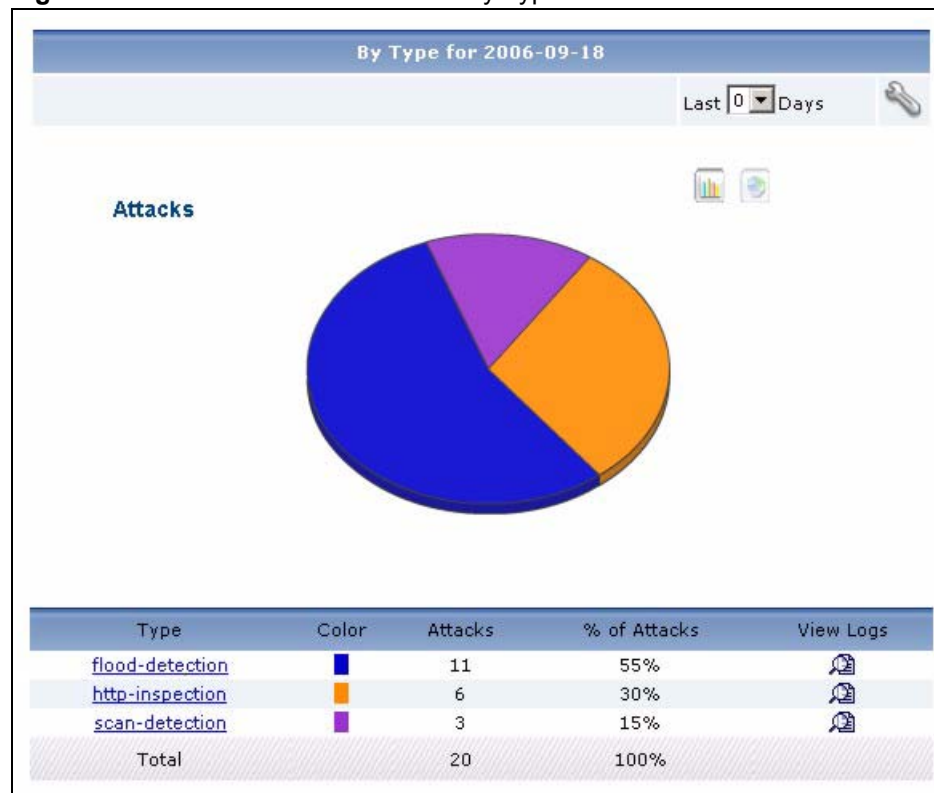
## 7.1.7 Attack Types

Use this report to look at the categories of DoS attacks by number of attacks.



**To look at attack reports, each ZyXEL device must record DoS attacks in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Attacks is enabled.**

Click **Network Attack > Attack > By Type** to open this screen.

**Figure 92** Network Attack > Attack > By Type

Each field is described in the following table.

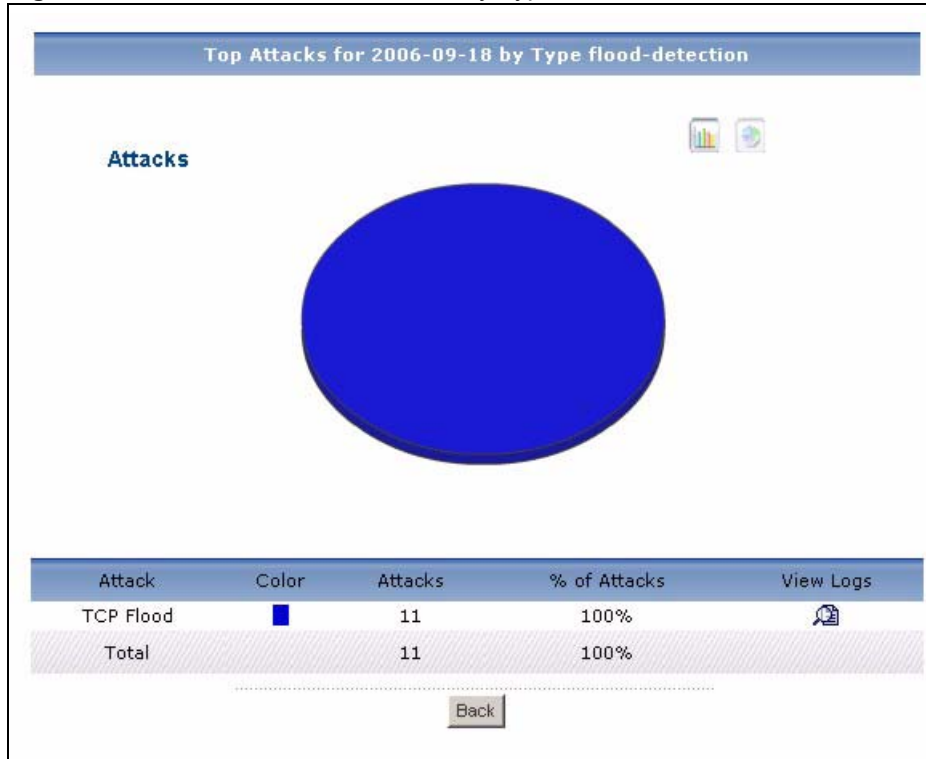
**Table 86** Network Attack > Attack > By Type

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="773 701 1237 911" style="text-align: center;"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>         |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Type          | <p>This field displays the categories of DoS attacks in the selected device, sorted by the number of attacks by each one.</p> <p>Click on a category to look at the DoS attacks in the selected category. The <b>Top Attack Types Drill-Down</b> report appears.</p>   |
| Color         | This field displays what color represents each category in the graph.  |
| Attacks       | This field displays how many DoS attacks from each category the device stopped.  |
| % of Attacks  | This field displays what percentage of all DoS attacks come from each category.  |
| View Logs     | Click this icon to see the logs that go with the record.   |
| Total         | This entry displays the totals for the categories above.   |

### 7.1.8 Attack Types Drill-Down

Use this report to look at the sources of DoS attacks for any top category.

Click on a specific category in **Network Attack > Attack > By Type** to open this screen.

**Figure 93** Network Attack > Attack > By Type > Drill-Down

Each field is described in the following table.

**Table 87** Network Attack > Attack > By Type > Drill-Down

| LABEL        | DESCRIPTION   |
|--------------|---|
| title        | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph        | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Attack       | This field displays the DoS attacks in the selected category, sorted by the number of each.<br>Each source is identified by its IP address.   |
| Color        | This field displays what color represents each attack in the graph.   |
| Attacks      | This field displays the number of each DoS attack type.   |
| % of Attacks | This field displays what percentage of all DoS attacks in the selected category belonged to each type.  |
| View Logs    | Click this icon to see the logs that go with the record.  |
| Total        | This entry displays the totals for the attacks above.   |
| Back         | Click this to return to the main report.  |

## 7.2 Intrusion

Use these reports to look at intrusion signatures, types of intrusions, severity of intrusions, and the top sources and destinations of intrusions that are logged on the selected ZyXEL device.

**Intrusions** are caused by malicious or suspicious packets sent with the intent of causing harm, illegally accessing resources or interrupting service. They are detected by the selected device's IDP feature.

### 7.2.1 Intrusion Summary

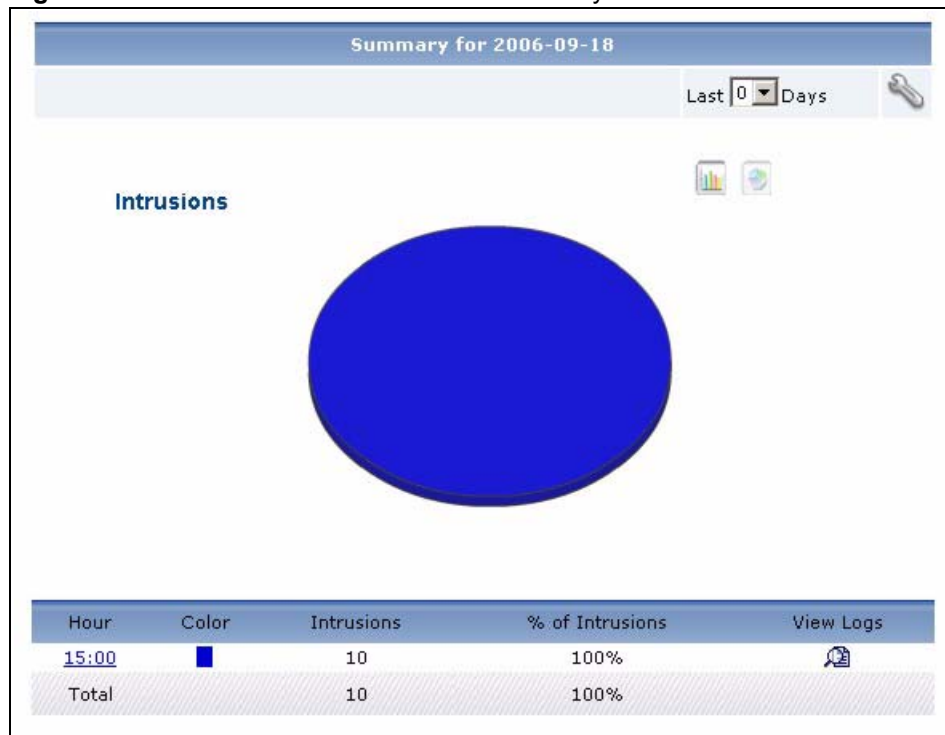
Use this report to look at the number of intrusions by time interval.



To look at intrusion reports, each ZyXEL device must record intrusions in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure IDP is enabled. Then, go to IDP > Signature, and make sure the ZyXEL device logs each Attack Type you want to see in Vantage Report.

Click **Network Attack > Intrusion > Summary** to open this screen.

**Figure 94** Network Attack > Intrusion > Summary





Each field is described in the following table.

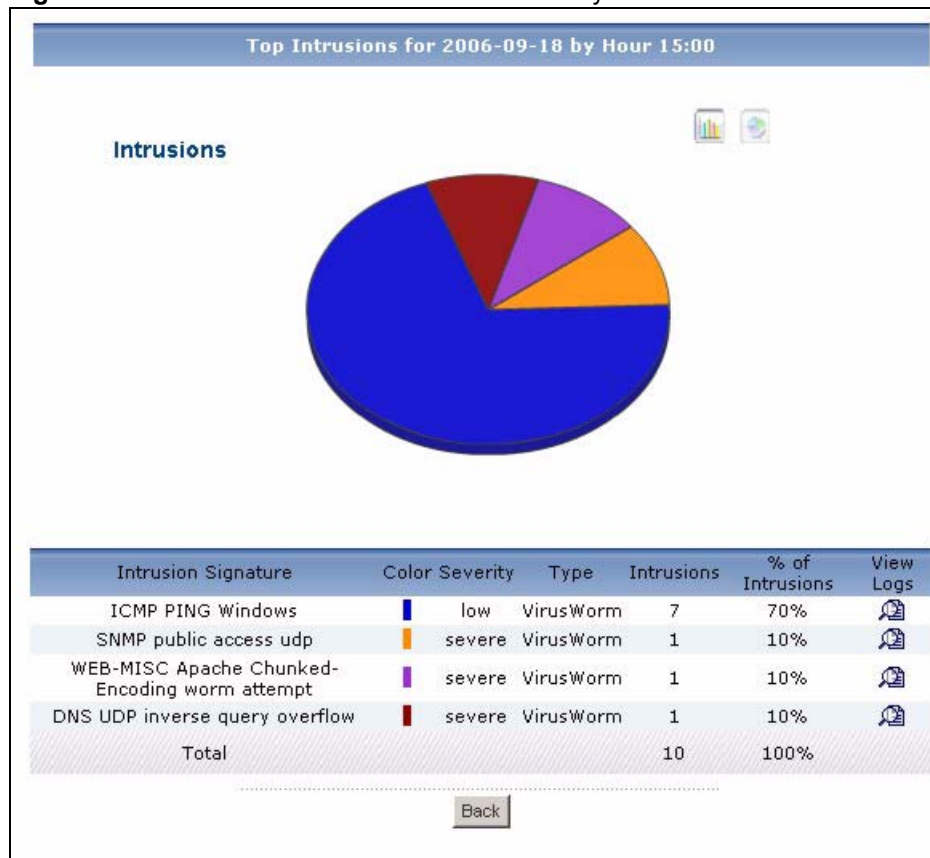
**Table 88** Network Attack > Intrusion > Summary

| LABEL           | DESCRIPTION  |
|-----------------|--|
| title           | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days   | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings        | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="773 701 1235 911" style="text-align: center;"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>         |
| graph           | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Hour (Day)      | <p>This field displays each time interval in chronological order. If you select one day of historical information or less (in the <b>Last ... Days</b> or <b>Settings</b> field) and it is in the last seven days (today is day one), the time interval is hours (in 24-hour format). Otherwise, the time interval is days.</p> <p>Click on a time interval to look at the intrusion signatures in the selected time interval. The <b>Intrusion Summary Drill-Down</b> report appears.</p>   |
| Color           | This field displays what color represents each time interval in the graph.   |
| Intrusions      | This field displays the number of intrusions in the selected time interval.  |
| % of Intrusions | This field displays what percentage of all intrusions was made in each time interval.  |
| View Logs       | Click this icon to see the logs that go with the record.   |
| Total           | This entry displays the totals for the time intervals above.   |

## 7.2.2 Intrusion Summary Drill-Down

Use this report to look at the intrusion signatures in a specific time interval.

Click on a specific time interval in **Network Attack > Intrusion > Summary** to open this screen.

**Figure 95** Network Attack > Intrusion > Summary > Drill-Down

Each field is described in the following table.

**Table 89** Network Attack > Intrusion > Summary > Drill-Down

| LABEL               | DESCRIPTION   |
|---------------------|---|
| title               | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph               | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Intrusion Signature | This field displays the categories of intrusions in the selected time interval, sorted by the number of attempts by each one.   |
| Color               | This field displays what color represents each intrusion signature in the graph.  |
| Severity            | This field displays the severity of each intrusion signature.   |
| Type                | This field displays what kind of intrusion each intrusion signature is. This corresponds to <b>IDP &gt; Signature &gt; Attack Type</b> in most ZyXEL devices.   |
| Intrusions          | This field displays how many intrusions occurred in the selected time interval.   |
| % of Intrusions     | This field displays what percentage of all intrusions in the selected time interval was made by each intrusion signature.   |
| View Logs           | Click this icon to see the logs that go with the record.  |

**Table 89** Network Attack > Intrusion > Summary > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| Total | This entry displays the totals for the intrusion signatures above. |
| Back  | Click this to return to the main report.                           |

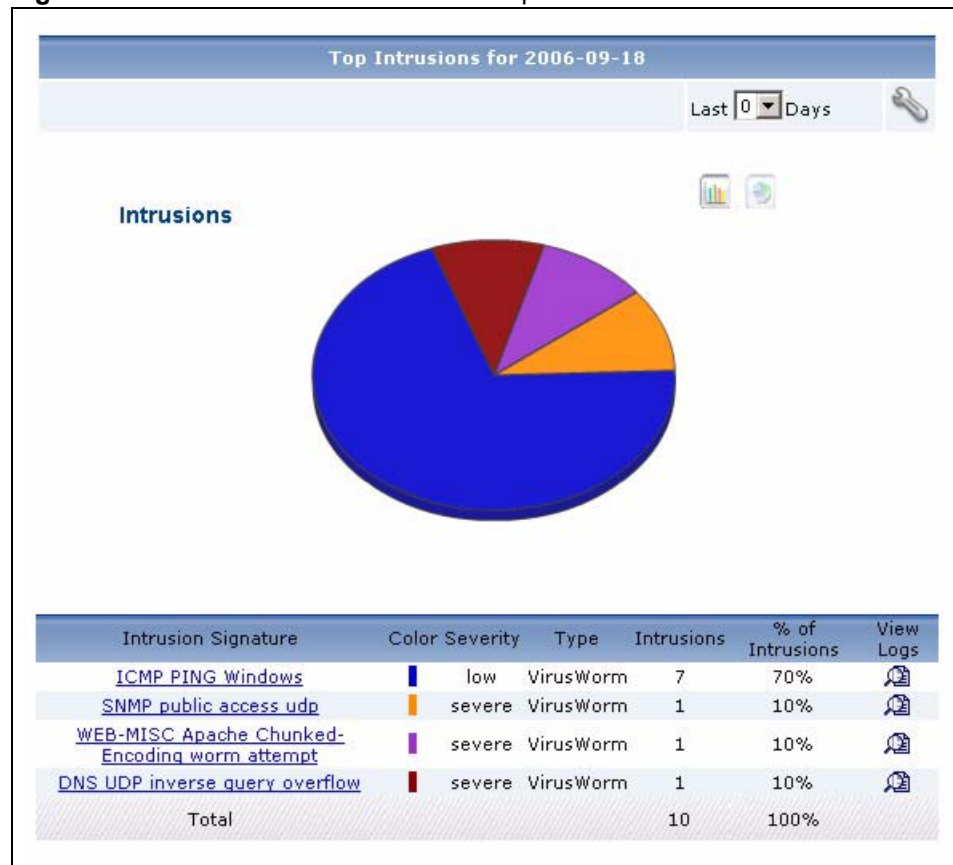
## 7.2.3 Top Intrusion Signatures

Use this report to look at the top intrusion signatures by number of intrusions.



To look at intrusion reports, each ZyXEL device must record intrusions in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure IDP is enabled. Then, go to IDP > Signature, and make sure the ZyXEL device logs each Attack Type you want to see in Vantage Report.

Click **Network Attack > Intrusion > Top Intrusions** to open this screen.

**Figure 96** Network Attack > Intrusion > Top Intrusions

Each field is described in the following table.

**Table 90** Network Attack > Intrusion > Top Intrusions

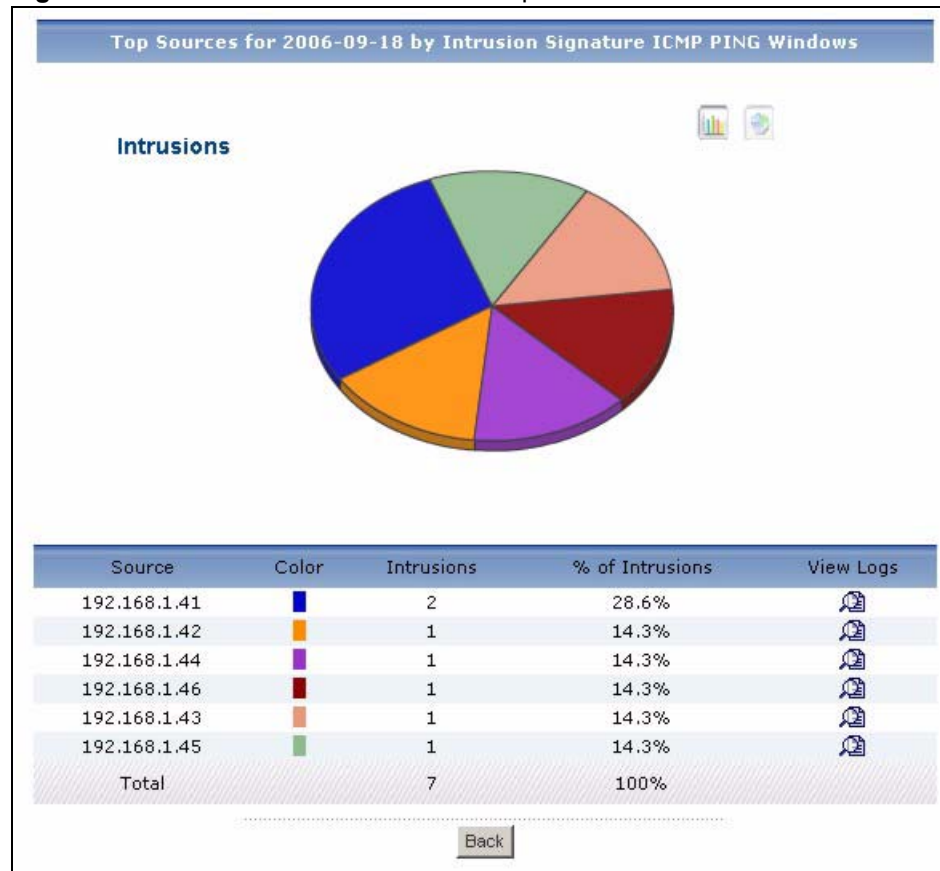
| LABEL               | DESCRIPTION  |
|---------------------|--|
| title               | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days       | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings            | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="764 701 1243 940" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p style="text-align: center; margin: 0;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-13"/>  *</p> <p>End Date: <input type="text" value="2006-09-19"/>  *</p> <p>TopN: <input type="text" value="10"/> ▼</p> <p style="text-align: right;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph               | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Intrusion Signature | <p>This field displays the top intrusion signatures in the selected device, sorted by the number of intrusions by each one.</p> <p>Click on an intrusion signature to look at the top sources for the selected signature. The <b>Top Intrusion Signatures Drill-Down</b> report appears.</p>   |
| Color               | This field displays what color represents each intrusion signature in the graph.   |
| Severity            | This field displays the severity of each intrusion signature.  |
| Type                | This field displays what kind of intrusion each intrusion signature is. This corresponds to <b>IDP &gt; Signature &gt; Attack Type</b> in most ZyXEL devices.  |
| Intrusions          | This field displays the number of intrusions by each intrusion signature.  |
| % of Intrusions     | This field displays what percentage of all intrusions was made by each intrusion signature.  |
| View Logs           | Click this icon to see the logs that go with the record.   |
| Total               | This entry displays the totals for the intrusion signatures above.   |

## 7.2.4 Top Intrusion Signatures Drill-Down

Use this report to look at the top sources of intrusions for any top signature.

Click on a specific intrusion signature in **Network Attack > Intrusion > Top Intrusions** to open this screen.

**Figure 97** Network Attack > Intrusion > Top Intrusions > Drill-Down



Each field is described in the following table.

**Table 91** Network Attack > Intrusion > Top Intrusions > Drill-Down

| LABEL  | DESCRIPTION   |
|--------|---|
| title  | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph  | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>                                      |
| Source | This field displays the top sources of the selected intrusion signature, sorted by the number of intrusions by each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed. Each source is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10"). |

**Table 91** Network Attack > Intrusion > Top Intrusions > Drill-Down

| LABEL           | DESCRIPTION   |
|-----------------|---|
| Color           | This field displays what color represents each source in the graph.   |
| Intrusions      | This field displays the number of intrusions by each source.  |
| % of Intrusions | This field displays what percentage of all intrusions using the selected intrusion signature was made by each source.   |
| View Logs       | Click this icon to see the logs that go with the record.  |
| Total           | This entry displays the totals for the sources above. If the number of sources of the selected intrusion signature is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back            | Click this to return to the main report.  |

## 7.2.5 Top Intrusion Sources

Use this report to look at the top sources of intrusions by number of intrusions.

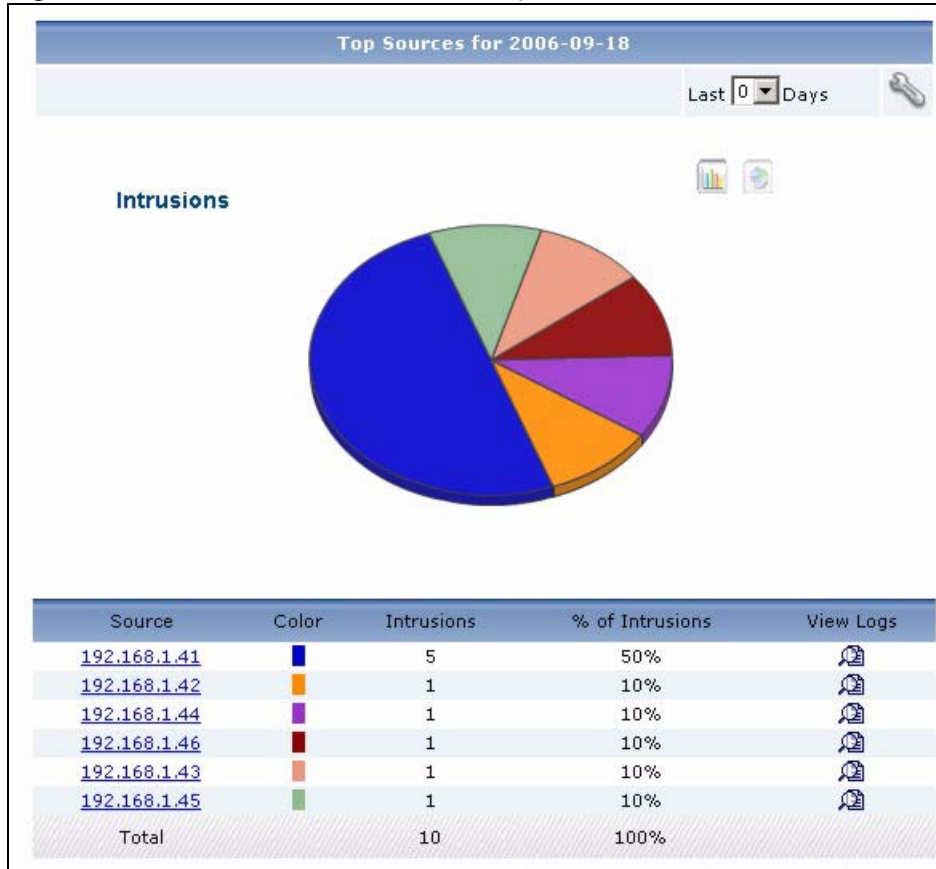



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**To look at intrusion reports, each ZyXEL device must record intrusions in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure IDP is enabled. Then, go to IDP > Signature, and make sure the ZyXEL device logs each Attack Type you want to see in Vantage Report.**

---

Click **Network Attack > Intrusion > Top Sources** to open this screen.


**Figure 98** Network Attack > Intrusion > Top Sources

Each field is described in the following table.

**Table 92** Network Attack > Intrusion > Top Sources

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |

**Table 92** Network Attack > Intrusion > Top Sources

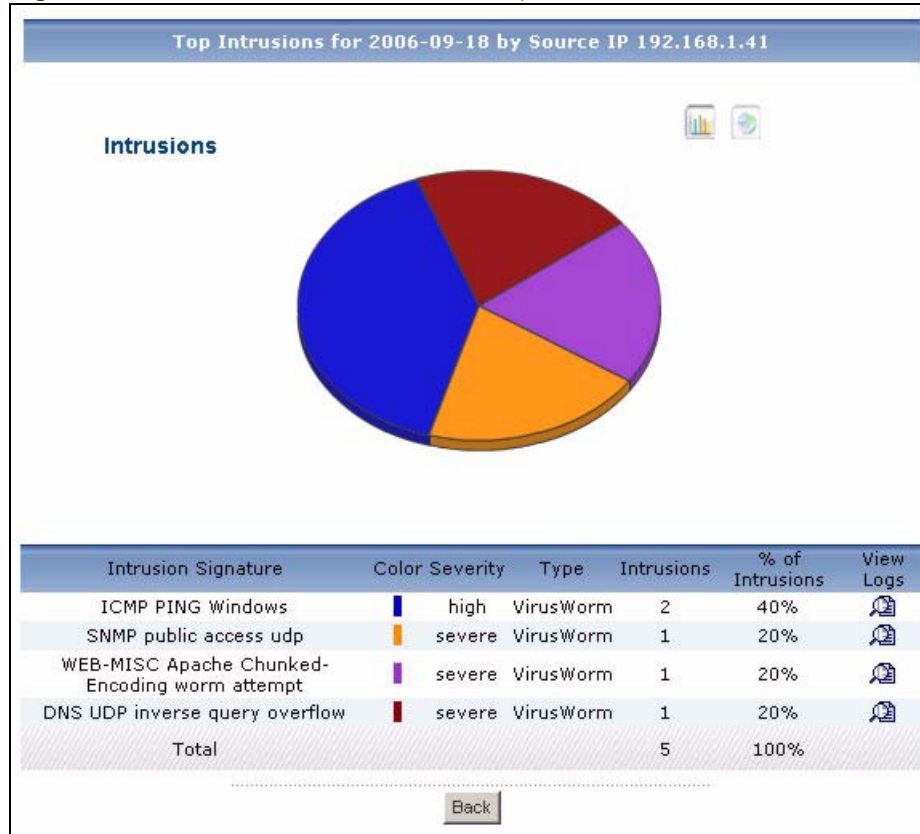
| LABEL           | DESCRIPTION  |
|-----------------|--|
| Settings        | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph           | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Source          | <p>This field displays the top sources of intrusions in the selected device, sorted by the number of intrusions by each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed. Each source is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p> <p>Click on a source to look at the top intrusion signatures for the selected source. The <b>Top Intrusion Sources Drill-Down</b> report appears.</p>   |
| Color           | This field displays what color represents each source in the graph.  |
| Intrusions      | This field displays the number of intrusions by each source.   |
| % of Intrusions | This field displays what percentage of all intrusions was made by each source.   |
| View Logs       | Click this icon to see the logs that go with the record.   |
| Total           | This entry displays the totals for the sources above.  |

## 7.2.6 Top Intrusion Sources Drill-Down

Use this report to look at the top intrusion signatures for any top source.

Click on a specific source in **Network Attack > Intrusion > Top Sources** to open this screen.



**Figure 99** Network Attack > Intrusion > Top Sources > Drill-Down

Each field is described in the following table.

**Table 93** Network Attack > Intrusion > Top Sources > Drill-Down

| LABEL               | DESCRIPTION   |
|---------------------|---|
| title               | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph               | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Intrusion Signature | This field displays the top intrusion signatures from the selected source, sorted by the number of intrusions by each one.  |
| Color               | This field displays what color represents each intrusion signature in the graph.  |
| Severity            | This field displays the severity of each intrusion signature.   |
| Type                | This field displays what kind of intrusion each intrusion signature is. This corresponds to <b>IDP &gt; Signature &gt; Attack Type</b> in most ZyXEL devices.   |
| Intrusions          | This field displays the number of intrusions by the selected source using each intrusion signature.   |
| % of Intrusions     | This field displays what percentage of all intrusions by the selected source was made by each intrusion signature.  |
| View Logs           | Click this icon to see the logs that go with the record.  |

**Table 93** Network Attack > Intrusion > Top Sources > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| Total | This entry displays the totals for the intrusion signatures above. If the number of intrusion signatures from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back  | Click this to return to the main report.   |

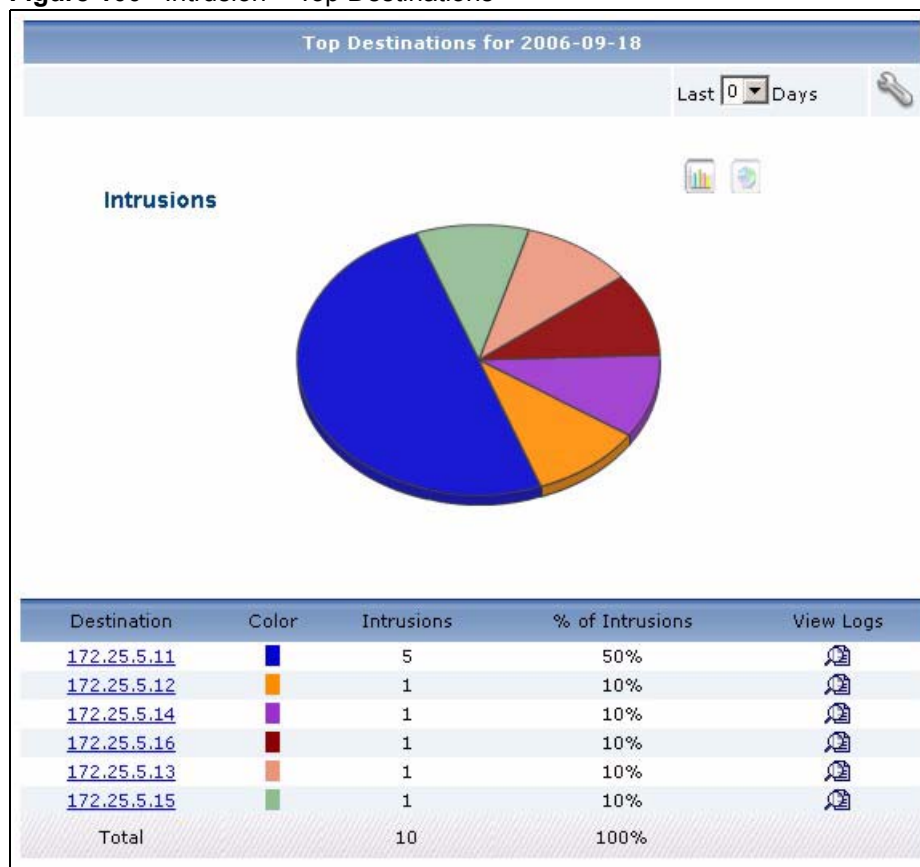
## 7.2.7 Top Intrusion Destinations

Use this report to look at the top destinations of intrusions by number of intrusions.



To look at intrusion reports, each ZyXEL device must record intrusions in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure IDP is enabled. Then, go to IDP > Signature, and make sure the ZyXEL device logs each Attack Type you want to see in Vantage Report.

Click **Network Attack > Intrusion > Top Destinations** to open this screen.

**Figure 100** Intrusion > Top Destinations

Each field is described in the following table.

**Table 94** Intrusion > Top Destinations

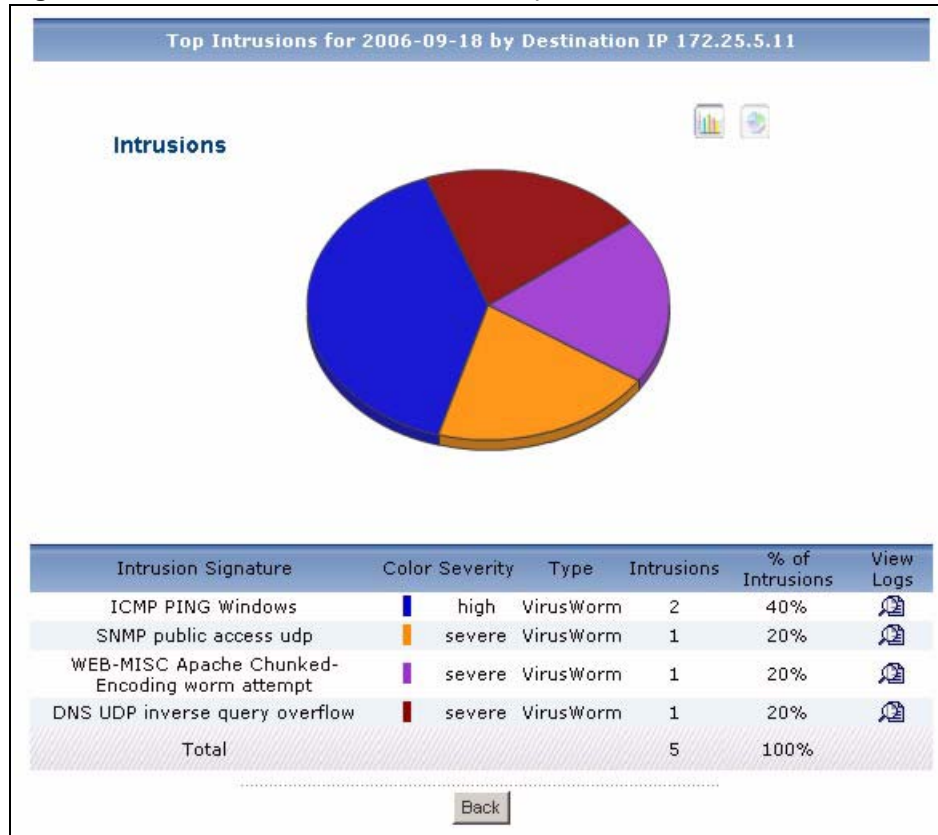
| LABEL           | DESCRIPTION  |
|-----------------|--|
| title           | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days   | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings        | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="764 701 1243 940" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p style="text-align: center; margin: 0;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-13"/>  *</p> <p>End Date: <input type="text" value="2006-09-19"/>  *</p> <p>TopN: <input type="text" value="10"/> ▼</p> <p style="text-align: right;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph           | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Destination     | <p>This field displays the top destinations of intrusions in the selected device, sorted by the number of intrusions destined for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p> <p>Click on a destination to look at the top intrusion signatures for the selected destination. The <b>Top Intrusion Destinations Drill-Down</b> report appears.</p>   |
| Color           | This field displays what color represents each destination in the graph.   |
| Intrusions      | This field displays the number of intrusions sent to each destination.   |
| % of Intrusions | This field displays what percentage of all intrusions that were sent to each destination.  |
| View Logs       | Click this icon to see the logs that go with the record.   |
| Total           | This entry displays the totals for the destinations above.   |

## 7.2.8 Top Intrusion Destinations Drill-Down

Use this report to look at the top intrusion signatures for any top destination.

Click on a specific destination in **Network Attack > Intrusion > Top Destinations** to open this screen.

**Figure 101** Network Attack > Intrusion > Top Destinations > Drill-Down



Each field is described in the following table.

**Table 95** Network Attack > Intrusion > Top Destinations > Drill-Down

| LABEL               | DESCRIPTION   |
|---------------------|---|
| title               | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph               | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Intrusion Signature | This field displays the top intrusion signatures sent to the selected destination, sorted by the number of intrusions at each one.  |
| Color               | This field displays what color represents each intrusion signature in the graph.  |
| Severity            | This field displays the severity of each intrusion signature.   |
| Type                | This field displays what kind of intrusion each intrusion signature is. This corresponds to <b>IDP &gt; Signature &gt; Attack Type</b> in most ZyXEL devices.   |

**Table 95** Network Attack > Intrusion > Top Destinations > Drill-Down

| LABEL           | DESCRIPTION  |
|-----------------|--|
| Intrusions      | This field displays the number of intrusions of each intrusion signature sent to the selected destination.   |
| % of Intrusions | This field displays what percentage of all intrusions sent to the selected destination belong to each intrusion signature.   |
| View Logs       | Click this icon to see the logs that go with the record.   |
| Total           | This entry displays the totals for the intrusion signatures above. If the number of intrusion signatures sent to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back            | Click this to return to the main report.   |

## 7.2.9 Intrusion Severities

Use this report to look at the severity (significance) of intrusions by number of intrusions. The levels of severity, in decreasing order of significance, are Emergency (system is unusable), Alert (immediate action is required), Critical, Error, Warning, Notice, Informational, and Debug.

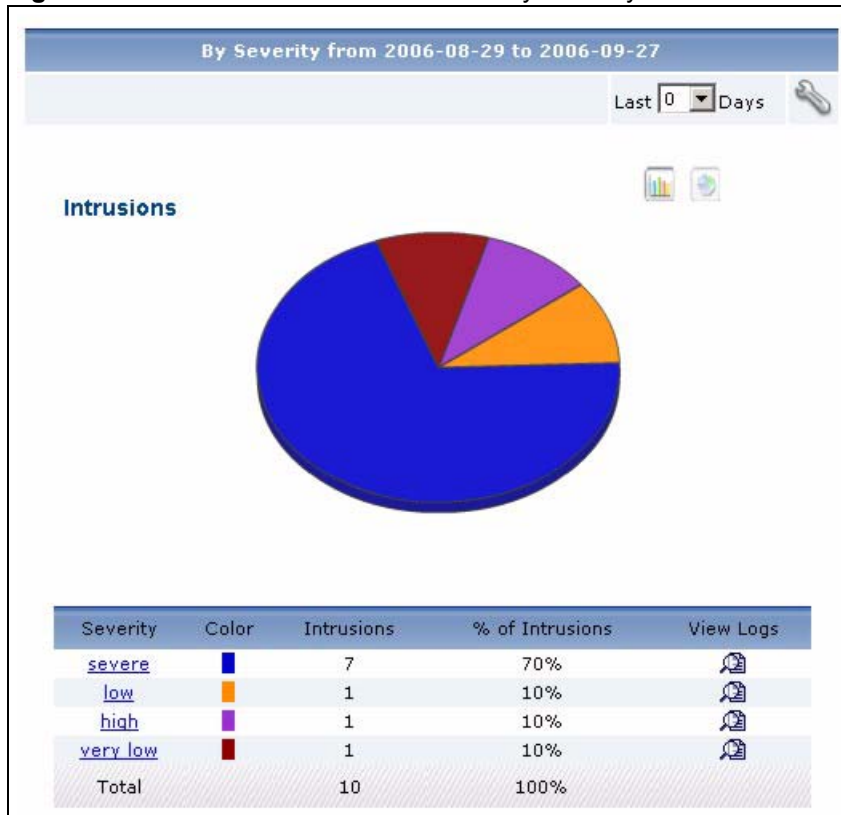



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**To look at intrusion reports, each ZyXEL device must record intrusions in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure IDP is enabled. Then, go to IDP > Signature, and make sure the ZyXEL device logs each Attack Type you want to see in Vantage Report.**

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Click **Network Attack > Intrusion > By Severity** to open this screen.

**Figure 102** Network Attack > Intrusion > By Severity

Each field is described in the following table.

**Table 96** Network Attack > Intrusion > By Severity

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="771 1556 1235 1766" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>                |

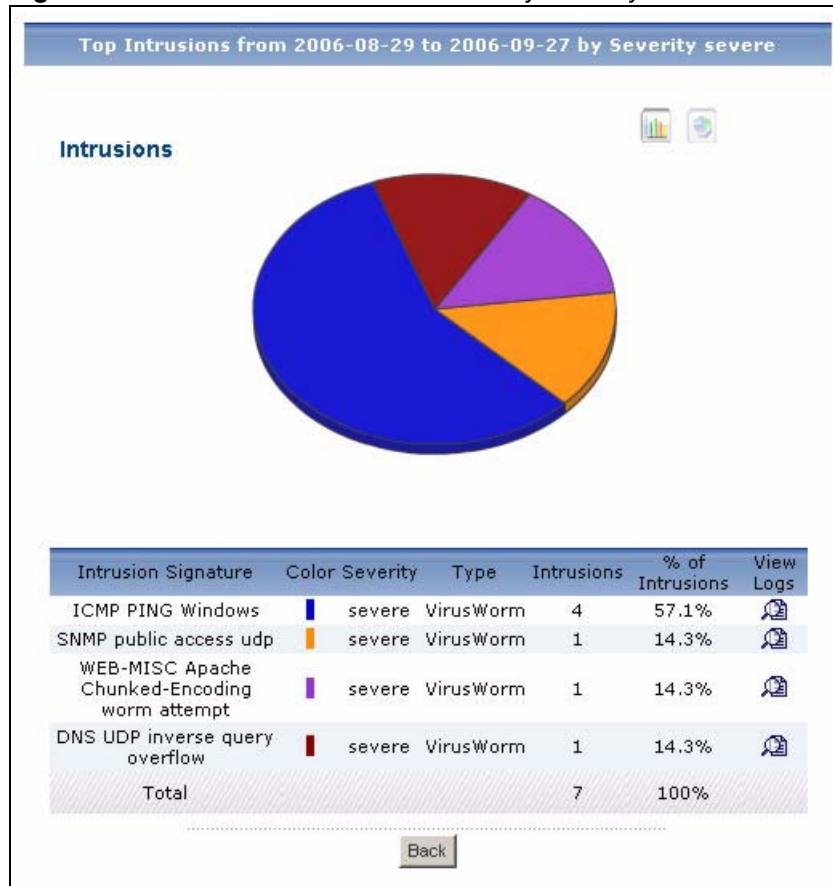
**Table 96** Network Attack > Intrusion > By Severity

| LABEL           | DESCRIPTION   |
|-----------------|---|
| graph           | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Severity        | This field displays the severity of intrusions in the selected device, sorted by the number of intrusions of each level.<br>Click on a severity to look at the intrusion signatures for the selected severity. The <b>Intrusion Severities Drill-Down</b> report appears.   |
| Color           | This field displays what color represents each level of severity in the graph.  |
| Intrusions      | This field displays the number of intrusions of each level of severity.   |
| % of Intrusions | This field displays what percentage of all intrusions are at each level of severity.  |
| View Logs       | Click this icon to see the logs that go with the record.  |
| Total           | This entry displays the totals for the severities above.  |

### 7.2.10 Intrusion Severities Drill-Down

Use this report to look at the intrusion signatures for any severity.

Click on a specific severity in **Network Attack > Intrusion > By Severity** to open this screen.

**Figure 103** Network Attack > Intrusion > By Severity > Drill-Down

Each field is described in the following table.

**Table 97** Network Attack > Intrusion > By Severity > Drill-Down

| LABEL               | DESCRIPTION   |
|---------------------|---|
| title               | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph               | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Intrusion Signature | This field displays the intrusion signatures of the selected severity, sorted by the number of intrusions by each one.  |
| Color               | This field displays what color represents each intrusion signature in the graph.  |
| Severity            | This field displays the severity of each intrusion signature.   |
| Type                | This field displays what kind of intrusion each intrusion signature is. This corresponds to <b>IDP &gt; Signature &gt; Attack Type</b> in most ZyXEL devices.   |
| Intrusions          | This field displays the number of intrusions of the selected severity using each intrusion signature.   |
| % of Intrusions     | This field displays what percentage of all intrusions of the selected severity was made by each intrusion signature.  |
| View Logs           | Click this icon to see the logs that go with the record.  |



**Table 97** Network Attack > Intrusion > By Severity > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| Total | This entry displays the totals for the intrusion signatures above. |
| Back  | Click this to return to the main report.                           |

## 7.3 AntiVirus

Use these reports to look at viruses that were detected by the ZyXEL device's anti-virus feature.

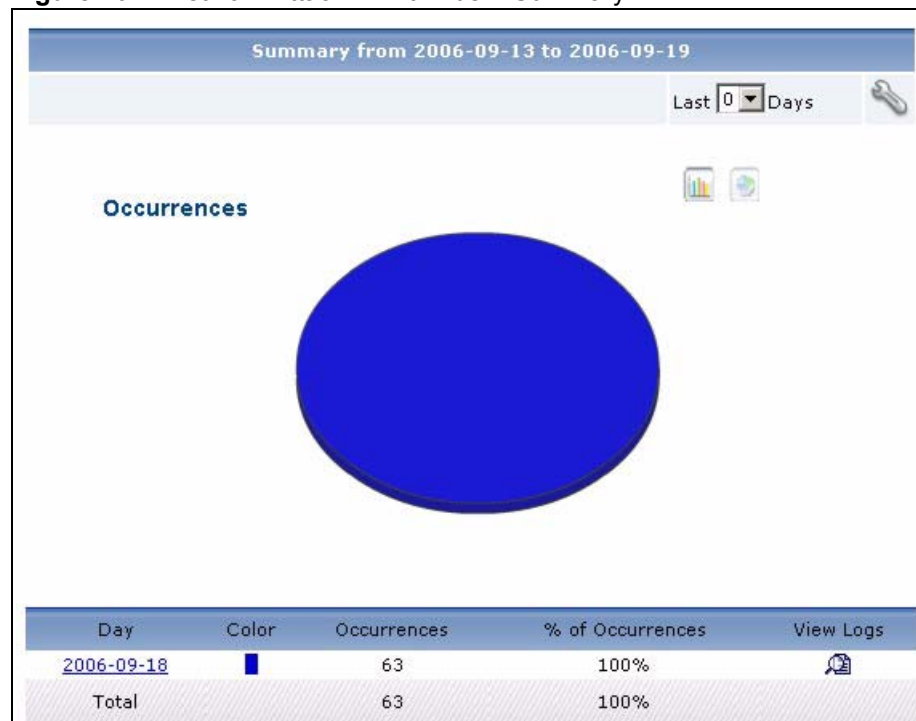
### 7.3.1 Virus Summary

Use this report to look at the number of virus occurrences by time interval.



To look at anti-virus reports, each ZyXEL device must record anti-virus messages in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Anti-Virus is enabled. Then, go to Anti-Virus > General. ZyXEL devices can log viruses based on the Service the virus was using. Make sure the ZyXEL device logs viruses you want to include in Vantage Report.

Click **Network Attack > AntiVirus > Summary** to open this screen.

**Figure 104** Network Attack > AntiVirus > Summary

Each field is described in the following table.

**Table 98** Network Attack > AntiVirus > Summary

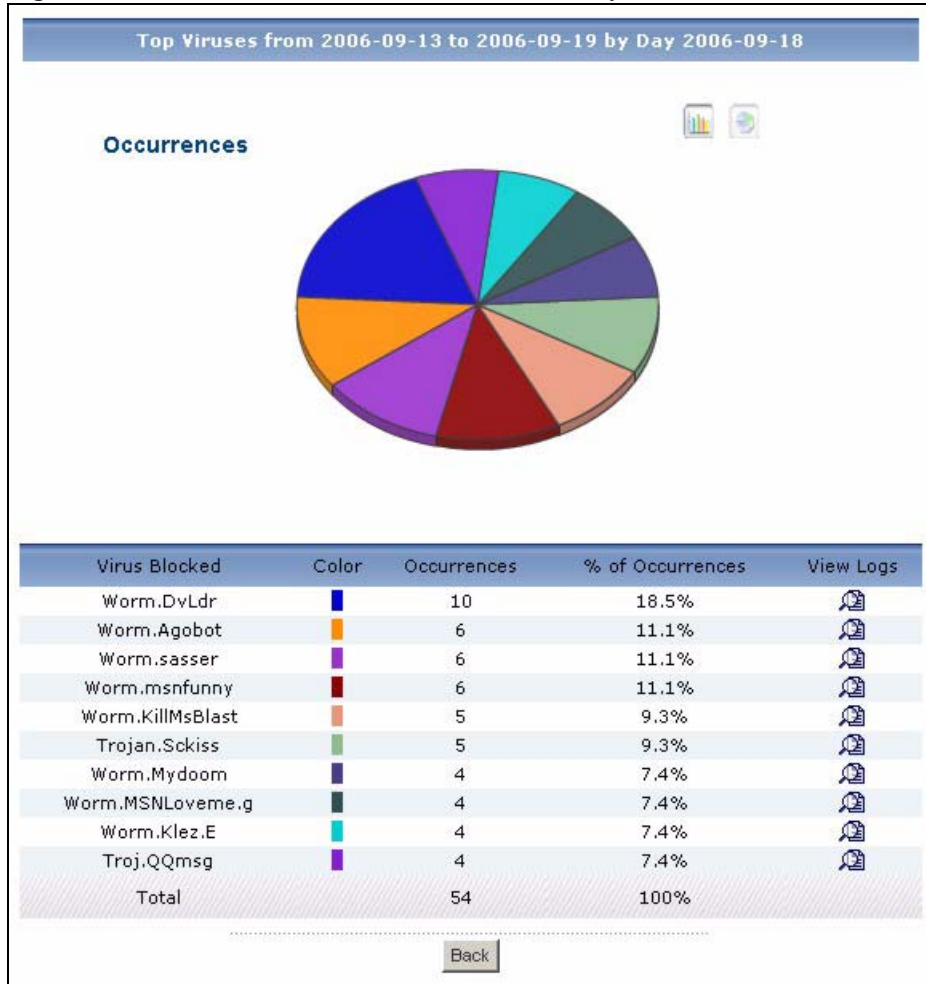
| LABEL            | DESCRIPTION  |
|------------------|--|
| title            | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days    | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings         | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="773 701 1237 911" style="text-align: center;"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>         |
| graph            | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Hour (Day)       | <p>This field displays each time interval in chronological order. If you select one day of historical information or less (in the <b>Last ... Days</b> or <b>Settings</b> field) and it is in the last seven days (today is day one), the time interval is hours (in 24-hour format). Otherwise, the time interval is days.</p> <p>Click on a time interval to look at the viruses in the selected time interval. The <b>Virus Summary Drill-Down</b> report appears.</p>  |
| Color            | This field displays what color represents each time interval in the graph.   |
| Occurrences      | This field displays the number of occurrences in the selected time interval.   |
| % of Occurrences | This field displays what percentage of all occurrences was made in each time interval.   |
| View Logs        | Click this icon to see the logs that go with the record.   |
| Total            | This entry displays the totals for the time intervals above.   |

### 7.3.2 Virus Summary Drill-Down

Use this report to look at the viruses in a specific time interval.

Click on a specific time interval in **Network Attack > AntiVirus > Summary** to open this screen.

Figure 105 Network Attack &gt; AntiVirus &gt; Summary &gt; Drill-Down



Each field is described in the following table.

Table 99 Network Attack &gt; AntiVirus &gt; Summary &gt; Drill-Down

| LABEL            | DESCRIPTION   |
|------------------|---|
| title            | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph            | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Virus Blocked    | This field displays the viruses stopped in the selected time interval, sorted by the number of occurrences of each one.   |
| Color            | This field displays what color represents each virus in the graph.  |
| Occurrences      | This field displays the number of occurrences of each virus in the selected time interval.  |
| % of Occurrences | This field displays what percentage of all occurrences in the selected time interval was made by each virus.  |
| View Logs        | Click this icon to see the logs that go with the record.  |

**Table 99** Network Attack > AntiVirus > Summary > Drill-Down

| LABEL | DESCRIPTION   |
|-------|---|
| Total | This entry displays the totals for the viruses above. If the number of viruses in the selected time interval is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back  | Click this to return to the main report.  |

### 7.3.3 Top Viruses

Use this report to look at the top viruses by number of occurrences.

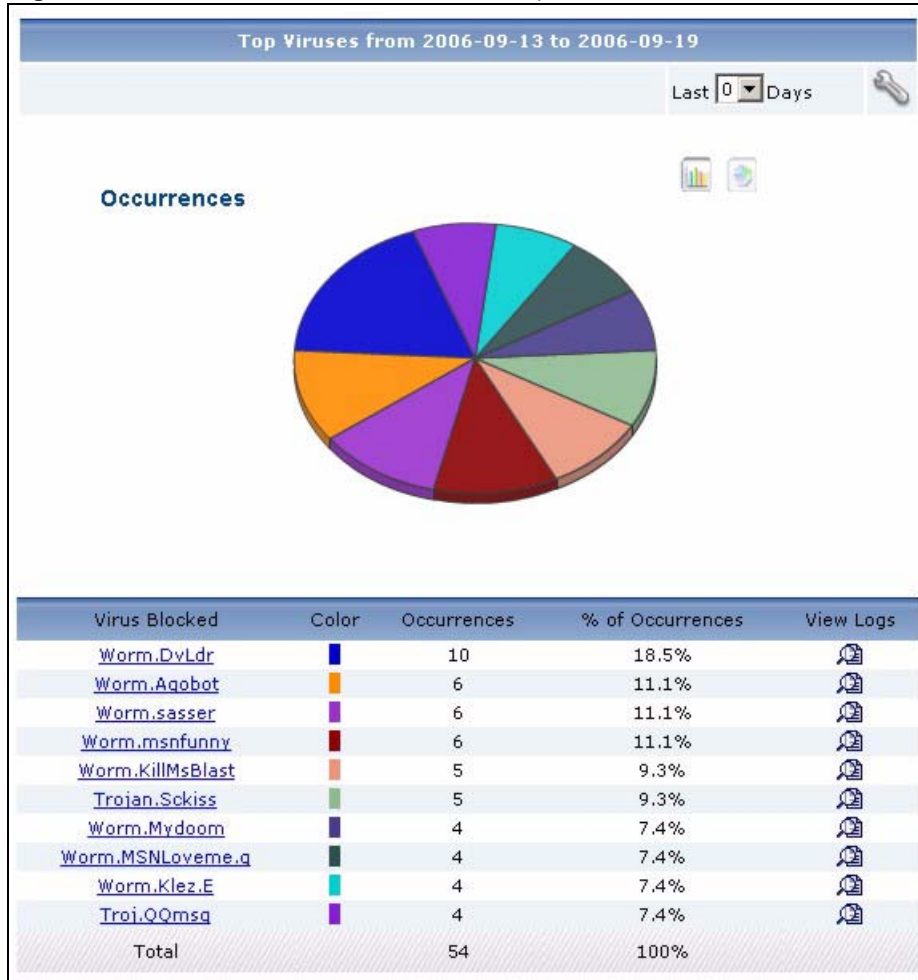


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**To look at anti-virus reports, each ZyXEL device must record anti-virus messages in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Anti-Virus is enabled. Then, go to Anti-Virus > General. ZyXEL devices can log viruses based on the Service the virus was using. Make sure the ZyXEL device logs viruses you want to include in Vantage Report.**

---

Click **Network Attack > AntiVirus > Top Viruses** to open this screen.


**Figure 106** Network Attack > AntiVirus > Top Viruses

Each field is described in the following table.

**Table 100** Network Attack > AntiVirus > Top Viruses

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |

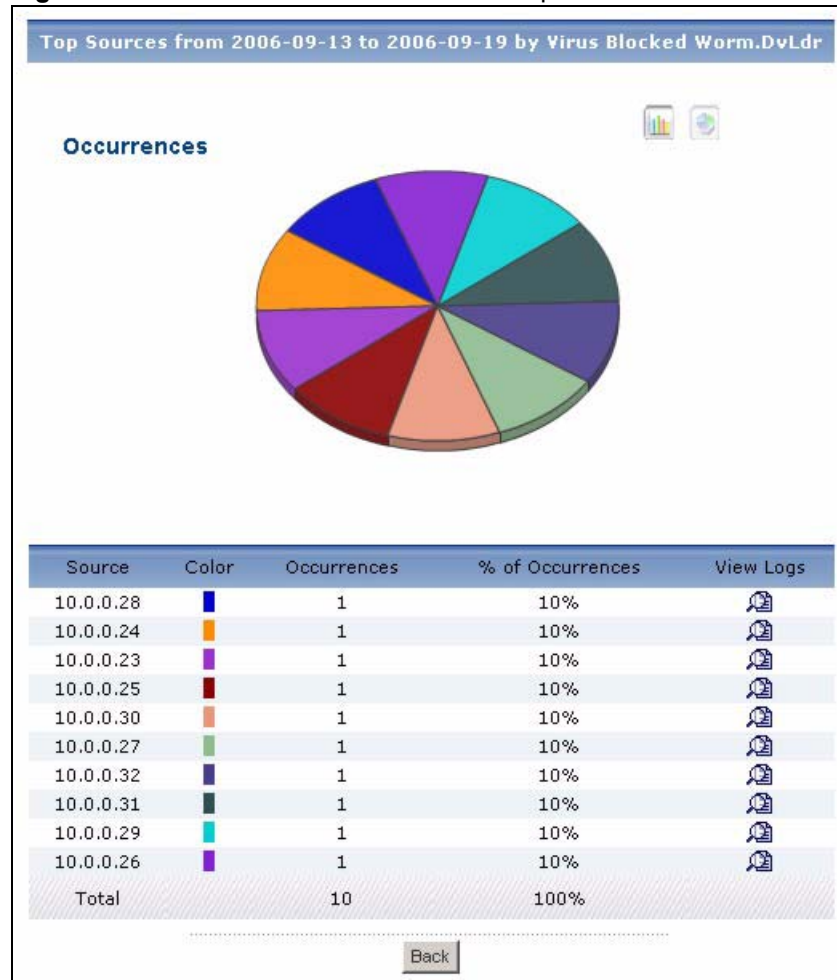
**Table 100** Network Attack > AntiVirus > Top Viruses

| LABEL            | DESCRIPTION  |
|------------------|--|
| Settings         | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph            | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Virus Blocked    | <p>This field displays the top viruses stopped in the selected device, sorted by the number of occurrences by each one.</p> <p>Click on a virus to look at the top sources for the selected virus. The <b>Top Viruses Drill-Down</b> report appears.</p>   |
| Color            | <p>This field displays what color represents each virus in the graph.</p>  |
| Occurrences      | <p>This field displays the number of occurrences of each virus.</p>  |
| % of Occurrences | <p>This field displays what percentage each virus's occurrences made out of all the detected virus occurrences.</p>  |
| View Logs        | <p>Click this icon to see the logs that go with the record.</p>  |
| Total            | <p>This entry displays the totals for the viruses above.</p>   |

### 7.3.4 Top Viruses Drill-Down

Use this report to look at the top sources of any top virus.

Click on a specific virus in **Network Attack > AntiVirus > Top Viruses** to open this screen.

**Figure 107** Network Attack > AntiVirus > Top Viruses > Drill-Down

Each field is described in the following table.

**Table 101** Network Attack > AntiVirus > Top Viruses > Drill-Down

| LABEL       | DESCRIPTION   |
|-------------|---|
| title       | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph       | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>                                      |
| Source      | <p>This field displays the top sources of the selected virus, sorted by the number of occurrences by each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed.</p> <p>Each source is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p> |
| Color       | This field displays what color represents each source in the graph.   |
| Occurrences | This field displays the number of occurrences of the selected virus from each source.   |

**Table 101** Network Attack > AntiVirus > Top Viruses > Drill-Down

| LABEL            | DESCRIPTION   |
|------------------|---|
| % of Occurrences | This field displays what percentage of all occurrences of the selected virus comes from each source.  |
| View Logs        | Click this icon to see the logs that go with the record.  |
| Total            | This entry displays the totals for the sources above. If the number of sources of the selected virus of the selected virus is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back             | Click this to return to the main report.  |

### 7.3.5 Top Virus Sources

Use this report to look at the top sources of virus occurrences by number of occurrences.



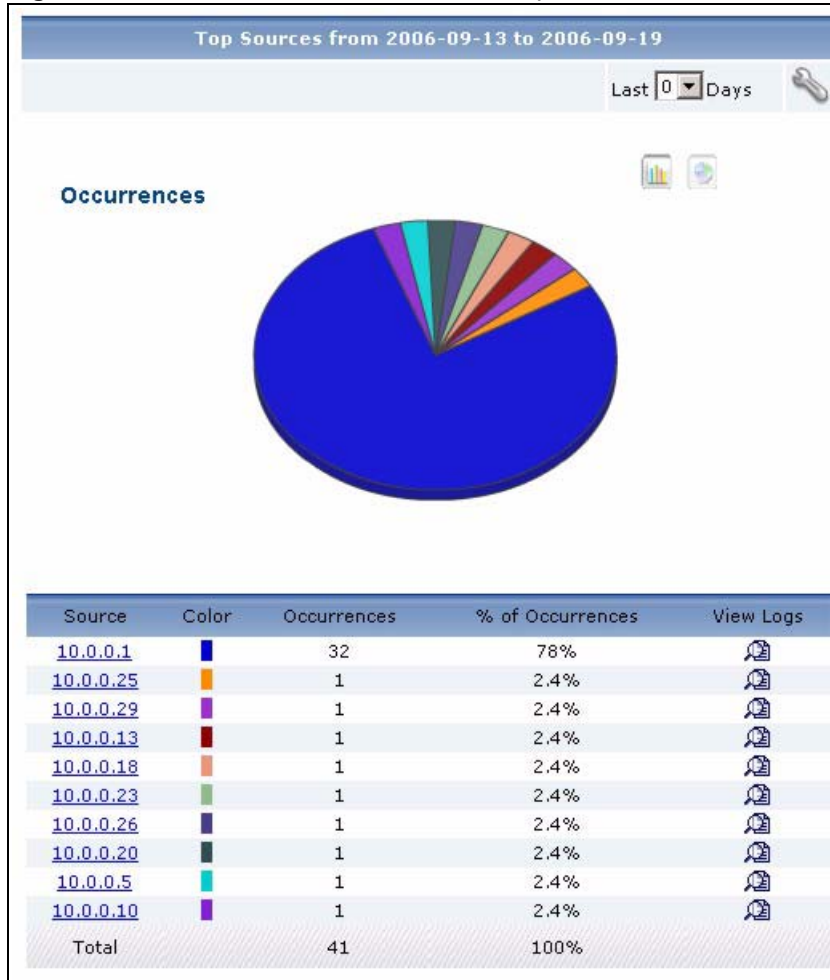

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**To look at anti-virus reports, each ZyXEL device must record anti-virus messages in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Anti-Virus is enabled. Then, go to Anti-Virus > General. ZyXEL devices can log viruses based on the Service the virus was using. Make sure the ZyXEL device logs viruses you want to include in Vantage Report.**

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Click **Network Attack > AntiVirus > Top Sources** to open this screen.




**Figure 108** Network Attack > AntiVirus > Top Sources

Each field is described in the following table.

**Table 102** Network Attack > AntiVirus > Top Sources

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |

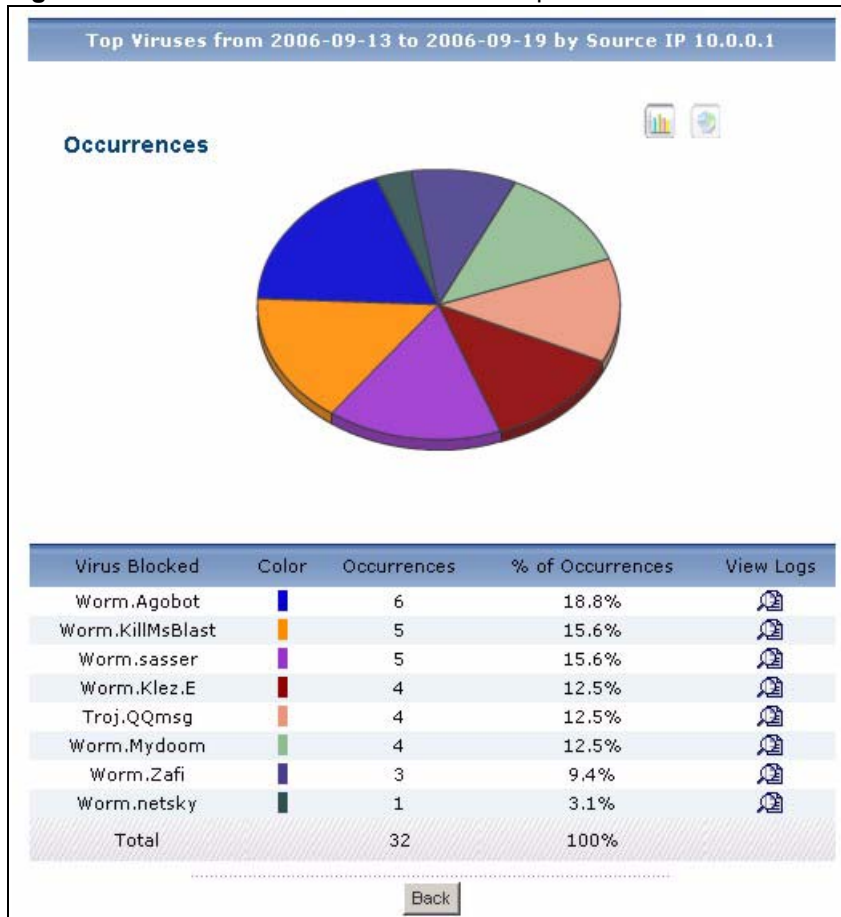
**Table 102** Network Attack > AntiVirus > Top Sources

| LABEL            | DESCRIPTION  |
|------------------|--|
| Settings         | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph            | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Source           | <p>This field displays the top sources of viruses stopped in the selected device, sorted by the number of occurrences from each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed.</p> <p>Each source is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p> <p>Click on a source to look at the top viruses for the selected source. The <b>Top Virus Sources Drill-Down</b> report appears.</p>   |
| Color            | This field displays what color represents each source in the graph.  |
| Occurrences      | This field displays the number of occurrences from each source.  |
| % of Occurrences | This field displays what percentage of all occurrences comes from each source.   |
| View Logs        | Click this icon to see the logs that go with the record.   |
| Total            | This entry displays the totals for the sources above.  |

### 7.3.6 Top Virus Sources Drill-Down

Use this report to look at the top viruses for any top source.

Click on a specific source in **Network Attack > AntiVirus > Top Sources** to open this screen.

**Figure 109** Network Attack > AntiVirus > Top Sources > Drill-Down

Each field is described in the following table.

**Table 103** Network Attack > AntiVirus > Top Sources > Drill-Down

| LABEL            | DESCRIPTION   |
|------------------|---|
| title            | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph            | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Virus Blocked    | This field displays the top viruses stopped from the selected source, sorted by the number of occurrences by each one.  |
| Color            | This field displays what color represents each virus in the graph.  |
| Occurrences      | This field displays the number of occurrences from the selected source by each virus.   |
| % of Occurrences | This field displays what percentage of all occurrences from the selected source was made by each virus.   |
| View Logs        | Click this icon to see the logs that go with the record.  |

**Table 103** Network Attack > AntiVirus > Top Sources > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| Total | This entry displays the totals for the viruses above. If the number of viruses from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back  | Click this to return to the main report.   |

### 7.3.7 Top Virus Destinations

Use this report to look at the top destinations of virus occurrences by number of occurrences.

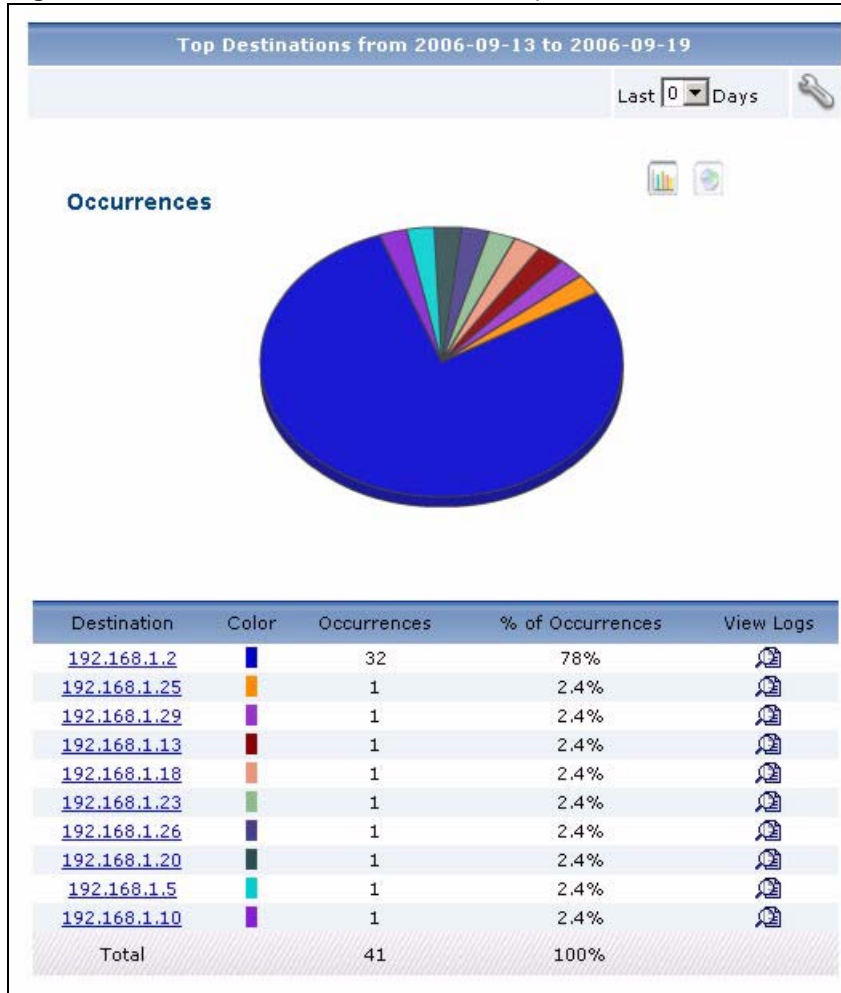


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**To look at anti-virus reports, each ZyXEL device must record anti-virus messages in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Anti-Virus is enabled. Then, go to Anti-Virus > General. ZyXEL devices can log viruses based on the Service the virus was using. Make sure the ZyXEL device logs viruses you want to include in Vantage Report.**

---

Click **Network Attack > AntiVirus > Top Destinations** to open this screen.


**Figure 110** Network Attack > AntiVirus > Top Destinations

Each field is described in the following table.

**Table 104** Network Attack > AntiVirus > Top Destinations

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). |

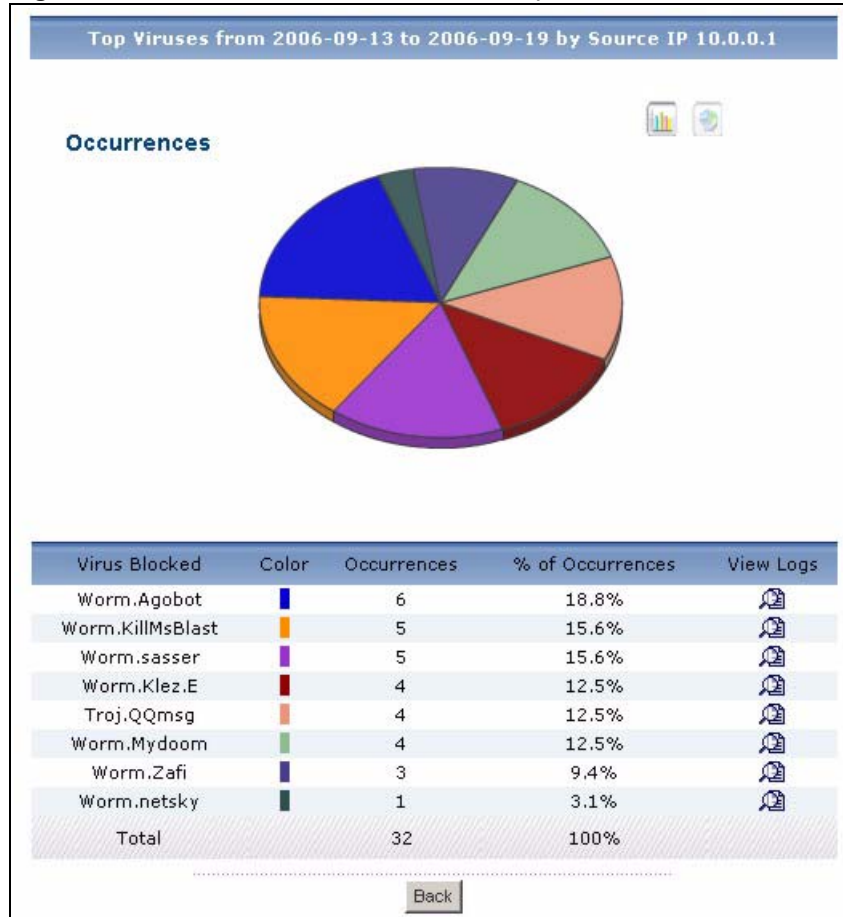
**Table 104** Network Attack > AntiVirus > Top Destinations

| LABEL            | DESCRIPTION  |
|------------------|--|
| Settings         | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph            | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Destination      | <p>This field displays the top destinations of viruses blocked in the selected device, sorted by the number of occurrences at each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its IP address.</p>   |
| Color            | <p>This field displays what color represents each destination in the graph.</p>  |
| Occurrences      | <p>This field displays the number of occurrences at each destination if the selected device had not blocked the virus.</p>   |
| % of Occurrences | <p>This field displays what percentage of all occurrences were going to each destination.</p>  |
| View Logs        | <p>Click this icon to see the logs that go with the record.</p>  |
| Total            | <p>This entry displays the totals for the destinations above.</p>  |

### 7.3.8 Top Virus Destinations Drill-Down

Use this report to look at the top viruses for any top destination.

Click on a specific destination in **Network Attack > AntiVirus > Top Destinations** to open this screen.

**Figure 111** Network Attack > AntiVirus > Top Destinations > Drill-Down

Each field is described in the following table.

**Table 105** Network Attack > AntiVirus > Top Destinations > Drill-Down

| LABEL            | DESCRIPTION   |
|------------------|---|
| title            | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph            | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Virus Blocked    | This field displays the top viruses stopped from going to the selected destination, sorted by the number of occurrences by each one.  |
| Color            | This field displays what color represents each virus in the graph.  |
| Occurrences      | This field displays the number of times each virus was sent to the selected destination.  |
| % of Occurrences | This field displays what percentage each virus made of the viruses sent to the selected destination.  |
| View Logs        | Click this icon to see the logs that go with the record.  |

**Table 105** Network Attack > AntiVirus > Top Destinations > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| Total | This entry displays the totals for the viruses above. If the number of viruses sent to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back  | Click this to return to the main report.   |

## 7.4 AntiSpam

Use these reports to look at spam messages that were detected by the ZyXEL device's anti-spam feature. You can also look at the top senders and sources of spam messages.

### 7.4.1 Spam Summary

Use this report to look at the number of spam messages by time interval.



---

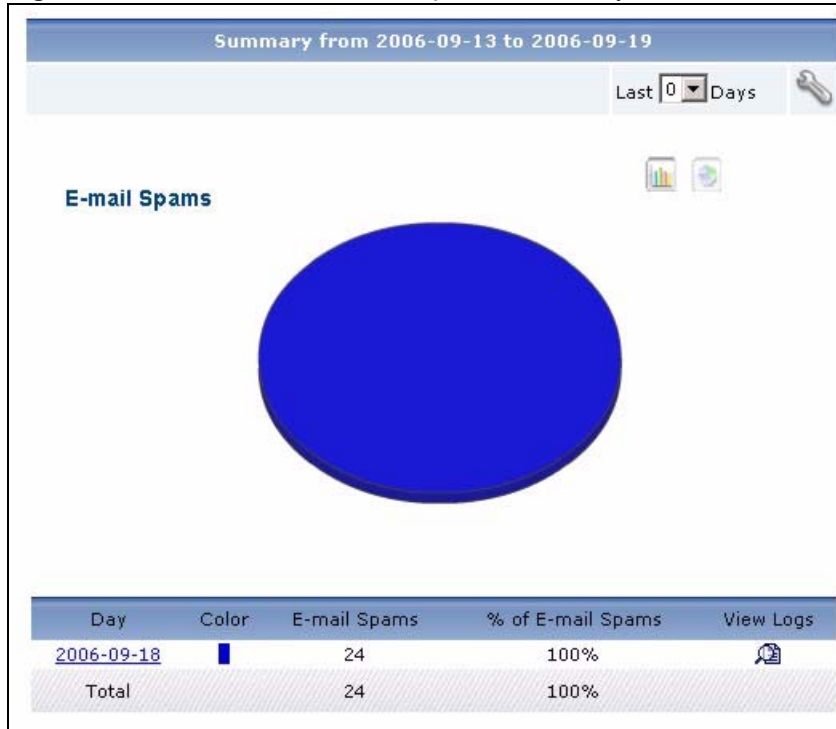
**To look at anti-spam reports, each ZyXEL device must record anti-spam messages in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Anti-Spam is enabled.**

---

Click **Network Attack > AntiSpam > Summary** to open this screen.



Figure 112 Network Attack &gt; AntiSpam &gt; Summary



Each field is described in the following table.

Table 106 Network Attack &gt; AntiSpam &gt; Summary

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="771 1470 1234 1680" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>                |

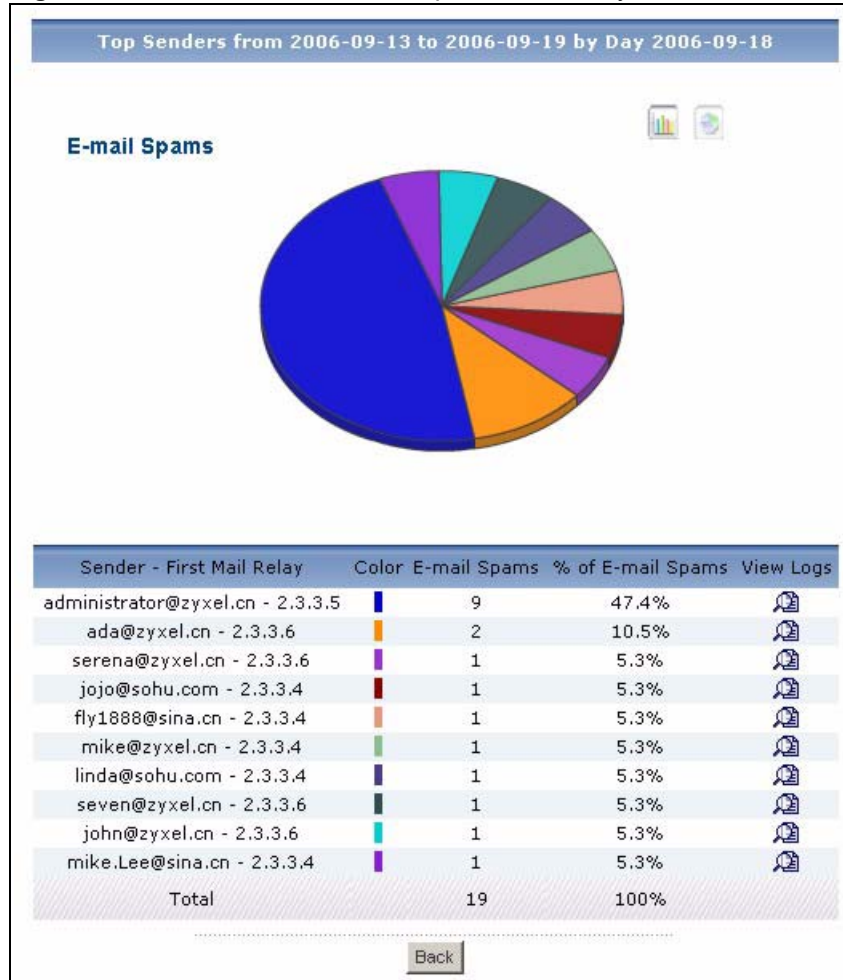
**Table 106** Network Attack > AntiSpam > Summary

| LABEL             | DESCRIPTION  |
|-------------------|--|
| graph             | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>                     |
| Hour (Day)        | <p>This field displays each time interval in chronological order. If you select one day of historical information or less (in the <b>Last ... Days</b> or <b>Settings</b> field) and it is in the last seven days (today is day one), the time interval is hours (in 24-hour format). Otherwise, the time interval is days.</p> <p>Click on a time interval to look at the top spam messages in the selected time interval. The <b>Spam Summary Drill-Down</b> report appears.</p> |
| Color             | This field displays what color represents each time interval in the graph.   |
| E-mail Spams      | This field displays the number of spam messages in the selected time interval.   |
| % of E-mail Spams | This field displays what percentage of all spam messages was made in each time interval.   |
| View Logs         | Click this icon to see the logs that go with the record.   |
| Total             | This entry displays the totals for the time intervals above.   |

## 7.4.2 Spam Summary Drill-Down

Use this report to look at the top combinations of senders of spam messages and the first SMTP server to which the sender sends spam in a specific time interval. For example, if a sender sends spam through two SMTP servers, there are two entries for the sender, one with each SMTP server.

Click on a specific time interval in **Network Attack > AntiSpam > Summary** to open this screen.

**Figure 113** Network Attack > AntiSpam > Summary > Drill-Down

Each field is described in the following table.

**Table 107** Network Attack > AntiSpam > Summary > Drill-Down

| LABEL                     | DESCRIPTION  |
|---------------------------|--|
| title                     | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph                     | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Sender - First Mail Relay | <p>This field displays the top combinations of senders of spam and the first SMTP server to which spam is sent in the selected time interval, sorted by the number of spam messages sent for each combination.</p> <p>Each sender is identified by its e-mail address.</p> <p>Each SMTP server is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p> |
| Color                     | This field displays what color represents each sender in the graph.  |
| E-mail Spams              | This field displays how many spam messages each sender sent.   |

**Table 107** Network Attack > AntiSpam > Summary > Drill-Down

| LABEL             | DESCRIPTION   |
|-------------------|---|
| % of E-mail Spams | This field displays what percentage of all spam messages in the selected time interval was sent by each sender.   |
| View Logs         | Click this icon to see the logs that go with the record.  |
| Total             | This entry displays the totals for the senders above. If the number of senders in the selected time interval is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back              | Click this to return to the main report.  |

### 7.4.3 Top Spam Senders

Use this report to look at the top combinations of senders of spam messages and the first SMTP server to which the sender sends spam. For example, if a sender sends spam through two SMTP servers, there are two entries for the sender, one with each SMTP server.

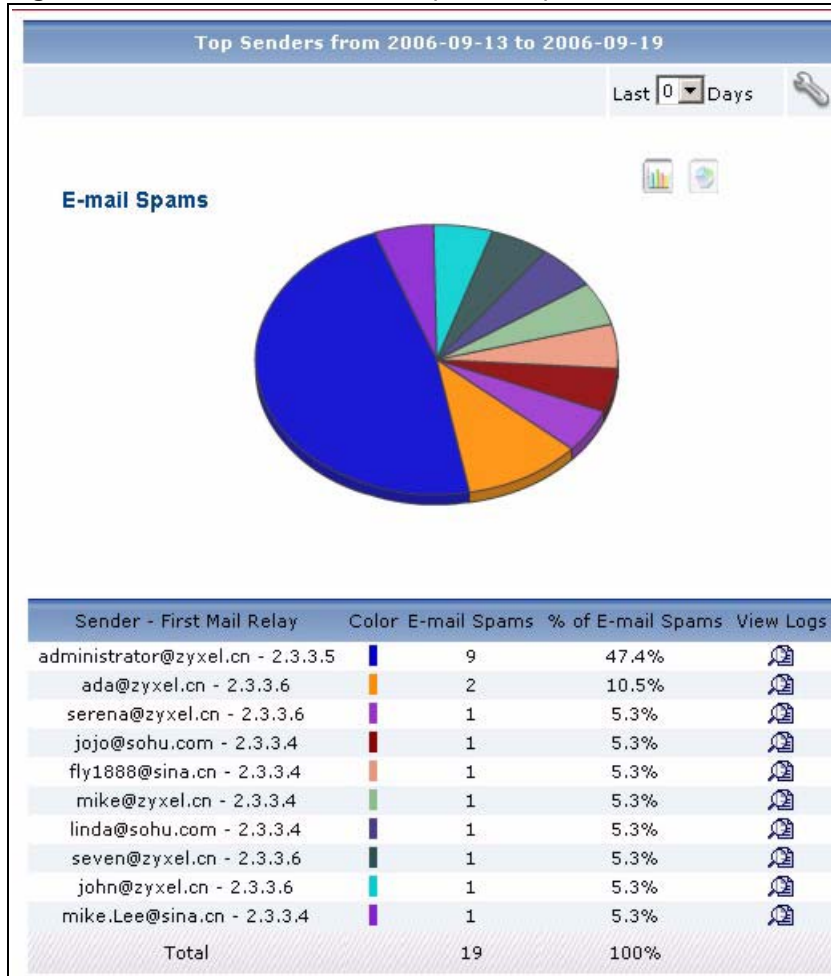



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**To look at anti-spam reports, each ZyXEL device must record anti-spam messages in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Anti-Spam is enabled.**

---

Click **Network Attack > AntiSpam > Top Senders** to open this screen.


**Figure 114** Network Attack > AntiSpam > Top Senders

Each field is described in the following table.

**Table 108** Network Attack > AntiSpam > Top Senders

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). |

**Table 108** Network Attack > AntiSpam > Top Senders

| LABEL                     | DESCRIPTION  |
|---------------------------|--|
| Settings                  | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                     | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Sender - First Mail Relay | <p>This field displays the top combinations of senders of spam and the first SMTP server to which the spam was sent, sorted by the number of spam messages sent for each combination.</p> <p>Each sender is identified by its e-mail address.</p> <p>Each SMTP server is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p>  |
| Color                     | This field displays what color represents each sender in the graph.  |
| E-mail Spams              | This field displays how many spam messages each sender sent.   |
| % of E-mail Spams         | This field displays what percentage of all spam messages was sent by each sender.  |
| View Logs                 | Click this icon to see the logs that go with the record.   |
| Total                     | This entry displays the totals for the senders above.  |

#### 7.4.4 Top Spam Sources

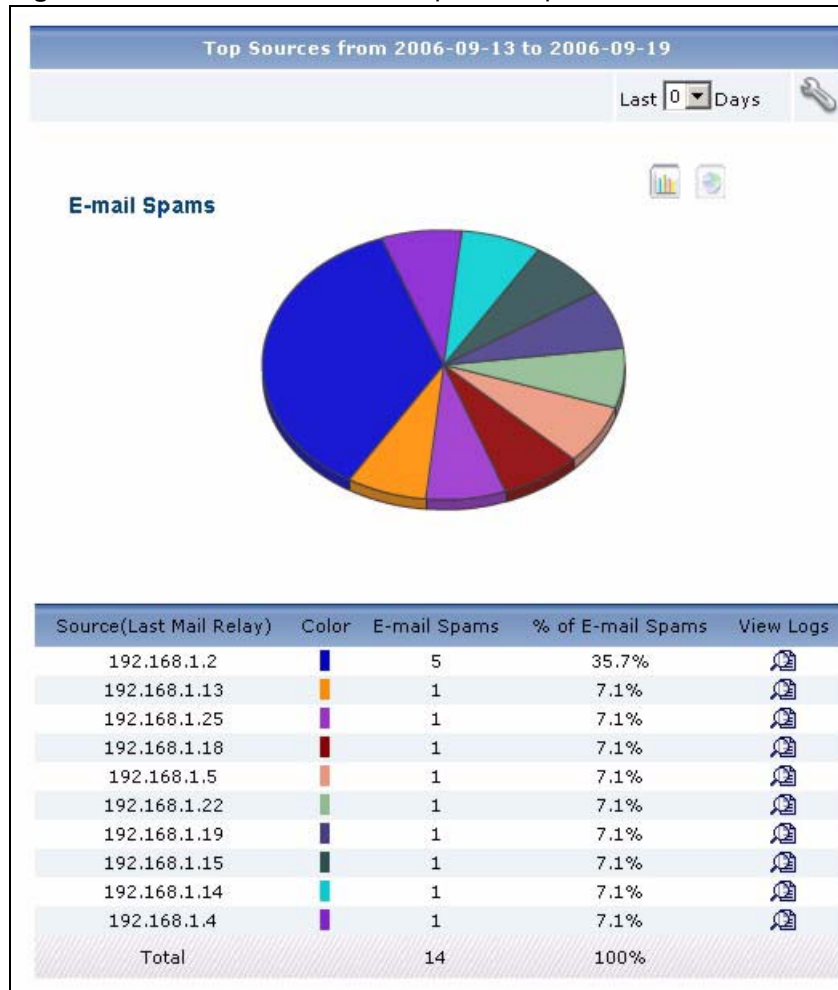
Use this report to look at the top sources of spam messages by number of messages.



**To look at anti-spam reports, each ZyXEL device must record anti-spam messages in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Anti-Spam is enabled.**

Click **Network Attack > AntiSpam > Top Sources** to open this screen.

**Figure 115** Network Attack > AntiSpam > Top Sources




Each field is described in the following table.

**Table 109** Network Attack > AntiSpam > Top Sources

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). |

**Table 109** Network Attack > AntiSpam > Top Sources

| LABEL                    | DESCRIPTION  |
|--------------------------|--|
| Settings                 | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph                    | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Source (Last Mail Relay) | <p>This field displays the top SMTP servers that sent spam to the selected device, sorted by the number of spam messages from each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed.</p> <p>Each SMTP server is identified by its IP address. If <b>DNS Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the domain name, if identifiable, with the IP address (for example, "www.yahoo.com/200.100.20.10").</p>  |
| Color                    | This field displays what color represents each source in the graph.  |
| E-mail Spams             | This field displays the number of spam messages from each source.  |
| % of E-mail Spams        | This field displays what percentage of all spam messages came from each source.  |
| View Logs                | Click this icon to see the logs that go with the record.   |
| Total                    | This entry displays the totals for the sources above.  |

### 7.4.5 Spam Scores

Use this report to look at the scores calculated for spam messages by number of messages.

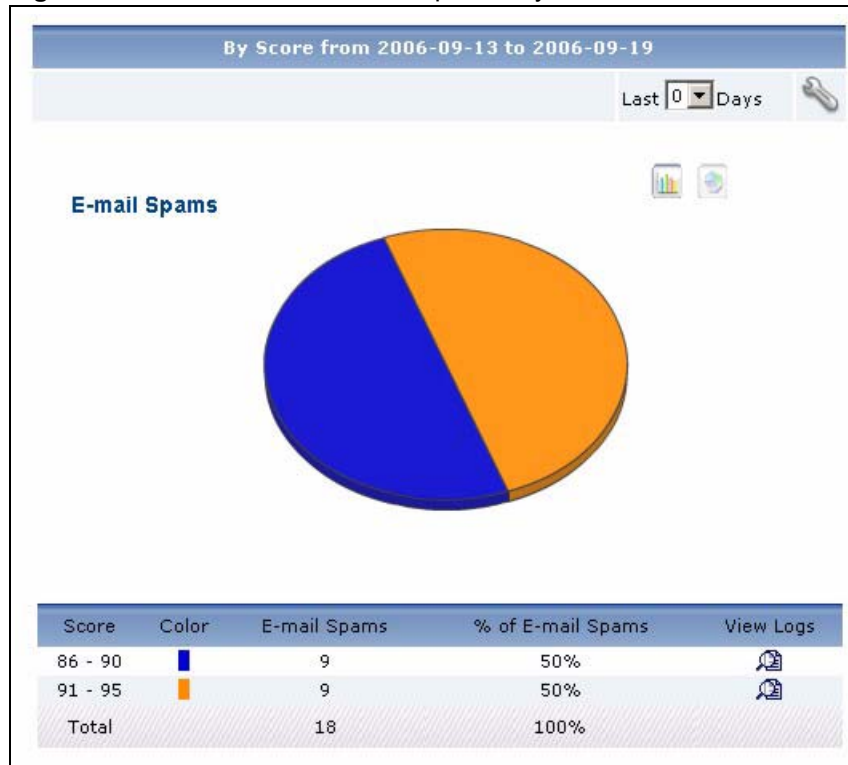


**To look at anti-spam reports, each ZyXEL device must record anti-spam messages in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to Logs > Log Settings, and make sure Anti-Spam is enabled.**



Click **Network Attack > AntiSpam > By Score** to open this screen.

**Figure 116** Network Attack > AntiSpam > By Score



Each field is described in the following table.

**Table 110** Network Attack > AntiSpam > By Score

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report).  |
| Settings      | Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.<br><br><div data-bbox="771 1549 1237 1759" data-label="Image"> </div><br>Select a specific <b>Start Date</b> and <b>End Date</b> . The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b> . Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes. |

**Table 110** Network Attack > AntiSpam > By Score

| LABEL             | DESCRIPTION   |
|-------------------|---|
| graph             | The graph displays the information in the table visually. <ul style="list-style-type: none"><li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li><li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li><li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li></ul> |
| Score             | This field displays the scores calculated for spam messages by the selected device, sorted by the number of spam messages from each score. If the number of scores is less than the maximum number of records displayed in this table, every score is displayed.  |
| Color             | This field displays what color represents each score in the graph.  |
| E-mail Spams      | This field displays the number of spam messages with each score.  |
| % of E-mail Spams | This field displays what percentage of all spam messages had each score.  |
| View Logs         | Click this icon to see the logs that go with the record.  |
| Total             | This entry displays the totals for the scores above.  |

# Security Policy

Use these screens to look at what users and traffic were allowed or blocked by the device's firewall, application patrol and content filtering policies.

## 8.1 Firewall Access Control

These screens display which users and packets were blocked based on the firewall configuration.

### 8.1.1 Top Users Blocked

Use this report to look at the users from which the device blocked the most traffic.



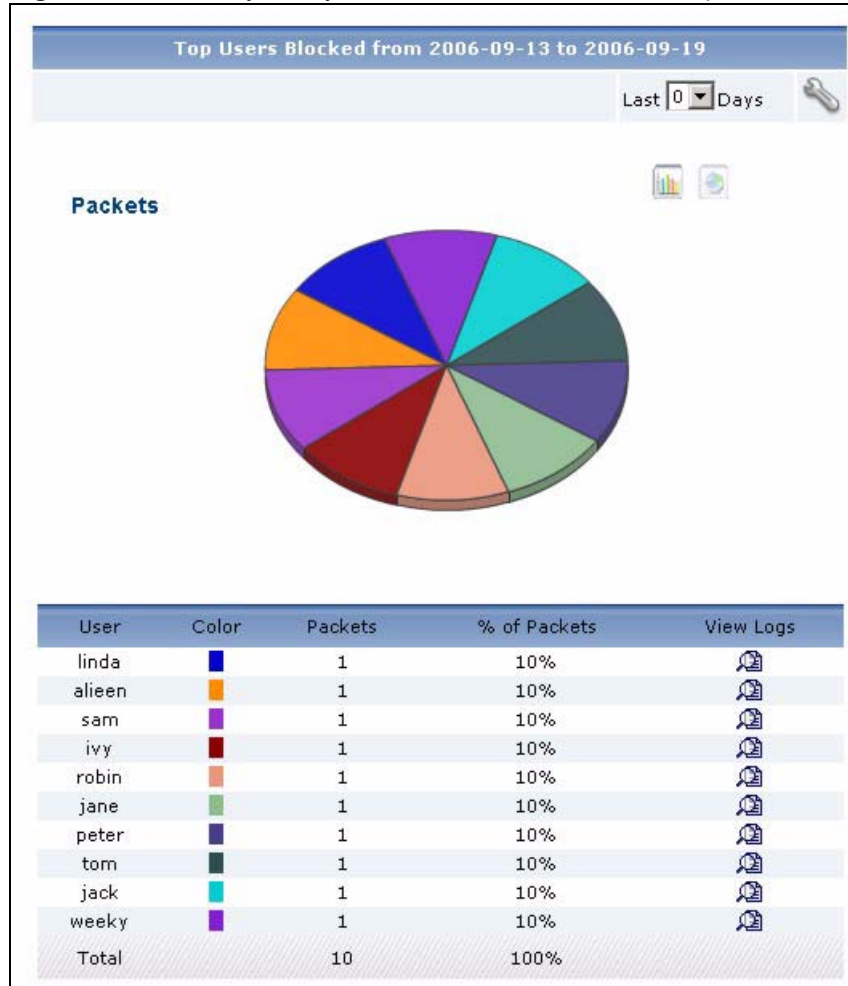
---

To look at firewall access control reports, each ZyXEL device must record blocked packets and users in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Access Control** is enabled.

---

Click **Security Policy > Firewall Access Control > Top Users Blocked** to open this screen.

**Figure 117** Security Policy > Firewall Access Control > Top Users Blocked




Each field is described in the following table.

**Table 111** Security Policy > Firewall Access Control > Top Users Blocked

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

**Table 111** Security Policy > Firewall Access Control > Top Users Blocked

| LABEL        | DESCRIPTION  |
|--------------|--|
| Settings     | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph        | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| User         | <p>This field displays the users from which the selected device blocked the most traffic, sorted by the amount of traffic for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed.</p> <p>Each user is identified by user name.</p>   |
| Color        | <p>This field displays what color represents each user in the graph.</p>   |
| Packets      | <p>This field displays the number of packets the device blocked from each user.</p>  |
| % of Packets | <p>This field displays what percentage each user's number of blocked packets makes out of the total number of blocked packets that match the settings you displayed in this report.</p>  |
| View Logs    | <p>Click this icon to see the logs that go with the record.</p>  |
| Total        | <p>This entry displays the totals for the users above.</p>   |

## 8.1.2 Top Packets Blocked

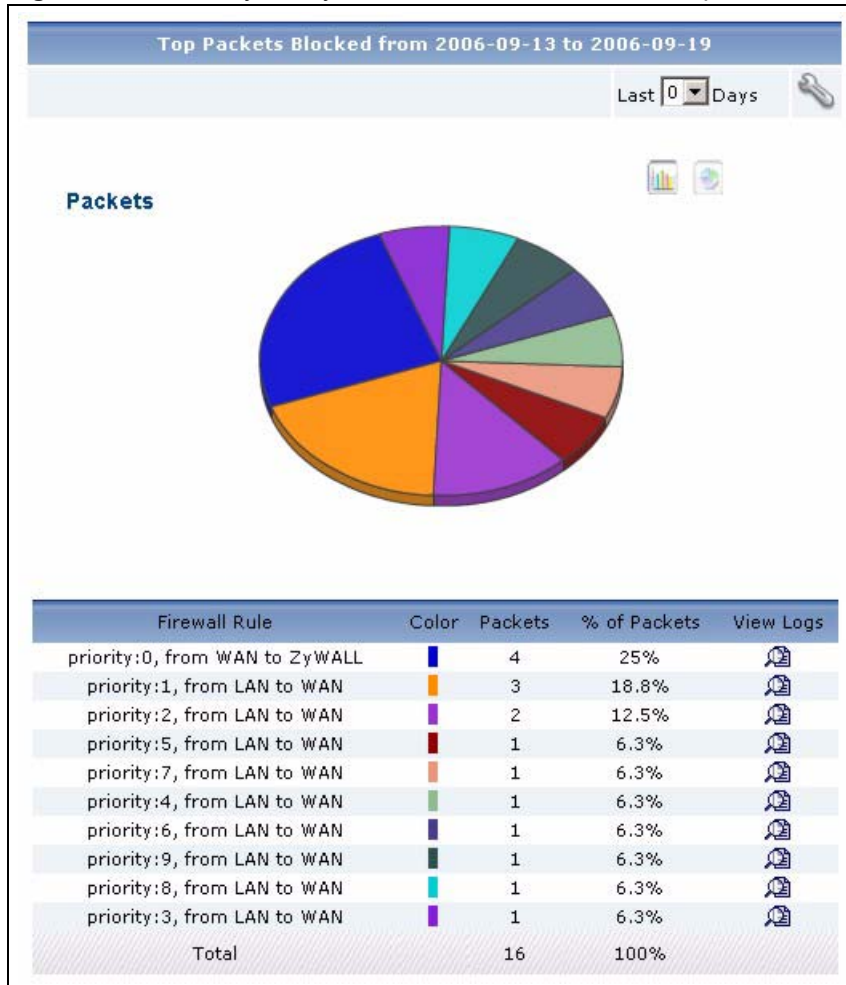
Use this report to look at the firewall rule that blocked the most packets.



To look at firewall access control reports, each ZyXEL device must record blocked packets and users in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Access Control** is enabled.

Click **Security Policy > Firewall Access Control > Top Packets Blocked** to open this screen.

**Figure 118** Security Policy > Firewall Access Control > Top Packets Blocked




Each field is described in the following table.

**Table 112** Security Policy > Firewall Access Control > Top Packets Blocked

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

**Table 112** Security Policy > Firewall Access Control > Top Packets Blocked

| LABEL         | DESCRIPTION  |
|---------------|--|
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Firewall Rule | <p>This field displays the name of the firewall rule on the selected device that blocked packets, sorted by the number of packets for each one. Each firewall rule is identified by priority in the firewall rule list and the traffic direction to which it applies.</p>  |
| Color         | <p>This field displays what color represents each firewall rule in the graph.</p>  |
| Packets       | <p>This field displays the number of packets the firewall rule blocked from each user.</p>   |
| % of Packets  | <p>This field displays what percentage each firewall rule's number of blocked packets makes out of the total number of blocked packets that match the settings you displayed in this report.</p>   |
| View Logs     | <p>Click this icon to see the logs that go with the record.</p>  |
| Total         | <p>This entry displays the totals for the firewall rules above.</p>  |

## 8.2 Application Access Control

Use these screens to display the most-often blocked applications.

### 8.2.1 Top Applications Blocked

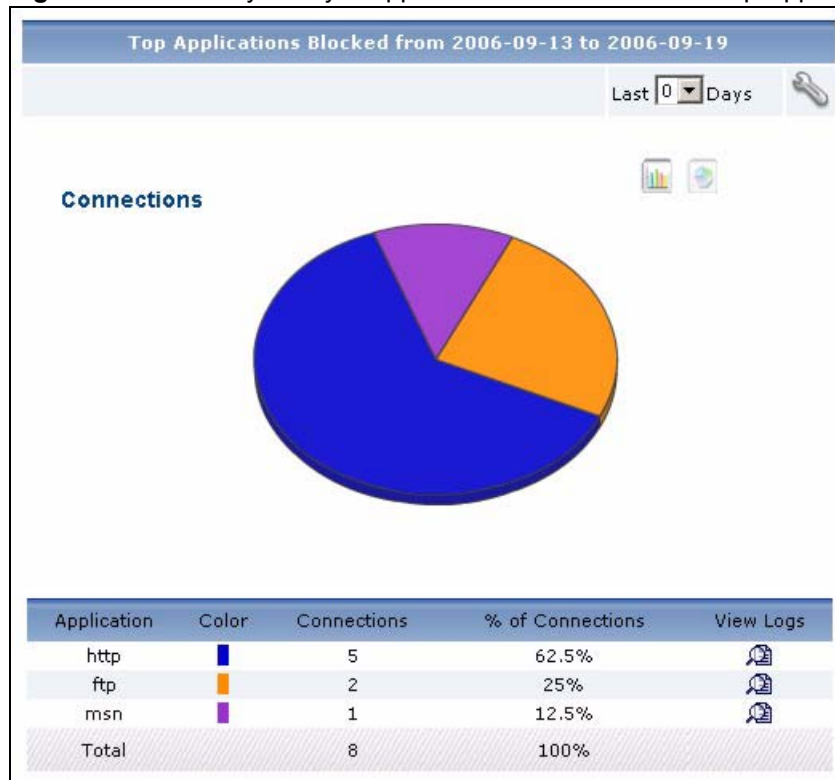
Use this report to look at the applications for which the device blocked the most connections.



To look at application access control reports, each ZyXEL device must record allowed applications and blocked applications and users in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Application Patrol** is enabled.

Click **Security Policy > Application Access Control > Top Applications Blocked** to open this screen.

**Figure 119** Security Policy > Application Access Control > Top Applications Blocked




Each field is described in the following table.

**Table 113** Security Policy > Application Access Control > Top Applications Blocked

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |



**Table 113** Security Policy > Application Access Control > Top Applications Blocked

| LABEL            | DESCRIPTION  |
|------------------|--|
| Settings         | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph            | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Application      | <p>This field displays the name of the application for which the selected device blocked the most traffic, sorted by the amount of traffic for each one. If the number of applications is less than the maximum number of records displayed in this table, every application is displayed.</p>   |
| Color            | <p>This field displays what color represents each application in the graph.</p>  |
| Connections      | <p>This field displays the number of traffic events the device blocked for each application.</p>   |
| % of Connections | <p>This field displays what percentage each application's number of blocked connections makes out of the total number of blocked connections that match the settings you displayed in this report.</p>   |
| View Logs        | <p>Click this icon to see the logs that go with the record.</p>  |
| Total            | <p>This entry displays the totals for the applications above.</p>  |

## 8.2.2 Top Users Blocked

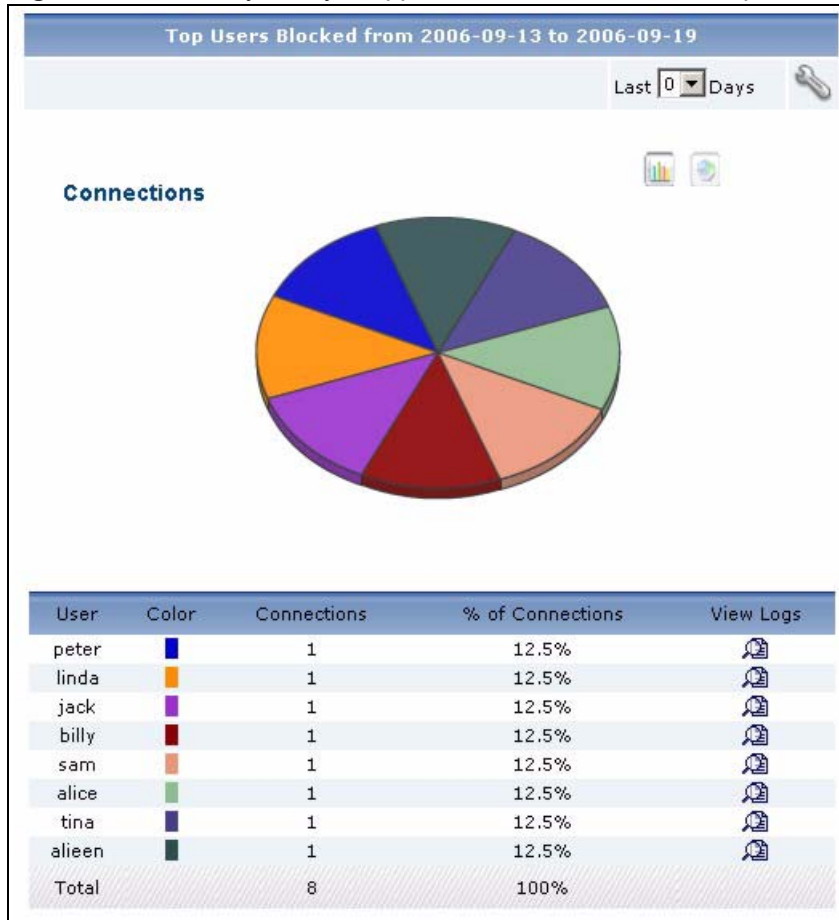
Use this report to look at the users for which the device blocked the most connections.



To look at security policy reports, each ZyXEL device must record users blocked by the application patrol in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Application Patrol** is enabled.

Click **Security Policy > Application Access Control > Top Users Blocked** to open this screen.

**Figure 120** Security Policy > Application Access Control > Top Users Blocked




Each field is described in the following table.

**Table 114** Security Policy > Application Access Control > Top Applications Blocked

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

**Table 114** Security Policy > Application Access Control > Top Applications Blocked

| LABEL            | DESCRIPTION  |
|------------------|--|
| Settings         | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph            | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| User             | <p>This field displays the users from which the selected device's application patrol blocked the most traffic, sorted by the amount of traffic for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed.</p> <p>Each user is identified by user name.</p>  |
| Color            | <p>This field displays what color represents each user in the graph.</p>   |
| Connections      | <p>This field displays the number of traffic events the device blocked for each user.</p>  |
| % of Connections | <p>This field displays what percentage each user's number of blocked connections makes out of the total number of blocked connections that match the settings you displayed in this report.</p>  |
| View Logs        | <p>Click this icon to see the logs that go with the record.</p>  |
| Total            | <p>This entry displays the totals for the users above.</p>   |

### 8.2.3 Top Applications Allowed

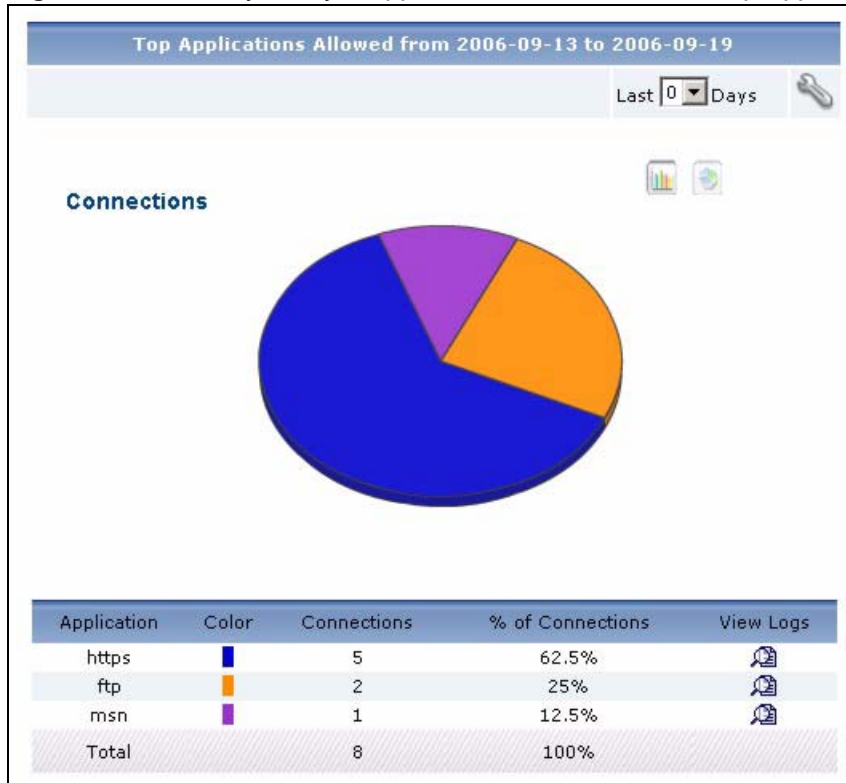
Use this report to look at the applications for which the device allowed the most connections.



To look at security policy reports, each ZyXEL device must record forwarded applications in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Application Patrol** is enabled.

Click **Security Policy > Application Access Control > Top Applications Allowed** to open this screen.

**Figure 121** Security Policy > Application Access Control > Top Applications Allowed




Each field is described in the following table.

**Table 115** Security Policy > Application Access Control > Top Applications Allowed

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields. It does not include the <b>Direction</b> you select.   |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

**Table 115** Security Policy > Application Access Control > Top Applications Allowed

| LABEL            | DESCRIPTION  |
|------------------|--|
| Settings         | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph            | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Application      | This field displays the name of the application for which the selected device permitted connections, sorted by the number of connections for each one.   |
| Color            | This field displays what color represents each application in the graph.   |
| Connections      | This field displays the number of connections the application patrol allowed for each application.   |
| % of Connections | This field displays what percentage each application's number of allowed connections makes out of the total number of allowed connections that match the settings you displayed in this report.  |
| View Logs        | Click this icon to see the logs that go with the record.   |
| Total            | This entry displays the totals for the application rules above.  |

## 8.3 Blocked Web Accesses

Use this report to look at the number of attempts to access blocked web sites by time interval as well as top blocked sites and hosts.

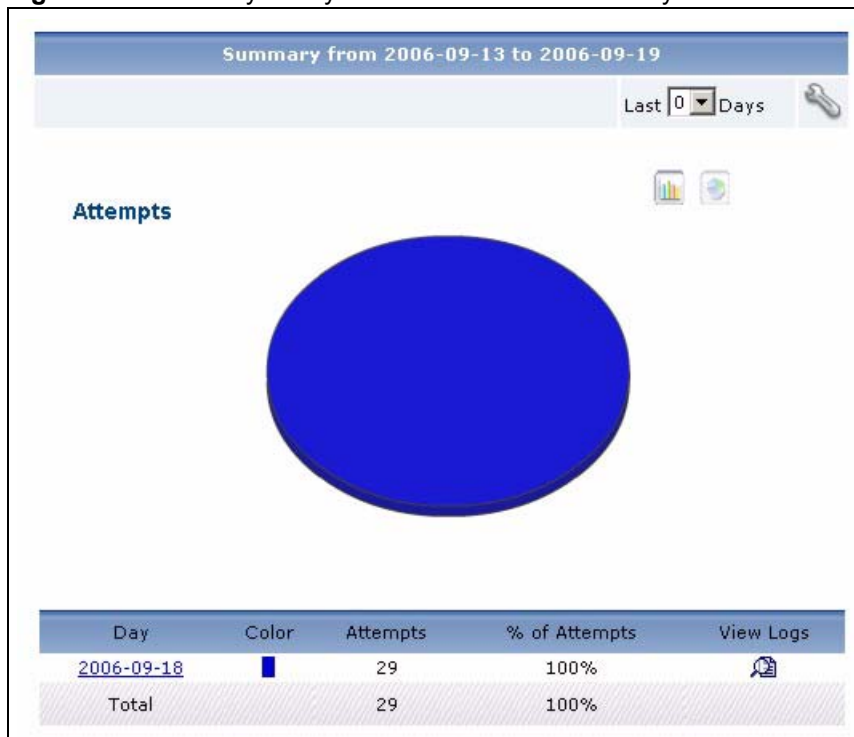
### 8.3.1 Web Block Summary



To look at security policy reports, each ZyXEL device must record forwarded web packets and blocked web packets in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Allow Web Sites** and **Block Web Sites** are enabled.

Click **Security Policy > WEB Blocked > Summary** to open this screen.

**Figure 122** Security Policy > WEB Blocked > Summary




Each field is described in the following table.

**Table 116** Security Policy > WEB Blocked > Summary

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |

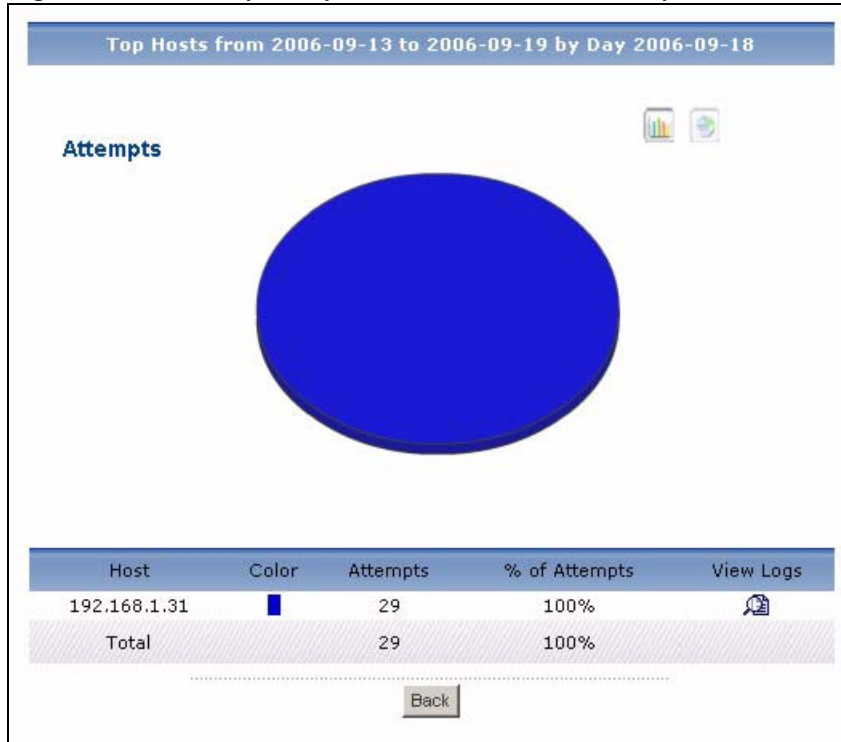
**Table 116** Security Policy > WEB Blocked > Summary

| LABEL         | DESCRIPTION   |
|---------------|---|
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>  |
| Hour (Day)    | <p>This field displays each time interval in chronological order. If you select one day of historical information or less (in the <b>Last ... Days</b> or <b>Settings</b> field) and it is in the last seven days (today is day one), the time interval is hours (in 24-hour format). Otherwise, the time interval is days.</p> <p>Click on a time interval to look at the top sources of attempts to access blocked web sites in the selected time interval. The <b>Web Block Summary Drill-Down</b> report appears.</p>   |
| Color         | This field displays what color represents each time interval in the graph.  |
| Attempts      | This field displays the number of attempts by each source to access blocked web sites in the selected time interval.  |
| % of Attempts | This field displays what percentage of all blocked web access attempts was handled in each time interval.   |
| View Logs     | Click this icon to see the logs that go with the record.  |
| Total         | This entry displays the totals for the time intervals above.  |

### 8.3.2 Web Block Summary Drill-Down

Use this report to look at the top sources of attempts to access blocked web sites in a specific time interval.

Click on a specific time interval in **Security Policy > WEB Blocked > Summary** to open this screen.

**Figure 123** Security Policy > WEB Blocked > Summary > Drill-Down

Each field is described in the following table.

**Table 117** Security Policy > WEB Blocked > Summary > Drill-Down

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph         | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host          | This field displays the top sources of attempts to access blocked web sites in the selected time interval, sorted by the number of attempts by each one. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address.   |
| Color         | This field displays what color represents each host in the graph.   |
| Attempts      | This field displays the number of web access attempts the device blocked from each host.  |
| % of Attempts | This field displays what percentage of all blocked web access attempts in the selected time interval was attributed to each host.   |
| View Logs     | Click this icon to see the logs that go with the record.  |
| Total         | This entry displays the totals for the sources above. If the number of sources in the selected time interval is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.   |
| Back          | Click this to return to the main report.  |



### 8.3.3 Top Blocked Web Sites

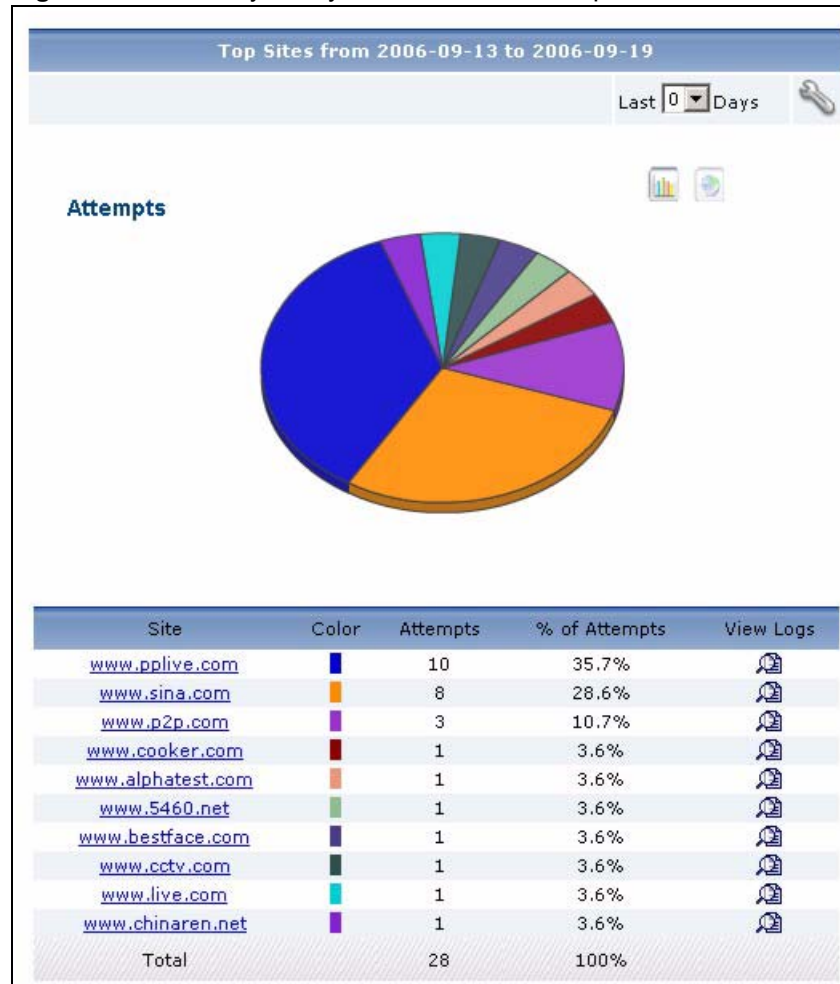
Use this report to look at the top destinations of blocked web traffic.



To look at security policy reports, each ZyXEL device must record blocked web packets and blocked web packets in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Allow Web Sites** and **Block Web Sites** are enabled.

Click **Security Policy > WEB Blocked > Top Sites** to open this screen.

**Figure 124** Security Policy > WEB Blocked > Top Sites



Each field is described in the following table.

**Table 118** Security Policy > WEB Blocked > Top Sites

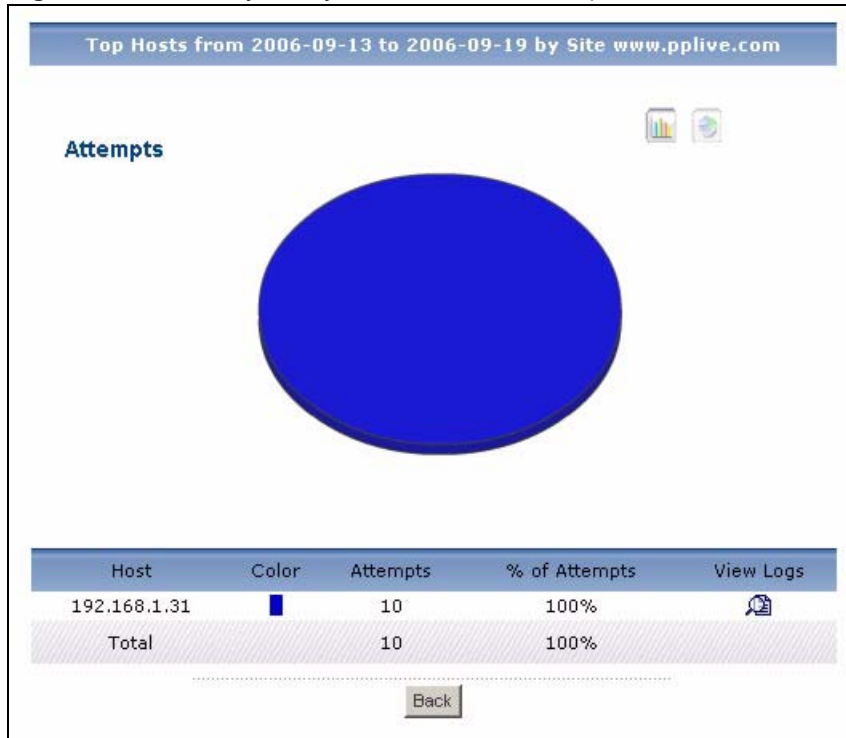
| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="764 701 1243 940" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p style="text-align: center; margin: 0;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-13"/>  *</p> <p>End Date: <input type="text" value="2006-09-19"/>  *</p> <p>TopN: <input type="text" value="10"/> ▼</p> <p style="text-align: right;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Site          | <p>This field displays the top destinations of blocked web traffic in the selected device, sorted by the number of attempts for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its domain name. Click on a destination to look at the top sources of blocked web traffic for the selected destination. The <b>Top Blocked Web Sites Drill-Down</b> report appears.</p>   |
| Color         | This field displays what color represents each destination in the graph.   |
| Attempts      | This field displays how much traffic (in megabytes) the device handled for each destination.   |
| % of Attempts | This field displays what percentage of all attempts to access blocked web sites was made to each destination.  |
| View Logs     | Click this icon to see the logs that go with the record.   |
| Total         | This entry displays the totals for the destinations above.   |

### 8.3.4 Top Blocked Web Sites Drill-Down

Use this report to look at the top sources for any top destination of blocked web traffic.

Click on a specific destination in **Security Policy > WEB Blocked > Top Sites** to open this screen.

**Figure 125** Security Policy > WEB Blocked > Top Sites > Drill-Down



Each field is described in the following table.

**Table 119** Security Policy > WEB Blocked > Top Sites > Drill-Down

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph         | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host          | This field displays the top sources of blocked web traffic to the selected destination, sorted by the number of attempts attributed to each one. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address.   |
| Color         | This field displays what color represents each source in the graph.   |
| Attempts      | This field displays the number of attempts from each source to the selected destination.  |
| % of Attempts | This field displays what percentage of all attempts to access blocked web sites was made by each source to the selected destination.  |

**Table 119** Security Policy > WEB Blocked > Top Sites > Drill-Down

| LABEL     | DESCRIPTION   |
|-----------|---|
| View Logs | Click this icon to see the logs that go with the record.  |
| Total     | This entry displays the totals for the sources above. If the number of sources of attempts to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back      | Click this to return to the main report.  |

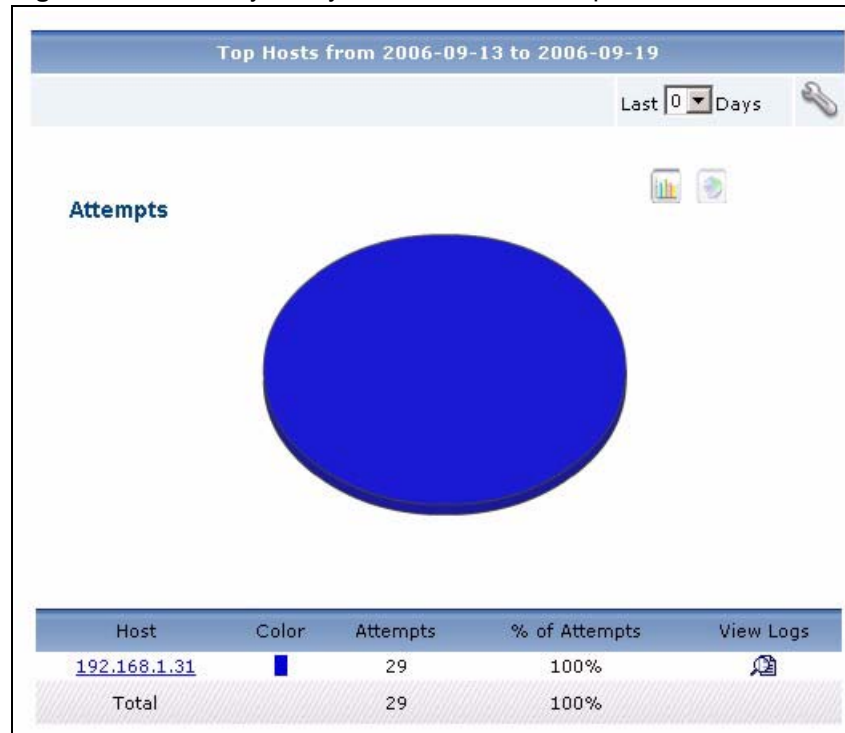
### 8.3.5 Top Blocked Web Hosts

Use this report to look at the top sources of blocked web traffic.



To look at security policy reports, each ZyXEL device must record forwarded web packets and blocked web packets in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Allow Web Sites** and **Block Web Sites** are enabled.

Click **Security Policy > WEB Blocked > Top Hosts** to open this screen.

**Figure 126** Security Policy > WEB Blocked > Top Hosts

Each field is described in the following table.

**Table 120** Security Policy > WEB Blocked > Top Hosts

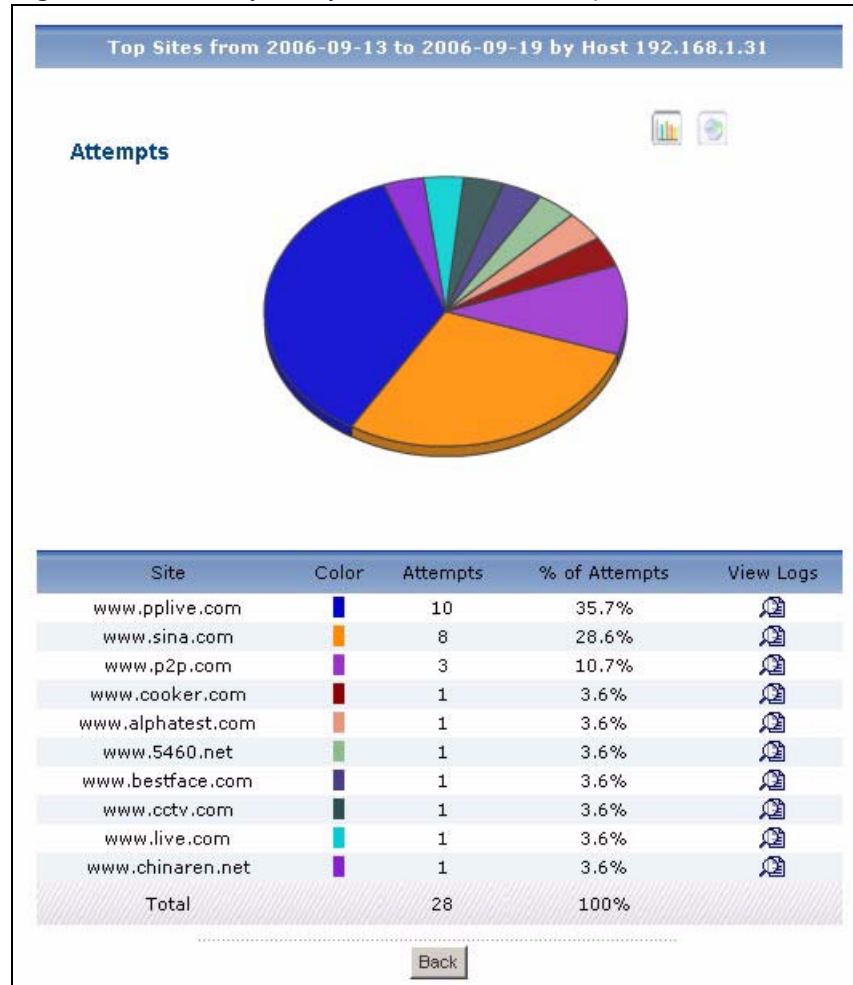
| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="764 701 1243 940" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Host          | <p>This field displays the top sources of blocked web traffic in the selected device, sorted by the number of attempts for each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed.</p> <p>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p> <p>Click on a source to look at the top destinations of blocked web traffic for the selected source. The <b>Top Blocked Web Hosts Drill-Down</b> report appears.</p>   |
| Color         | This field displays what color represents each source in the graph.  |
| Attempts      | This field displays the number of web site access attempts the device blocked from each source.  |
| % of Attempts | This field displays what percentage of all attempts to access blocked web sites was made from each source.   |
| View Logs     | Click this icon to see the logs that go with the record.   |
| Total         | This entry displays the totals for the sources above.  |

### 8.3.6 Top Blocked Web Hosts Drill-Down

Use this report to look at the top destinations for any top source of blocked web traffic.

Click on a specific source in **Security Policy > WEB Blocked > Top Hosts** to open this screen.

**Figure 127** Security Policy > WEB Blocked > Top Hosts > Drill-Down



Each field is described in the following table.

**Table 121** Security Policy > WEB Blocked > Top Hosts > Drill-Down

| LABEL | DESCRIPTION  |
|-------|--|
| title | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| graph | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site  | This field displays the top destinations of blocked web traffic from the selected source, sorted by the number of attempts attributed to each one. Each destination is identified by its domain name.  |

**Table 121** Security Policy > WEB Blocked > Top Hosts > Drill-Down

| LABEL         | DESCRIPTION  |
|---------------|--|
| Color         | This field displays what color represents each destination in the graph.   |
| Attempts      | This field displays the number of attempts from the selected source to each destination.   |
| % of Attempts | This field displays what percentage of all attempts to access blocked web sites was made by the selected source to each destination.   |
| View Logs     | Click this icon to see the logs that go with the record.   |
| Total         | This entry displays the totals for the destinations above. If the number of destinations of attempts from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back          | Click this to return to the main report.   |

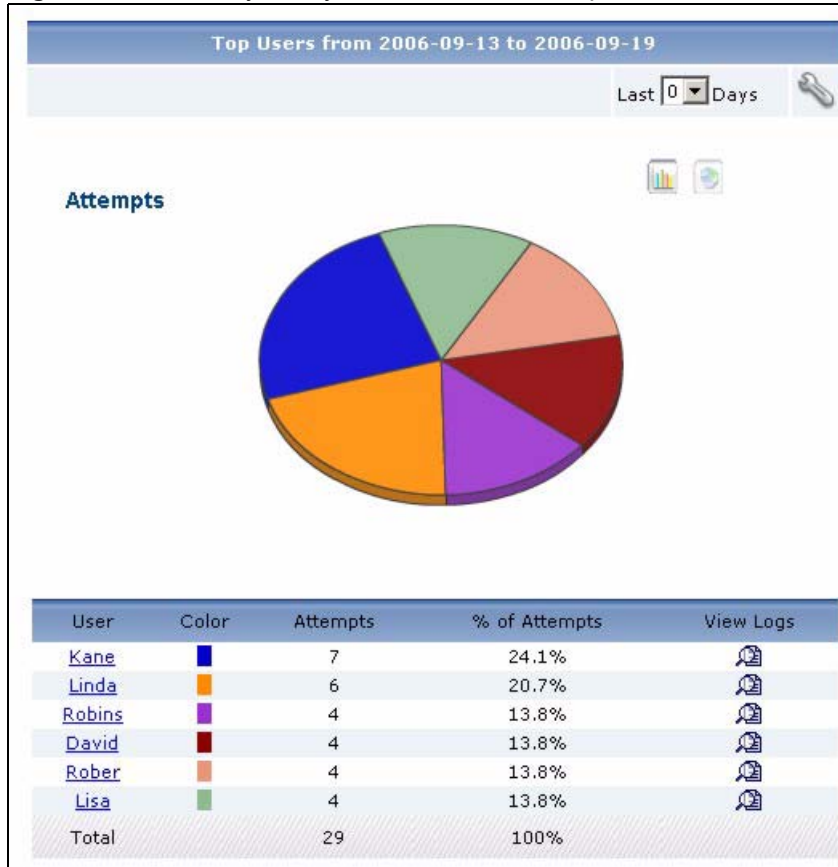
### 8.3.7 Top Blocked Web Users

Use this report to look at the users for which the device blocked the most web site access attempts.



To look at security policy Web blocked reports, each ZyXEL device must record forwarded web packets and blocked web packets in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Allow Web Sites** and **Block Web Sites** are enabled.

Click **Security Policy > WEB Blocked > Top Users** to open this screen.

**Figure 128** Security Policy > WEB Blocked > Top Users


Each field is described in the following table.

**Table 122** Security Policy > WEB Blocked > Top Users

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Last ... Days | Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.<br><br>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.<br><br>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports. |



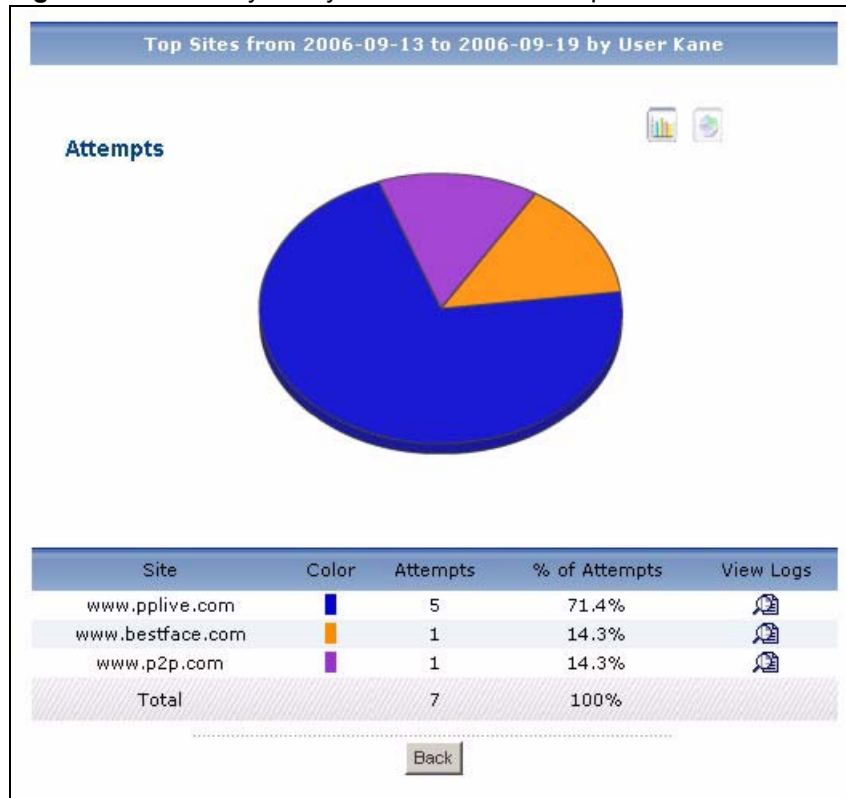
**Table 122** Security Policy > WEB Blocked > Top Users

| LABEL         | DESCRIPTION  |
|---------------|--|
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| User          | <p>This field displays the top users for which the device blocked the most web site access attempts, sorted by the number of attempts for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed.</p> <p>Each user is identified by user name. Click on a user name to look at the top destinations of web traffic for the selected source. The <b>Top Blocked Web Users Drill-Down</b> report appears.</p>  |
| Color         | This field displays what color represents each user in the graph.  |
| Attempts      | This field displays the number of web access attempts the device blocked from each user.   |
| % of Attempts | This field displays what percentage the user had of all blocked attempts to access web sites.  |
| View Logs     | Click this icon to see the logs that go with the record.   |
| Total         | This entry displays the totals for the sources above.  |

### 8.3.8 Top Blocked Web Users Drill-Down

Use this report to look at the top destinations for any user for which the device blocked the most web site access attempts.

Click on a specific source in **Security Policy > WEB Blocked > Top Users** to open this screen.

**Figure 129** Security Policy > WEB Blocked > Top Users > Drill-Down

Each field is described in the following table.

**Table 123** Security Policy > WEB Blocked > Top Users > Drill-Down

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph         | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site          | This field displays the top destinations of blocked web traffic from the selected user, sorted by the number of attempts attributed to each one. Each destination is identified by its domain name.   |
| Color         | This field displays what color represents each destination in the graph.  |
| Attempts      | This field displays the number of attempts from the selected source to each destination.  |
| % of Attempts | This field displays what percentage of all attempts to access blocked web sites was made by the selected source to each destination.  |
| View Logs     | Click this icon to see the logs that go with the record.  |
| Total         | This entry displays the totals for the destinations above. If the number of destinations of attempts from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.  |
| Back          | Click this to return to the main report.  |

### 8.3.9 Blocked Web Categories

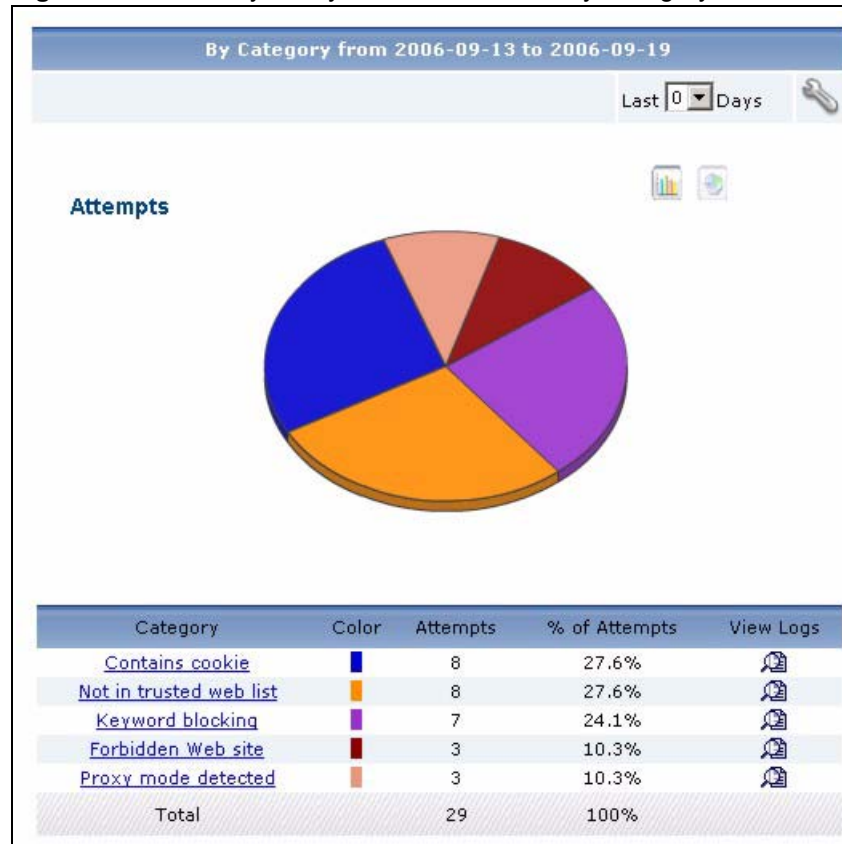
Use this report to look at the categories of blocked web traffic.



To look at security policy reports, each ZyXEL device must record forwarded web packets and blocked web packets in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Allow Web Sites** and **Block Web Sites** are enabled.

Click **Security Policy > WEB Blocked > By Category** to open this screen.

**Figure 130** Security Policy > WEB Blocked > By Category



Each field is described in the following table.

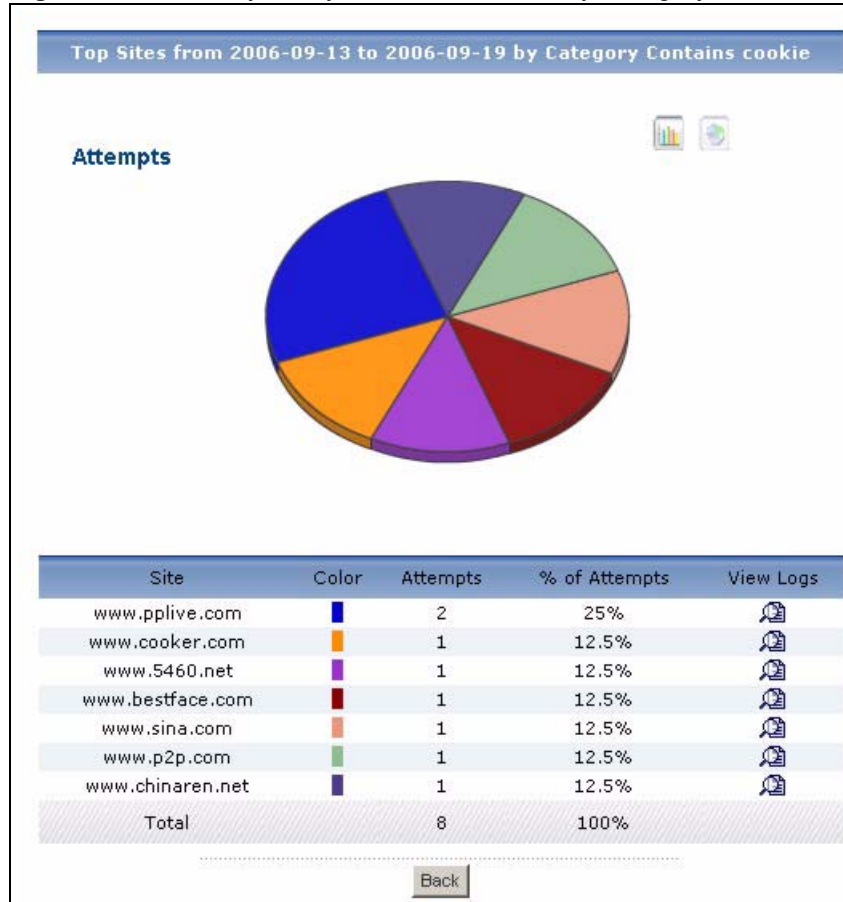
**Table 124** Security Policy > WEB Blocked > By Category

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="773 701 1235 911" style="text-align: center;"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>         |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Category      | <p>This field displays the categories of blocked web traffic in the selected device, sorted by the number of attempts for each one.</p> <p>Click on a source to look at the destinations of blocked web traffic for the selected category. The <b>Blocked Web Categories Drill-Down</b> report appears.</p>  |
| Color         | This field displays what color represents each category in the graph.  |
| Attempts      | This field displays the number of attempts to access allowed web sites in each category.   |
| % of Attempts | This field displays what percentage of all attempts to access blocked web sites belong to each category.   |
| View Logs     | Click this icon to see the logs that go with the record.   |
| Total         | This entry displays the totals for the categories above.   |

### 8.3.10 Blocked Web Categories Drill-Down

Use this report to look at the destinations for any category of blocked web traffic.

Click on a specific category in **Security Policy > WEB Blocked > By Category** to open this screen.

**Figure 131** Security Policy > WEB Blocked > By Category > Drill-Down

Each field is described in the following table.

**Table 125** Security Policy > WEB Blocked > By Category > Drill-Down

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph         | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site          | This field displays the destinations of blocked web traffic that belongs to the selected category, sorted by the number of attempts to each one. Each destination is identified by its domain name.   |
| Color         | This field displays what color represents each destination in the graph.  |
| Attempts      | This field displays the number of attempts to each destination in the selected category.  |
| % of Attempts | This field displays what percentage of all attempts to access blocked web sites in the selected category went to each destination.  |
| View Logs     | Click this icon to see the logs that go with the record.  |
| Total         | This entry displays the totals for the destinations above.  |
| Back          | Click this to return to the main report.  |

## 8.4 Allowed Web Accesses

Use this report to look at the number of attempts to access allowed web sites by time interval as well as top allowed sites and hosts.

### 8.4.1 Web Allowed Summary

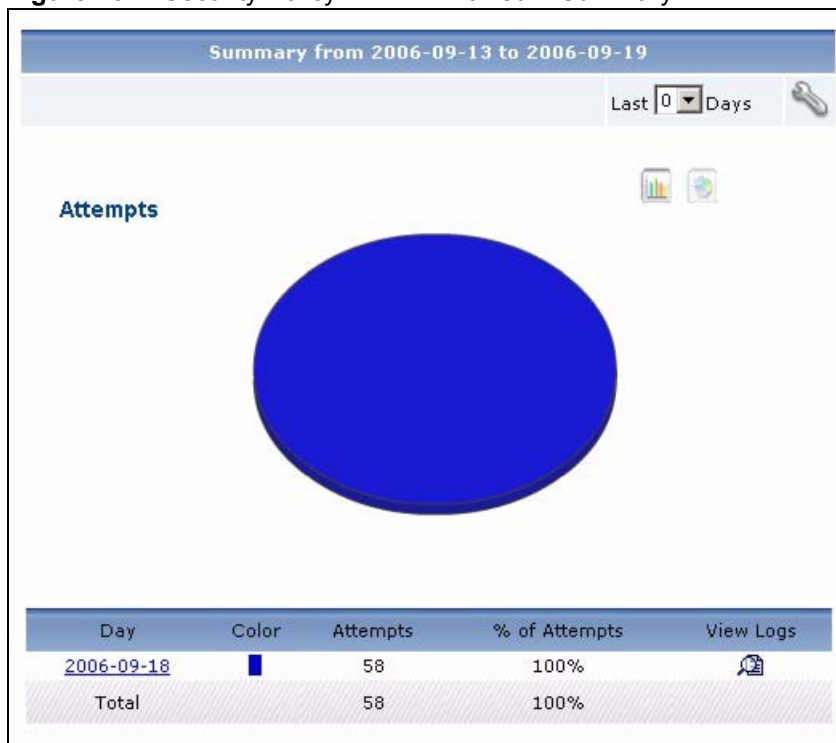
Use this report to look at the number of attempts to access allowed web sites by time interval.



To look at security policy reports, each ZyXEL device must record forwarded web packets and blocked web packets in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Allow Web Sites** and **Block Web Sites** are enabled.

Click **Security Policy > WEB Allowed > Summary** to open this screen.

**Figure 132** Security Policy > WEB Allowed > Summary



Each field is described in the following table.

**Table 126** Security Policy > WEB Allowed > Summary

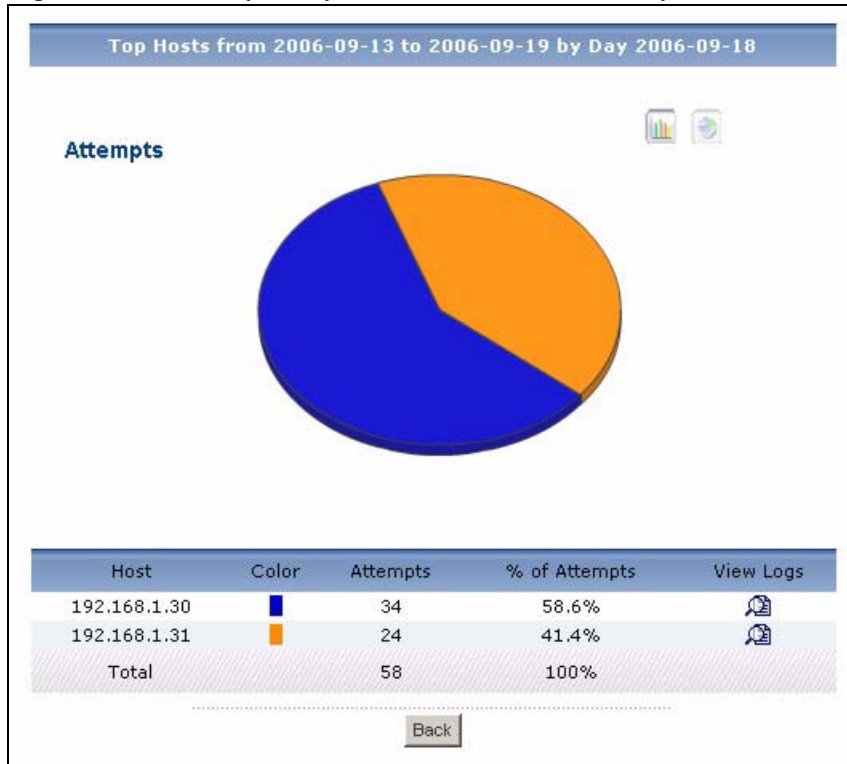
| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="773 701 1237 911" style="text-align: center;"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>         |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Hour (Day)    | <p>This field displays each time interval in chronological order. If you select one day of historical information or less (in the <b>Last ... Days</b> or <b>Settings</b> field) and it is in the last seven days (today is day one), the time interval is hours (in 24-hour format). Otherwise, the time interval is days.</p> <p>Click on a time interval to look at the top sources of attempts to access allowed web sites in the selected time interval. The <b>Web Allowed Summary Drill-Down</b> report appears.</p>  |
| Color         | This field displays what color represents each time interval in the graph.   |
| Attempts      | This field displays the number of attempts to access allowed web sites in each time interval.  |
| % of Attempts | This field displays the percentage of all attempts in each time interval.  |
| View Logs     | Click this icon to see the logs that go with the record.   |
| Total         | This entry displays the totals for the time intervals above.   |

## 8.4.2 Web Allowed Summary Drill-Down

Use this report to look at the top sources of attempts to access allowed web sites in a specific time interval.

Click on a specific time interval in **Security Policy > WEB Allowed > Summary** to open this screen.

**Figure 133** Security Policy > WEB Allowed > Summary > Drill-Down



Each field is described in the following table.

**Table 127** Security Policy > WEB Allowed > Summary > Drill-Down

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph         | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host          | This field displays the top sources of attempts to access allowed web sites in the selected time interval, sorted by the number of attempts by each one. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address.   |
| Color         | This field displays what color represents each source in the graph.   |
| Attempts      | This field displays the number of attempts by each source to access allowed web sites in the selected time interval.  |
| % of Attempts | This field displays the percentage of all attempts in the selected time interval attributed to each source.   |
| View Logs     | Click this icon to see the logs that go with the record.  |



**Table 127** Security Policy > WEB Allowed > Summary > Drill-Down

| LABEL | DESCRIPTION   |
|-------|---|
| Total | This entry displays the totals for the sources above. If the number of sources in the selected time interval is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back  | Click this to return to the main report.  |

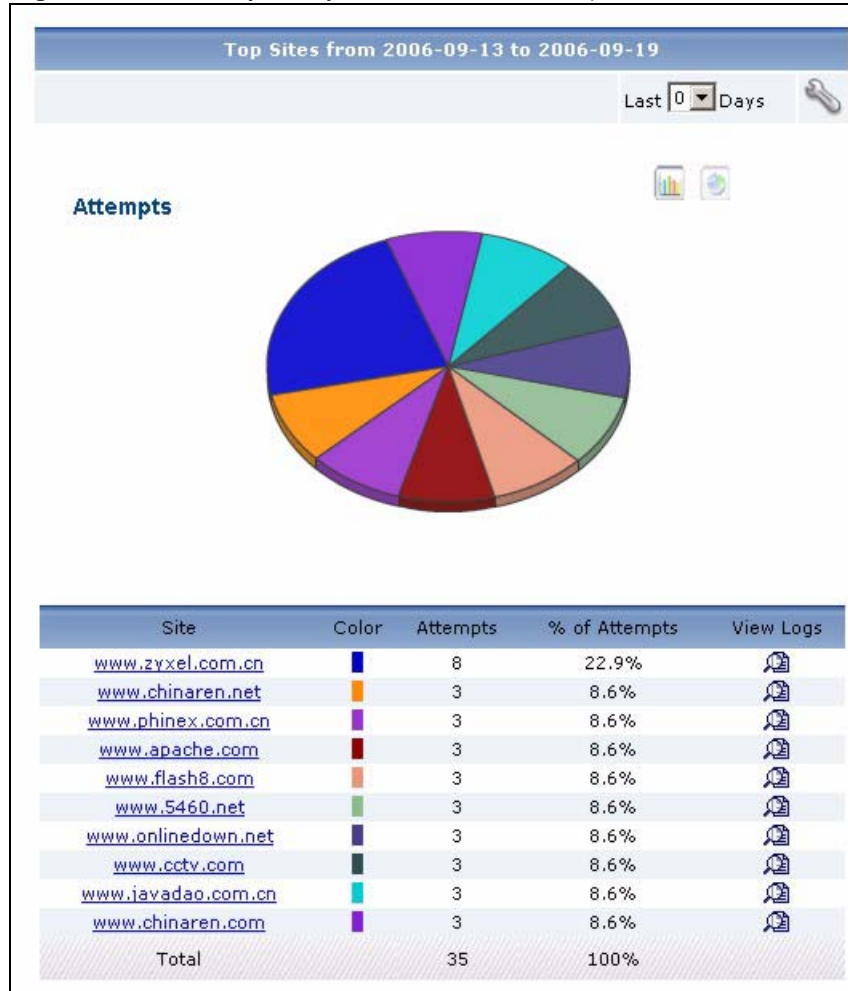
### 8.4.3 Top Allowed Web Sites

Use this report to look at the top destinations of forwarded web traffic.



To look at security policy reports, each ZyXEL device must record forwarded web packets and blocked web packets in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Allow Web Sites** and **Block Web Sites** are enabled.

Click **Security Policy > WEB Allowed > Top Sites** to open this screen.


**Figure 134** Security Policy > WEB Allowed > Top Sites

Each field is described in the following table.

**Table 128** Security Policy > WEB Allowed > Top Sites

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |

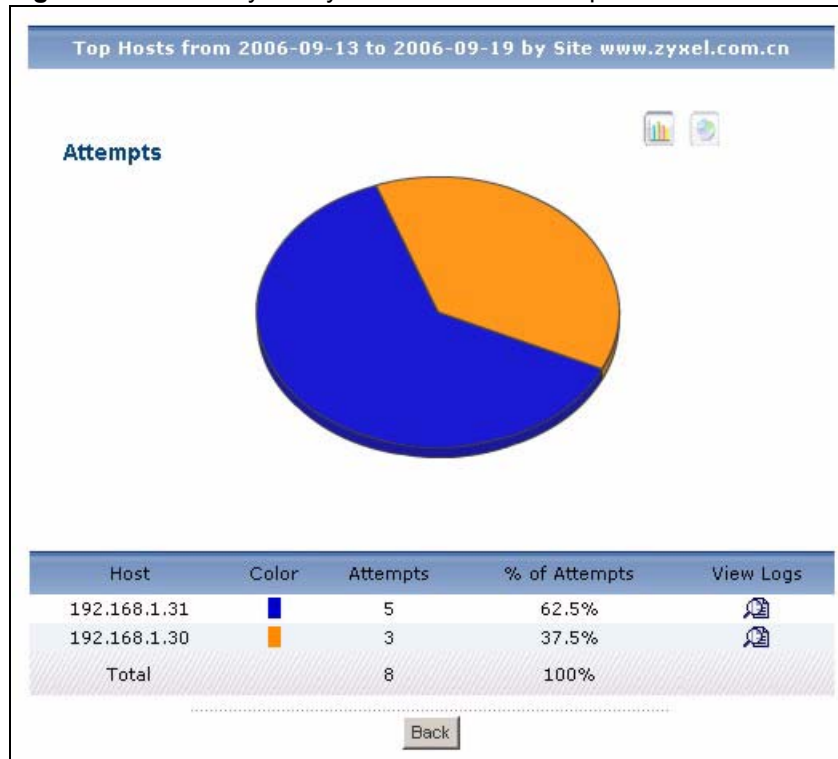
**Table 128** Security Policy > WEB Allowed > Top Sites

| LABEL         | DESCRIPTION  |
|---------------|--|
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Site          | <p>This field displays the top destinations of forwarded web traffic in the selected device, sorted by the number of attempts for each one. If the number of destinations is less than the maximum number of records displayed in this table, every destination is displayed.</p> <p>Each destination is identified by its domain name. Click on a destination to look at the top sources of forwarded web traffic for the selected destination. The <b>Top Forwarded Web Sites Drill-Down</b> report appears.</p>   |
| Color         | This field displays what color represents each destination in the graph.   |
| Attempts      | This field displays the number of attempts for each destination.   |
| % of Attempts | This field displays what percentage of all attempts to access allowed web sites was made to each destination.  |
| View Logs     | Click this icon to see the logs that go with the record.   |
| Total         | This entry displays the totals for the destinations above.   |

#### 8.4.4 Top Allowed Web Sites Drill-Down

Use this report to look at the top sources for any top destination of forwarded web traffic.

Click on a specific destination in **Security Policy > WEB Allowed > Top Sites** to open this screen.

**Figure 135** Security Policy > WEB Allowed > Top Sites > Drill-Down

Each field is described in the following table.

**Table 129** Security Policy > WEB Allowed > Top Sites > Drill-Down

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph         | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Host          | This field displays the top sources of forwarded web traffic to the selected destination, sorted by the number of attempts attributed to each one. Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b> , the table displays the host name, if identifiable, with the IP address.   |
| Color         | This field displays what color represents each source in the graph.   |
| Attempts      | This field displays the number of attempts from each source to the selected destination.  |
| % of Attempts | This field displays what percentage of all attempts to access allowed web sites was made by each source to the selected destination.  |
| View Logs     | Click this icon to see the logs that go with the record.  |
| Total         | This entry displays the totals for the sources above. If the number of sources of attempts to the selected destination is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report.   |
| Back          | Click this to return to the main report.  |

## 8.4.5 Top Allowed Web Hosts

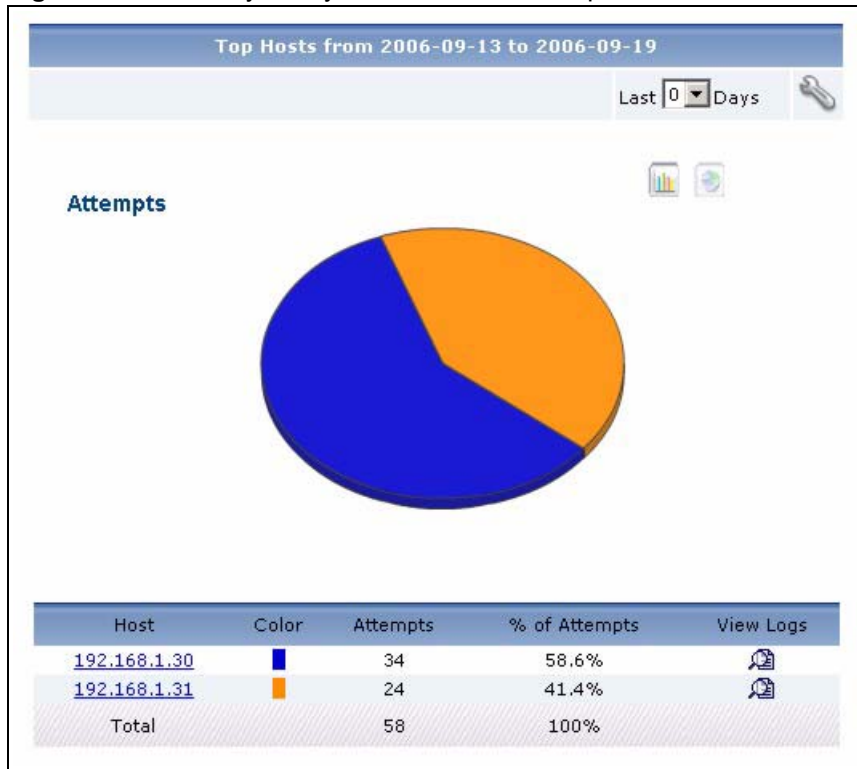
Use this report to look at the top sources of forwarded web traffic.



To look at security policy reports, each ZyXEL device must record forwarded web packets and blocked web packets in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Allow Web Sites** and **Block Web Sites** are enabled.

Click **Security Policy > WEB Allowed > Top Hosts** to open this screen.

**Figure 136** Security Policy > WEB Allowed > Top Hosts



Each field is described in the following table.

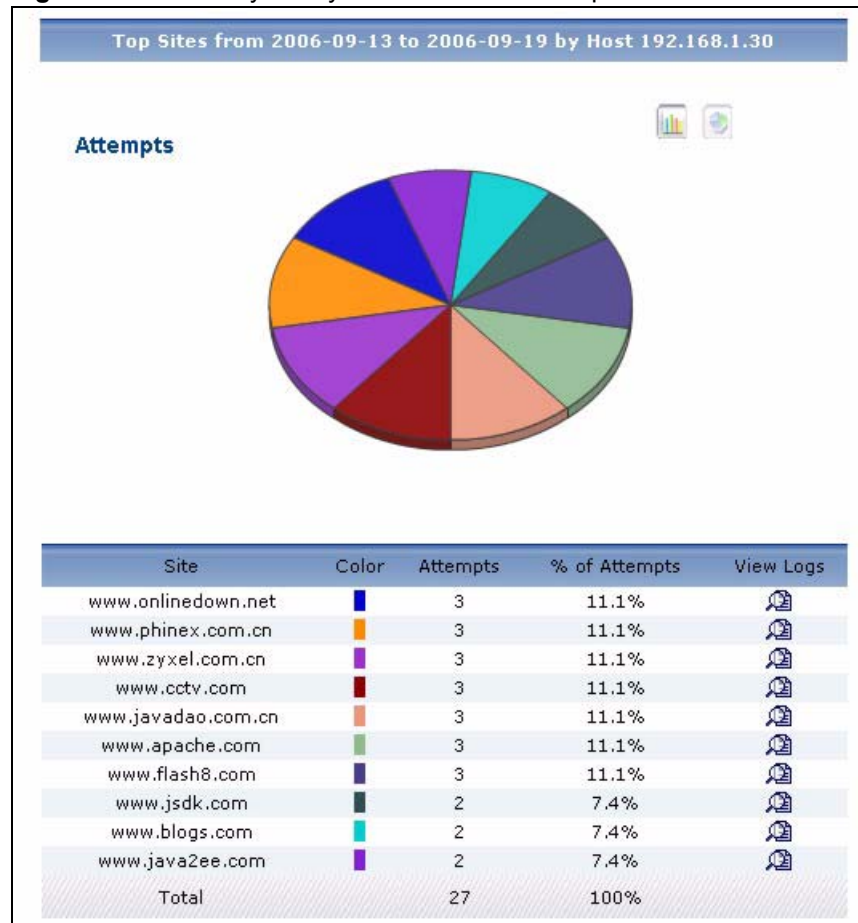
**Table 130** Security Policy > WEB Allowed > Top Hosts

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="764 699 1243 940" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Host          | <p>This field displays the top sources of forwarded web traffic in the selected device, sorted by the number of attempts for each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed.</p> <p>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p> <p>Click on a source to look at the top destinations of forwarded web traffic for the selected source. The <b>Top Forwarded Web Hosts Drill-Down</b> report appears.</p>   |
| Color         | This field displays what color represents each source in the graph.  |
| Attempts      | This field displays how times the device allowed each source to access web sites.  |
| % of Attempts | This field displays what percentage of all attempts to access allowed web sites was made from each sources.  |
| View Logs     | Click this icon to see the logs that go with the record.   |
| Total         | This entry displays the totals for the sources above.  |

## 8.4.6 Top Allowed Web Hosts Drill-Down

Use this report to look at the top destinations for any top source of forwarded web traffic. Click on a specific source in **Security Policy > WEB Allowed > Top Hosts** to open this screen.

**Figure 137** Security Policy > WEB Allowed > Top Hosts > Drill-Down



Each field is described in the following table.

**Table 131** Security Policy > WEB Allowed > Top Hosts > Drill-Down

| LABEL | DESCRIPTION   |
|-------|---|
| title | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site  | This field displays the top destinations of forwarded web traffic from the selected source, sorted by the number of attempts attributed to each one. Each destination is identified by its domain name.   |
| Color | This field displays what color represents each destination in the graph.  |

**Table 131** Security Policy > WEB Allowed > Top Hosts > Drill-Down

| LABEL         | DESCRIPTION  |
|---------------|--|
| Attempts      | This field displays the number of attempts from the selected source to each destination.   |
| % of Attempts | This field displays what percentage of all attempts to access allowed web sites was made by the selected source to each destination.   |
| View Logs     | Click this icon to see the logs that go with the record.   |
| Total         | This entry displays the totals for the destinations above. If the number of destinations of attempts from the selected source is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back          | Click this to return to the main report.   |

### 8.4.7 Top Allowed Web Users

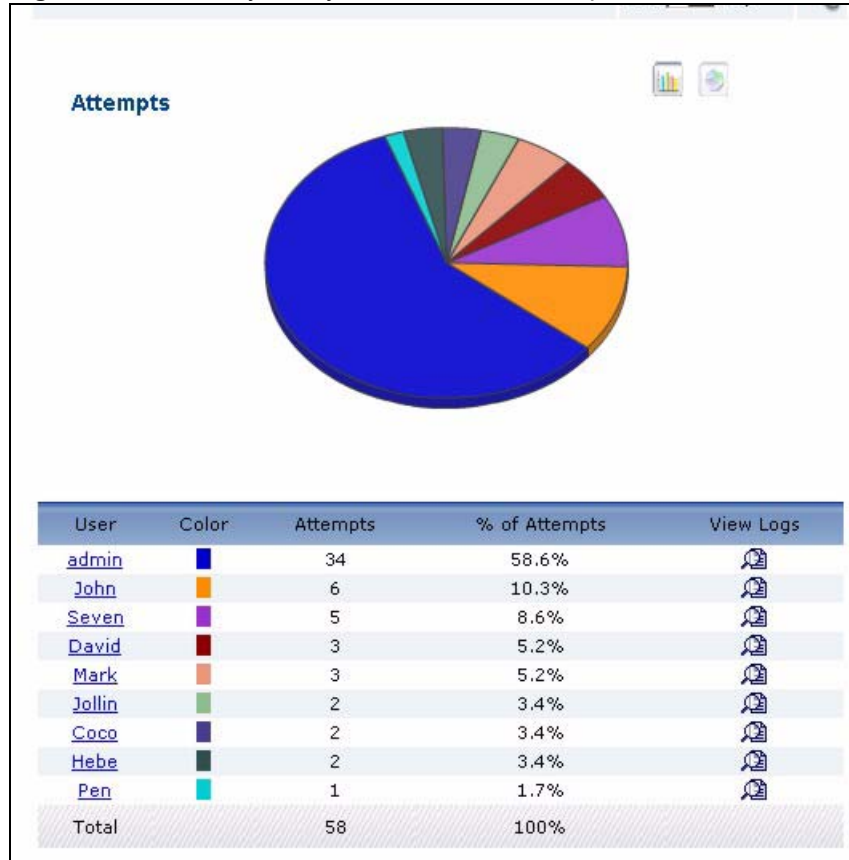
Use this report to look at the top users for which the device forwarded web traffic.



To look at security policy reports, each ZyXEL device must record forwarded web packets and blocked web packets in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **Allow Web Sites** and **Block Web Sites** are enabled.

Click **Security Policy > WEB Allowed > Top Users** to open this screen.




**Figure 138** Security Policy > WEB Allowed > Top Users

Each field is described in the following table.

**Table 132** Security Policy > WEB Allowed > Top Users

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |

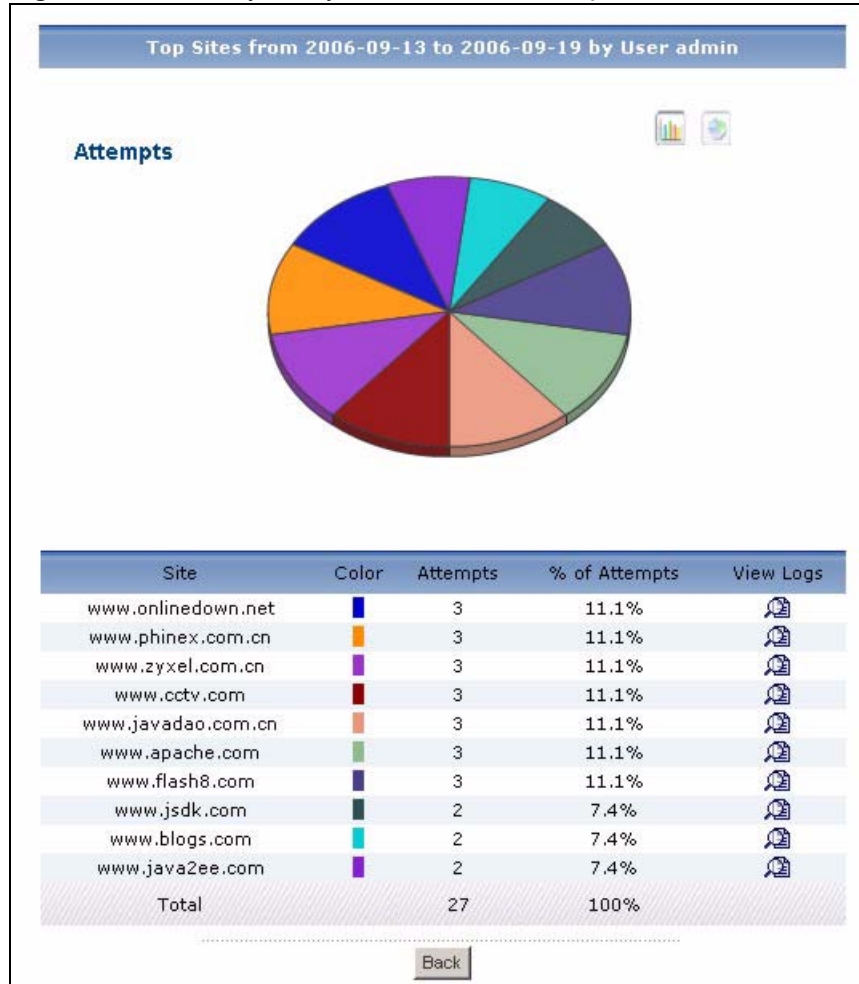
**Table 132** Security Policy > WEB Allowed > Top Users

| LABEL         | DESCRIPTION  |
|---------------|--|
| Settings      | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p>  <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph         | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| User          | <p>This field displays the users for which the device forwarded web traffic, sorted by the number of attempts for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed. Each user is identified by user name. Click on a user name to look at the top destinations of forwarded web traffic for the selected user. The <b>Top Allowed Web Users Drill-Down</b> report appears.</p>   |
| Color         | <p>This field displays what color represents each source in the graph.</p>   |
| Attempts      | <p>This field displays how many times the device allowed each user to access web sites.</p>  |
| % of Attempts | <p>This field displays what percentage of all attempts to access allowed web sites was made by each user.</p>  |
| View Logs     | <p>Click this icon to see the logs that go with the record.</p>  |
| Total         | <p>This entry displays the totals for the sources above.</p>   |

### 8.4.8 Top Allowed Web Users Drill-Down

Use this report to look at the top destinations for any top source of forwarded web traffic.

Click on a specific source in **Security Policy > WEB Allowed > Top Users** to open this screen.

**Figure 139** Security Policy > WEB Allowed > Top Users > Drill-Down

Each field is described in the following table.

**Table 133** Security Policy > WEB Allowed > Top Users > Drill-Down

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the drill-down report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| graph         | The graph displays the information in the table visually. <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul> |
| Site          | This field displays the top destinations of forwarded web traffic from the selected user, sorted by the number of attempts attributed to each one. Each destination is identified by its domain name.   |
| Color         | This field displays what color represents each destination in the graph.  |
| Attempts      | This field displays the number of attempts from the selected user to each destination.  |
| % of Attempts | This field displays what percentage of all attempts to access allowed web sites was made by the selected user to each destination.  |
| View Logs     | Click this icon to see the logs that go with the record.  |

**Table 133** Security Policy > WEB Allowed > Top Users > Drill-Down

| <b>LABEL</b> | <b>DESCRIPTION</b>   |
|--------------|--|
| Total        | This entry displays the totals for the destinations above. If the number of destinations of attempts from the selected user is greater than the maximum number of records displayed in this table, this total might be a little lower than the total in the main report. |
| Back         | Click this to return to the main report.   |

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# PART IV

## Event, Log Viewer and Schedule Report

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Event (287)  
Log Viewer (295)  
Schedule Report (299)



Use these screens to look at who successfully logged into the ZyXEL device or who tried to log in but failed.

## 9.1 Successful Logins

Use this screen to look at who successfully logged into the ZyXEL device. See [Section 2.4 on page 35](#) for more information about the source data used by the report.



To use the authentication screens, each ZyXEL device must record authentication successes and failures in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **System Maintenance** is enabled.

Click **Event > Login > Successful Login** to open the **Successful Login** screen.

**Figure 140** Event > Login > Successful Login

| Successful Login from 2006-09-13 to 2006-09-19                  |            |             |           |
|---|------------|-------------|-----------|
| Login Type:<br>Device Login                                     |            | Last 0 Days |           |
| Time  | Login User | Login Type  | Source IP |
| 2006-09-18 15:36:43   | Alien      | ssh         | 10.1.1.5  |
| 2006-09-18 15:36:43   | Alice      | console     | 10.1.1.5  |
| Total Count:2 Total Page:1 First 1 Last <input type="text"/> Go |            |             |           |

Each field is described in the following table.

**Table 134** Event > Login > Successful Login

| LABEL         | DESCRIPTION   |
|---------------|---|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.  |
| Login Type    | <p>Select <b>Device Login</b> to display a list of successful management logins to the ZyXEL device.</p> <p>Select <b>UserAware Login</b> to display a list of successful user logins to the ZyXEL device (to use the ZyXEL device's features such as Internet access or VPN tunnels).</p> <p>This field is not available with all models.</p>  |
| Last ... Days | Select how many more days of information, ending with current information today, you want to look at. Select <b>0</b> or <b>1</b> if you only want to look at today's information.  |
| Settings      | <p>Click this if you want to specify the select any <b>Start Date</b> and <b>End Date</b>. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="773 720 1235 951" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p>The <b>Login Type</b> field is the same as in the main screen.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Time          | This field displays the time the Vantage Report server received the log entry from the ZyXEL device, not the time the user logged into the device.  |
| Login User    | This field displays who logged into the selected device.  |
| Login Type    | This field displays what type of connection the user used to log into the device.   |
| Source IP     | This field displays the IP address of the computer the user used to log into the selected device.   |
| Total Count   | This field displays how many records there are for the specified search criteria.   |
| Total Page    | This field displays how many screens it takes to display all the records.   |
| First .. Last | Click <b>First</b> , <b>Last</b> , or a specific page number to look at the records on that page. Some choices are not available, depending on the number of pages.s  |
| Go            | Enter the page number you want to see, and click <b>Go</b> .  |

## 9.2 Failed Logins

Use this screen to look at who tried to log in into the ZyXEL device (for management or monitoring purposes) but failed. See [Section 2.4 on page 35](#) for more information about the source data used by the report.





To use the authentication screens, each ZyXEL device must record authentication successes and failures in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **System Maintenance** is enabled.

Click **Event > Login > Failed Login** to open the **Failed Login** screen.

**Figure 141** Event > Login > Failed Login

| Failed Login from 2006-09-13 to 2006-09-19                      |            |            |  |
|---|------------|------------|--|
|   |            |            | Last <input type="text" value="0"/> Days |
| Time  | Login User | Login Type | Source IP                                |
| 2006-09-18 15:36:43   | jack       | telnet     | 10.1.1.5                                 |
| 2006-09-18 15:36:43   | robin      | ftp        | 10.1.1.5                                 |
| 2006-09-18 15:36:43   | sting      | http       | 10.1.1.5                                 |
| Total Count:3 Total Page:1 First 1 Last <input type="text"/> Go |            |            |  |

Each field is described in the following table.

**Table 135** Event > Device Login > Failed Login

| LABEL         | DESCRIPTION  |
|---------------|--|
| title         | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.                           |
| Last ... Days | Select how many more days of information, ending with current information today, you want to look at. Select <b>0</b> or <b>1</b> if you only want to look at today's information. |
| Settings      | Click this if you want to specify the select any <b>Start Date</b> and <b>End Date</b> . The <b>Report Display Settings</b> screen appears.  |
| Time          | This field displays the time the Vantage Report server received the log entry from the ZyXEL device, not the time the user tried unsuccessfully to log into the device.            |
| Login User    | This field displays who tried unsuccessfully to log into the selected device.  |
| Login Type    | This field displays what type of connection the user unsuccessfully tried to use to log into the device.   |
| Source IP     | This field displays the IP address of the computer the user used to try to log into the selected device.   |
| Total Count   | This field displays how many records there are for the specified search criteria.  |
| Total Page    | This field displays how many screens it takes to display all the records.  |
| First .. Last | Click <b>First</b> , <b>Last</b> , or a specific page number to look at the records on that page. Some choices are not available, depending on the number of pages.s               |
| Go            | Enter the page number you want to see, and click <b>Go</b> .   |

## 9.3 Top Sessions Per Host

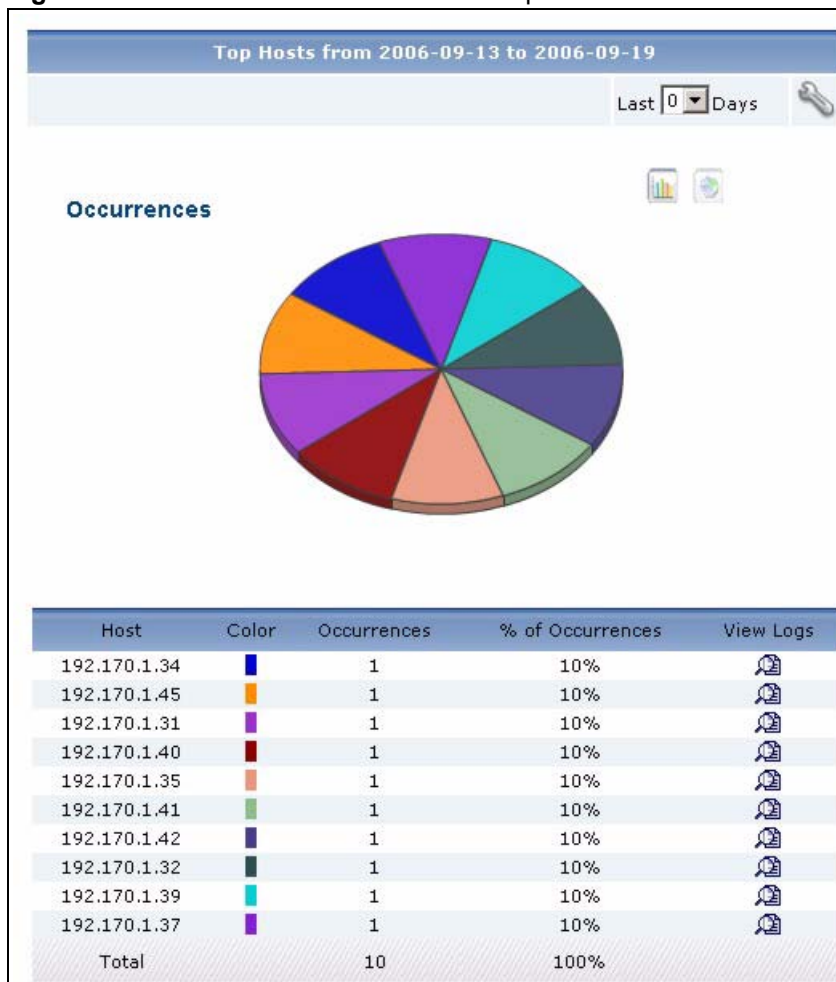
Use this screen to see which hosts have most frequently gone over the maximum number of NAT sessions per host.



To use this screen, the ZyXEL device must record instances of hosts exceeding the maximum number of NAT sessions in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **System Maintenance** is enabled.

Click **Event > Session Per Host > Top Hosts** to open this screen.

**Figure 142** Event > Session Per Host > Top Hosts



Each field is described in the following table.

**Table 136** Event > Session Per Host > Top Hosts

| LABEL            | DESCRIPTION  |
|------------------|--|
| title            | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days    | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings         | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="764 699 1243 940" style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p style="text-align: center; margin: 0;"><b>Report Display Settings</b></p> <p>Start Date: <input type="text" value="2006-09-13"/>  *</p> <p>End Date: <input type="text" value="2006-09-19"/>  *</p> <p>TopN: <input type="text" value="10"/> ▼</p> <p style="text-align: right;"><input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph            | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>• Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>• Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>• Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| Host             | <p>This field displays the top sources that have gone over the selected device's maximum number of NAT sessions per host, sorted by the number of occurrences for each one. If the number of sources is less than the maximum number of records displayed in this table, every source is displayed.</p> <p>Each source is identified by its IP address. If <b>Hostname Reverse</b> is enabled in <b>System &gt; General Configuration</b>, the table displays the host name, if identifiable, with the IP address.</p>   |
| Color            | This field displays what color represents each source in the graph.  |
| Occurrences      | This field displays the number of times each source has gone over the selected device's maximum number of NAT sessions per host.   |
| % of Occurrences | This field displays what percentage each source's number of times it has exceeded the selected device's maximum number of NAT sessions per host makes out of the total number of times that it has occurred within the settings you displayed in this report.  |
| View Logs        | Click this icon to see the logs that go with the record.   |
| Total            | This entry displays the totals for the sources above.  |

## 9.4 Top Sessions Per User

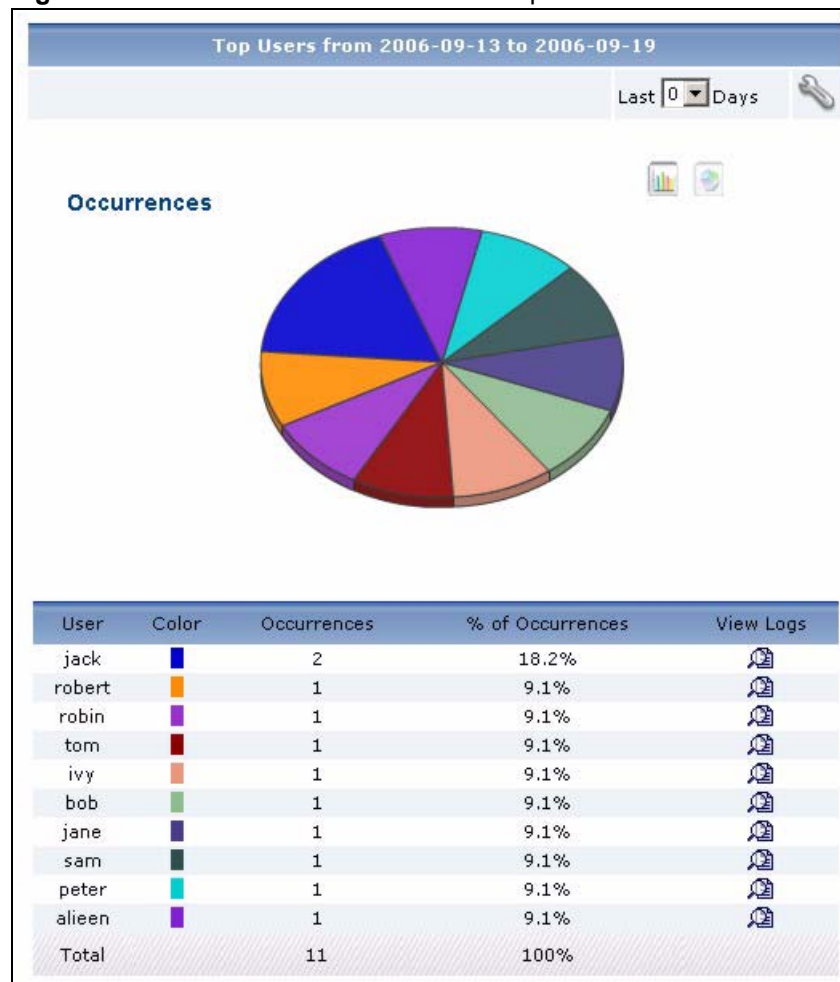
Use this screen to see which users have most frequently gone over the maximum number of NAT sessions per host.



To use this screen, the ZyXEL device must record instances of users exceeding the maximum number of NAT sessions in its log. See the User's Guide for each ZyXEL device for more information. In most devices, go to **Logs > Log Settings**, and make sure **System Maintenance** is enabled.

Click **Event > Session Per Host > Top Users** to open this screen.

**Figure 143** Event > Session Per Host > Top Users



Each field is described in the following table.

**Table 137** Event > Session Per Host > Top Users

| LABEL            | DESCRIPTION  |
|------------------|--|
| title            | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days    | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p>   |
| Settings         | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="764 699 1243 940" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p> <p><b>TopN</b>: select the number of records that you want to display. For example, select 10 to display the first 10 records.</p> <p>These fields reset to the default values when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| graph            | <p>The graph displays the information in the table visually.</p> <ul style="list-style-type: none"> <li>Click the pie view or the bar view icon. You can specify the <b>Default Chart Type</b> in <b>System &gt; General Configuration</b>.</li> <li>Move your mouse over a slice in the pie chart or a bar in the bar chart to display its identification.</li> <li>Click on a slice in the pie chart to move it away from the pie chart a little.</li> </ul>   |
| User             | This field displays the top users that have gone over the selected device's maximum number of NAT sessions per host, sorted by the number of occurrences for each one. If the number of users is less than the maximum number of records displayed in this table, every user is displayed. Each user is identified by user name.   |
| Color            | This field displays what color represents each user in the graph.  |
| Occurrences      | This field displays the number of times each user has gone over the selected device's maximum number of NAT sessions per host.   |
| % of Occurrences | This field displays what percentage each user's number of times it has exceeded the selected device's maximum number of NAT sessions per host makes out of the total number of times that it has occurred within the settings you displayed in this report.  |
| View Logs        | Click this icon to see the logs that go with the record.   |
| Total            | This entry displays the totals for the users above.  |



# Log Viewer

Use these screens to look at all log entries for the selected ZyXEL device.

## 10.1 Log Viewer

Use this screen to view logs that the devices send to Vantage Report.

Click **Log Viewer** > **All Logs** to look at all log entries. The screen is shown next. See [Section 2.3 on page 34](#) for more information about update frequencies for log entries. See [Section 2.4 on page 35](#) for more information about the source data used by the report.

Vantage Report consolidates log entries. See [Appendix A on page 339](#) for Vantage Report's internal log consolidation frequency. See [Appendix C on page 351](#) and [Appendix D on page 375](#) for information on the logs.

Figure 144 Log Viewer &gt; All Logs

The screenshot shows the 'Select All Logs' interface. It includes search filters for Day (2005-12-03), Start Time (00:00), End Time (24:00), Start Date, End Date, Category (Traffic Log), and Advanced Search (checked). Below these are fields for Source IP, Destination IP, Keyword, Services ([Custom Service]), Protocol (All), and Port. Search and Reset buttons are present. A table of log entries follows, with columns for Time, Source:Port, Destination:Port, Category, and Message. The table contains 11 entries for Traffic Log on 2005-12-03. At the bottom, there is a pagination bar showing 'Total Count:122294 Total Page:12230' and navigation links for 'First', '1', '2', '3', '4', '5', '6', '7', '8', '9', '10', 'Last', and 'Go'.

| Time                | Source:Port         | Destination:Port  | Category    | Message     |
|---------------------|---------------------|-------------------|-------------|-------------|
| 2005-12-03 00:00:00 | 192.168.70.97       | 61.219.38.89      | Traffic Log | Traffic Log |
| 2005-12-03 00:00:00 | 192.168.70.90       | 192.168.70.250    | Traffic Log | Traffic Log |
| 2005-12-03 00:00:01 | 192.168.70.48:51188 | 192.168.70.250:53 | Traffic Log | Traffic Log |
| 2005-12-03 00:00:01 | 192.168.70.48:51188 | 172.23.5.2:53     | Traffic Log | Traffic Log |
| 2005-12-03 00:00:01 | 192.168.70.80       | 192.168.70.250    | Traffic Log | Traffic Log |
| 2005-12-03 00:00:01 | 192.168.70.103      | 192.168.70.250    | Traffic Log | Traffic Log |
| 2005-12-03 00:00:01 | 192.168.70.59       | 192.168.70.250    | Traffic Log | Traffic Log |
| 2005-12-03 00:00:01 | 192.168.70.50       | 192.168.70.250    | Traffic Log | Traffic Log |
| 2005-12-03 00:00:02 | 192.168.70.104      | 192.168.70.250    | Traffic Log | Traffic Log |
| 2005-12-03 00:00:02 | 192.168.101.33      | 192.168.101.250   | Traffic Log | Traffic Log |

The fields in the first three rows (and **Search** and **Reset**) appear when you open the report. The fields in the next three rows (above **Search** and **Reset**) appear if you do not select **All Categories** in the **Category** field and select **Advanced Search**. The table of log entries appears after you click **Search**, even if there are no log entries for your search criteria. Each field is described in the following table.

Table 138 Log Viewer &gt; All Logs

| LABEL      | DESCRIPTION  |
|------------|--|
| Day        | Select this if you want to look at log entries from one day or part of one day.  |
| Start Time | Enter the time of the earliest log entries you want to see, if you select <b>Day</b> .   |
| End Time   | Enter the time of the latest log entries you want to see, if you select <b>Day</b> .   |
| Days       | Select this if you want to look at log entries from more than one day.   |
| Start Date | This field is enabled and required if you select <b>Days</b> . Enter the date of the earliest log entries you want to see. You can also click the <b>Calendar</b> icon to specify the date.  |
| End Date   | This field is enabled and required if you select <b>Days</b> . Enter the date of the latest log entries you want to see. You cannot enter a date earlier than <b>Start Date</b> . You can also click the <b>Calendar</b> icon to specify the date. |



**Table 138** Log Viewer > All Logs

| LABEL            | DESCRIPTION   |
|------------------|---|
| Category         | This field depends on the model of the selected ZyXEL device. Select what type of log entries you want to see. You can also select <b>All Categories</b> .  |
| Advanced Search  | This field is disabled if <b>Category</b> is <b>All Categories</b> . Select this if you want to use other search criteria to look at log entries.   |
| Source IP        | Enter the source IP address in the event that generated the log entry.  |
| Services         | Select the service whose log entries you want to see. If you select [ <b>Custom Service</b> ], you have to specify the <b>Protocol</b> and <b>Port</b> too.   |
| Destination IP   | Enter the destination IP address in the event that generated the log entry.   |
| Protocol         | This field is enabled if <b>Services</b> is [ <b>Custom Service</b> ]. Select the protocol whose log entries you want to see.   |
| Keyword          | Enter part or all of any value you want to look for in the <b>Message</b> field. You can use any printable ASCII character. The search is not case-sensitive.   |
| Port             | This field is enabled if <b>Services</b> is [ <b>Custom Service</b> ]. Select the destination port number whose log entries you want to see.  |
| Search           | Click this to display the log entries based on the current search criteria.   |
| Reset            | Click this to set the search criteria to the values they had the last time you clicked <b>Search</b> . If you have not clicked <b>Search</b> yet, the search criteria return to their default values. |
| Time             | This field displays the time the Vantage Report server received the log entry, not the time the log entry was generated.  |
| Source:Port      | This field displays the source IP address and port (if any) of the event that generated the entry.  |
| Destination:Port | This field displays the destination IP address and port (if any) of the event that generated the entry.   |
| Category         | This field displays the type of log entry.  |
| Message          | This field displays the reason the log entry was generated.   |
| Total Count      | This field displays how many log entries there are for the specified search criteria.   |
| Total Page       | This field displays how many screens it takes to display all the log entries.   |
| First .. Last    | Click <b>First</b> , <b>Last</b> , or a specific page number to look at the records on that page. Some choices are not available, depending on the number of pages.                                   |
| Go               | Enter the page number you want to see, and click <b>Go</b> .  |



# Schedule Report

Use the summary screens to set up and maintain daily, weekly, and one-time reports that Vantage Report sends by e-mail. See [Section 2.2 on page 34](#) for more information about e-mail in Vantage Report. Use the template screens to add and edit report templates.

## 11.1 Scheduled Report Summary Screen



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To send scheduled reports by e-mail, you have to enter the SMTP mail server settings. See [Section 12.2 on page 322](#) for more information.

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Scheduled reports are limited by the amount of log and traffic information stored in Vantage Report. For example, if Vantage Report saves three days of information, weekly reports only consist of information from these three days, not seven days. See [Section 12.1 on page 317](#) for more information.

This feature can send e-mail messages with very large attachments (2+ MB). Some SMTP mail servers might not accept such large messages. In this case, there is a way to send e-mail messages without the attachments. See the **E-mail Attached Files** option in any of the **Customize ... Report** screens for more information. If you do not have Vantage Report send the attachments you can still view the reports. The Vantage Report server backs up all scheduled reports in the <vrpt\_home>\vrpt\data\scheduler folder.

Click **Schedule Report** > **Summary** to open the **Schedule Report Summary** screen.

This screen lists the existing scheduled reports. Use the **Add** buttons to create new reports.

Figure 145 Schedule Report &gt; Summary

| Add Additional Schedule Report          |                     |                     |                |                        |                 |
|---|---------------------|---------------------|----------------|------------------------|-----------------|
| <input type="button" value="Add"/>      | Add Daily Report    |                     |                |                        |                 |
| <input type="button" value="Add"/>      | Add Weekly Report   |                     |                |                        |                 |
| <input type="button" value="Add"/>      | Add Overtime Report |                     |                |                        |                 |
| Summary of Schedule Report              |                     |                     |                |                        |                 |
| #                                       | Index               | To E-mail Address   | E-mail Subject | Report Time            | Task Type       |
| <input type="checkbox"/>                | <a href="#">1</a>   | email@zyxel.com.tw  | bandwidth      | Every day<br>00:30:40  | Daily Report    |
| <input type="checkbox"/>                | <a href="#">2</a>   | email@zyxel.com.tw  | attacks        | 2006-09-20<br>20:28:53 | Overtime Report |
| <input type="checkbox"/>                | <a href="#">3</a>   | email2@zyxel.com.tw | top sites      | Every Sun<br>00:46:22  | Weekly Report   |
| Total Count:3 Total Page:1 First 1 Last |                     |                     |                |                        |                 |
| .....                                   |                     |                     |                |                        |                 |
| <input type="button" value="Delete"/>   |                     |                     |                |                        |                 |

Each field is described in the following table.

Table 139 Schedule Report &gt; Summary

| LABEL                        | DESCRIPTION   |
|------------------------------|---|
| Add (Daily Report)           | Click this to generate and send one or more statistical reports daily. Each report comes from the previous day's information. The <b>Customize Scheduled Report</b> screen appears.   |
| Add (Weekly Report)          | Click this to generate and send one or more statistical reports weekly. Each report comes from the previous week's information. The <b>Customize Scheduled Report</b> screen appears.   |
| Add (Overtime Report)        | Click this to generate and send one or more statistical reports once, using information from a specified number of days. The <b>Customize Scheduled Report</b> screen appears.  |
| Summary of Scheduled Reports |   |
| #                            | Select this check box, and click <b>Delete</b> to delete the scheduled report.  |
| Index                        | Click it to edit the scheduled report next to it. The <b>Customize Scheduled Report</b> screen appears. Otherwise, this field is a sequential value, and it is not associated with a specific scheduled report. For example, if you delete a scheduled report, the remaining scheduled reports are re-numbered. |
| To E-mail Address            | This field displays the first e-mail address to which the scheduled report is sent. If there are more, this field displays a couple of punctuation marks at the end.  |
| E-mail Subject               | This field displays the subject line in the e-mail message Vantage Report sends.  |
| Report Time                  | This field displays how often and when Vantage Report starts generating the scheduled report. It might take over an hour to finish a scheduled report, if there are a lot of reports and a lot of log entries and traffic statistics. It is recommended that you vary the times for your reports.               |
| Task Type                    | This field displays what type of scheduled report this is.  |
| Total Count                  | This field displays how many scheduled reports there are.   |
| Total Page                   | This field displays how many screens it takes to display all the scheduled reports.   |

**Table 139** Schedule Report > Summary

| LABEL         | DESCRIPTION  |
|---------------|--|
| First .. Last | Click <b>First</b> , <b>Last</b> , or a specific page number to look at the scheduled reports on that page. Some choices are not available, depending on the number of pages.s |
| Go            | Enter the page number you want to see, and click <b>Go</b> .   |

## 11.2 Customize Daily Report Screen



To send scheduled reports by e-mail, you have to enter the SMTP mail server settings. See [Section 12.2 on page 322](#) for more information.

Scheduled reports are limited by the amount of log and traffic information stored in Vantage Report. For example, if Vantage Report saves three days of information, weekly reports only consist of information from these three days, not seven days. See [Section 12.1 on page 317](#) for more information.

This feature can send e-mail messages with very large attachments (2+ MB). Some SMTP mail servers might not accept such large messages. In this case, there is a way to send e-mail messages without the attachments. See the **E-mail Attached Files** option in any of the **Customize ... Report** screens for more information. If you do not have Vantage Report send the attachments you can still view the reports. The Vantage Report server backs up all scheduled reports in the <vrpt\_home>\vrpt\data\scheduler folder.

To access this screen, click **Add (Daily Report)** in the **Schedule Report > Summary** screen.

**Figure 146** Schedule Report > Summary > Add (Daily Report)

**Customize Daily Report**

Destination E-mail Address (Comma Seperated):  \*

E-mail Subject:  \*

E-mail Body:  \*

E-mail Attached Files

Save Directory: C:\Program Files\ZyXEL\Vantage Report\vrpt\data\scheduler

Report Type:   Apply Template

Include All Data in a Single Report (only for PDF)

Report Time:

**Report List**

**Traffic > Bandwidth**

Summary  Top Protocols

Top Hosts  Top Users

Top Destinations

**Traffic > WEB**

Top Sites  Top Hosts

Top Users

**Traffic > FTP**

Top Sites  Top Hosts

Top Users

**Traffic > MAIL**

Top Sites  Top Hosts

Top Users

**Traffic > Customization**

Top Destinations  Top Sources

Top Users

**VPN > Site-to-Site**

Top Sites  Top Tunnels

Top Protocols  Top Hosts

Top Users  Top Destinations

**VPN > RemoteAccess**

Top Protocols  Top Destinations

TopN: 10

**Network Attack > Attack**

Summary       Top Attacks      TopN: 10

Top Sources       By Type

**Network Attack > Intrusion**

Summary       Top Intrusions      TopN: 10

Top Sources       Top Destinations

By severity

**Security Policy > Firewall Access Control**

Top Users Blocked       Top Packets Blocked      TopN: 10

**Security Policy > Application Access Control**

Top Applications Blocked       Top Users Blocked      TopN: 10

Top Applications Allowed

**Security Policy > WEB Blocked**

Summary       Top Sites      TopN: 10

Top Hosts       Top Users

By Category

**Security Policy > WEB Allowed**

Summary       Top Sites      TopN: 10

Top Hosts       Top Users

**Event > Sessin Per Host**

Top Hosts       Top Users      TopN: 10

Select All

.....

Apply    Reset    Cancel

Each field is described in the following table.

**Table 140** Schedule Report > Summary > Add (Daily Report)

| LABEL                      | DESCRIPTION  |
|----------------------------|--|
| Destination E-mail Address | Enter the e-mail address(es) to which Vantage Report sends the selected report(s). Use a comma to separate each e-mail address. Do not put a space after the comma. You can enter as many valid e-mail addresses as you want. Vantage Report provides an auto-complete feature in this field. As you type, you can see a list of values for this field in other scheduled reports next to the mouse. You can click on one to avoid typing the rest of the value. |
| E-mail Subject             | Enter the subject line in the e-mail message Vantage Report sends. The subject must be 1-50 printable ASCII characters. Vantage Report provides an auto-complete feature in this field. As you type, you can see a list of values for this field in other scheduled reports next to the mouse. You can click on one to avoid typing the rest of the value.   |
| E-mail Body                | Enter the text you want to appear in the main body of the e-mail message Vantage Report sends. The body must be 1-255 printable ASCII characters long.   |

**Table 140** Schedule Report > Summary > Add (Daily Report)

| LABEL                               | DESCRIPTION  |
|-------------------------------------|--|
| E-mail Attached Files               | Select this if you want Vantage Report to send the selected report(s) as attachment(s). Vantage Report also saves the selected report(s) on the Vantage Report server. If you do not select this, Vantage Report only saves the selected report(s) on the Vantage Report server. These report(s) are stored in data\schedule in the Vantage Report installation directory. |
| Save Directory                      | This field is read-only. Vantage Report saves a copy of the selected report(s) on the Vantage Report server. This field displays where the copy is.  |
| Report Type                         | Select the format(s) of the selected report(s). HTML format looks like the statistical reports you can see online.   |
| Apply Template                      | Select the check box and a template if you want to use a customized report format.   |
| Include All Data in a Single Report | This field is enabled for if you selected PDF format. Select this if you want to combine all the selected report(s) into one file.   |
| Report Time                         | Select the hour to start generating the report. Vantage Report sends the report after it finishes generating it. The report generation time depends on the amount of information in the report. Having Vantage Report generate too many reports at the same time can affect performance. It is recommended that you vary the times for your reports.                       |
| Report List                         | Select which report(s) you want to generate and send in the e-mail message. For some reports, you can select additional options. All the bandwidth reports use the same direction setting.<br>Use the <b>Select All</b> check box at the bottom to select every report.  |
| Apply                               | Click this to save your settings and close the screen.   |
| Reset                               | Click this to change the settings in this screen to the last-saved values.   |
| Cancel                              | Click this to close the screen without saving any changes.   |

## 11.3 Customize Weekly Report Screen



To send scheduled reports by e-mail, you have to enter the SMTP mail server settings. See [Section 12.2 on page 322](#) for more information.

Scheduled reports are limited by the amount of log and traffic information stored in Vantage Report. For example, if Vantage Report saves three days of information, weekly reports only consist of information from these three days, not seven days. See [Section 12.1 on page 317](#) for more information.

This feature can send e-mail messages with very large attachments (2+ MB). Some SMTP mail servers might not accept such large messages. In this case, there is a way to send e-mail messages without the attachments. See the **E-mail Attached Files** option in any of the **Customize ... Report** screens for more information. If you do not have Vantage Report send the attachments you can still view the reports. The Vantage Report server backs up all scheduled reports in the <vrpt\_home>\vrpt\data\scheduler folder.



Figure 147 Schedule Report &gt; Summary &gt; Add (Weekly Report)

| Customize Weekly Report   |   |  |
|---|---|--|
| Destination E-mail Address (Comma Separated):                               | <input type="text"/>                      | *  |
| E-mail Subject:   | <input type="text"/>                      | *  |
| E-mail Body:  | <input type="text"/>                      | *  |
| <input checked="" type="checkbox"/> E-mail Attached Files                   |   |  |
| Save Directory: C:\Program Files\ZyXEL\Vantage Report\vrpt\data\scheduler   |   |  |
| Report Type:  | <input type="button" value="HTML only"/>  | <input type="checkbox"/> Apply Template <input type="button" value="ZyXEL"/> |
| <input type="checkbox"/> Include All Data in a Single Report (only for PDF) |   |  |
| Day to Submit:  | <input type="button" value="Sunday"/>     |  |
| Report List   |   |  |
| Traffic > Bandwidth   |   |  |
| <input type="checkbox"/> Summary  | <input type="checkbox"/> Top Protocols    | Interface: <input type="button" value="eth0"/>                               |
| <input type="checkbox"/> Top Hosts  | <input type="checkbox"/> Top Users        | Direction: <input type="button" value="Bi-dir"/>                             |
| <input type="checkbox"/> Top Destinations                                   |   | Sorting By: <input type="button" value="MBytes Transferred"/>                |
|   |   | TopN: <input type="button" value="10"/>                                      |
| Traffic > WEB   |   |  |
| <input type="checkbox"/> Top Sites  | <input type="checkbox"/> Top Hosts        | Sorting By: <input type="button" value="MBytes Transferred"/>                |
| <input type="checkbox"/> Top Users  |   | TopN: <input type="button" value="10"/>                                      |
| Traffic > FTP   |   |  |
| <input type="checkbox"/> Top Sites  | <input type="checkbox"/> Top Hosts        | Sorting By: <input type="button" value="MBytes Transferred"/>                |
| <input type="checkbox"/> Top Users  |   | TopN: <input type="button" value="10"/>                                      |
| Traffic > MAIL  |   |  |
| <input type="checkbox"/> Top Sites  | <input type="checkbox"/> Top Hosts        | Sorting By: <input type="button" value="MBytes Transferred"/>                |
| <input type="checkbox"/> Top Users  |   | TopN: <input type="button" value="10"/>                                      |
| Traffic > Customization   |   |  |
| <input type="checkbox"/> Top Destinations                                   | <input type="checkbox"/> Top Sources      | Customized Service: <input type="button" value="echo(ddp:4)"/>               |
| <input type="checkbox"/> Top Users  |   | Sorting By: <input type="button" value="MBytes Transferred"/>                |
|   |   | TopN: <input type="button" value="10"/>                                      |
| VPN > Site-to-Site  |   |  |
| <input type="checkbox"/> Top Sites  | <input type="checkbox"/> Top Tunnels      | Site: <input type="button" value="ALL"/>                                     |
| <input type="checkbox"/> Top Protocols                                      | <input type="checkbox"/> Top Hosts        | Tunnel: <input type="button" value="ALL"/>                                   |
| <input type="checkbox"/> Top Users  | <input type="checkbox"/> Top Destinations | Direction: <input type="button" value="Both"/>                               |
|   |   | Sorting By: <input type="button" value="MBytes Transferred"/>                |
|   |   | TopN: <input type="button" value="10"/>                                      |
| VPN > RemoteAccess  |   |  |
| <input type="checkbox"/> Top Protocols                                      | <input type="checkbox"/> Top Destinations | User: <input type="button" value="ALL"/>                                     |
|   |   | Direction: <input type="button" value="Both"/>                               |
|   |   | Sorting By: <input type="button" value="MBytes Transferred"/>                |
|   |   | TopN: <input type="button" value="10"/>                                      |

The screenshot shows a configuration window for a Schedule Report. At the top right, there is a 'TopN:' label with a dropdown menu set to '10'. Below this, the interface is organized into several sections, each with a blue header bar:

- Network Attack > Attack**: Contains checkboxes for 'Summary', 'Top Attacks', 'Top Sources', and 'By Type'. A 'TopN:' dropdown is set to '10'.
- Network Attack > Intrusion**: Contains checkboxes for 'Summary', 'Top Intrusions', 'Top Sources', 'Top Destinations', and 'By severity'. A 'TopN:' dropdown is set to '10'.
- Security Policy > Firewall Access Control**: Contains checkboxes for 'Top Users Blocked' and 'Top Packets Blocked'. A 'TopN:' dropdown is set to '10'.
- Security Policy > Application Access Control**: Contains checkboxes for 'Top Applications Blocked', 'Top Users Blocked', and 'Top Applications Allowed'. A 'TopN:' dropdown is set to '10'.
- Security Policy > WEB Blocked**: Contains checkboxes for 'Summary', 'Top Sites', 'Top Hosts', 'Top Users', and 'By Category'. A 'TopN:' dropdown is set to '10'.
- Security Policy > WEB Allowed**: Contains checkboxes for 'Summary', 'Top Sites', 'Top Hosts', and 'Top Users'. A 'TopN:' dropdown is set to '10'.
- Event > Sessin Per Host**: Contains checkboxes for 'Top Hosts', 'Top Users', and 'Select All'. A 'TopN:' dropdown is set to '10'.

At the bottom of the window, there are three buttons: 'Apply', 'Reset', and 'Cancel'.

Each field is described in the following table.

**Table 141** Schedule Report > Summary > Add (Weekly Report)

| LABEL                      | DESCRIPTION  |
|----------------------------|--|
| Destination E-mail Address | Enter the e-mail address(es) to which Vantage Report sends the selected report(s). Use a comma to separate each e-mail address. Do not put a space after the comma. You can enter as many valid e-mail addresses as you want. Vantage Report provides an auto-complete feature in this field. As you type, you can see a list of values for this field in other scheduled reports next to the mouse. You can click on one to avoid typing the rest of the value. |
| E-mail Subject             | Enter the subject line in the e-mail message Vantage Report sends. The subject must be 1-50 printable ASCII characters. Vantage Report provides an auto-complete feature in this field. As you type, you can see a list of values for this field in other scheduled reports next to the mouse. You can click on one to avoid typing the rest of the value.   |
| E-mail Body                | Enter the text you want to appear in the main body of the e-mail message Vantage Report sends. The body must be 1-255 printable ASCII characters long.   |

**Table 141** Schedule Report > Summary > Add (Weekly Report)

| LABEL                               | DESCRIPTION  |
|-------------------------------------|--|
| E-mail Attached Files               | Select this if you want Vantage Report to send the selected report(s) as attachment(s). Vantage Report also saves the selected report(s) on the Vantage Report server. If you do not select this, Vantage Report only saves the selected report(s) on the Vantage Report server. |
| Save Directory                      | This field is read-only. Vantage Report saves a copy of the selected report(s) on the Vantage Report server. This field displays where the copy is.  |
| Report Type                         | Select the format(s) of the selected report(s). HTML format looks like the statistical reports you can see online.   |
| Apply Template                      | Select the check box and a template if you want to use a customized report format.   |
| Include All Data in a Single Report | This field is enabled for if you selected PDF format. Select this if you want to combine all the selected report(s) into one file.   |
| Day to Submit                       | Select the day of the week to generate and send the selected report(s).  |
| Report List                         | Select which report(s) you want to generate and send in the e-mail message. For some reports, you can select additional options. All the bandwidth reports use the same direction setting.<br>Use the <b>Select All</b> check box at the bottom to select every report.          |
| Apply                               | Click this to save your settings and close the screen.   |
| Reset                               | Click this to change the settings in this screen to the last-saved values.   |
| Cancel                              | Click this to close the screen without saving any changes.   |

## 11.4 Customize Overtime Report Screen



To send scheduled reports by e-mail, you have to enter the SMTP mail server settings. See [Section 12.2 on page 322](#) for more information.

Scheduled reports are limited by the amount of log and traffic information stored in Vantage Report. For example, if Vantage Report saves three days of information, weekly reports only consist of information from these three days, not seven days. See [Section 12.1 on page 317](#) for more information.

This feature can send e-mail messages with very large attachments (2+ MB). Some SMTP mail servers might not accept such large messages. In this case, there is a way to send e-mail messages without the attachments. See the **E-mail Attached Files** option in any of the **Customize ... Report** screens for more information. If you do not have Vantage Report send the attachments you can still view the reports. The Vantage Report server backs up all scheduled reports in the <vrpt\_home>\vrpt\data\scheduler folder.

**Figure 148** Schedule Report > Summary > Add (Overtime Report)

Customize Overtime Report

Destination E-mail Address (Comma Separated):  \*

E-mail Subject:  \*

E-mail Body:  \*

E-mail Attached Files

Save Directory: C:\Program Files\ZyXEL\Vantage Report\vrpt\data\scheduler

Report Type: HTML only  Apply Template ZyXEL

Include All Data in a Single Report (only for PDF)

Start Date: 2006-09-19 \* End Date: 2006-09-19 \*

Start Time: 00:00 End Time: 00:00

Report List

Traffic > Bandwidth

Summary  Top Protocols Interface: eth0

Top Hosts  Top Users Direction: Bi-dir

Top Destinations Sorting By: MBytes Transferred

TopN: 10

Traffic > WEB

Top Sites  Top Hosts Sorting By: MBytes Transferred

Top Users TopN: 10

Traffic > FTP

Top Sites  Top Hosts Sorting By: MBytes Transferred

Top Users TopN: 10

Traffic > MAIL

Top Sites  Top Hosts Sorting By: MBytes Transferred

Top Users TopN: 10

Traffic > Customization

Top Destinations  Top Sources Customized Service: echo(ddp:4)

Top Users Sorting By: MBytes Transferred

TopN: 10

VPN > Site-to-Site

Top Sites  Top Tunnels Site: ALL

Top Protocols  Top Hosts Tunnel: ALL

Top Users  Top Destinations Direction: Both

Sorting By: MBytes Transferred

TopN: 10

VPN > RemoteAccess

User: ALL

Direction: Both

Top Protocols  Top Destinations

Top Destinations    Sorting By: MBytes Transferred    TopN: 10

**Network Attack > Attack**

Summary     Top Attacks    TopN: 10

Top Sources     By Type

**Network Attack > Intrusion**

Summary     Top Intrusions    TopN: 10

Top Sources     Top Destinations

By severity

**Security Policy > Firewall Access Control**

Top Users Blocked     Top Packets Blocked    TopN: 10

**Security Policy > Application Access Control**

Top Applications Blocked     Top Users Blocked    TopN: 10

Top Applications Allowed

**Security Policy > WEB Blocked**

Summary     Top Sites    TopN: 10

Top Hosts     Top Users

By Category

**Security Policy > WEB Allowed**

Summary     Top Sites    TopN: 10

Top Hosts     Top Users

**Event > Sessin Per Host**

Top Hosts     Top Users    TopN: 10

Select All

Apply    Reset    Cancel

Each field is described in the following table.

**Table 142** Schedule Report > Summary > Add (Overtime Report)

| LABEL                      | DESCRIPTION  |
|----------------------------|--|
| Destination E-mail Address | Enter the e-mail address(es) to which Vantage Report sends the selected report(s). Use a comma to separate each e-mail address. Do not put a space after the comma. You can enter as many valid e-mail addresses as you want. Vantage Report provides an auto-complete feature in this field. As you type, you can see a list of values for this field in other scheduled reports next to the mouse. You can click on one to avoid typing the rest of the value. |
| E-mail Subject             | Enter the subject line in the e-mail message Vantage Report sends. The subject must be 1-50 printable ASCII characters. Vantage Report provides an auto-complete feature in this field. As you type, you can see a list of values for this field in other scheduled reports next to the mouse. You can click on one to avoid typing the rest of the value.   |

**Table 142** Schedule Report > Summary > Add (Overtime Report)

| LABEL                               | DESCRIPTION   |
|-------------------------------------|---|
| E-mail Body                         | Enter the text you want to appear in the main body of the e-mail message Vantage Report sends. The body must be 1-255 printable ASCII characters long.  |
| E-mail Attached Files               | Select this if you want Vantage Report to send the selected report(s) as attachment(s). Vantage Report also saves the selected report(s) on the Vantage Report server. If you do not select this, Vantage Report only saves the selected report(s) on the Vantage Report server.  |
| Save Directory                      | This field is read-only. Vantage Report saves a copy of the selected report(s) on the Vantage Report server. This field displays where the copy is.   |
| Report Type                         | Select the format(s) of the selected report(s). HTML format looks like the statistical reports you can see online.  |
| Apply Template                      | Select the check box and a template if you want to use a customized report format.  |
| Include All Data in a Single Report | This field is enabled for if you selected PDF format. Select this if you want to combine all the selected report(s) into one file.  |
| Start Date                          | Select the day to start collecting information for the selected report(s).  |
| End Date                            | Select the day to stop collecting information for the selected report(s).   |
| Start Time                          | Select the hour to start collecting information for the selected report(s). Vantage Report starts collecting information at the beginning of this hour.   |
| End Time                            | Select the hour to stop collecting information for the selected report(s). Vantage Report stops collecting information at the end of this hour and generates the report. Vantage Report sends the report after it finishes generating it. The report generation time depends on the amount of information in the report. Having Vantage Report generate too many reports at the same time can affect performance. |
| Report List                         | Select which report(s) you want to generate and send in the e-mail message. For some reports, you can select additional options. All the bandwidth reports use the same direction setting.<br>Use the <b>Select All</b> check box at the bottom to select every report.   |
| Apply                               | Click this to save your settings and close the screen.  |
| Reset                               | Click this to change the settings in this screen to the last-saved values.  |
| Cancel                              | Click this to close the screen without saving any changes.  |

## 11.5 Template List

Click **Schedule Report > Template** to open the **Schedule Report Template List** screen.

This screen lists the existing report templates.

**Figure 149** Schedule Report > Template

| Template List                              |       |                       |                            |                          |
|--|-------|-----------------------|----------------------------|--------------------------|
| #  | Index | Template Name         | Template Title             | Sample Report            |
| <input type="checkbox"/>                   | 1     | <a href="#">ZyXEL</a> | ZyXEL Communications Corp. | <a href="#">Download</a> |
| <input type="checkbox"/>                   | 2     | <a href="#">zyxel</a> | yvonne                     | <a href="#">Download</a> |
| Total Count:2 Total Page:1 First 1 Last    |       |                       |                            |                          |
| <a href="#">Add</a> <a href="#">Delete</a> |       |                       |                            |                          |

Each field is described in the following table.

**Table 143** Schedule Report > Template

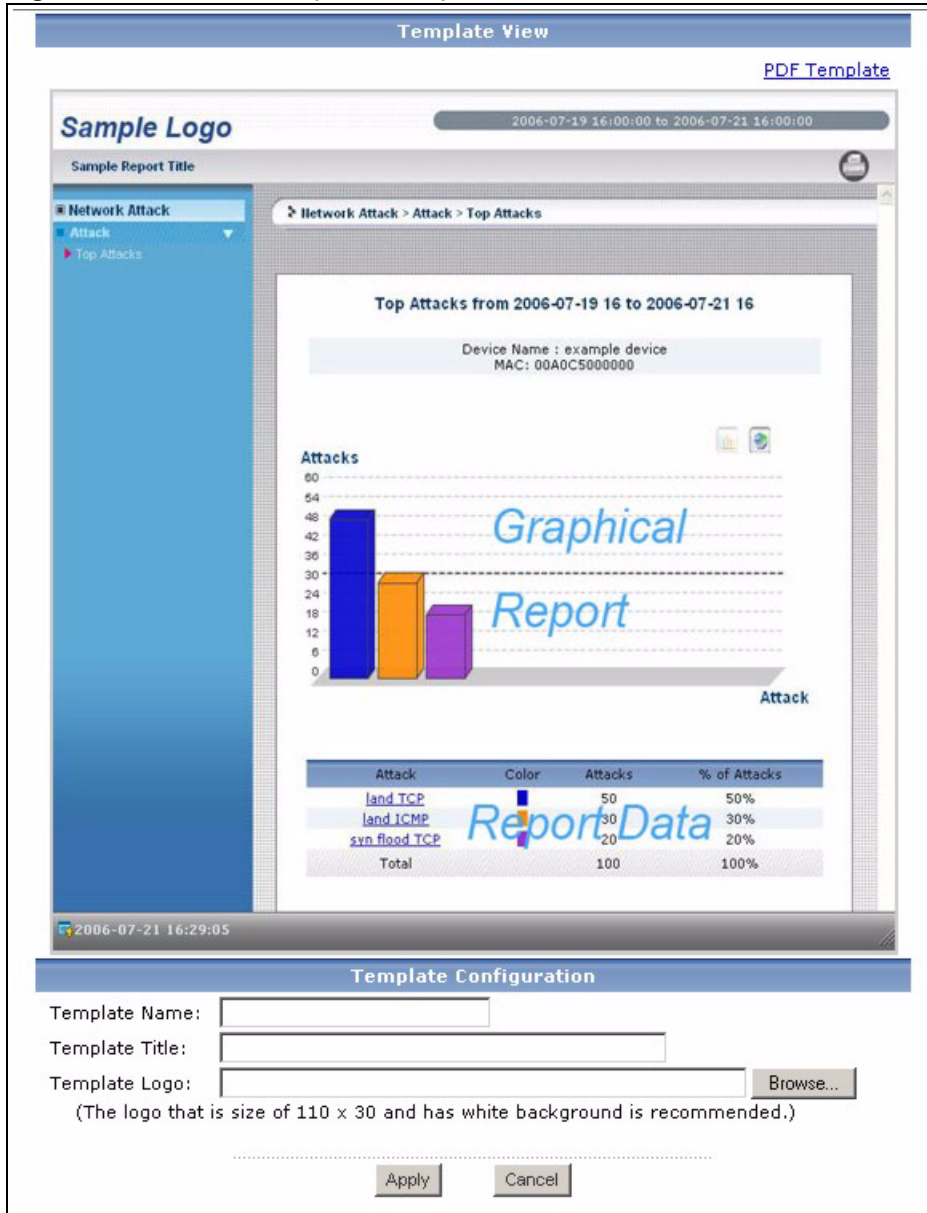
| LABEL          | DESCRIPTION   |
|----------------|---|
| #              | Select this check box, and click <b>Delete</b> to delete the report template.   |
| Index          | This is the number of this template in the list. This field is a sequential value, and it is not associated with a specific scheduled report. For example, if you delete a scheduled report, the remaining scheduled reports are re-numbered. |
| Template Name  | This is the name that identifies the template inside Vantage Report. Click it to edit the template.   |
| Template Title | This field displays the title that appears at the top of the reports generated using this template.   |
| Sample Report  | Click the <b>Download</b> button to save a sample file using the report template to your computer.  |
| Total Count    | This field displays how many report templates there are.  |
| Total Page     | This field displays how many screens it takes to display all the scheduled reports.   |
| First .. Last  | Click <b>First</b> , <b>Last</b> , or a specific page number to look at the scheduled reports on that page. Some choices are not available, depending on the number of pages.s  |
| Go             | Enter the page number you want to see, and click <b>Go</b> .  |
| Add            | Click this to go to another screen to create a new report template.   |
| Delete         | Select the check box next to a template and click delete to remove the report template.   |

## 11.6 Template Add/Edit

To access this screen, click **Add** in the **Schedule Report > Template** screen.

This screen lists the existing report templates.

**Figure 150** Schedule Report > Template > Add



Each field is described in the following table.

**Table 144** Schedule Report > Template > Add

| LABEL                  | DESCRIPTION   |
|------------------------|---|
| Template View          | This section of the screen displays a sample of the report layout.  |
| PDF Template           | Click this button to view a sample of a report in PDF format.   |
| HTML Template          | Click this button to view a sample of a report in HTML format.  |
| Template Configuration | Use this section of the screen to configure the template's name and the report title and upload a logo to display on the reports.   |
| Template Name          | Enter a name to identify the template inside Vantage Report. Numbers (0-9), letters (a-zA-Z), periods (.) and the underscore (_) are allowed. Spaces are not allowed. The name must start with a number or letter. Use up to 28 characters. |



**Table 144** Schedule Report > Template > Add

| LABEL          | DESCRIPTION  |
|----------------|--|
| Template Title | Enter the title that you want to appear at the top of the reports generated using this template. Use up to 50 ASCII characters. Spaces are allowed.  |
| Template Logo  | Type the location of the file that you want to display as the logo in the report or click <b>Browse ...</b> to find it.  |
| Browse...      | Click <b>Browse...</b> to find the file you want to upload. Remember that you must decompress compressed (.zip) files before you can upload them. The template logo file must be .gif or .jpg. |
| Apply          | Click this to save your settings and close the screen.   |
| Cancel         | Click this to close the screen without saving any changes.   |



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# PART V

## System and Troubleshooting

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System (317)

Troubleshooting (335)



# System

The `root` account can use the system screens to

- Maintain global reporting settings, such as how many days of logs to keep and default chart type
- Maintain mail server settings
- Add, remove, or edit users who can access Vantage Report
- Backup the current configuration and restore a different configuration
- Export the current device window to XML and import devices from XML
- Upgrade to a new software release of Vantage Report
- Register Vantage Report. You have to register Vantage Report if you want to get the trial version, upgrade to the full version, or increase the number of devices Vantage Report supports.
- Monitor the number of logs received by time or by device.
- Get basic information about Vantage Report

Other users can use the system screens to

- Edit their user account settings, including the password
- Get basic information about Vantage Report

## 12.1 General Configuration Screen



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Only the `root` account can open this screen.

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Use this screen to maintain global reporting settings, such as how many days of logs to keep and default chart type.

Click **System** > **General Configuration** to open the **General Configuration** screen.

**Figure 151** System > General Configuration

Each field is described in the following table.

**Table 145** System > General Configuration

| LABEL              | DESCRIPTION   |
|--------------------|---|
| Stored Log Days    | Enter the number of days that Vantage Report should keep logs and traffic information. Vantage Report automatically deletes logs and traffic information that are older than this. You cannot generate statistical reports or look at logs for information older than this. This affects scheduled reports too because they can only use whatever information is stored in Vantage Report. If you want scheduled reports to have a complete set of information, you should set this field accordingly.<br><br>When Vantage Report deletes data older than the time specified in this field, the raw data (raw logs) is exported as a CSV file (.csv) and compressed into a .zip file. These .zip files are stored in <Vantage Report installation directory>\data\backup\csv. |
| Default Chart Type | Select the default chart type in statistical report screens.  |
| DNS Reverse        | Select <b>Enable</b> if you want Vantage Report to do reverse DNS lookups in statistical reports. It has no effect in <b>Log Viewer</b> . In reverse DNS lookups, Vantage Report looks for the domain name associated with IP addresses that it displays. If Vantage Report finds the domain name, it displays the domain name and the IP address in the field. If it does not find the domain name, it only displays the IP address. This feature might increase the amount of time it takes to display statistical reports, however.  |
| Hostname Reverse   | Select <b>Enable</b> if you want Vantage Report to display the host names for local computers instead of IP addresses. It has no effect in <b>Log Viewer</b> . In hostname reverse lookups, Vantage Report looks for the host name associated with local IP addresses that it displays. If Vantage Report finds the host name, it displays the host name and the IP address in the field. If it does not find the host name, it only displays the IP address. This feature might increase the amount of time it takes to display statistical reports, however.<br><br>You also need to configure the host computers and ZyXEL device (see <a href="#">Section 12.1.1 on page 318</a> ).   |
| Low Free Disk Mark | When the amount of available disk space falls below this number of gigabytes, Vantage Report sends a notification to the e-mail address (if any) for the <b>root</b> user account.  |
| Apply              | Click this to save your settings and close the screen.  |
| Reset              | Click this to change the settings in this screen to the last-saved values.  |

### 12.1.1 Configuring for Hostname Reverse

Besides enabling hostname Do the following to allow the hostname reverse function to work.

- Turn on hostname reverse in Vantage Report.

- Enable the default NetBIOS setting in the host computers.
- Configure any software firewalls installed on the host computers to allow NetBIOS packets from the Vantage server.
- Set the ZyXEL device to allow NetBIOS traffic between interfaces. You need to configure both the individual interface screens (like LAN, WAN, DMZ) and the firewall to allow NetBIOS packets from the Vantage server.

### 12.1.1.1 Enabling the Default NetBIOS Setting in Host Computers

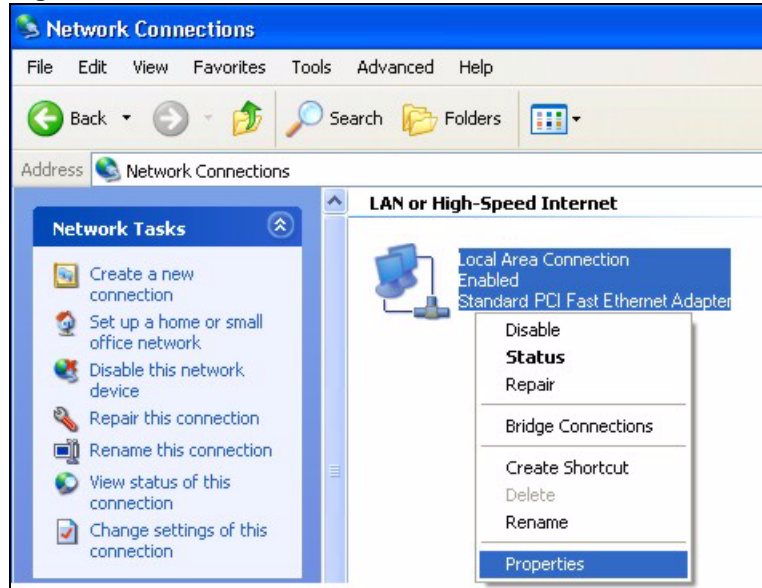
The following procedure gives an example of how to enable the default NetBIOS settings in host computers using Windows 2000, NT or XP.

- 1 For Windows XP, click **start, Control Panel**. In Windows 2000/NT, click **Start, Settings, Control Panel**.

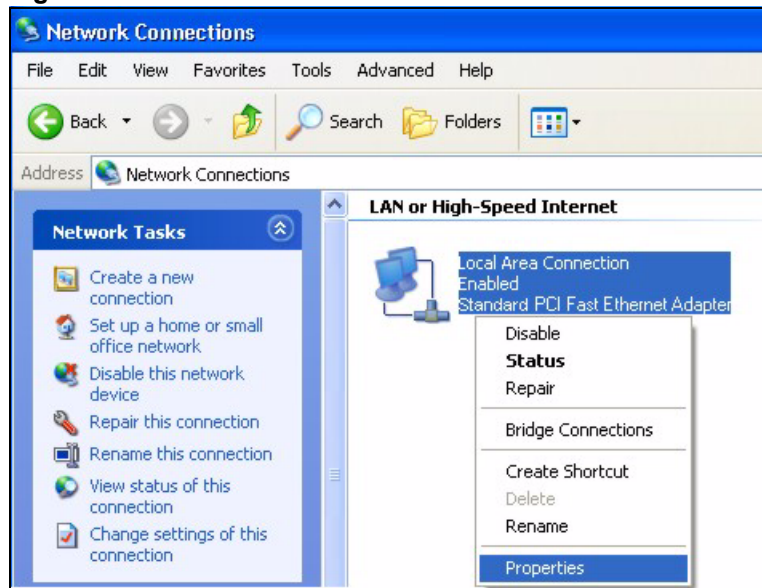
**Figure 152** Windows XP: Start Menu



- 2 For Windows XP, click **Network Connections**. For Windows 2000/NT, click **Network and Dial-up Connections**.

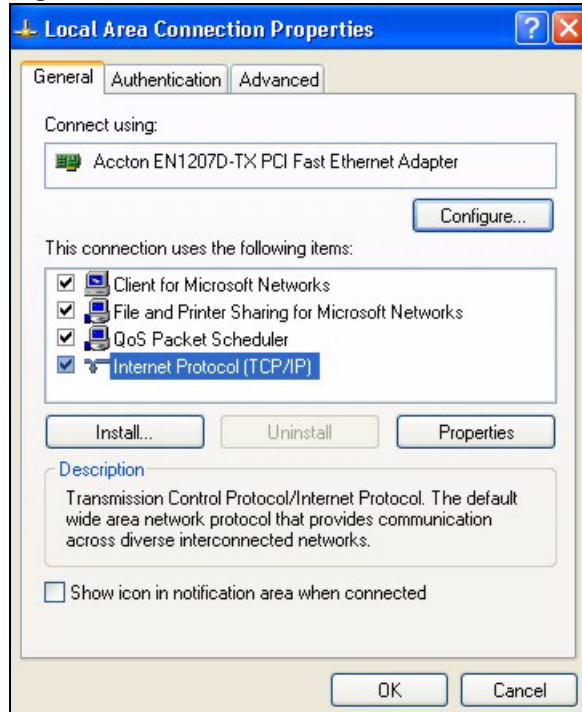
**Figure 153** Windows XP: Control Panel

**3** Right-click **Local Area Connection** and then click **Properties**.

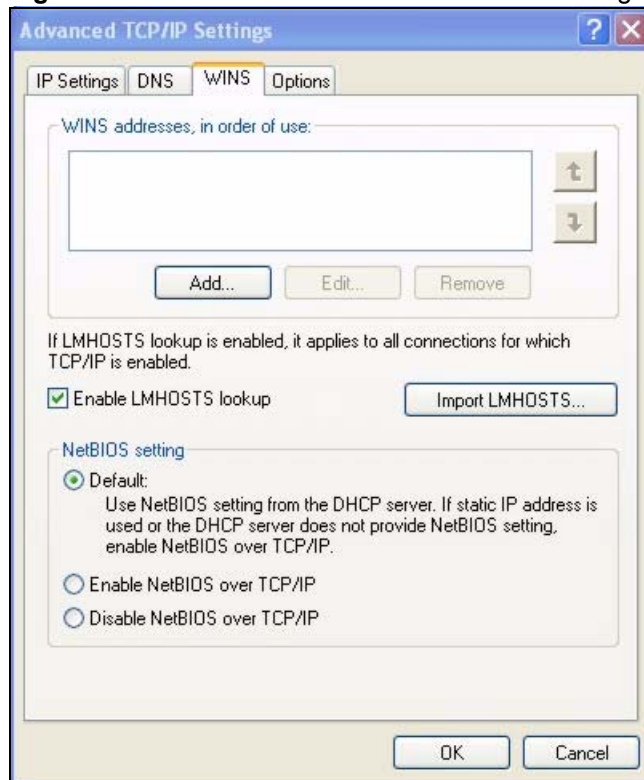
**Figure 154** Windows XP: Control Panel: Network Connections: Properties

**4** Select **Internet Protocol (TCP/IP)** (under the **General** tab in Win XP) and click **Properties**.



**Figure 155** Windows XP: Local Area Connection Properties

- 5** The **Internet Protocol TCP/IP Properties** window opens (the **General** tab in Windows XP). Click **WINS**.

**Figure 156** Windows XP: Advanced TCP/IP Settings: WINS

- 6** Select the **Default** NetBIOS setting and click **OK**.

- 7 Click **OK** to close the **Local Area Connection Properties** window.
- 8 Turn on your ZyXEL device and restart your computer (if prompted).

## 12.2 Server Configuration Screen



Only the `root` account can open this screen.

Use the **Server Configuration** screen to set up mail server and web server configuration for Vantage Report. See [Section 2.2 on page 34](#) for more information. Click **System > Server Configuration** to open the **Server Configuration** screen.

**Figure 157** System > Server Configuration

The screenshot shows the 'Server Configuration' screen. It is divided into two main sections: 'Mail Server Configuration' and 'Web Server Configuration'.  
**Mail Server Configuration:** This section contains five text input fields: 'SMTP IP Address or Domain Name:', 'User Name:', 'Password:', 'Sender E-mail:', and 'Receiver E-mails:'. Below these fields is a checkbox labeled 'Send Test E-mail to Administrator and the addresses in Receiver E-mails:' and a 'Test' button.  
**Web Server Configuration:** This section contains one text input field labeled 'Web Server Port:' with the value '8080' entered. A red asterisk is visible to the right of the input field.  
 At the bottom of the screen, there are 'Apply' and 'Reset' buttons.

Each field is described in the following table.

**Table 146** System > Server Configuration

| LABEL                          | DESCRIPTION  |
|--------------------------------|--|
| Mail Server Configuration      | Use this part of the screen to set up the SMTP mail server that Vantage Report uses for notifications and scheduled reports.   |
| SMTP IP Address or Domain Name | Enter the IP address or domain name of the SMTP mail server on which Vantage Report has an account to send e-mail messages.  |
| User Name                      | Enter the user name for the Vantage Report account. If the user name is not required, leave this field blank.  |
| Password                       | Enter the password for the Vantage Report account. If the password is not required, leave this field blank.  |
| Sender E-mail                  | Enter the complete e-mail address for the Vantage Report account.  |
| Receiver E-mails               | Enter the e-mail address you want to be the receiver when Vantage Report sends e-mail. This is the e-mail address to which Vantage Report e-mail appears to be sent. |

**Table 146** System > Server Configuration

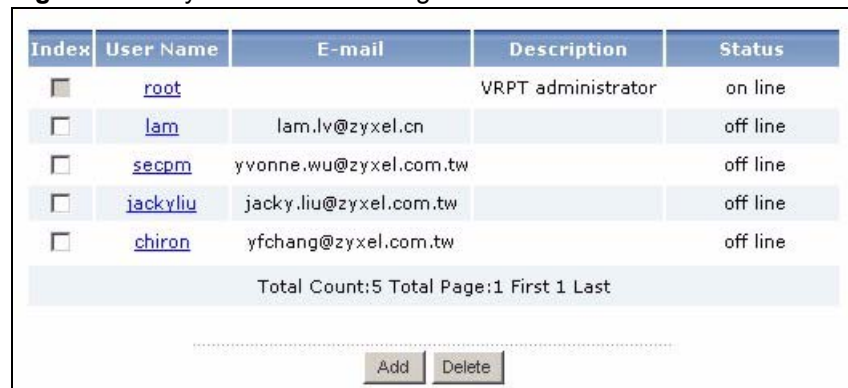
| LABEL                             | DESCRIPTION  |
|-----------------------------------|--|
| Send Test E-mail to Administrator | Note: You should click <b>Apply</b> before you click <b>Test</b> .<br><br>Click this to send a test message from the Vantage Report account to the e-mail address, if any, for the <b>root</b> user account. |
| Web Server Configuration          | Use this part of the screen to configure the port number Vantage Report uses for web services.   |
| Web Server Port                   | Enter the port number you want Vantage Report to use for web services. Make sure this port number does not conflict with other services in your network.   |
| Apply                             | Click this to save your settings and close the screen.   |
| Reset                             | Click this to change the settings in this screen to the last-saved values.   |

## 12.3 User Management Screens

The **root** account can use these screens to view, add, edit, or remove Vantage Report users. Other users can only use these screens to look at and edit their user settings, including their password. The screens are the same except where noted below.

### 12.3.1 User Management Summary Screen

Click **System > User Management** to open the **User Management** summary screen.

**Figure 158** System > User Management


| Index                               | User Name                | E-mail                 | Description        | Status   |
|-------------------------------------|--------------------------|------------------------|--------------------|----------|
| <input checked="" type="checkbox"/> | <a href="#">root</a>     |                        | VRPT administrator | on line  |
| <input type="checkbox"/>            | <a href="#">lam</a>      | lam.lv@zyxel.cn        |                    | off line |
| <input type="checkbox"/>            | <a href="#">secpm</a>    | yvonne.wu@zyxel.com.tw |                    | off line |
| <input type="checkbox"/>            | <a href="#">jackyliu</a> | jacky.liu@zyxel.com.tw |                    | off line |
| <input type="checkbox"/>            | <a href="#">chiron</a>   | yfchang@zyxel.com.tw   |                    | off line |

Total Count:5 Total Page:1 First 1 Last

Other (non-**root**) users can only see their account in this screen. Each field is described in the following table.

**Table 147** System > User Management

| LABEL     | DESCRIPTION  |
|-----------|--|
| Index     | Select the check box next to a user account, and click <b>Delete</b> to remove the account. This does not apply to the <b>root</b> account since you cannot delete it. |
| User Name | This field displays the user name used to log in. You can also click this to edit the account settings. The <b>Add/Edit User Account</b> screen appears.               |
| E-mail    | This field displays the e-mail address associated with the user account. This address is used for notifications ( <b>root</b> only) and forgotten passwords.           |

**Table 147** System > User Management

| LABEL       | DESCRIPTION  |
|-------------|--|
| Description | This field displays the description for the user account.  |
| Status      | This field displays whether or not the user is logged in to Vantage Report.<br><b>off line</b> - this user is not currently logged in<br><b>on line</b> - this user is currently logged in                           |
| Add         | Click this to create a new user account. The <b>Add/Edit User Account</b> screen appears.  |
| Delete      | Click this to delete the user accounts that are selected in <b>Index</b> field. If a user is currently logged in, the user is kicked out of the system the next time the session accesses the Vantage Report server. |

### 12.3.2 Add/Edit User Account Screen

To access this screen, click **System > User Management**, and click a user name to edit it or click the **Add** button to create a new account.

**Figure 159** Add/Edit User Account Screen

Each field is described in the following table.

**Table 148** Add/Edit User Account Screen

| LABEL     | DESCRIPTION  |
|-----------|--|
| User Name | If you are editing an existing account, this field is read-only. It displays the user name used to log in.<br>If you are creating a new account, enter the user name for the new account. The user name must be 1-28 alphanumeric characters or underscores(_) long, and it must begin with a letter or underscore.  |
| Password  | If you are editing an existing account, this field displays the same number of asterisks, regardless of the current password. You can change the password.<br>If you are creating a new account or changing the password of an existing account, enter the password for the new account. The password must be 4-30 alphanumeric characters or underscores(_) long. |
| Confirm   | Type the password again to verify it, if you are creating a new account or changing the password of an existing account.   |
| E-mail    | Enter the e-mail address associated with the user account. This address is used for notifications ( <b>root</b> only) and forgotten passwords.   |

**Table 148** Add/Edit User Account Screen

| LABEL       | DESCRIPTION  |
|-------------|--|
| Description | Enter the description for the user account.                                |
| Apply       | Click this to save your settings and close the screen.                     |
| Reset       | Click this to change the settings in this screen to the last-saved values. |
| Cancel      | Click this to close the screen without saving any changes.                 |

## 12.4 Data Maintenance Screens



Only the `root` account can open these screens.

Use the data maintenance screens to backup the current configuration, restore a different configuration, export the device window, or import a different device window.

### 12.4.1 Data Backup and Data Restore Screen



Only the `root` account can open this screen.

You can use this screen to backup or restore the settings in the **General Configuration**, **Server Configuration**, and **User Management** screens. The backup format is XML. You cannot backup or restore the logs, traffic information, or other settings. To access this screen, click **System > Data Maintenance > Configuration**.

**Figure 160** System > Data Maintenance > Configuration

The screenshot displays two sections: 'Data Backup' and 'Data Restore'. The 'Data Backup' section has a blue header, 'Destination: To Your Computer', and a 'Backup' button. The 'Data Restore' section has a blue header, 'Source: From Your Computer', a 'File Name:' input field with a 'Browse...' button, and 'Restore' and 'Reset' buttons.

Each field is described in the following table.

**Table 149** System > Data Maintenance > Configuration

| LABEL              | DESCRIPTION   |
|--------------------|---|
| Backup             | Click this to look at or save the current settings in the <b>General Configuration</b> , <b>Server Configuration</b> , and <b>User Management</b> screens. Vantage Report saves the current settings in XML format. |
| File Name / Browse | Enter the XML file name that contains the settings you want to restore. You can also click <b>Browse</b> .  |
| Restore            | Click this to load the settings in the specified file name.   |
| Reset              | Click this to clear the fields in this screen.  |

## 12.4.2 Device List Export and Device List Import Screen



Only the `root` account can open this screen.

You can use this screen to export the current device window to an XML file, or you can add devices stored in XML format to Vantage Report. To access this screen, click **System > Data Maintenance > Device List**.

**Figure 161** System > Data Maintenance > Device List

Each field is described in the following table.

**Table 150** System > Data Maintenance > Device List

| LABEL              | DESCRIPTION  |
|--------------------|--|
| Export             | Click this to look at or save the current device window in XML format.   |
| File Name / Browse | Enter the XML file name that contains the devices you want to add. You can also click <b>Browse</b> .  |
| Import             | Click this to add the devices in the specified file name. You cannot add any of the devices in the XML file if the total number of devices (current device window + devices in XML file) is more than your license allows. |
| Reset              | Click this to clear the fields in this screen.   |

## 12.5 Upgrade Screen



Only the `root` account can open this screen.



Before you use this screen, read the documentation for the new release to make sure you understand the upgrade process.

Use this screen to install new releases of Vantage Report. Do not use this screen to upgrade to the full version. To access this screen, click **System > Upgrade**.

**Figure 162** System > Upgrade

Each field is described in the following table.

**Table 151** System > Upgrade

| LABEL                 | DESCRIPTION  |
|-----------------------|--|
| Package Path / Browse | Enter the path to the release of Vantage Report that you want to install. You can also click <b>Browse</b> . |
| Apply                 | Click this to install the selected release. Follow the prompts.  |
| Reset                 | Click this to clear the fields in this screen.   |

## 12.6 Registration Screens



Only the `root` account can open these screens.

Use these screens to

- get the trial version of Vantage Report (if you have not installed it before);
- upgrade to the full version of Vantage Report; or
- increase the number of devices in Vantage Report.



Vantage Report uses myZyXEL.com for registration and activation. You have to use the registration screens to log into myZyXEL.com. You cannot log in to myZyXEL.com separately to register or activate Vantage Report.

The following information may be required for registration.

**Table 152** Information for Using an Existing MyZyXEL.com Account

|   |
|---|
| If you want to use an existing myZyXEL.com account, you need your ...                                     |
| <ul style="list-style-type: none"> <li>• myZyXEL.com user name</li> <li>• myZyXEL.com password</li> </ul> |

**Table 153** Information for Upgrading the Version or Number of Devices

|   |
|---|
| If you want to upgrade to the full version or increase the number of devices, you need your ...     |
| <ul style="list-style-type: none"> <li>• license key (iCard for the upgrade or increase)</li> </ul> |

## 12.6.1 Registration Summary Screen

To access this screen, click **System > Registration**.

**Figure 163** System > Registration

The fields in this screen depend on what version (basic or full) of Vantage Report you have and whether or not you have used the registration screens to log into myZyXEL.com. All the fields are described in the following table.

**Table 154** System > Registration

| LABEL                    | DESCRIPTION   |
|--------------------------|---|
|                          | The first field displays the current release and current version.   |
| Account on myZyXEL.com   | This field appears if you have used the registration screens to log into myZyXEL.com before. It displays the user name of your myZyXEL.com account.   |
| Authentication Code (AC) | This field displays the authentication code for Vantage Report. You have to enter this number in myZyXEL.com if you log in to myZyXEL.com directly.   |
| Trial Rest Days          | This field displays if you have the trial version. This field displays the number of remaining days you can use the trial version. When this time is over, Vantage Report reverts to the basic version. |



**Table 154** System > Registration

| LABEL                   | DESCRIPTION   |
|-------------------------|---|
| Supported Maximum Nodes | This field appears if you have the full version.<br>It displays the maximum number of devices Vantage Report can currently support, regardless of the number of licenses you purchase. You can never increase the number of devices in Vantage Report higher than this value, regardless of how many licenses you have. In other words, this is the maximum value of <b>License Allowed Nodes</b> . |
| License Allowed Nodes   | This field appears if you have the full version.<br>It displays the number of devices you can add in Vantage Report based on your current license(s).   |
| Used Nodes              | This field appears if you have the full version.<br>It displays the number of devices you currently have added in Vantage Report.   |
| Refresh                 | Click this to update the information in this screen.  |
| Trial                   | This field appears if you have the basic version and if you have not installed the trial version yet.<br>Click this to get the trial version of Vantage Report. The <b>Registration</b> screen appears.   |
| Upgrade                 | Click this to upgrade to the full version of Vantage Report or to increase the number of devices in Vantage Report. If you cannot upgrade Vantage Report further (in other words, if you can already add the maximum number of devices in Vantage Report), an error message is displayed. Otherwise, the <b>Registration</b> screen appears.  |

## 12.6.2 Registration Screen



The Vantage Report server must be connected to the Internet to use this screen.

To access this screen, click **Trial** or **Upgrade** in **System > Registration**.

**Figure 164** Registration Screen

Some fields do not appear if you have already used this screen to log into myZyXEL.com, if you have a myZyXEL.com account, or if you are getting the trial version. The fields are described in the following table.

**Table 155** Registration Screen

| LABEL                        | DESCRIPTION   |
|------------------------------|---|
| License Key                  | This field appears if you are upgrading to the full version or increasing the number of devices.<br>Enter the license key on the iCard.   |
| New myZyXEL.com account      | Select this if you want Vantage Report to create a new myZyXEL.com account for you.   |
| Existing myZyXEL.com account | Select this if you want to use an existing myZyXEL.com account.   |
| User Name                    | If you are creating a new myZyXEL.com account, enter the user name that you would like to use. Your user name must be 6 - 20 alphanumeric characters or underscores( ) long.<br>If you are using an existing myZyXEL.com account, enter the user name for that account. |
| Password                     | If you are creating a new myZyXEL.com account, enter the password that you would like to use. Your password must be 6 - 20 alphanumeric characters or underscores( ) long.<br>If you are using an existing myZyXEL.com account, enter the password for that account.    |
| Confirm Password             | This field appears if you are creating a new myZyXEL.com account.<br>Retype your password.  |
| E-mail Address               | This field appears if you are creating a new myZyXEL.com account.<br>Enter the e-mail address where you would like to be notified about your new myZyXEL.com account.   |
| Country                      | This field appears if you are creating a new myZyXEL.com account.<br>Select the country where you work.   |
| Upgrade                      | Click this to get the trial version, upgrade to the full version, or increase the number of devices in Vantage Report.  |
| Cancel                       | Click this to return to the <b>Registration</b> summary screen without registering.   |

## 12.7 Log Receiver Screens



Only the `root` account can open these screens.

Use these screens to monitor the log receiver by time or by device.

### 12.7.1 Log Receiver By Day Screen

Use this screen to look at the total number of logs that Vantage Report received by day. It also displays how many logs Vantage Report processed per second (on average).

To access this screen, click **System > Log Receiver > By Day(Summary)**.

**Figure 165** System > Log Receiver By Day(Summary)

| By Day(Summary)            |            |                                     |
|----------------------------|------------|-------------------------------------|
| Time                       | Log Number | Average Processing Speed (Logs/sec) |
| <a href="#">2006-09-13</a> | 2269168    | 26.3                                |
| <a href="#">2006-09-14</a> | 588583     | 6.8                                 |
| <a href="#">2006-09-15</a> | 413576     | 4.8                                 |
| <a href="#">2006-09-18</a> | 1505927    | 17.4                                |
| <a href="#">2006-09-19</a> | 1573626    | 18.2                                |

All the fields are described in the following table.

**Table 156** System > Log Receiver By Day(Summary)

| LABEL                               | DESCRIPTION  |
|-------------------------------------|--|
| Time                                | This field displays the day for which the logs were collected. Click the date to go to a screen that lists how many logs were received from each device on that day. |
| Log Number                          | This field displays how many logs were received on each day.   |
| Average Processing Speed (Logs/sec) | This field displays the average number of logs the Vantage Report server processed per second on each day.   |

## 12.7.2 Log Receiver By Day > By Device Screen

Use this screen to look at the total number of logs that Vantage Report received from each device on a particular day.

Click on the link in an entry in **System > Log Receiver > By Day(Summary)** to access this screen.

**Figure 166** System > Log Receiver By Day(Summary) > By Device

| By Device for 2006-09-13     |            |                 |
|------------------------------|------------|-----------------|
| Device                       | Log Number | % of Log Number |
| <a href="#">001349821891</a> | 1450270    | 63.9%           |
| <a href="#">001349F11F55</a> | 818898     | 36.1%           |
| Total                        | 2269168    | 100%            |

.....

All the fields are described in the following table.

**Table 157** System > Log Receiver By Day(Summary) > By Device

| LABEL  | DESCRIPTION  |
|--------|--|
| title  | This field displays the title of the drill-down report. The title includes the date you clicked in the summary screen.   |
| Device | This field displays the MAC addresses of the devices that sent logs on the day you clicked. Click a device's MAC address to see details about the categories of logs that the device sent to Vantage Report on the selected day. |

**Table 157** System > Log Receiver By Day(Summary) > By Device

| LABEL           | DESCRIPTION  |
|-----------------|--|
| Log Number      | This field displays how many logs were received from each device on the day you clicked. |
| % of Log Number | This field displays what percent of the day's total logs came from each device.          |

### 12.7.3 Log Receiver By Day > By Device > By Category Screen

Use this screen to look at the number of logs in each category that Vantage Report received from an individual device on a particular day.

Click on the link in an entry in **System > Log Receiver > By Day(Summary) > By Device** to access this screen.

**Figure 167** System > Log Receiver By Day(Summary) > By Device > By Category

| By Category for 2006-09-19 by device 001349821891 |            |                 |
|---|------------|-----------------|
| Category  | Log Number | % of Log Number |
| Traffic Log                                       | 457660     | 53.2%           |
| Firewall  | 388226     | 45.1%           |
| IDP   | 14076      | 1.6%            |
| Total   | 859962     | 100%            |

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All the fields are described in the following table.

**Table 158** System > Log Receiver By Day(Summary) > By Device > By Category


| LABEL           | DESCRIPTION  |
|-----------------|--|
| title           | This field displays the title of the drill-down report. The title includes the date you clicked in the summary screen and the MAC address of the device that you clicked in the previous screen. |
| Category        | This field displays the types of logs that the device sent to Vantage Report MAC during the selected day.  |
| Log Number      | This field displays how many of the device's logs belonged to each category.   |
| % of Log Number | This field displays what percent of the day's total logs came from each category.  |

### 12.7.4 Log Receiver By Device Screen

Use this screen to look at the number of logs that Vantage Report received from each device over a selected range of days.

To access this screen, click **System > Log Receiver > By Device**.

**Figure 168** System > Log Receiver By Device)

| By Device for 2006-09-19     |            |  |
|------------------------------|------------|--|
|                              |            | Last <input type="text" value="0"/> Days  |
| Device                       | Log Number | % of Log Number  |
| <a href="#">001349821891</a> | 853151     | 53.8%  |
| <a href="#">001349F11F55</a> | 731306     | 46.2%  |
| Total                        | 1584457    | 100%   |

All the fields are described in the following table.

**Table 159** System > Log Receiver By Device

| LABEL           | DESCRIPTION  |
|-----------------|--|
| title           | This field displays the title of the statistical report. The title includes the date(s) you specified in the <b>Last Days</b> or <b>Settings</b> fields.   |
| Last ... Days   | <p>Use this field or <b>Settings</b> to specify what historical information is included in the report. Select how many days, ending (and including) today, you want to include.</p> <p>When you change this field, the report updates automatically. This field returns to zero, so you can refresh the report by selecting it again. You can see the current date range in the title.</p> <p>This field resets to its default value when you click a menu item in the function window (including the menu item for the same report). It does not reset when you open or close drill-down reports.</p> |
| Settings        | <p>Use these fields to specify what historical information is included in the report. Click the settings icon. The <b>Report Display Settings</b> screen appears.</p> <div data-bbox="769 1010 1235 1220" data-label="Image"> </div> <p>Select a specific <b>Start Date</b> and <b>End Date</b>. The date range can be up to 30 days long, but you cannot include days that are older than <b>Store Log Days</b> in <b>System &gt; General Configuration</b>. Click <b>Apply</b> to update the report immediately, or click <b>Cancel</b> to close this screen without any changes.</p>                |
| Device          | This field displays the MAC addresses of the devices that sent logs on the days you selected. They are sorted by the number of logs from each. Click a device's MAC address to see details about the categories of logs that the device sent to Vantage Report on the selected days.   |
| Log Number      | This field displays how many logs Vantage Report received from each device.  |
| % of Log Number | This field displays what percent of the selected time period's total logs came from each category.   |

### 12.7.5 Log Receiver By Device > By Category Screen

Use this screen to look at the number of logs in each category that Vantage Report received from an individual device over a selected range of days.

To access this screen, click the link in an entry in the **System > Log Receiver > By Device** screen.

**Figure 169** System > Log Receiver By Device > By Category

| By Category for 2006-09-19 by device 001349821891 |            |                 |
|---|------------|-----------------|
| Category  | Log Number | % of Log Number |
| Traffic Log                                       | 457660     | 53.2%           |
| Firewall  | 388226     | 45.1%           |
| IDP   | 14076      | 1.6%            |
| Total   | 859962     | 100%            |

[Back](#)

All the fields are described in the following table.

**Table 160** System > Log Receiver By Device > By Category

| LABEL           | DESCRIPTION   |
|-----------------|---|
| title           | This field displays the title of the drill-down report. The title includes the dates you specified in the summary screen and the MAC address of the device that you selected. |
| Category        | This field displays the types of logs that the device sent to Vantage Report MAC during the selected day.   |
| Log Number      | This field displays how many logs Vantage Report received from the device during the selected time period.  |
| % of Log Number | This field displays what percent of the device's logs came from each category.  |

## 12.8 About Screen

Use this screen to get the current release and copyright for Vantage Report.

**Figure 170** System > About

|            |   |
|------------|---|
| Version:   | 3.0.05.61.00b2forbeta   |
| Date:      | 2006-09-14  |
| Copyright: | Copyright (c) 2006 ZyXEL Communications Corporation.<br>(All rights reserved) |

# Troubleshooting

**Table 161** Troubleshooting

| PROBLEM   | CORRECTIVE ACTION  |
|---|--|
| <p>There is no information in any report for my device.</p>                         | <p>If you just added the device, wait. See <a href="#">Table 2 on page 34</a> for the amount of time it takes for information to appear in each report. Look for the device's MAC address in <code>vrpt\log\LogRecord.log</code> in the Vantage Report installation directory. This file keeps track of all the log entries received by the syslog server in Vantage Report, including log entries for devices that are not set up in Vantage Report.</p> <ul style="list-style-type: none"> <li>• If the MAC address is in the file, Vantage Report is receiving information from the device. Wait. If the <b>Attribute</b> is <b>Unregistered</b>, however, the MAC address is not set up correctly in Vantage Report. See section <a href="#">3.4</a>.</li> <li>• If the MAC address is not in the file, Vantage Report is not receiving information from the device. Make sure you have configured the ZyXEL devices correctly. See section <a href="#">2.4</a>.</li> </ul> <p>Check the amount of available disk space on the Vantage Report server. If it is less than the value in <a href="#">Appendix A on page 339</a>, the Vantage Report server stops receiving log entries.</p> <p>Make sure your ZyXEL devices support Vantage Report. Check the release notes for the current firmware version.</p> <p>Check the connections between the ZyXEL devices and Vantage Report server.</p> <p>If the problem continues, contact your local vendor.</p> |
| <p>There is information in some reports, but there is no information in others.</p> | <p>Make sure your ZyXEL devices support these reports. Check the release notes for the current firmware version.</p> <p>Make sure you have configured the ZyXEL devices correctly. See section <a href="#">2.4</a>.</p> <p>Make sure there are log entries or traffic statistics for the report dates you selected. For example, if there were no attacks yesterday, yesterday's attack report is empty.</p> <p>If the problem continues, contact your local vendor.</p>   |





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# PART VI

## Appendices and Index

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This part contains the following chapters.

- [Product Specifications \(339\)](#)
- [Setting up Your Computer's IP Address \(345\)](#)
- [ZyNOS Log Descriptions \(351\)](#)
- [Open Software Announcements \(417\)](#)
- [Legal Information \(447\)](#)
- [Customer Support \(449\)](#)
- [Index \(453\)](#)



# Product Specifications

All values are accurate at the time of writing.

See [Table 2 on page 34](#) for specifications about the time it takes the Vantage Report server to process information from ZyXEL devices.

**Table 162** Web Configurator Specifications

| FEATURE           | SPECIFICATION  |
|-------------------|--|
| URL               | http://{Vantage Report server IP}:8080/vrpt<br>http://localhost:8080/vrpt (web configurator on same machine as server) |
| Default User Name | root   |
| Default Password  | root   |
| MySQL port number | 3316   |

**Table 163** System Notifications Specifications

| FEATURE   | SPECIFICATION           |
|---|-------------------------|
| Maximum number of logs for each device                                    | 15,000,000              |
| Warning: Maximum number of logs for each device                           | 10,000,000              |
| Minimum amount of free disk space required to run Vantage Report          | 800 MB                  |
| Warning: Minimum amount of free disk space required to run Vantage Report | Per Low free disk Mark. |

**Table 164** Feature Specifications

| FEATURE   | SPECIFICATION |
|---|---------------|
| Maximum Number of Entries in the Table at the Bottom of Each Statistical Report | 30            |
| Log Consolidation Frequency   | 4 minutes     |

**Table 165** Key Features

| FEATURE              | DESCRIPTION   |
|----------------------|---|
| Executive Dashboard  | Get a quick top level summary of activity across devices. You can also easily drill-down to get more details on any area of interest. Select which reports or monitors you want Vantage Report to display first when you login. |
| Customizable Reports | Display company logos, record information and edit report titles to match customer accounts.  |

**Table 165** Key Features (continued)

| FEATURE                                | DESCRIPTION   |
|--|---|
| Device Monitors and Logs               | Monitor the status of all your ZyXEL devices in one application. You can also look at the logs for all your ZyXEL devices in Vantage Report. In normal operation, this information should be no older than five minutes, worst-case.                                  |
| Real-time Syslog Viewer                | As soon as events are shown in the monitors and reports, you can see the log details in the log viewer.   |
| Statistical Reports                    | Generate reports for historical analysis. These reports include bandwidth usage, service usage, VPN usage, web filter (blocked sites), attack, intrusion, anti-virus, anti-spam, and authentication reports. (Some reports are not available for every ZyXEL device.) |
| Drill-Down Reports                     | In most statistical reports, look at more details for clearer understanding and better decisions. For example, when you look at the top web sites, you can look at which users are accessing each one.  |
| Report Formats                         | Generate statistical reports in PDF or HTML format.   |
| Reverse DNS Lookup                     | Where possible, see domain names, instead of IP addresses, in statistical reports.  |
| Reverse Hostname Lookup                | Where possible, see host names, instead of IP addresses, in statistical reports.  |
| Scheduled Reports                      | Set up regular times to generate and e-mail statistical reports.  |
| Registration, Activation, and Upgrades | Register and activate on myZyXEL.com through Vantage Report. This makes getting the trial version and upgrading simpler.  |
| System Service                         | Run and manage Vantage Report as a system service.  |
| Administration                         | Create separate accounts for network administrators and device administrators. These accounts do not give access to administration screens for Vantage Report.  |
| File Management and Data Maintenance   | Backup Vantage Report configurations, including various statistical "snapshots," and restore them later.  |

The following table lists which features Vantage Report supports with various firmware versions of various devices.

**Table 166** VRPT 3.0 Device and Feature Support

| MENU ITEM |           |  | ZYWALL                    |  |                               |                        | P-                     | IDP               |
|-----------|-----------|--|---------------------------|--|-------------------------------|------------------------|------------------------|-------------------|
|           |           |  | 3.62<br>ZYWALL<br>2 / 10W | 3.63 / 3.64 /<br>3.65<br>ZYWALL<br>5 / 35 / 70 | 4.00<br>ZYWALL<br>5 / 35 / 70 | 1.01<br>ZYWALL<br>1050 | 3.40<br>P-662<br>P-652 | 2.00<br>IDP<br>10 |
| Monitor   |           |  |                           |  |                               |                        |                        |                   |
|           | Bandwidth |  | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           | Service   |  | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           | Attack    |  | Y                         | Y  | Y                             | Y                      | Y                      | N / A             |
|           | Intrusion |  | N / A                     | N / A  | Y                             | Y                      | N / A                  | Y                 |
|           | AntiVirus |  | N / A                     | N / A  | Y                             | N / A                  | N / A                  | N / A             |
|           | AntiSpam  |  | N / A                     | N / A  | Y                             | N / A                  | N / A                  | N / A             |
| Traffic   |           |  |                           |  |                               |                        |                        |                   |
|           | Bandwidth |  |                           |  |                               |                        |                        |                   |

**Table 166** VRPT 3.0 Device and Feature Support

| MENU ITEM |               |                   | ZYWALL                    |  |                               |                        | P-                     | IDP               |
|-----------|---------------|-------------------|---------------------------|--|-------------------------------|------------------------|------------------------|-------------------|
|           |               |                   | 3.62<br>ZYWALL<br>2 / 10W | 3.63 / 3.64 /<br>3.65<br>ZYWALL<br>5 / 35 / 70 | 4.00<br>ZYWALL<br>5 / 35 / 70 | 1.01<br>ZYWALL<br>1050 | 3.40<br>P-662<br>P-652 | 2.00<br>IDP<br>10 |
|           |               | Summary           | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Protocols     | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Hosts         | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Users         | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           |               | Top Destinations  | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           | WEB           |                   |                           |  |                               |                        |                        |                   |
|           |               | Top Sites         | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Hosts         | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Users         | N / A                     | N / A  | N / A                         | Y                      | N / A                  | Y                 |
|           | FTP           |                   |                           |  |                               |                        |                        |                   |
|           |               | Top Sites         | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Hosts         | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Users         | N / A                     | N / A  | N / A                         | Y                      | N / A                  | Y                 |
|           | MAIL          |                   |                           |  |                               |                        |                        |                   |
|           |               | Top Sites         | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Hosts         | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Users         | N / A                     | N / A  | N / A                         | Y                      | N / A                  | Y                 |
|           | Customization |                   |                           |  |                               |                        |                        |                   |
|           |               | Top Sites         | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Hosts         | N / A                     | Y  | Y                             | Y                      | N / A                  | Y                 |
|           |               | Top Users         | N / A                     | N / A  | N / A                         | Y                      | N / A                  | Y                 |
|           | VPN           |                   |                           |  |                               |                        |                        |                   |
|           | Site to Site  |                   |                           |  |                               |                        |                        |                   |
|           |               | Link Status       | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           |               | Traffic Monitor   | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           |               | Top Peer Gateways | N / A                     | Y  | Y                             | N / A                  | N / A                  | N / A             |
|           |               | Top Sites         | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           |               | Top Tunnels       | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           |               | Top Hosts         | N / A                     | Y  | Y                             | Y                      | N / A                  | N / A             |
|           |               | Top Users         | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           |               | Top Destinations  | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           | Remote Access |                   |                           |  |                               |                        |                        |                   |

**Table 166** VRPT 3.0 Device and Feature Support

| MENU ITEM       |           |                       | ZYWALL                    |  |                               |                        | P-                     | IDP               |
|-----------------|-----------|-----------------------|---------------------------|--|-------------------------------|------------------------|------------------------|-------------------|
|                 |           |                       | 3.62<br>ZYWALL<br>2 / 10W | 3.63 / 3.64 /<br>3.65<br>ZYWALL<br>5 / 35 / 70 | 4.00<br>ZYWALL<br>5 / 35 / 70 | 1.01<br>ZYWALL<br>1050 | 3.40<br>P-662<br>P-652 | 2.00<br>IDP<br>10 |
|                 |           | Total Users & Traffic | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|                 |           | User Status           | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|                 |           | Top Protocols         | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|                 |           | Top Destinations      | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|                 | Xauth     |                       |                           |  |                               |                        |                        |                   |
|                 |           | Successful Login      | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|                 |           | Failed Login          | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
| Network Attack  |           |                       |                           |  |                               |                        |                        |                   |
|                 | Attack    |                       |                           |  |                               |                        |                        |                   |
|                 |           | Summary               | Y                         | Y  | Y                             | Y                      | Y                      | N / A             |
|                 |           | Top Attacks           | Y                         | Y  | Y                             | Y                      | Y                      | N / A             |
|                 |           | Top Sources           | Y                         | Y  | Y                             | Y                      | Y                      | N / A             |
|                 |           | By Type               | N / A                     | N / A  | N / A                         | N / A                  | N / A                  | N / A             |
|                 | Intrusion |                       |                           |  |                               |                        |                        |                   |
|                 |           | Summary               | N / A                     | N / A  | Y                             | Y                      | N / A                  | Y                 |
|                 |           | Top Intrusions        | N / A                     | N / A  | Y                             | Y                      | N / A                  | Y                 |
|                 |           | Top Sources           | N / A                     | N / A  | Y                             | Y                      | N / A                  | Y                 |
|                 |           | Top Destinations      | N / A                     | N / A  | Y                             | Y                      | N / A                  | Y                 |
|                 |           | By Severity           | N / A                     | N / A  | Y                             | Y                      | N / A                  | Y                 |
|                 | AntiVirus |                       |                           |  |                               |                        |                        |                   |
|                 |           | Summary               | N / A                     | N / A  | Y                             | N / A                  | N / A                  | N / A             |
|                 |           | Top Viruses           | N / A                     | N / A  | Y                             | N / A                  | N / A                  | N / A             |
|                 |           | Top Sources           | N / A                     | N / A  | Y                             | N / A                  | N / A                  | N / A             |
|                 |           | Top Destinations      | N / A                     | N / A  | Y                             | N / A                  | N / A                  | N / A             |
|                 | AntiSpam  |                       |                           |  |                               |                        |                        |                   |
|                 |           | Summary               | N / A                     | N / A  | Y                             | N / A                  | N / A                  | N / A             |
|                 |           | Top Senders           | N / A                     | N / A  | Y                             | N / A                  | N / A                  | N / A             |
|                 |           | Top Sources           | N / A                     | N / A  | Y                             | N / A                  | N / A                  | N / A             |
| Security Policy |           |                       |                           |  |                               |                        |                        |                   |

**Table 166** VRPT 3.0 Device and Feature Support

| MENU ITEM |                                  |                                | ZYWALL                    |  |                               |                        | P-                     | IDP               |
|-----------|----------------------------------|--------------------------------|---------------------------|--|-------------------------------|------------------------|------------------------|-------------------|
|           |                                  |                                | 3.62<br>ZYWALL<br>2 / 10W | 3.63 / 3.64 /<br>3.65<br>ZYWALL<br>5 / 35 / 70 | 4.00<br>ZYWALL<br>5 / 35 / 70 | 1.01<br>ZYWALL<br>1050 | 3.40<br>P-662<br>P-652 | 2.00<br>IDP<br>10 |
|           | Firewall<br>Access<br>Control    |                                |                           |  |                               |                        |                        |                   |
|           |                                  | Top Users<br>Blocked           | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           |                                  | Top Packets<br>Blocked         | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           | Application<br>Access<br>Control |                                |                           |  |                               |                        |                        |                   |
|           |                                  | Top<br>Applications<br>Blocked | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           |                                  | Top Users<br>Blocked           | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           |                                  | Top<br>Applications<br>Allowed | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           | Web<br>Blocked                   |                                |                           |  |                               |                        |                        |                   |
|           |                                  | Summary                        | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           |                                  | Top Sites                      | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           |                                  | Top Hosts                      | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           |                                  | Top Users                      | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
|           |                                  | By Category                    | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           | Web<br>Allowed                   |                                |                           |  |                               |                        |                        |                   |
|           |                                  | Summary                        | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           |                                  | Top Sites                      | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           |                                  | Top Hosts                      | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           |                                  | Top Users                      | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |
| Event     |                                  |                                |                           |  |                               |                        |                        |                   |
|           | Login                            |                                |                           |  |                               |                        |                        |                   |
|           |                                  | Successful<br>Login            | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           |                                  | Failed Login                   | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           | Sessions<br>Per Host             |                                |                           |  |                               |                        |                        |                   |
|           |                                  | Top Hosts                      | Y                         | Y  | Y                             | Y                      | N / A                  | N / A             |
|           |                                  | Top Users                      | N / A                     | N / A  | N / A                         | Y                      | N / A                  | N / A             |

**Table 166** VRPT 3.0 Device and Feature Support

| MENU ITEM  |          |  | ZYWALL                    |  |                               |                        | P-                     | IDP               |
|------------|----------|--|---------------------------|--|-------------------------------|------------------------|------------------------|-------------------|
|            |          |  | 3.62<br>ZYWALL<br>2 / 10W | 3.63 / 3.64 /<br>3.65<br>ZYWALL<br>5 / 35 / 70 | 4.00<br>ZYWALL<br>5 / 35 / 70 | 1.01<br>ZYWALL<br>1050 | 3.40<br>P-662<br>P-652 | 2.00<br>IDP<br>10 |
| Log Viewer |          |  |                           |  |                               |                        |                        |                   |
|            | All Logs |  | Y                         | Y  | Y                             | Y                      | Y                      |                   |



# Setting up Your Computer's IP Address

All computers must have a 10M or 100M Ethernet adapter card and TCP/IP installed.

Windows 95/98/ME/NT/2000/XP, Macintosh OS 7 and later operating systems and all versions of UNIX/LINUX include the software components you need to install and use TCP/IP on your computer. Windows 3.1 requires the purchase of a third-party TCP/IP application package.

TCP/IP should already be installed on computers using Windows NT/2000/XP, Macintosh OS 7 and later operating systems.

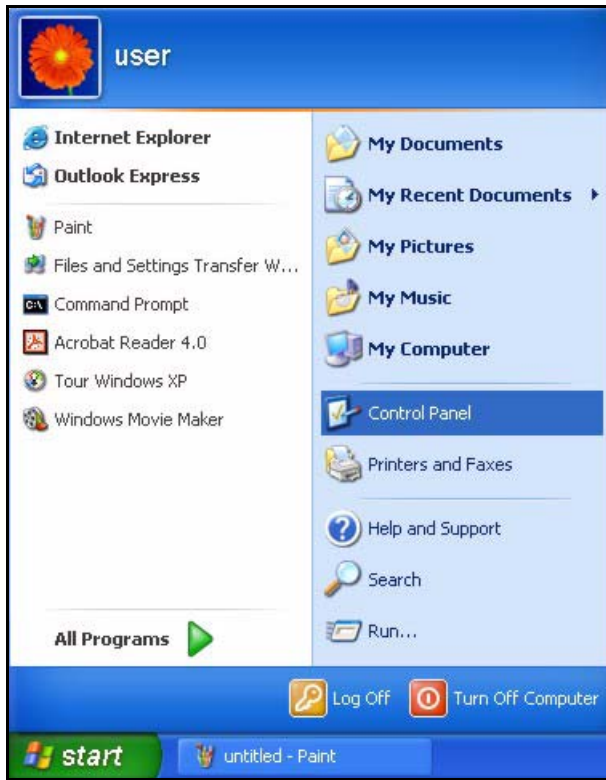
After the appropriate TCP/IP components are installed, configure the TCP/IP settings in order to "communicate" with your network.

If you manually assign IP information instead of using dynamic assignment, make sure that your computers have IP addresses that place them in the same subnet as the Prestige's LAN port.

## Windows 2000/NT/XP

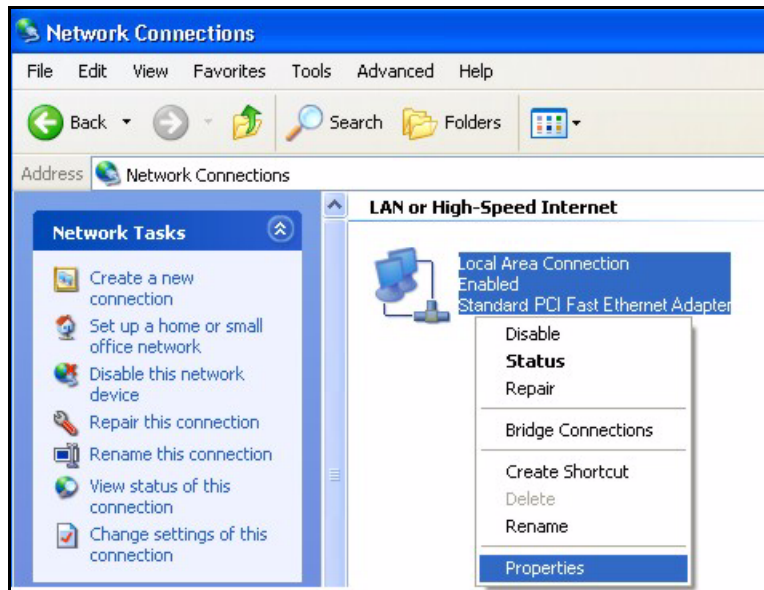
- 1 For Windows XP, click **start**, **Control Panel**. In Windows 2000/NT, click **Start**, **Settings**, **Control Panel**.

Figure 171 Windows XP: Start Menu

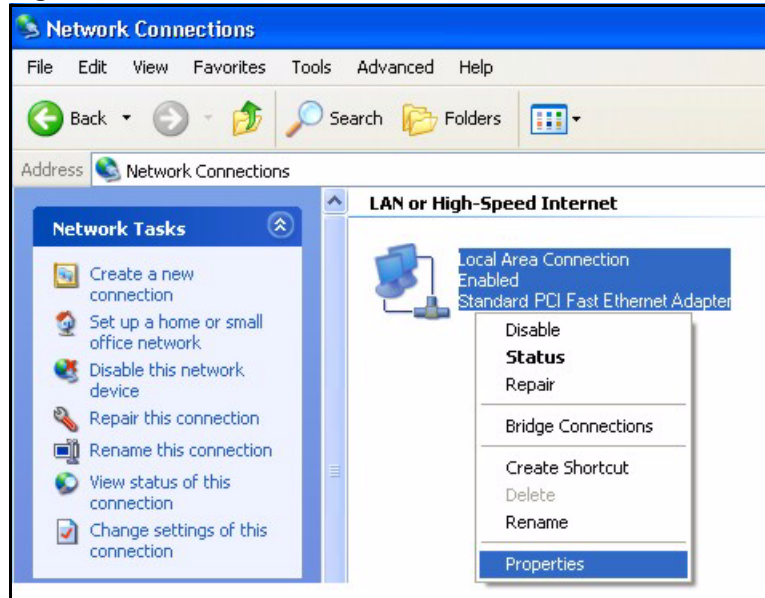


- 2 For Windows XP, click **Network Connections**. For Windows 2000/NT, click **Network and Dial-up Connections**.

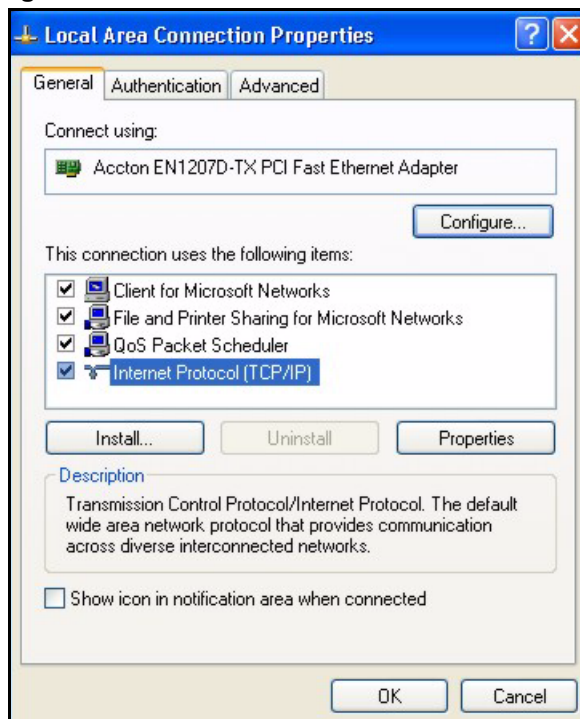
Figure 172 Windows XP: Control Panel



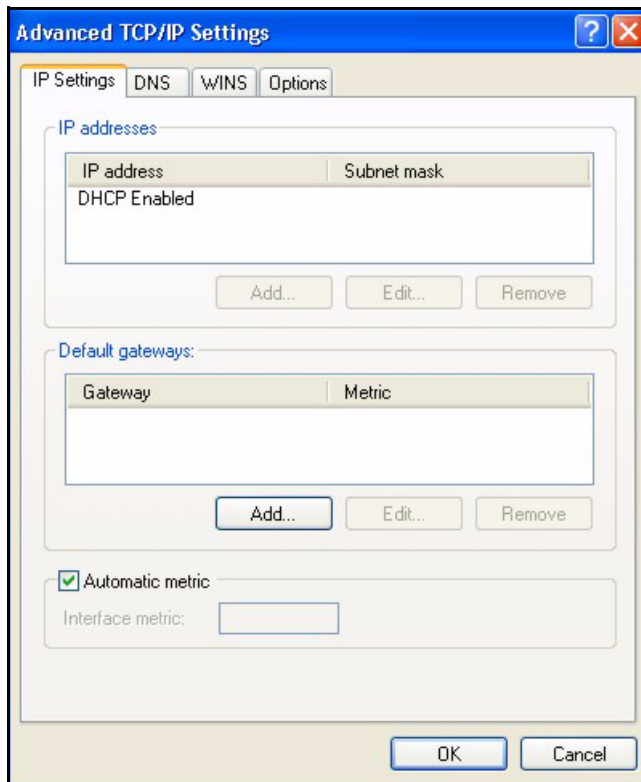
- 3 Right-click **Local Area Connection** and then click **Properties**.

**Figure 173** Windows XP: Control Panel: Network Connections: Properties

- 4 Select **Internet Protocol (TCP/IP)** (under the **General** tab in Win XP) and click **Properties**.

**Figure 174** Windows XP: Local Area Connection Properties

- 5 The **Internet Protocol TCP/IP Properties** window opens (the **General** tab in Windows XP).
  - If you have a dynamic IP address click **Obtain an IP address automatically**.
  - If you have a static IP address click **Use the following IP Address** and fill in the **IP address**, **Subnet mask**, and **Default gateway** fields. Click **Advanced**.

**Figure 175** Windows XP: Advanced TCP/IP Settings

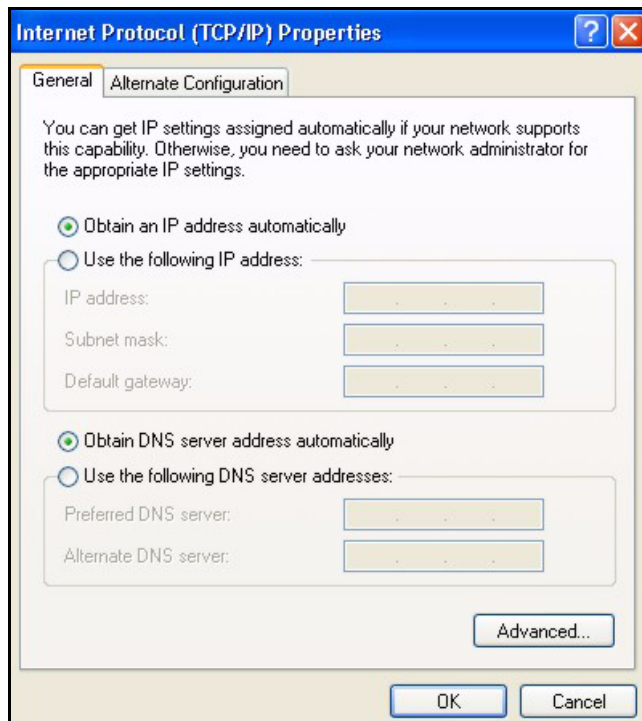
- 6 If you do not know your gateway's IP address, remove any previously installed gateways in the **IP Settings** tab and click **OK**.

Do one or more of the following if you want to configure additional IP addresses:

- In the **IP Settings** tab, in IP addresses, click **Add**.
  - In **TCP/IP Address**, type an IP address in **IP address** and a subnet mask in **Subnet mask**, and then click **Add**.
  - Repeat the above two steps for each IP address you want to add.
  - Configure additional default gateways in the **IP Settings** tab by clicking **Add** in **Default gateways**.
  - In **TCP/IP Gateway Address**, type the IP address of the default gateway in **Gateway**. To manually configure a default metric (the number of transmission hops), clear the **Automatic metric** check box and type a metric in **Metric**.
  - Click **Add**.
  - Repeat the previous three steps for each default gateway you want to add.
  - Click **OK** when finished.
- 7 In the **Internet Protocol TCP/IP Properties** window (the **General** tab in Windows XP):
- Click **Obtain DNS server address automatically** if you do not know your DNS server IP address(es).
  - If you know your DNS server IP address(es), click **Use the following DNS server addresses**, and type them in the **Preferred DNS server** and **Alternate DNS server** fields.

If you have previously configured DNS servers, click **Advanced** and then the **DNS** tab to order them.

**Figure 176** Windows XP: Internet Protocol (TCP/IP) Properties



- 8** Click **OK** to close the **Internet Protocol (TCP/IP) Properties** window.
- 9** Click **OK** to close the **Local Area Connection Properties** window.
- 10** Turn on your ZyXEL device and restart your computer (if prompted).

## Verifying Settings

- 1** Click **Start**, **All Programs**, **Accessories** and then **Command Prompt**.
- 2** In the **Command Prompt** window, type "ipconfig" and then press [ENTER]. You can also open **Network Connections**, right-click a network connection, click **Status** and then click the **Support** tab.



# ZyNOS Log Descriptions

This appendix provides descriptions of example log messages for ZyNOS-based devices. Log messages vary by device.

**Table 167** System Maintenance Logs

| LOG MESSAGE                        | DESCRIPTION  |
|------------------------------------|--|
| Time calibration is successful     | The router has adjusted its time based on information from the time server.              |
| Time calibration failed            | The router failed to get information from the time server.                               |
| WAN interface gets IP: %s          | A WAN interface got a new IP address from the DHCP, PPPoE, PPTP or dial-up server.       |
| DHCP client IP expired             | A DHCP client's IP address has expired.  |
| DHCP server assigns %s             | The DHCP server assigned an IP address to a client.                                      |
| Successful SMT login               | Someone has logged on to the router's SMT interface.                                     |
| SMT login failed                   | Someone has failed to log on to the router's SMT interface.                              |
| Successful WEB login               | Someone has logged on to the router's web configurator interface.                        |
| WEB login failed                   | Someone has failed to log on to the router's web configurator interface.                 |
| Successful TELNET login            | Someone has logged on to the router via telnet.  |
| TELNET login failed                | Someone has failed to log on to the router via telnet.                                   |
| Successful FTP login               | Someone has logged on to the router via FTP.   |
| FTP login failed                   | Someone has failed to log on to the router via FTP.                                      |
| NAT Session Table is Full!         | The maximum number of NAT session table entries has been exceeded and the table is full. |
| Starting Connectivity Monitor      | Starting Connectivity Monitor.   |
| Time initialized by Daytime Server | The router got the time and date from the Daytime server.                                |
| Time initialized by Time server    | The router got the time and date from the time server.                                   |
| Time initialized by NTP server     | The router got the time and date from the NTP server.                                    |
| Connect to Daytime server fail     | The router was not able to connect to the Daytime server.                                |
| Connect to Time server fail        | The router was not able to connect to the Time server.                                   |

**Table 167** System Maintenance Logs (continued)

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| Connect to NTP server fail   | The router was not able to connect to the NTP server.   |
| Too large ICMP packet has been dropped                             | The router dropped an ICMP packet that was too large.   |
| SMT Session Begin  | An SMT management session has started.  |
| SMT Session End  | An SMT management session has ended.  |
| Configuration Change: PC = 0x%x, Task ID = 0x%x                    | The router is saving configuration changes.   |
| Successful SSH login   | Someone has logged on to the router's SSH server.   |
| SSH login failed   | Someone has failed to log on to the router's SSH server.  |
| Successful HTTPS login   | Someone has logged on to the router's web configurator interface using HTTPS protocol.  |
| HTTPS login failed   | Someone has failed to log on to the router's web configurator interface using HTTPS protocol.   |
| DNS server %s was not responding to last 32 consecutive queries... | The specified DNS server did not respond to the last 32 consecutive queries.  |
| DDNS update IP:%s (host %d) successfully                           | The device updated the IP address of the specified DDNS host name.  |
| SMTP successfully  | The device sent an e-mail.  |
| myZyXEL.com registration successful                                | Registration of the device with myZyXEL.com was successful.   |
| Trial service registration successful                              | Registration for a trial service was successful.  |
| Service upgrade successful   | Registration for a service upgrade was successful.  |
| Service refresh successful.  | The device successfully refreshed service information from myZyXEL.com.   |
| Content Filter trial service activation successfully               | The content filtering trial service was successfully activated for this device.   |
| Anti-Spam trial service activation successfully                    | The anti-spam trial service was successfully activated for this device.   |
| IDP/Anti-Virus trial service activation successfully               | The IDP and anti-virus trial service was successfully activated for this device.  |
| %s   | The myZyXEL.com service registration failed due to the error listed. If you are unable to register for services at myZYXEL.com, the error message displayed in this log may be useful when contacting customer support. |



**Table 168** System Error Logs

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| %s exceeds the max. number of session per host!            | This attempt to create a NAT session exceeds the maximum number of NAT session table entries allowed to be created per host.        |
| setNetBIOSFilter: calloc error                             | The router failed to allocate memory for the NetBIOS filter settings.   |
| readNetBIOSFilter: calloc error                            | The router failed to allocate memory for the NetBIOS filter settings.   |
| WAN connection is down.                                    | A WAN connection is down. You cannot access the network through this interface.   |
| Dial Backup starts   | Dial backup started working.  |
| Dial Backup ends   | Dial backup stopped working.  |
| DHCP Server cannot assign the static IP %S (out of range). | The LAN subnet, LAN alias 1, or LAN alias 2 was changed and the specified static DHCP IP addresses are no longer valid.             |
| The DHCP static IP %s is conflict.                         | The static DHCP IP address conflicts with another host.   |
| SMTP fail (%s)   | The device failed to send an e-mail (error message included).   |
| SMTP authentication fail (%s)                              | The device failed to authenticate with the SMTP server (error message included).  |
| %s   | The device will send a Gratuitous ARP to detect the IP collision. If the collision happens, there will be a log in centralized log. |

**Table 169** Access Control Logs

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| Firewall default policy: [ TCP   UDP   IGMP   ESP   GRE   OSPF ] <Packet Direction>             | Attempted TCP/UDP/IGMP/ESP/GRE/OSPF access matched the default policy and was blocked or forwarded according to the default policy's setting.                                |
| Firewall rule [NOT] match:[ TCP   UDP   IGMP   ESP   GRE   OSPF ] <Packet Direction>, <rule:%d> | Attempted TCP/UDP/IGMP/ESP/GRE/OSPF access matched (or did not match) a configured firewall rule (denoted by its number) and was blocked or forwarded according to the rule. |
| Triangle route packet forwarded: [ TCP   UDP   IGMP   ESP   GRE   OSPF ]                        | The firewall allowed a triangle route session to pass through.   |
| Packet without a NAT table entry blocked: [ TCP   UDP   IGMP   ESP   GRE   OSPF ]               | The router blocked a packet that didn't have a corresponding NAT table entry.  |
| Router sent blocked web site message: TCP   | The router sent a message to notify a user that the router blocked access to a web site that the user requested.   |
| Exceed maximum sessions per host (%d).  | The device blocked a session because the host's connections exceeded the maximum sessions per host.  |

**Table 169** Access Control Logs (continued)

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Firewall allowed a packet that matched a NAT session: [ TCP   UDP ]   | A packet from the WAN (TCP or UDP) matched a cone NAT session and the device forwarded it to the LAN. |
| Firewall matches a dynamic ACL rule of an ALG session                 | The firewall allowed access for a packet that matched a dynamic ACL rule of an ALG session.           |
| Maximum number of dynamic ACL rules exceeded.                         |   |
| Dynamic ACL rule, listening port : %d, peer port : %d already exists. |   |

**Table 170** TCP Reset Logs

| LOG MESSAGE                               | DESCRIPTION  |
|---|--|
| Under SYN flood attack, sent TCP RST      | The router sent a TCP reset packet when a host was under a SYN flood attack (the TCP incomplete count is per destination host.)  |
| Exceed TCP MAX incomplete, sent TCP RST   | The router sent a TCP reset packet when the number of TCP incomplete connections exceeded the user configured threshold. (the TCP incomplete count is per destination host.) Note: Refer to <b>TCP Maximum Incomplete</b> in the <b>Firewall Attack Alerts</b> screen.   |
| Peer TCP state out of order, sent TCP RST | The router sent a TCP reset packet when a TCP connection state was out of order. Note: The firewall refers to RFC793 Figure 6 to check the TCP state.  |
| Firewall session time out, sent TCP RST   | The router sent a TCP reset packet when a dynamic firewall session timed out.<br>The default timeout values are as follows:<br>ICMP idle timeout: 3 minutes<br>UDP idle timeout: 3 minutes<br>TCP connection (three way handshaking) timeout: 270 seconds<br>TCP FIN-wait timeout: 2 MSL (Maximum Segment Lifetime set in the TCP header).<br>TCP idle (established) timeout (s): 150 minutes<br>TCP reset timeout: 10 seconds                                     |
| Exceed MAX incomplete, sent TCP RST       | The router sent a TCP reset packet when the number of incomplete connections (TCP and UDP) exceeded the user-configured threshold. (Incomplete count is for all TCP and UDP connections through the firewall.) Note: When the number of incomplete connections (TCP + UDP) > "Maximum Incomplete High", the router sends TCP RST packets for TCP connections and destroys TOS (firewall dynamic sessions) until incomplete connections < "Maximum Incomplete Low". |
| Access block, sent TCP RST                | The router sends a TCP RST packet and generates this log if you turn on the firewall TCP reset mechanism (via CLI command: "sys firewall tcprst").   |

**Table 171** Packet Filter Logs

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| [ TCP   UDP   ICMP   IGMP   Generic ] packet filter matched (set: %d, rule: %d) | Attempted access matched a configured filter rule (denoted by its set and rule number) and was blocked or forwarded according to the rule. |

For type and code details, see [Table 185 on page 366](#).

**Table 172** ICMP Logs

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| Firewall default policy: ICMP<br><Packet Direction>, <type:%d>, <code:%d>              | ICMP access matched the default policy and was blocked or forwarded according to the user's setting.                              |
| Firewall rule [NOT] match: ICMP<br><Packet Direction>, <rule:%d>, <type:%d>, <code:%d> | ICMP access matched (or didn't match) a firewall rule (denoted by its number) and was blocked or forwarded according to the rule. |
| Triangle route packet forwarded: ICMP  | The firewall allowed a triangle route session to pass through.  |
| Packet without a NAT table entry blocked: ICMP   | The router blocked a packet that didn't have a corresponding NAT table entry.   |
| Unsupported/out-of-order ICMP: ICMP  | The firewall does not support this kind of ICMP packets or the ICMP packets are out of order.                                     |
| Router reply ICMP packet: ICMP   | The router sent an ICMP reply packet to the sender.   |

**Table 173** CDR Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| board %d line %d channel %d, call %d, %s C01 Outgoing Call dev=%x ch=%x %s | The router received the setup requirements for a call. "call" is the reference (count) number of the call. "dev" is the device type (3 is for dial-up, 6 is for PPPoE, 10 is for PPTP). "channel" or "ch" is the call channel ID. For example, "board 0 line 0 channel 0, call 3, C01 Outgoing Call dev=6 ch=0" Means the router has dialed to the PPPoE server 3 times. |
| board %d line %d channel %d, call %d, %s C02 OutCall Connected %d %s       | The PPPoE, PPTP or dial-up call is connected.  |
| board %d line %d channel %d, call %d, %s C02 Call Terminated               | The PPPoE, PPTP or dial-up call was disconnected.  |

**Table 174** PPP Logs

| LOG MESSAGE       | DESCRIPTION  |
|-------------------|--|
| ppp:LCP Starting  | The PPP connection's Link Control Protocol stage has started.                      |
| ppp:LCP Opening   | The PPP connection's Link Control Protocol stage is opening.                       |
| ppp:CHAP Opening  | The PPP connection's Challenge Handshake Authentication Protocol stage is opening. |
| ppp:IPCP Starting | The PPP connection's Internet Protocol Control Protocol stage is starting.         |
| ppp:IPCP Opening  | The PPP connection's Internet Protocol Control Protocol stage is opening.          |
| ppp:LCP Closing   | The PPP connection's Link Control Protocol stage is closing.                       |
| ppp:IPCP Closing  | The PPP connection's Internet Protocol Control Protocol stage is closing.          |

**Table 175** UPnP Logs

| LOG MESSAGE                | DESCRIPTION                                 |
|----------------------------|---|
| UPnP pass through Firewall | UPnP packets can pass through the firewall. |

**Table 176** Content Filtering Logs

| LOG MESSAGE                 | DESCRIPTION   |
|-----------------------------|---|
| %s: Keyword blocking        | The content of a requested web page matched a user defined keyword.   |
| %s: Not in trusted web list | The web site is not in a trusted domain, and the router blocks all traffic except trusted domain sites.                         |
| %s: Forbidden Web site      | The web site is in the forbidden web site list.   |
| %s: Contains ActiveX        | The web site contains ActiveX.  |
| %s: Contains Java applet    | The web site contains a Java applet.  |
| %s: Contains cookie         | The web site contains a cookie.   |
| %s: Proxy mode detected     | The router detected proxy mode in the packet.   |
| %s                          | The content filter server responded that the web site is in the blocked category list, but it did not return the category type. |
| %s: %s                      | The content filter server responded that the web site is in the blocked category list, and returned the category type.          |
| %s(cache hit)               | The system detected that the web site is in the blocked list from the local cache, but does not know the category type.         |
| %s :%s(cache hit)           | The system detected that the web site is in blocked list from the local cache, and knows the category type.                     |
| %s: Trusted Web site        | The web site is in a trusted domain.  |

**Table 176** Content Filtering Logs (continued)

| LOG MESSAGE                              | DESCRIPTION  |
|--|--|
| %s                                       | When the content filter is not on according to the time schedule or you didn't select the "Block Matched Web Site" check box, the system forwards the web content. |
| Waiting content filter server timeout    | The external content filtering server did not respond within the timeout period.   |
| DNS resolving failed                     | The Vantage Report cannot get the IP address of the external content filtering via DNS query.  |
| Creating socket failed                   | The Vantage Report cannot issue a query because TCP/IP socket creation failed, port:port number.   |
| Connecting to content filter server fail | The connection to the external content filtering server failed.  |
| License key is invalid                   | The external content filtering license key is invalid.   |

For type and code details, see [Table 185 on page 366](#).

**Table 177** Attack Logs

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| attack [ TCP   UDP   IGMP   ESP   GRE   OSPF ]                         | The firewall detected a TCP/UDP/IGMP/ESP/GRE/OSPF attack.                               |
| attack ICMP (type:%d, code:%d)   | The firewall detected an ICMP attack.   |
| land [ TCP   UDP   IGMP   ESP   GRE   OSPF ]                           | The firewall detected a TCP/UDP/IGMP/ESP/GRE/OSPF land attack.                          |
| land ICMP (type:%d, code:%d)   | The firewall detected an ICMP land attack.  |
| ip spoofing - WAN [ TCP   UDP   IGMP   ESP   GRE   OSPF ]              | The firewall detected an IP spoofing attack on the WAN port.                            |
| ip spoofing - WAN ICMP (type:%d, code:%d)                              | The firewall detected an ICMP IP spoofing attack on the WAN port.                       |
| icmp echo : ICMP (type:%d, code:%d)                                    | The firewall detected an ICMP echo attack.  |
| syn flood TCP  | The firewall detected a TCP syn flood attack.   |
| ports scan TCP   | The firewall detected a TCP port scan attack.   |
| teardrop TCP   | The firewall detected a TCP teardrop attack.  |
| teardrop UDP   | The firewall detected an UDP teardrop attack.   |
| teardrop ICMP (type:%d, code:%d)                                       | The firewall detected an ICMP teardrop attack.  |
| illegal command TCP  | The firewall detected a TCP illegal command attack.                                     |
| NetBIOS TCP  | The firewall detected a TCP NetBIOS attack.   |
| ip spoofing - no routing entry [ TCP   UDP   IGMP   ESP   GRE   OSPF ] | The firewall classified a packet with no source routing entry as an IP spoofing attack. |

**Table 177** Attack Logs (continued)

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| ip spoofing - no routing entry ICMP (type:%d, code:%d)  | The firewall classified an ICMP packet with no source routing entry as an IP spoofing attack.             |
| vulnerability ICMP (type:%d, code:%d)   | The firewall detected an ICMP vulnerability attack.   |
| traceroute ICMP (type:%d, code:%d)  | The firewall detected an ICMP traceroute attack.  |
| ports scan UDP  | The firewall detected a UDP port scan attack.   |
| Firewall sent TCP packet in response to DoS attack TCP  | The firewall sent TCP packet in response to a DoS attack  |
| ICMP Source Quench ICMP   | The firewall detected an ICMP Source Quench attack.   |
| ICMP Time Exceed ICMP   | The firewall detected an ICMP Time Exceed attack.   |
| ICMP Destination Unreachable ICMP   | The firewall detected an ICMP Destination Unreachable attack.   |
| ping of death. ICMP   | The firewall detected an ICMP ping of death attack.   |
| smurf ICMP  | The firewall detected an ICMP smurf attack.   |
| IP address in FTP port command is different from the client IP address. It maybe a bounce attack. | The IP address in an FTP port command is different from the client IP address. It may be a bounce attack. |
| Fragment packet size is smaller than the MTU size of output interface.                            | The fragment packet size is smaller than the MTU size of output interface.                                |

**Table 178** Remote Management Logs

| LOG MESSAGE                                  | DESCRIPTION  |
|--|--|
| Remote Management: FTP denied                | Attempted use of FTP service was blocked according to remote management settings.          |
| Remote Management: TELNET denied             | Attempted use of TELNET service was blocked according to remote management settings.       |
| Remote Management: HTTP or UPnP denied       | Attempted use of HTTP or UPnP service was blocked according to remote management settings. |
| Remote Management: WWW denied                | Attempted use of WWW service was blocked according to remote management settings.          |
| Remote Management: HTTPS denied              | Attempted use of HTTPS service was blocked according to remote management settings.        |
| Remote Management: SSH denied                | Attempted use of SSH service was blocked according to remote management settings.          |
| Remote Management: ICMP Ping response denied | Attempted use of ICMP service was blocked according to remote management settings.         |

**Table 178** Remote Management Logs

| LOG MESSAGE                    | DESCRIPTION  |
|--------------------------------|--|
| Remote Management: SNMP denied | Attempted use of SNMP service was blocked according to remote management settings. |
| Remote Management: DNS denied  | Attempted use of DNS service was blocked according to remote management settings.  |

**Table 179** Wireless Logs

| LOG MESSAGE                    | DESCRIPTION  |
|--------------------------------|--|
| WLAN MAC Filter Fail           | The MAC filter blocked a wireless station from connecting to the device.                           |
| WLAN MAC Filter Success        | The MAC filter allowed a wireless station to connect to the device.                                |
| WLAN STA Association           | A wireless station associated with the device.   |
| WLAN STA Association List Full | The maximum number of associated wireless clients has been reached.                                |
| WLAN STA Association Again     | The SSID and time of association were updated for an wireless station that was already associated. |

**Table 180** IPSec Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Discard REPLAY packet                                    | The router received and discarded a packet with an incorrect sequence number.  |
| Inbound packet authentication failed                     | The router received a packet that has been altered. A third party may have altered or tampered with the packet.  |
| Receive IPSec packet, but no corresponding tunnel exists | The router dropped an inbound packet for which SPI could not find a corresponding phase 2 SA.  |
| Rule <%d> idle time out, disconnect                      | The router dropped a connection that had outbound traffic and no inbound traffic for a certain time period. You can use the "ipsec timer chk_conn" CLI command to set the time period. The default value is 2 minutes. |
| WAN IP changed to <IP>                                   | The router dropped all connections with the "MyIP" configured as "0.0.0.0" when the WAN IP address changed.  |
| Inbound packet decryption failed                         | Please check the algorithm configuration.  |
| Cannot find outbound SA for rule <%d>                    | A packet matches a rule, but there is no phase 2 SA for outbound traffic.  |
| Rule [%s] sends an echo request to peer                  | The device sent a ping packet to check the specified VPN tunnel's connectivity.  |

**Table 180** IPsec Logs (continued)

| LOG MESSAGE                                | DESCRIPTION  |
|--|--|
| Rule [%s] receives an echo reply from peer | The device received a ping response when checking the specified VPN tunnel's connectivity. |
| Delete all tunnels                         | The device disconnected all IPsec tunnels.   |

**Table 181** IKE Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Active connection allowed exceeded                             | The IKE process for a new connection failed because the limit of simultaneous phase 2 SAs has been reached.  |
| Start Phase 2: Quick Mode                                      | Phase 2 Quick Mode has started.  |
| Verifying Remote ID failed:                                    | The connection failed during IKE phase 2 because the router and the peer's Local/Remote Addresses don't match.   |
| Verifying Local ID failed:                                     | The connection failed during IKE phase 2 because the router and the peer's Local/Remote Addresses don't match.   |
| IKE Packet Retransmit  | The router retransmitted the last packet sent because there was no response from the peer.   |
| Failed to send IKE Packet                                      | An Ethernet error stopped the router from sending IKE packets.   |
| Too many errors! Deleting SA                                   | An SA was deleted because there were too many errors.  |
| Phase 1 IKE SA process done                                    | The phase 1 IKE SA process has been completed.   |
| Duplicate requests with the same cookie                        | The router received multiple requests from the same peer while still processing the first IKE packet from the peer.  |
| IKE Negotiation is in process                                  | The router has already started negotiating with the peer for the connection, but the IKE process has not finished yet.   |
| No proposal chosen   | Phase 1 or phase 2 parameters don't match. Please check all protocols / settings. Ex. One device being configured for 3DES and the other being configured for DES causes the connection to fail.               |
| Local / remote IPs of incoming request conflict with rule <%d> | The security gateway is set to "0.0.0.0" and the router used the peer's "Local Address" as the router's "Remote Address". This information conflicted with static rule #d; thus the connection is not allowed. |
| Cannot resolve Secure Gateway Addr for rule <%d>               | The router couldn't resolve the IP address from the domain name that was used for the secure gateway address.  |
| Peer ID: <peer id> <My remote type> -<My local type>           | The displayed ID information did not match between the two ends of the connection.   |
| vs. My Remote <My remote> - <My remote>                        | The displayed ID information did not match between the two ends of the connection.   |
| vs. My Local <My local>-<My local>                             | The displayed ID information did not match between the two ends of the connection.   |
| Send <packet>  | A packet was sent.   |



**Table 181** IKE Logs (continued)

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Recv <packet>  | IKE uses ISAKMP to transmit data. Each ISAKMP packet contains many different types of payloads. All of them show in the LOG. Refer to RFC2408 – ISAKMP for a list of all ISAKMP payload types.                 |
| Recv <Main or Aggressive><br>Mode request from <IP>                | The router received an IKE negotiation request from the peer address specified.  |
| Send <Main or Aggressive><br>Mode request to <IP>                  | The router started negotiation with the peer.  |
| Invalid IP <Peer local> /<br><Peer local>                          | The peer's "Local IP Address" is invalid.  |
| Remote IP <Remote IP> /<br><Remote IP> conflicts                   | The security gateway is set to "0.0.0.0" and the router used the peer's "Local Address" as the router's "Remote Address". This information conflicted with static rule #d; thus the connection is not allowed. |
| Phase 1 ID type mismatch   | This router's "Peer ID Type" is different from the peer IPsec router's "Local ID Type".  |
| Phase 1 ID content mismatch  | This router's "Peer ID Content" is different from the peer IPsec router's "Local ID Content".  |
| No known phase 1 ID type<br>found                                  | The router could not find a known phase 1 ID in the connection attempt.  |
| ID type mismatch. Local /<br>Peer: <Local ID type/Peer ID<br>type> | The phase 1 ID types do not match.   |
| ID content mismatch  | The phase 1 ID contents do not match.  |
| Configured Peer ID Content:<br><Configured Peer ID Content>        | The phase 1 ID contents do not match and the configured "Peer ID Content" is displayed.  |
| Incoming ID Content:<br><Incoming Peer ID Content>                 | The phase 1 ID contents do not match and the incoming packet's ID content is displayed.  |
| Unsupported local ID Type:<br><%d>                                 | The phase 1 ID type is not supported by the router.  |
| Build Phase 1 ID   | The router has started to build the phase 1 ID.  |
| Adjust TCP MSS to %d   | The router automatically changed the TCP Maximum Segment Size value after establishing a tunnel.   |
| Rule <%d> input idle time<br>out, disconnect                       | The tunnel for the listed rule was dropped because there was no inbound traffic within the idle timeout period.  |
| XAUTH succeed! Username:<br><Username>                             | The router used extended authentication to authenticate the listed username.   |
| XAUTH fail! Username:<br><Username>                                | The router was not able to use extended authentication to authenticate the listed username.  |
| XAUTH succeed! Remote user:<br><Username>                          | The router used extended authentication to authenticate the listed remote username.  |
| XAUTH fail! Remote user:<br><Username>                             | The router was not able to use extended authentication to authenticate the listed remote username.   |
| XAUTH succeed! My name:<br><Username>                              | The router used extended authentication to authenticate the listed username.   |

**Table 181** IKE Logs (continued)

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| XAUTH fail! My name:<br><Username>                  | The router was not able to use extended authentication to authenticate the listed username.                                 |
| Rule[%d] Phase 1 negotiation mode mismatch          | The listed rule's IKE phase 1 negotiation mode did not match between the router and the peer.                               |
| Rule [%d] Phase 1 encryption algorithm mismatch     | The listed rule's IKE phase 1 encryption algorithm did not match between the router and the peer.                           |
| Rule [%d] Phase 1 authentication algorithm mismatch | The listed rule's IKE phase 1 authentication algorithm did not match between the router and the peer.                       |
| Rule [%d] Phase 1 authentication method mismatch    | The listed rule's IKE phase 1 authentication method did not match between the router and the peer.                          |
| Rule [%d] Phase 1 key group mismatch                | The listed rule's IKE phase 1 key group did not match between the router and the peer.                                      |
| Rule [%d] Phase 2 protocol mismatch                 | The listed rule's IKE phase 2 protocol did not match between the router and the peer.                                       |
| Rule [%d] Phase 2 encryption algorithm mismatch     | The listed rule's IKE phase 2 encryption algorithm did not match between the router and the peer.                           |
| Rule [%d] Phase 2 authentication algorithm mismatch | The listed rule's IKE phase 2 authentication algorithm did not match between the router and the peer.                       |
| Rule [%d] Phase 2 encapsulation mismatch            | The listed rule's IKE phase 2 encapsulation did not match between the router and the peer.                                  |
| Rule [%d]> Phase 2 pfs mismatch                     | The listed rule's IKE phase 2 perfect forward secret (PFS) setting did not match between the router and the peer.           |
| Rule [%d] Phase 1 ID mismatch                       | The listed rule's IKE phase 1 ID did not match between the router and the peer.   |
| Rule [%d] Phase 1 hash mismatch                     | The listed rule's IKE phase 1 hash did not match between the router and the peer.   |
| Rule [%d] Phase 1 preshared key mismatch            | The listed rule's IKE phase 1 pre-shared key did not match between the router and the peer.                                 |
| Rule [%d] Tunnel built successfully                 | The listed rule's IPsec tunnel has been built successfully.   |
| Rule [%d] Peer's public key not found               | The listed rule's IKE phase 1 peer's public key was not found.  |
| Rule [%d] Verify peer's signature failed            | The listed rule's IKE phase 1 verification of the peer's signature failed.  |
| Rule [%d] Sending IKE request                       | IKE sent an IKE request for the listed rule.  |
| Rule [%d] Receiving IKE request                     | IKE received an IKE request for the listed rule.  |
| Swap rule to rule [%d]                              | The router changed to using the listed rule.  |
| Rule [%d] Phase 1 key length mismatch               | The listed rule's IKE phase 1 key length (with the AES encryption algorithm) did not match between the router and the peer. |
| Rule [%d] phase 1 mismatch                          | The listed rule's IKE phase 1 did not match between the router and the peer.  |

**Table 181** IKE Logs (continued)

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| Rule [%d] phase 2 mismatch                                      | The listed rule's IKE phase 2 did not match between the router and the peer.   |
| Rule [%d] Phase 2 key length mismatch                           | The listed rule's IKE phase 2 key lengths (with the AES encryption algorithm) did not match between the router and the peer. |
| Remote Gateway Addr in rule [%s] is changed to %s"              | The IP address for the domain name of the peer gateway in the listed rule changed to the listed IP address.                  |
| New My Vantage Report Addr in rule [%s] is changed to %s        | The IP address for the domain name of the Vantage Report in the listed rule changed to the listed IP address.                |
| Remote Gateway Addr has changed, tunnel [%s] will be deleted    | The listed tunnel will be deleted because the remote gateway's IP address changed.   |
| My Vantage Report Addr has changed, tunnel [%s] will be deleted | The listed tunnel will be deleted because the Vantage Report's IP address changed.   |

**Table 182** PKI Logs

| LOG MESSAGE                            | DESCRIPTION  |
|--|--|
| Enrollment successful                  | The SCEP online certificate enrollment was successful. The Destination field records the certification authority server IP address and port.                                     |
| Enrollment failed                      | The SCEP online certificate enrollment failed. The Destination field records the certification authority server's IP address and port.   |
| Failed to resolve <SCEP CA server url> | The SCEP online certificate enrollment failed because the certification authority server's address cannot be resolved.   |
| Enrollment successful                  | The CMP online certificate enrollment was successful. The Destination field records the certification authority server's IP address and port.                                    |
| Enrollment failed                      | The CMP online certificate enrollment failed. The Destination field records the certification authority server's IP address and port.  |
| Failed to resolve <CMP CA server url>  | The CMP online certificate enrollment failed because the certification authority server's IP address cannot be resolved.   |
| Rcvd ca cert: <subject name>           | The router received a certification authority certificate, with subject name as recorded, from the LDAP server whose IP address and port are recorded in the Source field.       |
| Rcvd user cert: <subject name>         | The router received a user certificate, with subject name as recorded, from the LDAP server whose IP address and port are recorded in the Source field.                          |
| Rcvd CRL <size>: <issuer name>         | The router received a CRL (Certificate Revocation List), with size and issuer name as recorded, from the LDAP server whose IP address and port are recorded in the Source field. |
| Rcvd ARL <size>: <issuer name>         | The router received an ARL (Authority Revocation List), with size and issuer name as recorded, from the LDAP server whose address and port are recorded in the Source field.     |

**Table 182** PKI Logs (continued)

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Failed to decode the received ca cert                    | The router received a corrupted certification authority certificate from the LDAP server whose address and port are recorded in the Source field.  |
| Failed to decode the received user cert                  | The router received a corrupted user certificate from the LDAP server whose address and port are recorded in the Source field.   |
| Failed to decode the received CRL                        | The router received a corrupted CRL (Certificate Revocation List) from the LDAP server whose address and port are recorded in the Source field.  |
| Failed to decode the received ARL                        | The router received a corrupted ARL (Authority Revocation List) from the LDAP server whose address and port are recorded in the Source field.  |
| Rcvd data <size> too large! Max size allowed: <max size> | The router received directory data that was too large (the size is listed) from the LDAP server whose address and port are recorded in the Source field. The maximum size of directory data that the router allows is also recorded.   |
| Cert trusted: <subject name>                             | The router has verified the path of the certificate with the listed subject name.  |
| Due to <reason codes>, cert not trusted: <subject name>  | Due to the reasons listed, the certificate with the listed subject name has not passed the path verification. The recorded reason codes are only approximate reasons for not trusting the certificate. Please see <a href="#">Table 183 on page 364</a> for the corresponding descriptions of the codes. |

| CODE | DESCRIPTION  |
|------|--|
| 1    | Algorithm mismatch between the certificate and the search constraints. |
| 2    | Key usage mismatch between the certificate and the search constraints. |
| 3    | Certificate was not valid in the time interval.                        |
| 4    | (Not used)   |
| 5    | Certificate is not valid.  |
| 6    | Certificate signature was not verified correctly.                      |
| 7    | Certificate was revoked by a CRL.                                      |
| 8    | Certificate was not added to the cache.                                |
| 9    | Certificate decoding failed.   |
| 10   | Certificate was not found (anywhere).                                  |
| 11   | Certificate chain looped (did not find trusted root).                  |
| 12   | Certificate contains critical extension that was not handled.          |
| 13   | Certificate issuer was not valid (CA specific information missing).    |
| 14   | (Not used)   |
| 15   | CRL is too old.  |
| 16   | CRL is not valid.  |
| 17   | CRL signature was not verified correctly.                              |
| 18   | CRL was not found (anywhere).  |

| CODE | DESCRIPTION                                    |
|------|--|
| 19   | CRL was not added to the cache.                |
| 20   | CRL decoding failed.                           |
| 21   | CRL is not currently valid, but in the future. |
| 22   | CRL contains duplicate serial numbers.         |
| 23   | Time interval is not continuous.               |
| 24   | Time information not available.                |
| 25   | Database method failed due to timeout.         |
| 26   | Database method failed.                        |
| 27   | Path was not verified.                         |
| 28   | Maximum path length reached.                   |

**Table 183** 802.1X Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Local User Database accepts user.                            | A user was authenticated by the local user database.   |
| Local User Database reports user credential error.           | A user was not authenticated by the local user database because of an incorrect user password.   |
| Local User Database does not find user's credential.         | A user was not authenticated by the local user database because the user is not listed in the local user database.                     |
| RADIUS accepts user.   | A user was authenticated by the RADIUS Server.   |
| RADIUS rejects user. Pls check RADIUS Server.                | A user was not authenticated by the RADIUS Server. Please check the RADIUS Server.   |
| Local User Database does not support authentication method.  | The local user database only supports the EAP-MD5 method. A user tried to use another authentication method and was not authenticated. |
| User logout because of session timeout expired.              | The router logged out a user whose session expired.  |
| User logout because of user deassociation.                   | The router logged out a user who ended the session.  |
| User logout because of no authentication response from user. | The router logged out a user from which there was no authentication response.  |
| User logout because of idle timeout expired.                 | The router logged out a user whose idle timeout period expired.  |
| User logout because of user request.                         | A user logged out.   |
| Local User Database does not support authentication method.  | A user tried to use an authentication method that the local user database does not support (it only supports EAP-MD5).                 |
| No response from RADIUS. Pls check RADIUS Server.            | There is no response message from the RADIUS server, please check the RADIUS server.   |

**Table 183** 802.1X Logs (continued)

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Use Local User Database to authenticate user.        | The local user database is operating as the authentication server.   |
| Use RADIUS to authenticate user.                     | The RADIUS server is operating as the authentication server.   |
| No Server to authenticate user.                      | There is no authentication server to authenticate a user.  |
| Local User Database does not find user's credential. | A user was not authenticated by the local user database because the user is not listed in the local user database. |

**Table 184** ACL Setting Notes

| PACKET DIRECTION | DIRECTION                       | DESCRIPTION  |
|------------------|---------------------------------|--|
| (L to W)         | LAN to WAN                      | ACL set for packets traveling from the LAN to the WAN.                         |
| (W to L)         | WAN to LAN                      | ACL set for packets traveling from the WAN to the LAN.                         |
| (D to L)         | DMZ to LAN                      | ACL set for packets traveling from the DMZ to the LAN.                         |
| (D to W)         | DMZ to WAN                      | ACL set for packets traveling from the DMZ to the WAN.                         |
| (W to D)         | WAN to DMZ                      | ACL set for packets traveling from the WAN to the DMZ.                         |
| (L to D)         | LAN to DMZ                      | ACL set for packets traveling from the LAN to the DMZ.                         |
| (L to L/ZW)      | LAN to LAN/<br>Vantage Report   | ACL set for packets traveling from the LAN to the LAN or the Vantage Report.   |
| (W to W/ZW)      | WAN to WAN/<br>Vantage Report   | ACL set for packets traveling from the WAN to the WAN or the Vantage Report.   |
| (D to D/ZW)      | DMZ to DMZ/<br>Vantage Report   | ACL set for packets traveling from the DMZ to the DM or the Vantage Report.    |
| (L to WL)        | LAN to WLAN                     | ACL set for packets traveling from the LAN to the WLAN.                        |
| (WL to L)        | WLAN to LAN                     | ACL set for packets traveling from the WLAN to the LAN.                        |
| (W to WL)        | WAN to WLAN                     | ACL set for packets traveling from the WAN to the WLAN.                        |
| (WL to W)        | WLAN to WAN                     | ACL set for packets traveling from the WLAN to the WAN.                        |
| (D to WL)        | DMZ to WLAN                     | ACL set for packets traveling from the DMZ to the WLAN.                        |
| (WL to D)        | WLAN to DMZ                     | ACL set for packets traveling from the WLAN to the DMZ.                        |
| (WL to WL)       | WLAN to WLAN/<br>Vantage Report | ACL set for packets traveling from the WLAN to the WLAN or the Vantage Report. |

**Table 185** ICMP Notes

| TYPE | CODE | DESCRIPTION             |
|------|------|-------------------------|
| 0    |      | Echo Reply              |
|      | 0    | Echo reply message      |
| 3    |      | Destination Unreachable |

**Table 185** ICMP Notes (continued)

| TYPE | CODE | DESCRIPTION   |
|------|------|---|
|      | 0    | Net unreachable   |
|      | 1    | Host unreachable  |
|      | 2    | Protocol unreachable  |
|      | 3    | Port unreachable  |
|      | 4    | A packet that needed fragmentation was dropped because it was set to Don't Fragment (DF)  |
|      | 5    | Source route failed   |
| 4    |      | Source Quench   |
|      | 0    | A gateway may discard internet datagrams if it does not have the buffer space needed to queue the datagrams for output to the next network on the route to the destination network. |
| 5    |      | Redirect  |
|      | 0    | Redirect datagrams for the Network  |
|      | 1    | Redirect datagrams for the Host   |
|      | 2    | Redirect datagrams for the Type of Service and Network  |
|      | 3    | Redirect datagrams for the Type of Service and Host   |
| 8    |      | Echo  |
|      | 0    | Echo message  |
| 11   |      | Time Exceeded   |
|      | 0    | Time to live exceeded in transit  |
|      | 1    | Fragment reassembly time exceeded   |
| 12   |      | Parameter Problem   |
|      | 0    | Pointer indicates the error   |
| 13   |      | Timestamp   |
|      | 0    | Timestamp request message   |
| 14   |      | Timestamp Reply   |
|      | 0    | Timestamp reply message   |
| 15   |      | Information Request   |
|      | 0    | Information request message   |
| 16   |      | Information Reply   |
|      | 0    | Information reply message   |

**Table 186** IDP Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| The buffer size is too small!  | The buffer for holding IDP information such as the signature file version was too small to hold any more information.  |
| The format of the user config file is incorrect!   | There was a format error in the configuration backup file that someone attempted to load into the system.  |
| The system is doing signature update now , please wait!  | The device is updating the signature file.   |
| No data!   | The system could not find any IDP signatures that matched a search.  |
| IDP %s!  | The device detected an intrusion event in a connection. The format of %s is "ID" followed by the IDP ID signature number and the IDP signature name. For example, ID:10001,Window Ping.  |
| Can not find the signature , please update the signature!                                      | The device does not have a signature file loaded.  |
| Failed in signature update - %s!   | The device failed to update the signature file through the Internet. %s describes the reason for the error. You may need to provide the error message when contacting customer support if you are repeatedly unable to download the signature file from the update server. |
| Check signature version - %s.  | The device attempted to check for the latest available signature version. %s gives details. Either the check was unsuccessful due to the server being busy or the device is already using the latest available firmware.   |
| Signature update OK - New signature version: <Signature version> Release Date: <Release date>! | The device updated the signature file successfully. The signature file's version and release date are included.  |
| The turbo card is not ready , please insert the card and reboot!                               | The turbo card is not installed.   |

**Table 187** AV Logs

| LOG MESSAGE                  | DESCRIPTION   |
|------------------------------|---|
| HTTP Virus infected - %s!    | The device detected a virus in an HTTP connection. The format of %s is "ID" Virus ID number, virus name, filename. For example, ID:30001,CIH.Win95,/game.exe.   |
| FTPDATA Virus infected - %s! | The device detected a virus in a FTPDATA connection. The format of %s is "ID" Virus ID number, virus name, filename. For example, ID:30001,CIH.Win95,/game.exe. |



**Table 187** AV Logs (continued)

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| SMTP Virus infected - %s!  | The device detected a virus in a SMTP connection. The format of %s is "ID" Virus ID number, virus name, filename. For example, ID:30001,CIH.Win95,/game.exe.   |
| POP3 Virus infected - %s!  | The device detected a virus in a POP3 connection. The format of %s is "ID" Virus ID number, virus name, filename. For example, ID:30001,CIH.Win95,/game.exe.   |
| HTTP Bypass - %s!  | The device bypassed the scanning of files in HTTP connections. %s is the filename. For example, game.zip.  |
| FTPDATA Bypass - %s!   | The device bypassed the scanning of files in FTP data connections. %s is the filename. For example, game.zip.  |
| SMTP Bypass - %s!  | The device bypassed the scanning of files in SMTP connections. %s is the filename. For example, game.zip.  |
| POP3 Bypass - %s!  | The device bypassed the scanning of files in POP3 connections. %s is the filename. For example, game.zip.  |
| Can not find the signature , please update the signature!        | The device does not have a signature file loaded.  |
| Failed in signature update - %s!                                 | The device failed to update the signature file through the Internet. %s describes the reason for the error. You may need to provide the error message when contacting customer support if you are repeatedly unable to download the signature file from the update server. |
| Check signature version - %s.                                    | The device attempted to check for the latest available signature version. %s gives details. Either the check was unsuccessful due to the server being busy or the device is already using the latest available firmware.   |
| Update the signature file successfully.                          | The device updated the signature file successfully.  |
| The turbo card is not ready , please insert the card and reboot! | The turbo card is not installed.   |
| The system is doing signature update now , please wait!          | The device is updating the signature file.   |
| HTTP Block. The session is over maximun ZIP sessions - %s!       | The system blocked scanning files in HTTP connections. The format of %s is %FILENAME%. For example, game.zip."   |
| FTPDATA Block. The session is over maximun ZIP sessions - %s!    | The system blocked scanning files in FTPDATA connections. The format of %s is %FILENAME%. For example, game.zip."  |
| SMTP Block. The session is over maximun ZIP sessions - %s!       | The system blocked scanning files in SMTP connections. The format of %s is %FILENAME%. For example, game.zip."   |

**Table 187** AV Logs (continued)

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| POP3 Block. The session is over<br>maximun ZIP sessions<br>- %s! | The system blocked scanning files in POP3 connections.<br>The format of %s is %FILENAME%.<br>For example, game.zip." |
| Zip file unsupported<br>- %s!                                    | The system destroyed unsupported zip files.  |

**Table 188** AS Logs

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| Mail is in the Black List - Mail<br>From:%EMAIL_ADDRESS%<br>Subject:%MAIL_SUBJECT%!%MAIL_DIRECTION%                            | An e-mail with the listed source and subject matched an anti-spam blacklist entry.  |
| Mail score is higher than threshold -<br>Spam Score:%d Mail<br>From:%EMAIL_ADDRESS%<br>Subject:%MAIL_SUBJECT%!%MAIL_DIRECTION% | The spam score (listed) for the e-mail with the listed source and subject was higher than or equal to the spam score threshold.   |
| Exceed maximum mail sessions<br>(%d).%MAIL_DIRECTION%  | The number of concurrent mail sessions went over the limit (%d).  |
| Remove rating server [%Rating Server<br>IP Address%] from server<br>list!%MAIL_DIRECTION%                                      | The listed server IP address has been removed from the list of anti-spam external database servers.   |
| "This is a phishing mail - Spam<br>Score:%d Mail From:%EMAIL_ADDRESS%<br>Subject:%MAIL_SUBJECT%!"%MAIL_DIRECTION%              | The spam score (listed) for the e-mail with the listed source and subject was higher than the spam score threshold. The anti-spam external database identified the e-mail as a phishing mail. |
| Invalid parameter for AsEngine!  | There was an internal AS system error. This type of error causes the device to restart.   |
| Mail Parser buffer is<br>overflow!%MAIL_DIRECTION%   | There were too many characters in a single line of an e-mail header that the device was attempting to parse.  |
| Initialized the link list for IP list<br>failed - rule:%d, ret_code:%d   | The runtime structure cannot be initialized correctly.  |
| Initialized the link list for Email<br>list failed - rule:%d, ret_code:%d  | The runtime structure cannot be initialized correctly.  |
| Initialized the link list for MIME<br>list failed - rule:%d, ret_code:%d   | The runtime structure cannot be initialized correctly.  |
| Initialized the link list for subject<br>list failed - rule:%d, ret_code:%d  | The runtime structure cannot be initialized correctly.  |
| Convert the string to the PCRE<br>pattern failed - ret_code:%d   | Convert the string to regular expression failed.  |
| Compile the string for PCRE failed -<br>rule:%d  | Compile the regular expression by PCRE library failed.  |

**Table 188** AS Logs (continued)

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Load the anti-spam fixed runtime settings failed - ret_code:%d                      | Load the anti-spam fixed runtime settings failed.                       |
| Load the anti-spam variable runtime settings failed - rule:%d, ret_code:%d          | Load the anti-spam variable runtime settings failed.                    |
| AS checking bypassed as a mail header line exceeds 1024 characters!%MAIL_DIRECTION% | AS checking bypassed as a mail header line exceeds 1024 characters. See |

**Table 189** AS Directions for Multiple WAN Devices

| FROM\TO | LAN       | WAN1       | DMZ       | WAN2       | WLAN       |
|---------|-----------|------------|-----------|------------|------------|
| LAN     | (L to L)  | (L to W1)  | (L to D)  | (L to W2)  | (L to WL)  |
| WAN1    | (W1 to L) | (W1 to W1) | (W1 to D) | (W1 to W2) | (W1 to WL) |
| DMZ     | (D to L)  | (D to W1)  | (D to D)  | (D to W2)  | (D to WL)  |
| WAN2    | (W2 to L) | (W2 to W1) | (W2 to D) | (W2 to W2) | (W2 to WL) |
| WLAN    | (WL to L) | (WL to W1) | (WL to D) | (WL to W2) | (WL to WL) |

**Table 190** AS Directions for Single WAN Devices

| FROM\TO | LAN       | WAN       | DMZ       | WLAN       |
|---------|-----------|-----------|-----------|------------|
| LAN     | (L to L)  | (L to W)  | (L to D)  | (L to WL)  |
| WAN     | (W to L)  | (W to W)  | (W to D)  | (W to WL)  |
| DMZ     | (D to L)  | (D to W)  | (D to D)  | (D to WL)  |
| WLAN    | (WL to L) | (WL to W) | (WL to D) | (WL to WL) |

## 13.1 Syslog Logs

There are two types of syslog: event logs and traffic logs. The device generates an event log when a system event occurs, for example, when a user logs in or the device is under attack. The device generates a traffic log when a "session" is terminated. A traffic log summarizes the session's type, when it started and stopped the amount of traffic that was sent and received and so on. An external log analyzer can reconstruct and analyze the traffic flowing through the device after collecting the traffic logs.

**Table 191** Syslog Logs

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Event Log: <Facility*8 + Severity>Mon dd hr:mm:ss hostname src="<srcIP:srcPort>" dst="<dstIP:dstPort>" msg="<msg>" note="<note>" devID="<mac address>" cat="<category>"   | This message is sent by the system ("RAS" displays as the system name if you haven't configured one) when the router generates a syslog. The facility is defined in the web <b>MAIN MENU, LOGS, Log Settings</b> page. The severity is the log's syslog class. The definition of messages and notes are defined in the other log tables. The "devID" is the MAC address of the router's LAN port. The "cat" is the same as the category in the router's logs. |
| Traffic Log: <Facility*8 + Severity>Mon dd hr:mm:ss hostname src="<srcIP:srcPort>" dst="<dstIP:dstPort>" msg="Traffic Log" note="Traffic Log" devID="<mac address>" cat="Traffic Log" duration=seconds sent=sentBytes rcvd=receiveBytes dir="<from:to>" protoID=IPProtocolID proto="serviceName" trans="IPSec/Normal" | This message is sent by the device when the connection (session) is closed. The facility is defined in the Log Settings screen. The severity is the traffic log type. The message and note always display "Traffic Log". The "proto" field lists the service name. The "dir" field lists the incoming and outgoing interfaces ("LAN:LAN", "LAN:WAN", "LAN:DMZ", "LAN:DEV" for example).   |
| Event Log: <Facility*8 + Severity>Mon dd hr:mm:ss hostname src="<srcIP:srcPort>" dst="<dstIP:dstPort>" ob="<0 1>" ob_mac="<mac address>" msg="<msg>" note="<note>" devID="<mac address>" cat="<category>"   | This message is sent by the device ("RAS" displays as the system name if you haven't configured one) at the time when this syslog is generated. The facility is defined in the web <b>MAIN MENU, LOGS, Log Settings</b> page. The severity is the log's syslog class. The definition of messages and notes are defined in the other log tables. OB is the Out Break flag and the mac address of the Out Break PC.   |
| Event Log: <Facility*8 + Severity>Mon dd hr:mm:ss hostname src="<srcIP:srcPort>" dst="<dstIP:dstPort>" ob="0 1" ob_mac="<mac address>" msg="<msg>" note="<note>" devID="<mac address>" cat="Anti Virus" encode="< uu   b64 >"   | This message is sent by the device ("RAS" displays as the system name if you haven't configured one) at the time when this syslog is generated. The facility is defined in the web <b>MAIN MENU, LOGS, Log Settings</b> page. The severity is the log's syslog class. The "encode" message indicates the mail attachments encoding method. The definition of messages and notes are defined in the Anti-Virus log descriptions.                               |

**Table 191** Syslog Logs (continued)

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| Event Log: <Facility*8 + Severity>Mon dd hr:mm:ss hostname src="<srcIP:srcPort>" dst="<dstIP:dstPort>" ob="<0 1>" ob_mac="<mac address>" msg="<msg>" note="<note>" devID="<mac address>" cat="IDP" class="<idp class>" sid="<idp sid>" act="<idp action>" count="1" | This message is sent by the device ("RAS" displays as the system name if you haven't configured one) at the time when this syslog is generated. The facility is defined in the web <b>MAIN MENU, LOGS, Log Settings</b> page. The severity is the log's syslog class. The definition of messages and notes are defined in the IDP log descriptions.  |
| Event Log: <Facility*8 + Severity>Mon dd hr:mm:ss hostname src="<srcIP:srcPort>" dst="<dstIP:dstPort>" ob="<0 1>" ob_mac="<mac address>" msg="<msg>" note="<note>" devID="<mac address>" cat="Anti Spam" 1stRelIP="<IP>"  | This message is sent by the device ("RAS" displays as the system name if you haven't configured one) at the time when this syslog is generated. The facility is defined in the web <b>MAIN MENU, LOGS, Log Settings</b> page. The severity is the log's syslog class. 1stRelIP is the IP address of the first mail relay server. The definition of messages and notes are defined in the Anti-Spam log descriptions. |
| Event Log: <Facility*8 + Severity>Mon dd hr:mm:ss hostname src="<srcIP:srcPort>" dst="<dstIP:dstPort>" ob="<0 1>" ob_mac="<mac address>" msg="<msg>" note="<note>" devID="<mac address>" cat="IDP" class="<idp class>" act="<idp action>" sid="<idp sid>" count="1" | This message is sent by the "RAS" at the time when this syslog is generated. The facility is defined in the web <b>MAIN MENU, LOGS, Log Settings</b> page. The severity is the centralized log type. The definition of messages and notes are defined in the IDP categories.   |

The following table shows RFC-2408 ISAKMP payload types that the log displays. Please refer to the RFC for detailed information on each type.

**Table 192** RFC-2408 ISAKMP Payload Types

| LOG DISPLAY | PAYLOAD TYPE         |
|-------------|----------------------|
| SA          | Security Association |
| PROP        | Proposal             |
| TRANS       | Transform            |
| KE          | Key Exchange         |
| ID          | Identification       |
| CER         | Certificate          |
| CER_REQ     | Certificate Request  |
| HASH        | Hash                 |
| SIG         | Signature            |
| NONCE       | Nonce                |

**Table 192** RFC-2408 ISAKMP Payload Types (continued)

| <b>LOG DISPLAY</b> | <b>PAYLOAD TYPE</b> |
|--------------------|---------------------|
| NOTFY              | Notification        |
| DEL                | Delete              |
| VID                | Vendor ID           |

# ZyWALL 1050 Log Descriptions

This appendix provides descriptions of example log messages for the ZyWALL 1050.

**Table 193** Content Filter Logs

| LOG MESSAGE                      | DESCRIPTION                                     |
|----------------------------------|---|
| Content filter has been enabled  | An administrator turned the content filter on.  |
| Content filter has been disabled | An administrator turned the content filter off. |

**Table 194** Forward Web Site Logs

| LOG MESSAGE                   | DESCRIPTION  |
|-------------------------------|--|
| %s: Trusted Web site          | The device allowed access to a web site in a trusted domain.<br>%s: website host   |
| %s                            | The device allowed access to a web site. The content filtering service is registered and activated or the service is not activated in a profile, this is a web site that is not blocked according to a profile and the default policy is not set to block.<br>%s: website host |
| %s: Service is not registered | The device allowed access to a web site. The content filtering service is unregistered and the default policy is not set to block.<br>%s: website host   |

**Table 195** Blocked Web Site Logs

| LOG MESSAGE | DESCRIPTION  |
|-------------|--|
| %s :%s      | The rating server responded that the web site is in a specified category and access was blocked according to a content filter profile.<br>1st %s: website host<br>2nd %s: website category |
| %s: Unrated | The rating server responded that the web site cannot be categorized and access was blocked according to a content filter profile.<br>%s: website host                                      |

**Table 195** Blocked Web Site Logs (continued)

| LOG MESSAGE                    | DESCRIPTION  |
|--------------------------------|--|
| %s: Service is unavailable     | Content filter rating service is temporarily unavailable and access to the web site was blocked due to:<br>1. Can't resolve rating server IP (No DNS)<br>2. Invalid service license<br>4. Rating service is restarting<br>5. Can't connect to rating server<br>6. Query failed<br>7. Query timeout<br>8. Too many queries<br>9. Unknown reason<br>%s: website host |
| %s: %s(cache hit)              | The web site's category exists in the device's local cache and access was blocked according to a content filter profile.<br>1st %s: website host<br>2nd %s: website category   |
| %s: Not in trusted web list    | The web site is not a trusted host/domain, and the device blocks all traffic except for trusted web sites.<br>%s: website host   |
| %s: Contains ActiveX           | The web site contains ActiveX and access was blocked according to a profile.<br>%s: website host   |
| %s: Contains Java applet       | The web site contains Java applet and access was blocked according to a profile.<br>%s: website host   |
| %s: Contains cookie            | The web site contains a cookie and access was blocked according to a profile.<br>%s: website host  |
| %s: Proxy mode is detected     | The system detected a proxy connection and blocked access according to a profile.<br>%s: website host  |
| %s: Forbidden Web site         | The web site is in forbidden web site list.<br>%s: website host  |
| %s: Keyword blocking           | The web content matched a user defined keyword.<br>%s: website host  |
| %s: Blocking by default policy | No content filter policy is applied and access was blocked since the default action is block.<br>%s: website host  |



**Table 196** User Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| %s %s has logged in from %s  | The specified user signed in.<br>1st %s: Administrator Limited-Admin User Ext-User Guest<br>2nd %s: username<br>3rd %s: service name (HTTP/HTTPS, FTP, telnet, SSH, console)<br>NOTE field: %s means username.   |
| %s %s has logged out from %s   | The specified user signed out.<br>1st %s: Administrator Limited-Admin User Ext-User Guest<br>2nd %s: username<br>3rd %s: service name (HTTP/HTTPS, FTP, telnet, SSH, console)<br>NOTE field: %s means username.  |
| %s %s from %s has been logged out (re-auth timeout)                      | The specified user was signed out by the device due to a re-authentication timeout.<br>1st %s: Administrator Limited-Admin User Ext-User Guest<br>2nd %s: username<br>3rd %s: service name (HTTP/HTTPS, FTP, telnet, SSH, console)<br>NOTE field: %s means username. |
| %s %s from %s has been logged out (lease timeout)                        | The specified user was signed out by the device due to a lease timeout.<br>1st %s: Administrator Limited-Admin User Ext-User Guest<br>2nd %s: username<br>3rd %s: service name (HTTP/HTTPS, FTP, telnet, SSH, console)<br>NOTE field: %s means username.             |
| %s %s from %s has been logged out (idle timeout)                         | The specified user was signed out by the device due to an idle timeout.<br>1st %s: Administrator Limited-Admin User Ext-User Guest<br>2nd %s: username<br>3rd %s: service name (HTTP/HTTPS, FTP, telnet, SSH, console)<br>NOTE field: %s means username.             |
| Console is put into lockout  | Too many failed login attempts were made on the console port so the device is blocking login attempts on the console port.   |
| Address %u.%u.%u.%u is put into lockout                                  | Too many failed login attempts were made from an IP address so the device is blocking login attempts from that IP address.<br>%u.%u.%u.%u: the source address of the user's login attempt  |
| Login attempt is made on a lockout address from %s                       | A login attempt came from an IP address that the device has locked out.<br>%u.%u.%u.%u: the source address of the user's login attempt   |
| Failed %s login attempt (reach the maximum number of user)               | The device blocked a login because the maximum login capacity has already been reached.<br>%s: service name  |
| Failed %s login attempt (reach the maximum number of simultaneous logon) | The device blocked a login because the maximum simultaneous login capacity for the administrator or access account has already been reached.<br>%s: service name   |

**Table 197** myZyXEL.com Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Send registration message to MyZyXEL.com server has failed.          | The device was not able to send a registration message to MyZyXEL.com.   |
| Get server response has failed.                                      | The device sent packets to the MyZyXEL.com server, but did not receive a response. The root cause may be that the connection is abnormal.  |
| Timeout for get server response.                                     | zysh need to catch MyZyXEL.com agent's return code, this log will be shown when timeout.   |
| User has existed.  | The user name already exists in MyZyXEL.com's database. So the user can't use it for device registration and needs to specify another one.   |
| User does not exist.   | The user name does not yet exist in MyZyXEL.com's database. So the user can use it for device registration.  |
| Internal server error.   | MyZyXEL.com's database had an error when checking the user name.   |
| Device registration has failed:%s.                                   | Device registration failed, an error message returned by the MyZyXEL.com server will be appended to this log.<br>%s: error message returned by the myZyXEL.com server  |
| Device registration has succeeded.                                   | The device registered successfully with the myZyXEL.com server.  |
| Registration has failed. Because of lack must fields.                | The device received an incomplete response from the myZyXEL.com server and it caused a parsing error for the device.   |
| %s:Trail service activation has failed:%s.                           | Trail service activation failed for the specified service, an error message returned by the MyZyXEL.com server will be appended to this log.<br>1st %s: service name<br>2nd %s: error message returned by the myZyXEL.com server |
| %s:Trail service activation has succeeded.                           | Trail service was activated successfully for the specified service.<br>%s: service name  |
| Trial service activation has failed. Because of lack must fields.    | The device received an incomplete response from the myZyXEL.com server and it caused a parsing error for the device.   |
| Standard service activation has failed:%s.                           | Standard service activation failed, this log will append an error message returned by the MyZyXEL.com server.<br>%s: error message returned by the myZyXEL.com server  |
| Standard service activation has succeeded.                           | Standard service activation has succeeded.   |
| Standard service activation has failed. Because of lack must fields. | The device received an incomplete response from the myZyXEL.com server and it caused a parsing error for the device.   |

**Table 197** myZyXEL.com Logs (continued)

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| Service expiration check has failed:%s.                           | The service expiration day check failed, this log will append an error message returned by the MyZyXEL.com server.<br>%s: error message returned by myZyXEL.com server |
| Service expiration check has succeeded.                           | The service expiration day check was successful.   |
| Service expiration check has failed. Because of lack must fields. | The device received an incomplete response from the myZyXEL.com server and it caused a parsing error for the device.   |
| Server setting error.   | The device could not retrieve the myZyXEL.com server's IP address or FQDN from local.  |
| Resolve server IP has failed.                                     | The device could not resolve the myZyXEL.com server's FQDN to an IP address through gethostbyname().   |
| Verify server's certificate has failed.                           | The device could not process an HTTPS connection because it could not verify the myZyXEL.com server's certificate.   |
| Connect to MyZyXEL.com server has failed.                         | The device could not connect to the MyZyXEL.com server.  |
| Do account check.   | The device started to check whether or not the user name in MyZyXEL.com's database.  |
| Do device register.   | The device started device registration.  |
| Do trial service activation.                                      | The device started trail service activation.   |
| Do standard service activation.                                   | The device started standard service activation.  |
| Do expiration check.  | The device started the service expiration day check.   |
| Build query message has failed.                                   | Some information was missing in the packets that the device sent to the MyZyXEL.com server.  |
| Parse receive message has failed.                                 | The device cannot parse the response returned by the MyZyXEL.com server. Maybe some required fields are missing.   |
| Resolve server IP has failed. Update stop.                        | The update has stopped because the device couldn't resolve the myZyXEL.com server's FQDN to an IP address through gethostbyname().                                     |
| Verify server's certificate has failed. Update stop.              | The device could not process an HTTPS connection because it could not verify the myZyXEL.com server's certificate. The update has stopped.                             |
| Send download request to update server has failed.                | The device's attempt to send a download message to the update server failed.   |
| Get server response has failed.                                   | The device sent packets to the MyZyXEL.com server, but did not receive a response. The root cause may be that the connection is abnormal.                              |
| Timeout for get server response.                                  | zysh need to catch MyZyXEL.com agent's return code, this log will be shown when timeout.   |
| Send update request to update server has failed.                  | The device could not send an update message to the update server.  |

**Table 197** myZyXEL.com Logs (continued)

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Update has failed.<br>Because of lack must fields.         | The device received an incomplete response from the update server and it caused a parsing error for the device.  |
| Update server is busy now. File download after %d seconds. | The update server was busy so the device will wait for the specified number of seconds and send the download request to the update server again.                   |
| Device has latest file. No need to update.                 | The device already has the latest version of the file so no update is needed.  |
| Device has latest signature file; no need to update        | The device already has the latest version of the signature file so no update is needed.  |
| Connect to update server has failed.                       | The device cannot connect to the update server.  |
| Wrong format for packets received.                         | The device cannot parse the response returned by the server. Maybe some required fields are missing.   |
| Server setting error. Update stop.                         | The device could not resolve the update server's FQDN to an IP address through gethostbyname(). The update process stopped.  |
| Build query message failed.                                | Some information was missing in the packets that the device sent to the server.  |
| Starting signature update.                                 | The device started an IDP signature update.  |
| Signature download has succeeded.                          | The device successfully downloaded a signature file.   |
| Signature update has succeeded.                            | The device successfully downloaded and applied an IDP signature file.  |
| Signature update has failed:%s.                            | The signature update signature failed, an error message returned by the update server will be appended to this log.<br>%s: error message returned by update server |
| Signature download has failed.                             | The device still can't download the IDP signature after 3 retries.   |
| Signature update has failed. Do %d retry.                  | The IDP signature update failed, so the device will process 3 retries.<br>%d: retry times (1~3)  |
| Resolve server IP has failed.                              | The device could not resolve the myZyXEL.com server's FQDN to an IP address through gethostbyname().   |
| Connect to MyZyXEL.com server has failed.                  | The device could not connect to the MyZyXEL.com server.  |
| Build query message has failed.                            | Some information was missing in the packets that the device sent to the server.  |
| Verify server's certificate has failed.                    | The device could not process an HTTPS connection because it could not verify the server's certificate.   |
| Get server response has failed.                            | The device sent packets to the server, but did not receive a response. The root cause may be that the connection is abnormal.                                      |

**Table 197** myZyXEL.com Logs (continued)

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Expiration daily-check has failed:%s.                              | The daily check for service expiration failed, an error message returned by the MyZyXEL.com server will be appended to this log.<br>%s: error message returned by myZyXEL.com server |
| Do expiration daily-check has failed. Because of lack must fields. | The device received an incomplete response to the daily service expiration check and the packets caused a parsing error for the device.  |
| Server setting error.  | The device could not retrieve the server's IP address or FQDN from local.  |
| Do expiration daily-check has failed.                              | The daily check for service expiration failed.   |
| Do expiration daily-check has succeeded.                           | The daily check for service expiration was successful.   |
| Expiration daily-check will trigger PPP interface. Do self-check.  | Before the device sends an expiration day check packet, it needs to check whether or not it will trigger a PPP connection.   |
| System bootup. Do expiration daily-check.                          | The device processes a service expiration day check immediately after it starts up.  |
| After register. Do expiration daily-check immediately.             | The device processes a service expiration day check immediately after device registration.   |
| Time is up. Do expiration daily-check.                             | The processes a service expiration day check every 24 hrs.   |
| Read MyZyXEL.com storage has failed.                               | Read data from EEPROM has failed.  |
| Open /proc/MRD has failed.   | This error message is shown when getting MAC address.  |
| IDP service has expired.   | The IDP service period has expired. The device can find this through either a service expiration day check via MyZyXEL.com server or by the device's own count.                      |
| Content-Filter service has expired.                                | The content filtering service period has expired. The device can find this through either a service expiration day check via MyZyXEL.com server or by the device's own count.        |
| Unknown TLS/SSL version: %d.                                       | The device only supports SSLv3 protocol. %d: SSL version assigned by client.   |
| Load trusted root certificates has failed.                         | The device needs to load the trusted root certificate before the device can verify a server's certificate. This log displays if the device failed to load it.                        |
| Certificate has expired.   | Verification of a server's certificate failed because it has expired.  |
| Self signed certificate.   | Verification of a server's certificate failed because it is self-signed.   |

**Table 197** myZyXEL.com Logs (continued)

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Self signed certificate in certificate chain.                         | Verification of a server's certificate failed because there is a self-signed certificate in the server's certificate chain.   |
| Verify peer certificates has succeeded.                               | The device verified a server's certificate while processing an HTTPS connection.  |
| Certification verification failed:<br>Depth: %d, Error Number(%d):%s. | Verification of a server's certificate failed while processing an HTTPS connection. This log identifies the reason for the failure.<br>1st %d: certificate chain level<br>2nd %d: error number<br>%s: error message |
| Certificate issuer name:%s.   | Verification of the specified certificate failed because the device could not get the certificate's issuer name. %s is the certificate name.  |
| The wrong format for HTTP header.                                     | The header format of a packet returned by a server is wrong.  |
| Timeout for get server response.                                      | After the device sent packets to a server, the device did not receive any response from the server. The root cause may be a network delay issue.  |
| Download file size is wrong.  | The file size downloaded for AS is not identical with content-length  |
| Parse HTTP header has failed.   | Device can't parse the HTTP header in a response returned by a server. Maybe some HTTP headers are missing.   |

**Table 198** IDP Logs

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| System internal error. Detect IDP engine status failed. | System internal error. Get IDP engine activation flag failed. |
| System internal error. Enable IDP failed.               | Enable IDP engine activation flag failed.                     |
| System internal error.Disable IDP failed.               | Disable IDP engine activation flag failed.                    |
| Enable IDP succeeded.                                   | Enable IDP engine succeeded.                                  |
| Disable IDP succeeded.                                  | Disable IDP engine succeeded.                                 |
| Enable IDP engine failed.                               | Insert IDP engine failed.                                     |
| Disable IDP engine failed.                              | Remove IDP engine failed.                                     |
| Enable IDP engine succeeded.                            | Insert IDP engine succeeded.                                  |
| Disable IDP engine succeeded.                           | Remove IDP engine succeeded.                                  |

**Table 198** IDP Logs (continued)

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| IDP service is not registered. Packet Inspection feature will not be activated.  | IDP service is not registered. IDP service packet inspection feature and signature update will both be deactivated.        |
| IDP service trial license is expired. Packet Inspection feature will not be activated.                                 | IDP service trial license is expired. IDP service packet inspection feature and signature update will both be deactivated. |
| IDP service standard license is expired. Update signature failed.  | IDP service standard license is expired. IDP signature cannot update.  |
| IDP service standard license is not registered. Update signature failed.   | IDP service standard license is not registered. IDP signature cannot update.   |
| IDP service trial license is expired. Update signature failed.   | IDP service trial license is expired. IDP signature cannot update.   |
| IDP service trial license is not registered. Update signature failed.  | IDP service trial license is expired. IDP signature cannot update.   |
| Custom signature add error: sid <sid>, <error_message>.  | Custom signature adding failed. Error sid and message will be shown.   |
| Custom signature import error: line <line>, sid <sid>, <error_message>.  | Custom signature importing failed. Error line number of file, sid and message will be shown                                |
| Custom signature replace error: line <line>, sid <sid>, <error_message>.   | Custom signature replacing failed. Error line number of file, sid and message will be shown                                |
| Custom signature edit error: sid <sid>, <error_message>.   | Custom signature editing failed. Error sid and message will be shown.  |
| Custom signature more than <num>. Replacement custom signature number is <num>.  | Custom signature replacement failed. Display maximum rule number and replacement rule number.                              |
| Custom signature more than <num>. Remaining custom signature number is <num>. Adding custom signature number is <num>. | Custom signature adding failed. Display maximum rule number, remaining rule number and adding rule number.                 |

**Table 198** IDP Logs (continued)

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Get custom signature number error.                                    | Get custom rule number failed.  |
| Add custom signature error: signature <sid> is over length.           | Custom signature adding failed. Rule content length is too long.  |
| Edit custom signature error: signature <sid> is over length.          | Custom signature editing failed. Rule content length is too long.   |
| IDP off-line update failed. File damaged.                             | IDP signature off-line update failed. Signature file maybe corrupt.   |
| IDP signature update failed. File crashed.                            | IDP signature update failed. Decrypt signature file failed.   |
| IDP signature update failed. File damaged.                            | IDP signature update failed. Decompress signature file failed.  |
| IDP signature update failed. File update failed.                      | IDP signature update failed. Update signature file failed.  |
| IDP signature update failed. Can not update last update time.         | IDP signature update failed. Update last update time failed.  |
| IDP signature update failed. Can not update synchronized file.        | IDP signature update failed. Rebuild IDP DHA synchronized file failed.  |
| IDP signature update successful. Signature version: <version>.        | IDP signature update successful.  |
| System internal error. Create IDP debug directory failed              | System internal error. Create IDP debug directory failed.   |
| System internal error. Create IDP statistics entry failed.            | System internal error. Create IDP statistics entry failed.  |
| System internal error. Out of memory. IDP activation unchanged.       | System internal error. System is out of memory. IDP activation unchanged.   |
| System internal error. Create IDP proc failed. IDP activation failed. | System internal error. Create IDP proc failed. IDP activation failed.   |
| [type=<type>] <message>, Action: <action>, Severity: <severity>       | IDP triggered event log. <type> = {sig(<id>)   scan-detection(<attack>)   flood-detection(<attack>)   http-inspection(<attack>)   tcp-decoder(<attack>)   udp-decoder(<attack>)   icmp-decoder(<attack>) }, <attack> = attack type.<br><severity> = {very low   low   medium   high   severe} |
| Program DFA failed.   | IDP program DFA to hardware search engine failed.   |
| IDP sigature update failed. Fail to create temporary directory        | IDP signature update failed. Create /tmp/sig directory failed   |



**Table 198** IDP Logs (continued)

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| IDP signature update failed. Fail to extract temporary file.    | IDP signature update failed. Extract signature package to /tmp/sig failed.             |
| IDP signature update failed. Invalid IDP config file.           | IDP signature update failed. Sig_check_update check failed.                            |
| IDP signature update failed. Invalid signature content.         | IDP signature update failed. Sigquery check signature content failed.                  |
| System internal error. Create IDP traffic anomaly entry failed. | System internal error. Create IDP traffic anomaly entry failed.                        |
| Query signature version failed.                                 | Unable to get signature version from new signature package download from update server |
| Can not get signature version.                                  | Unable to get signature version from new signature package download from update server |

**Table 199** Application Patrol Logs

| LOG MESSAGE                   | DESCRIPTION  |
|-------------------------------|--|
| System fatal error: 60005001. | Application patrol zysh initialization failed. Protocol file import error.                               |
| System fatal error: 60005002. | Application patrol zysh initialization failed. Shared memory failed.                                     |
| System fatal error: 60005017. | Application patrol zyo failed. Fail to do zyo operation.   |
| System fatal error: 60005018. | Application patrol kernel error. Fail to communicate with kernel module.                                 |
| System fatal error: 60005019. | Application patrol configuration group error. Fail to retrieve use group from use object.                |
| System fatal error: 60006004. | Application patrol daemon (process) shared memory key generating fail.                                   |
| System fatal error: 60006021. | Error generating application patrol semaphore key.   |
| System fatal error: 60006031. | Warning application patrol resources ran out! New configuration of affected rule [ %s:%d ] is discarded. |
| System fatal error: 60018001. | Application patrol daemon (process) out of share memory address pool.                                    |
| System fatal error: 60018002. | Application patrol daemon (process) ran out of pre-allocated share memory.                               |
| System fatal error: 60018003. | Application patrol daemon (process) failed to lock shared memory.  |

**Table 199** Application Patrol Logs (continued)

| LOG MESSAGE                            | DESCRIPTION   |
|--|---|
| System fatal error:<br>60018004.       | Application patrol daemon (process) failed to unlock shared memory. |
| System fatal error:<br>60018005.       | Error generating application patrol semaphore key.                  |
| System fatal error:<br>60018006.       | Application patrol daemon (process) fails to create share memory.   |
| System fatal error:<br>60018007.       | Error opening /dev/l7_action device.                                |
| System fatal error:<br>60018008.       | Error when do ioctl L7_ACTION_IOCTL_ADDR_USAGE.                     |
| System fatal error:<br>60018009.       | Error when do ioctl L7_ACTION_IOCTL_ADDR_USAGE.                     |
| System fatal error:<br>60018010.       | Error when do ioctl L7_ACTION_IOCTL_PROTO_ADDR_NUMS.                |
| System fatal error:<br>60018011.       | Fail to user lib user_profile to retrieve current login user.       |
| System fatal error:<br>60018012.       | Fail to user lib user_profile to retrieve current login user.       |
| System fatal error:<br>60018013.       | Fail to user lib user_profile to retrieve current login user.       |
| System fatal error:<br>60018014.       | Fail to user lib user_profile to retrieve current login user.       |
| System fatal error:<br>60018015.       | Fail to retrieve user event from uamd.                              |
| System fatal error:<br>60018016.       | Application patrol daemon (process) shared memory generate failed.  |
| System fatal error:<br>60018017.       | Fail to get share memory.   |
| System fatal error:<br>60018018.       | Fail to get attach memory.  |
| System fatal error:<br>60018019.       | Application patrol daemon receive restart signal.                   |
| System fatal error:<br>60018020.       | Application patrol daemon signal handler failed.                    |
| System fatal error:<br>60018021.       | Application patrol daemon initialization failed.                    |
| System fatal error:<br>60018022.       | Application patrol daemon startup failed.                           |
| System fatal error:<br>60018023.       | Application patrol daemon stop.                                     |
| Activate App. Patrol<br>has succeeded. | Activate application patrol has succeeded.                          |
| No '%s' protocol.                      | The protocol %s does not exist. %s: Protocol Name                   |
| Service %s has been<br>activated.      | Protocol %s is active. %s: Protocol Name                            |

**Table 199** Application Patrol Logs (continued)

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| Deactivate App Patrol has succeeded.   | Deactivation of application patrol has succeeded.   |
| Initialize App. Patrol has succeeded.  | Initialization application patrol has succeeded.  |
| App Patrol Name=%s<br>Type=%s %s=%d<br>Protocol=%s Action=%s   | Packets logging. 1st %s: Protocol Name, 2nd %s: Category Name, 3rd %s: Default Rule or Exception Rule, 1st %d: Rule Index, 4th %s: TCP or UDP, 5th %s: Action.                                |
| App Patrol resources ran out. User %s is unrestricted by rule [%s:%d]. 1st %s: User Name, 2nd %s: Protocol Name, 1% %d: Rule Index | The application patrol daemon (process) resource pool is full, current login user %s is unrestricted by rule %d of protocol %s. 1st %s: User Name, 1st %d: Rule Index, 2nd %s: Protocol Name. |

**Table 200** IKE Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| %s:%s has not announced DPD capability   | %s:%s is the peer IP:Port. Peer has not announced capability.  |
| [COOKIE] Invalid cookie, no sa found   | Cannot find SA according to the cookie.  |
| [DPD] No response from "%s:%s" using existing Phase-1 SA in %u seconds. Trying with Phase-1 rekey. | %s:%s is the peer IP:Port. %u is the retry time. Dead Peer Detection (DPD) detected no response from peer.           |
| [HASH] : Tunnel [%s] Phase 1 hash mismatch   | %s is the tunnel name. When negotiating Phase-1, the exchange hash did not match.                                    |
| [HASH] : Tunnel [%s] Phase 2 hash mismatch"  | %s is the tunnel name. When negotiating Phase-2, the calculated quick mode authentication hash did not match.        |
| [ID] : Invalid ID information  | ID payload is not valid (in Phase-1 is local/peer ID, in Phase-2 is local/remote policy).                            |
| [ID] : Tunnel [%s] Local IP mismatch   | %s is the tunnel name. When negotiating Phase-1, the local tunnel IP did not match the My IP in VPN gateway.         |
| [ID] : Tunnel [%s] My IP mismatch  | %s is the tunnel name. When negotiating Phase-1 and selecting matched proposal, My IP Address could not be resolved. |
| [ID] : Tunnel [%s] Phase 1 ID mismatch   | %s is the tunnel name. When negotiating Phase-1, the peer ID did not match.  |
| [ID] : Tunnel [%s] Phase 2 Local ID mismatch   | %s is the tunnel name. When negotiating Phase-2 and checking IPsec SAs or the ID is IPv6 ID.                         |

**Table 200** IKE Logs (continued)

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| [ID] : Tunnel [%s]<br>Phase 2 Remote ID mismatch                | %s is the tunnel name. When negotiating Phase-2 and checking IPsec SAs or the ID is IPv6 ID.                                   |
| [ID] : Tunnel [%s]<br>Remote IP mismatch                        | %s is the tunnel name. When negotiating Phase-1, the peer tunnel IP did not match the secure gateway address in VPN gateway.   |
| [SA] : Malformed IPsec SA proposal                              | When selecting a matched proposal, some protocol was given more than once.   |
| [SA] : No proposal chosen                                       | When selecting a matched proposal in phase-1 or phase-2, so proposal was selected.   |
| [SA] : Tunnel [%s]<br>Phase 1 authentication algorithm mismatch | %s is the tunnel name. When negotiating Phase-1, the authentication algorithm did not match.                                   |
| [SA] : Tunnel [%s]<br>Phase 1 authentication method mismatch    | %s is the tunnel name. When negotiating Phase-1, the authentication method did not match.                                      |
| [SA] : Tunnel [%s]<br>Phase 1 encryption algorithm mismatch     | %s is the tunnel name. When negotiating Phase-1, the encryption algorithm did not match.                                       |
| [SA] : Tunnel [%s]<br>Phase 1 invalid protocol                  | %s is the tunnel name. When negotiating Phase-1, the packet was not a ISKAMP packet in the protocol field.                     |
| [SA] : Tunnel [%s]<br>Phase 1 invalid transform                 | %s is the tunnel name. When negotiating Phase-1, the transform ID was invalid.   |
| [SA] : Tunnel [%s]<br>Phase 1 key group mismatch                | %s is the tunnel name. When negotiating Phase-1, the DH group of the attribute list 'attrs' did not match the security policy. |
| [SA] : Tunnel [%s]<br>Phase 1 negotiation mode mismatch         | %s is the tunnel name. When negotiating Phase-1, the negotiation mode did not match.   |
| [SA] : Tunnel [%s]<br>Phase 2 authentication algorithm mismatch | %s is the tunnel name. When negotiating Phase-2, the authentication algorithm did not match.                                   |
| [SA] : Tunnel [%s]<br>Phase 2 encapsulation mismatch            | %s is the tunnel name. When negotiating Phase-2, the encapsulation did not match.  |
| [SA] : Tunnel [%s]<br>Phase 2 encryption algorithm mismatch     | %s is the tunnel name. When negotiating Phase-2, the encryption algorithm did not match.                                       |
| [SA] : Tunnel [%s]<br>Phase 2 pfs mismatch                      | %s is the tunnel name. When negotiating Phase-2, the PFS specified did not match.  |
| [SA] : Tunnel [%s]<br>Phase 2 pfs unsupported: %d               | %s is the tunnel name. When negotiating Phase-2, this device does not support the PFS specified.                               |
| [SA] : Tunnel [%s]<br>Phase 2 SA encapsulation mismatch         | %s is the tunnel name. When negotiating Phase-2, the SA encapsulation did not match.   |

**Table 200** IKE Logs (continued)

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| [SA] : Tunnel [%s]<br>Phase 2 SA protocol mismatch  | %s is the tunnel name. When negotiating Phase-2, the SA protocol did not match.  |
| [SA] : Tunnel [%s] SA sequence size mismatch  | %s is the tunnel name. When negotiating Phase-2, the SA sequence size did not match.   |
| [XCHG] exchange type is not IP, AGGR, or INFO   | This device is the responder and this is the initiator's first packet, but exchange type is not IP, AGGR, or INFO and the packet is ignored.                   |
| Cannot resolve My IP Addr %s for Tunnel [%s]  | 1st %s is my ip address. 2nd %s is the tunnel name. When selecting a matched proposal in phase-1, the engine could not get My-IP address.                      |
| Cannot resolve Secure Gateway Addr %s for Tunnel [%s]   | 1st %s is my ip address. 2nd %s is the tunnel name; When selecting a matched proposal in phase-1, the engine could not get the correct secure gateway address. |
| Could not dial dynamic tunnel "%s"  | %s is the tunnel name. The tunnel is a dynamic tunnel and the device cannot dial it.   |
| Could not dial incomplete tunnel "%s"   | %s is the tunnel name. The tunnel setting is not complete.   |
| Could not dial manual key tunnel "%s"   | %s is the tunnel name. The manual key tunnel cannot be dialed.   |
| DPD response with invalid ID  | When receiving a DPD response with invalid ID ignored.   |
| DPD response with no active request   | When receiving a DPD response with no active query.  |
| IKE Packet Retransmit   | When retransmitting the IKE packets.   |
| Phase 1 IKE SA process done   | When Phase 1 negotiation is complete.  |
| Recv Main Mode request from [%s]  | %s is the remote name; When receiving a request to enter Main mode.  |
| Recv Aggressive Mode request from [%s]  | %s is the remote name; When receiving a request to enter Aggressive mode.  |
| Recv DPD request from "%s:%s"   | %s:%s is peer IP:Port. The device received a Dead Peer Detection request.  |
| Recv DPD response from "%s:%s"  | %s:%s is peer IP:Port. The device received a Dead Peer Detection response.   |
| Recv: [SA] %s [KE] %s [ID] %s [CERT] %s [CR] %s [HASH] %s [SIG] %s [NONCE] %s [DEL] %s [VID] %s [ATTR] %s | This is a combined message for incoming IKE packets.   |
| Send Main Mode request to [%s]  | %s is the remote name. The device sent a request to enter Main Mode.   |
| Send Aggressive Mode request to [%s]  | %s is the remote name. The device sent a request to enter Aggressive Mode.   |
| Send DPD request to "%s:%s"   | %s:%s is peer IP:Port. The device sent a Dead Peer Detection request to the peer.  |

**Table 200** IKE Logs (continued)

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Send DPD response to "%s:%s"  | %s:%s is peer IP:Port. The device sent a DPD response sent to the peer.   |
| Send: [ID] %s [SA] %s [KE] %s [ID] %s [CERT] %s [CR] %s [HASH] %s [SIG] %s [NONCE] %s [DEL] %s [VID] %s [ATTR] %s [ | This is a combined message for outgoing IKE packets.  |
| Start Phase 2: Quick Mode   | Indicates the beginning of phase 2 using quick mode.  |
| The cookie pair is : 0x%08x%08x / 0x%08x%08x  | Indicates the initiator/responder cookie pair.  |
| The IPsec tunnel "%s" is already established  | %s is the tunnel name. When dialing a tunnel, the tunnel is already dialed.   |
| Tunnel [%s] built successfully  | %s is the tunnel name. The phase-2 tunnel negotiation is complete.  |
| Tunnel [%s] Phase 1 pre-shared key mismatch   | %s is the tunnel name. When negotiating phase-1, the pre-shared key did not match.  |
| Tunnel [%s] Recvng IKE request  | %s is the tunnel name. The device received an IKE request.  |
| Tunnel [%s] Sending IKE request   | %s is the tunnel name. The device sent an IKE request.  |
| Tunnel [%s] IKE Negotiation is in process   | %s is the tunnel name. When IKE request is already sent but still attempting to dial a tunnel.  |
| VPN gateway %s was disabled   | %s is the gateway name. An administrator disabled the VPN gateway.  |
| VPN gateway %s was enabled  | %s is the gateway name. An administrator enabled the VPN gateway.   |
| XAUTH fail! My name: %s   | %s is the my xauth name. This indicates that my name is invalid.  |
| XAUTH fail! Remote user: %s   | %s is the remote xauth name. This indicates that a remote user's name is invalid.   |
| XAUTH succeed! My name: %s  | %s is the my xauth name. This indicates that my name is valid.  |
| XAUTH succeed! Remote user: %s  | %s is the remote xauth name. This indicate that a remote user's name is valid   |
| Dynamic Tunnel [%s:%s:0x%x:%s] built successfully   | The variables represent the phase 1 name, tunnel name, SPI and the xauth name (optional). The phase-2 tunnel negotiation is complete.       |
| Dynamic Tunnel [%s:%s:0x%x:0x%x:%s] rekeyed successfully  | The variables represent the phase 1 name, tunnel name, old SPI, new SPI and the xauth name (optional). The tunnel was rekeyed successfully. |
| Tunnel [%s:%s:0x%x:%s] built successfully   | The variables represent the phase 1 name, tunnel name, SPI and the xauth name (optional). The phase-2 tunnel negotiation is complete.       |

**Table 200** IKE Logs (continued)

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| Tunnel<br>[%s:%s:0x%x:0x%x:%s]<br>rekeyed successfully | The variables represent the phase 1 name, tunnel name, old SPI, new SPI and the xauth name (optional). The tunnel was rekeyed successfully. |
| Tunnel [%s:%s] Phase<br>1 pre-shared key<br>mismatch   | The variables represent the phase 1 name and tunnel name. When negotiating phase-1, the pre-shared keys did not match.                      |
| Tunnel [%s:%s]<br>Receiving IKE request                | The variables represent the phase 1 name and tunnel name. The device received an IKE request.   |
| Tunnel [%s:%s]<br>Sending IKE request                  | The variables represent the phase 1 name and tunnel name. The device sent an IKE request.   |
| Tunnel [%s:0x%x] is<br>disconnected                    | The variables represent the tunnel name and the SPI of a tunnel that was disconnected.  |
| Tunnel [%s] rekeyed<br>successfully                    | %s is the tunnel name. The tunnel was rekeyed successfully.   |

**Table 201** IPsec Logs

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Corrupt packet,<br>Inbound transform<br>operation fail      | The device received corrupt IPsec packets and could not process them.   |
| Encapsulated packet<br>too big with length                  | An outgoing packet needed to be transformed but was longer than 65535.  |
| Get inbound transform<br>fail                               | When performing inbound processing for incoming IPSEC packets and ICMPs related to them, the engine cannot obtain the transform context.  |
| Get outbound transform<br>fail                              | When outgoing packet need to be transformed, the engine cannot obtain the transform context.  |
| Inbound transform<br>operation fail                         | After encryption or hardware accelerated processing, HWAccel dropped packet (resource shortage, corrupt packet, invalid MAC, and so on).  |
| Outbound transform<br>operation fail                        | After encryption or hardware accelerated processing, Hwaccel dropped packet (e.g., resource overflow, corrupt packet, and so on).         |
| Packet too big with<br>Fragment Off                         | An outgoing packet needed to be transformed, but the fragment flag was off and the packet was too big.                                    |
| SPI:0x%x SEQ:0x%x<br>Execute transform step<br>fail, ret=%d | The variables represent the SPI, sequence number and the error number. When trying to perform transforming, the engine returned an error. |
| SPI:0x%x SEQ:0x%x No<br>rule found, Dropping<br>packet      | The variables represent the SPI and the sequence number. The packet did not match the tunnel policy and was dropped.                      |
| SPI:0x%x SEQ:0x%x<br>Packet Anti-Replay<br>detected         | The variables represent the SPI and the sequence number. The device received a packet again (that it had already received).               |

**Table 201** IPSec Logs (continued)

| LOG MESSAGE                     | DESCRIPTION  |
|---------------------------------|--|
| VPN connection %s was disabled. | %s is the VPN connection name. An administrator disabled the VPN connection. |
| VPN connection %s was enabled.  | %s is the VPN connection name. An administrator enabled the VPN connection.  |

**Table 202** Firewall Logs

| LOG MESSAGE                                  | DESCRIPTION   |
|--|---|
| priority:%lu, from %s to %s, service %s, %s  | 1st variable is the global index of rule, 2nd is the from zone, 3rd is the to zone, 4th is the service name, 5th is ACCEPT/DROP/REJECT. |
| %s:%d: in %s():                              | Firewall is dead, trace to %s is which file, %d is which line, %s is which function   |
| Firewall has been %s.                        | %s is enabled/disabled  |
| Firewall rule %d has been moved to %d.       | 1st %d is the old global index of rule, 2nd %d is the new global index of rule  |
| Firewall rule %d has been deleted.           | %d is the global index of rule  |
| Firewall rules have been flushed.            | Firewall rules were flushed   |
| Firewall rule %d was %s.                     | %d is the global index of rule, %s is appended/inserted/modified  |
| Firewall %s %s rule %d was %s.               | 1st %s is from zone, 2nd %s is to zone, %d is the index of the rule<br>3rd %s is appended/inserted/modified                             |
| Firewall %s %s rule %d has been moved to %d. | 1st %s is from zone, 2nd %s is to zone, 1st %d is the old index of the rule<br>2nd %d is the new index of the rule                      |
| Firewall %s %s rule %d has been deleted.     | 1st %s is from zone, 2nd %s is to zone, %d is the index of the rule   |
| Firewall %s %s rules have been flushed.      | 1st %s is from zone, 2nd %s is to zone  |
| abnormal TCP flag attack detected            | Abnormal TCP flag attack detected   |
| invalid state detected                       | Invalid state detected  |
| The Asymmetrical Route has been enabled.     | Asymmetrical route has been turned on.  |
| The Asymmetrical Route has been disabled.    | Asymmetrical Route has been turned off.   |



**Table 203** Sessions Limit Logs

| LOG MESSAGE                                  | DESCRIPTION                      |
|--|----------------------------------|
| Maximum sessions per host (%d) was exceeded. | %d is maximum sessions per host. |

**Table 204** Policy Route Logs

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| Cann't open bwm_entries                                   | Policy routing can't activate BWM feature.   |
| Cann't open link_down                                     | Policy routing can't detect link up/down status.   |
| Cannot get handle from UAM, user-aware PR is disabled     | User-aware policy routing is disabled due to some reason.                                      |
| mblock: allocate memory failed!                           | Allocating policy routing rule fails: insufficient memory.                                     |
| pt: allocate memory failed!                               | Allocating policy routing rule fails: insufficient memory.                                     |
| To send message to policy route daemon failed!            | Failed to send control message to policy routing manager.                                      |
| The policy route %d allocates memory fail!                | Allocating policy routing rule fails: insufficient memory.<br>%d: the policy route rule number |
| The policy route %d uses empty user group!                | Use an empty object group.<br>%d: the policy route rule number                                 |
| The policy route %d uses empty source address group!      | Use an empty object group.<br>%d: the policy route rule number                                 |
| The policy route %d uses empty destination address group! | Use an empty object group.<br>%d: the policy route rule number                                 |
| The policy route %d uses empty service group              | Use an empty object group.<br>%d: the policy route rule number                                 |
| Policy-route rule %d was inserted.                        | Rules is inserted into system.<br>%d: the policy route rule number                             |
| Policy-route rule %d was appended.                        | Rules is appended into system.<br>%d: the policy route rule number                             |
| Policy-route rule %d was modified.                        | Rule is modified.<br>%d: the policy route rule number  |

**Table 204** Policy Route Logs (continued)

| LOG MESSAGE                           | DESCRIPTION   |
|---------------------------------------|---|
| Policy-route rule %d was moved to %d. | Rule is moved.<br>1st %d: the original policy route rule number<br>2nd %d: the new policy route rule number |
| Policy-route rule %d was deleted.     | Rule is deleted.<br>%d: the policy route rule number  |
| Policy-route rules were flushed.      | Policy routing rules are cleared.   |

**Table 205** Built-in Services Logs

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| User on %u.%u.%u.%u has been denied access from %s                | HTTP/HTTPS/TELNET/SSH/FTP/SNMP access to the device was denied.<br>%u.%u.%u.%u is IP address<br>%s is HTTP/HTTPS/SSH/SNMP/FTP/TELNET                   |
| HTTPS certificate:%s does not exist. HTTPS service will not work. | An administrator assigned a nonexistent certificate to HTTPS.<br>%s is certificate name assigned by user   |
| HTTPS port has been changed to port %s.                           | An administrator changed the port number for HTTPS.<br>%s is port number   |
| HTTPS port has been changed to default port.                      | An administrator changed the port number for HTTPS back to the default (443).  |
| HTTP port has changed to port %s.                                 | An administrator changed the port number for HTTP.<br>%s is port number assigned by user   |
| HTTP port has changed to default port.                            | An administrator changed the port number for HTTP back to the default (80).  |
| SSH port has been changed to port %s.                             | An administrator changed the port number for SSH.<br>%s is port number assigned by user  |
| SSH port has been changed to default port.                        | An administrator changed the port number for SSH back to the default (22).   |
| SSH certificate:%s does not exist. SSH service will not work.     | An administrator assigned a nonexistent certificate to SSH.<br>%s is certificate name assigned by user   |
| SSH certificate:%s format is wrong. SSH service will not work.    | After an administrator assigns a certificate for SSH, the device needs to convert it to a key used for SSH.<br>%s is certificate name assigned by user |
| TELNET port has been changed to port %s.                          | An administrator changed the port number for TELNET.<br>%s is port number assigned by user   |
| TELNET port has been changed to default port.                     | An administrator changed the port number for TELNET back to the default (23).  |

**Table 205** Built-in Services Logs (continued)

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| FTP certificate:%s does not exist.  | An administrator assigned a nonexistent certificate to FTP.<br>%s is certificate name assigned by user  |
| FTP port has been changed to port %s.   | An administrator changed the port number for FTP.<br>%s is port number assigned by user   |
| FTP port has been changed to default port.                                      | An administrator changed the port number for FTP back to the default (21).  |
| SNMP port has been changed to port %s.  | An administrator changed the port number for SNMP.<br>%s is port number assigned by user  |
| SNMP port has been changed to default port.                                     | An administrator changed the port number for SNMP back to the default (161).  |
| Console baud has been changed to %s.  | An administrator changed the console port baud rate.<br>%s is baud rate assigned by user  |
| Console baud has been reset to %d.  | An administrator changed the console port baud rate back to the default (115200).<br>%d is default baud rate  |
| DHCP Server on Interface %s will not work due to Device HA status is Stand-By   | If interface is stand-by mode for device HA, DHCP server can't be run. Otherwise it has conflict with the interface in master mode.<br>%s is interface name   |
| DHCP Server on Interface %s will be reapplied due to Device HA status is Active | When an interface has become the HA master, the DHCP server needs to start operating.<br>%s is interface name   |
| DHCP's DNS option:%s has changed.   | DHCP pool's DNS option support from WAN interface. If this interface is unlink/disconnect or link/connect, this log will be shown.<br>%s is interface name. The DNS option of DHCP pool has retrieved from it |
| Set timezone to %s.   | An administrator changed the time zone.<br>%s is time zone value  |
| Set timezone to default.  | An administrator changed the time zone back to the default (0).   |
| Enable daylight saving.   | An administrator turned on daylight saving.   |
| Disable daylight saving.  | An administrator turned off daylight saving.  |
| DNS access control rules have been reached the maximum number.                  | An administrator tried to add more than the maximum number of DNS access control rules (64).  |
| DNS access control rule %u of DNS has been appended.                            | An administrator added a new rule.<br>%u is rule number   |

**Table 205** Built-in Services Logs (continued)

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| DNS access control rule %u has been inserted.  | An administrator inserted a new rule.<br>%u is rule number  |
| DNS access control rule %u has been appended   | An administrator appended a new rule.<br>%u is rule number  |
| DNS access control rule %u has been modified   | An administrator modified the rule %u.<br>%u is rule number   |
| DNS access control rule %u has been deleted.   | An administrator removed the rule %u.<br>%u is rule number  |
| DNS access control rule %u has been moved to %d.   | An administrator moved the rule %u to index %d.<br>%u is previous index<br>%d variable is current index   |
| The default record of Zone Forwarder have reached the maximum number of 128 DNS servers.               | The default record DNS servers is more than 128.  |
| Interface %s ping check is successful. Zone Forwarder adds DNS servers in records.                     | Ping check ok, add DNS servers in bind.<br>%s is interface name   |
| Interface %s ping check is failed. Zone Forwarder removes DNS servers in records.                      | Ping check failed, remove DNS servers from bind.<br>%s is interface name  |
| Interface %s ping check is disabled. Zone Forwarder adds DNS servers in records.                       | Ping check disabled, add DNS servers in bind.<br>%s is interface name   |
| Wizard apply DNS server failed.  | Wizard apply DNS server failed.   |
| Wizard adds DNS server %s failed because DNS zone setting has conflictd.                               | Wizard apply DNS server failed because DNS zone conflicted.<br>%s is the IP address of the DNS server   |
| Wizard adds DNS server %s failed because Zone Forwarder numbers have reached the maximum number of 32. | Wizard apply DNS server fail because the device already has the maximum number of DNS records configured.<br>%s is IP address of the DNS server.      |
| Access control rules of %s have reached the maximum number of %u                                       | The maximum number of allowable rules has been reached.<br>%s is HTTP/HTTPS/SSH/SNMP/FTP/TELNET.<br>%u is the maximum number of access control rules. |

**Table 205** Built-in Services Logs (continued)

| LOG MESSAGE                                   | DESCRIPTION  |
|---|--|
| Access control rule %u of %s was appended.    | A new built-in service access control rule was appended.<br>%u is the index of the access control rule.<br>%s is HTTP/HTTPS/SSH/SNMP/FTP/TELNET.               |
| Access control rule %u of %s was inserted.    | An access control rule was inserted successfully.<br>%u is the index of the access control rule.<br>%s is HTTP/HTTPS/SSH/SNMP/FTP/TELNET.                      |
| Access control rule %u of %s was modified.    | An access control rule was modified successfully.<br>%u is the index of the access control rule.<br>%s is HTTP/HTTPS/SSH/SNMP/FTP/TELNET.                      |
| Access control rule %u of %s was deleted.     | An access control rule was removed successfully.<br>%u is the index of the access control rule.<br>%s is HTTP/HTTPS/SSH/SNMP/FTP/TELNET.                       |
| Access control rule %d of %s was moved to %d. | An access control rule was moved successfully.<br>1st %d is the previous index .<br>%s is HTTP/HTTPS/SSH/SNMP/FTP/TELNET.<br>2nd %d is current previous index. |
| SNMP trap can not be sent successfully        | Cannot send a SNMP trap to a remote host due to network error  |

**Table 206** System Logs

| LOG MESSAGE                                      | DESCRIPTION   |
|--|---|
| Port %d is up!!                                  | When LINK is up, %d is the port number.   |
| Port %d is down!!                                | When LINK is down, %d is the port number.   |
| %s is dead at %s                                 | A daemon (process) is gone (was killed by the operating system).<br>1st %s: Daemon Name, 2nd %s: date+time  |
| %s process count is incorrect at %s              | The count of the listed process is incorrect.<br>1st %s: Daemon Name, 2nd %s: date+time   |
| %s becomes Zombie at %s                          | A process is present but not functioning.<br>1st %s: Daemon Name, 2nd %s: date+time<br>When memory usage exceed threshold-max, memory usage reaches %d%% :mem-threshold-max.<br>When disk usage exceeds threshold-max, %s: Partition name file system usage reaches %d%%: disk-threshold-max.<br>When memory usage drops below threshold-min, System Memory usage drops below the threshold of %d%%: mem-threshold-min.<br>When disk usage drops below threshold-min, %s: partition_name file system drops below the threshold of %d%%: disk-threshold-min. |
| DHCP Server executed with cautious mode enabled  | DHCP Server executed with cautious mode enabled.  |
| DHCP Server executed with cautious mode disabled | DHCP Server executed with cautious mode disabled.   |

**Table 206** System Logs (continued)

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| Received packet is not an ARP response packet                                     | A packet was received but it is not an ARP response packet.  |
| Receive an ARP response   | The device received an ARP response.   |
| Receive ARP response from %s (%s)   | The device received an ARP response from the listed source.  |
| The request IP is: %s, sent from %s   | The device accepted a request.   |
| Received ARP response NOT for the request IP address                              | The device received an ARP response that is NOT for the requested IP address.                        |
| Receive an ARP response from the client issuing the DHCP request                  | The device received an ARP response from the client issuing the DHCP request.                        |
| Receive an ARP response from an unknown client                                    | The device received an ARP response from an unknown client.  |
| In total, received %d arp response packets for the requested IP address           | The device received the specified total number of ARP response packets for the requested IP address. |
| Clear arp cache successfully.   | The ARP cache was cleared successfully.  |
| Client MAC address is not an Ethernet address                                     | A client MAC address is not an Ethernet address.   |
| DHCP request received via interface %s (%s:%s), src_mac: %s with requested IP: %s | The device received a DHCP request through the specified interface.                                  |
| IP confliction is detected. Send back DHCP-NAK.                                   | IP conflict was detected. Send back DHCP-NAK.  |
| Clear ARP cache done  | Clear ARP cache done.  |
| NTP update successful, current time is %s   | The device successfully synchronized with a NTP time server . %s is the time format.                 |
| NTP update failed   | The device was not able to synchronize with the NTP time server successfully.                        |
| Device is rebooted by administrator!  | An administrator restarted the device.   |
| Insufficient memory.  | Cannot allocate system memory.   |
| Connect to dyndns server has failed.  | Cannot connect to members.dyndns.org to update DDNS.   |

**Table 206** System Logs (continued)

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| Update the profile %s has failed because of strange server response.                          | Update profile failed because the response was strange, %s is the profile name.  |
| Update the profile %s has succeeded because the IP address of FQDN %s was not changed.        | Update profile succeeded, because the IP address of profile is unchanged, %s is the profile name.  |
| Update the profile %s has succeeded.  | Update profile succeeded, %s is the profile name.  |
| Update the profile %s has failed because the FQDN %s is invalid.                              | Update profile failed because FQDN for the profile is invalid for DynDNS, 1st %s is the profile name, 2nd %s is the FQDN of the profile. |
| Update the profile %s has failed because the FQDN %s is malformed.                            | The FQDN format is malformed for DynDNS server, 1st %s is the profile name, 2nd %s is the FQDN of the profile.                           |
| Update the profile %s has failed because the FQDN %s is not under your control.               | The owner of this FQDN is not the user, 1st %s is the profile name, 2nd %s is the FQDN of the profile.                                   |
| Update the profile %s has failed because the FQDN %s was blocked for abuse.                   | The FQDN is blocked by DynDNS, 1st %s is the profile name, 2nd %s is the FQDN of the profile.  |
| Update the profile %s has failed because of authentication fail.                              | Try to update profile, but failed, because of authentication fail, %s is the profile name.   |
| Update the profile %s has failed because of invalid system parameters.                        | Some system parameters are invalid to update FQDN, %s is the profile name.   |
| Update the profile %s has failed because the FQDN %s was blocked.                             | The FQDN is blocked by DynDNS , 1st %s is the profile name, 2nd %s is the FQDN of the profile.   |
| Update the profile %s has failed because too many or too few hosts found.                     | %s is the profile name.  |
| Update the profile %s has failed because of dyndns internal error                             | Update profile failed because of a dyndns internal error, %s is the profile name.  |
| Update the profile %s has failed because the feature requested is only available to donators. | Update profile failed because the feature requested is only available to donators, %s is the profile name.                               |
| Update the profile %s has failed because of error response.                                   | Update profile failed because the response is incorrect, %s is the profile name.   |

**Table 206** System Logs (continued)

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| Update the profile %s has failed because %s.   | Update profile failed, and show the response message, 1st %s is the profile name, 2nd %s is the reason.                                 |
| Update the profile %s has failed because of unknown error.                           | Update profile failed because unknown error. Sometimes, the force authentication will result in this error, 1st %s is the profile name. |
| Update the profile %s has failed because Username was empty.                         | DDNS profile needs username, %s is the profile name.  |
| Update the profile %s has failed because Password was empty.                         | DDNS profile needs password, %s is the profile name.  |
| Update the profile %s has failed because Domain name was empty.                      | DDNS profile needs domain name, %s is the profile name.   |
| Update the profile %s has failed because Custom IP was empty.                        | The DDNS profile's IP select type is custom, and a custom IP was not defined, %s is the profile name.                                   |
| Update the profile %s has failed because WAN interface was empty.                    | If the DDNS profile's IP select type is iface, it needs a WAN iface, %s is the profile name.  |
| The profile %s has been paused because the VRRP status of WAN interface was standby. | The profile is paused by device-HA, because the VRRP status of that iface is standby, %s is the profile name.                           |
| Update the profile %s has failed because WAN interface was link-down.                | DDNS profile cannot be updated for WAN IP because WAN iface is link-down, %s is the profile name.                                       |
| Update the profile %s has failed because WAN interface was not connected.            | DDNS profile cannot be updated for WAN IP because WAN iface is PPP and not connected, %s is the profile name.                           |
| Update the profile %s has failed because IP address of WAN interface was empty.      | DDNS profile cannot be updated because the IP of WAN iface is 0.0.0.0, 1st %s is the profile name.                                      |
| Update the profile %s has failed because ping-check of WAN interface has failed.     | DDNS profile cannot be updated because the ping-check for WAN iface failed , %s is the profile name.                                    |
| The profile %s has been paused because the HA interface of VRRP status was standby.  | The profile is paused by Device-HA, because the VRRP status of that HA iface is standby, %s is the profile name.                        |
| Update the profile %s has failed because HA interface was link-down.                 | DDNS profile cannot be updated for HA IP address because HA iface is link-down, %s is the profile name.                                 |



**Table 206** System Logs (continued)

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Update the profile %s has failed because the HA interface was not connected.    | DDNS profile cannot be updated for HA IP address because HA iface is PPP and not connected, %s is the profile name. |
| Update the profile %s has failed because IP address of HA interface was empty.  | DDNS profile cannot be updated because the IP address of HA iface is 0.0.0.0, %s is the profile name.               |
| Update the profile %s has failed because ping-check of HA interface has failed. | DDNS profile cannot be updated because the fail of ping-check for HA iface, %s is the profile name                  |
| DDNS has been disabled by Device-HA.  | DDNS is disabled by Device-HA, because all VRRP groups are standby.   |
| DDNS has been enabled by Device-HA.   | DDNS is enabled by Device-HA, because one of VRRP groups is active.   |
| Disable DDNS has succeeded.   | Disable DDNS.   |
| Enable DDNS has succeeded.  | Enable DDNS.  |
| DDNS profile %s has been renamed as %s.   | Rename DDNS profile, 1st %s is the original profile name, 2nd %s is the new profile name.                           |
| DDNS profile %s has been deleted.   | Delete DDNS profile, %s is the profile name,  |
| DDNS Initialization has failed.   | Initialize DDNS failed,   |
| All DDNS profiles are deleted   | All DDNS profiles have been removed.  |

**Table 207** Connectivity Check Logs

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Cann't open link_up2                                | Can not recover routing status which is link-down.  |
| Can not open %s.pid                                 | Can not open connectivity check process ID file.<br>%s: interface name  |
| Can not open %s.arg                                 | Can not open configuration file for connectivity check process.<br>%s: interface name                           |
| The connectivity-check is activate for %s interface | The link status of interface is still activate after check of connectivity check process.<br>%s: interface name |
| The connectivity-check is fail for %s interface     | The link status of interface is fail after check of connectivity check process.<br>%s: interface name           |

**Table 207** Connectivity Check Logs (continued)

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| Can't get gateway IP of %s interface                               | The connectivity check process can't get the gateway IP address for the specified interface.<br>%s: interface name  |
| Can't alloc memory   | The connectivity check process can't get memory from OS.  |
| Can't load %s module   | The connectivity check process can't load module for check link-status.<br>%s: the connectivity module, currently only ICMP available.                            |
| Can't handle 'isalive' function of %s module                       | The connectivity check process can't execute 'isalive' function from module for check link-status.<br>%s: the connectivity module, currently only ICMP available. |
| Create socket error  | The connectivity check process can't get socket to send packet.   |
| Can't get IP address of %s interface                               | The connectivity check process can't get IP address of interface.<br>%s: interface name.  |
| Can't get flags of %s interface                                    | The connectivity check process can't get interface configuration.<br>%s: interface name   |
| Can't get remote address of %s interface                           | The connectivity check process can't get remote address of PPP interface<br>%s: interface name  |
| Can't get NETMASK address of %s interface                          | The connectivity check process can't get netmask address of interface.<br>%s: interface name  |
| Can't get BROADCAST address of %s interface                        | The connectivity check process can't get broadcast address of interface<br>%s: interface name   |
| Can't use MULTICAST IP for destination                             | The connectivity check process can't use multicast address to check link-status.  |
| The destination is invalid, because destination IP is broadcast IP | The connectivity check process can't use broadcast address to check link-status.  |
| Can't get MAC address of %s interface!                             | The connectivity check process can't get MAC address of interface.<br>%s: interface name  |
| To send ARP REQUEST error!   | The connectivity check process can't send ARP request packet.   |
| The %s routing status seted to DEAD by connectivity-check          | The interface routing can't forward packet.<br>%s: interface name   |
| The %s routing status seted ACTIVATE by connectivity-check         | The interface routing can forward packet.<br>%s: interface name   |

**Table 208** Device HA Logs

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Device HA VRRP Group %s has been added.   | An VRRP group has been created, %s: the name of VRRP group.   |
| Device HA VRRP group %s has been modified.  | An VRRP group has been modified, %s: the name of VRRP group.  |
| Device HA VRRP group %s has been deleted.   | An VRRP group has been deleted, %s: the name of VRRP group.   |
| Device HA VRRP interface %s for VRRP Group %s has changed.                                  | Configuration of an interface that belonged to a VRRP group has been changed, 1st %s: VRRP interface name, 2ed %s: %s: the name of VRRP group.  |
| Device HA syncing from %s starts.   | Device HA Syncing from Master starts when user click "Sync Now" using Auto Sync, %s: The IP of FQDN of Master.  |
| %s has no file to sync, Skip syncing it for %s.   | There is no file to be synchronized from the Master when syncing a object (AV/AS/IDP/Certificate/System Configuration), But in fact, there should be something in the Master for the device to synchronize with, 1st %s: The syncing object, 2ed %s: The feature name for the syncing object. |
| Master configuration is the same with Backup. Skip updating it.                             | The System Startup configuration file synchronized from the Master is the same with the one in the Backup, so the configuration does not have to be updated.  |
| %s file not existed, Skip syncing it for %s   | There is no file to be synchronized from the Master when syncing a object (AV/AS/IDP/Certificate/System Configuration), But in fact, there should be something in the Master for the device to synchronize with, 1st %s: The syncing object, 2ed %s: The feature name for the syncing object. |
| Master firmware version can not be recognized. Stop syncing from Master.                    | Synchronizing stopped because the firmware version file was not found in the Master. A Backup device only synchronizes from the Master if the firmware versions are the same between the Master and the Backup.   |
| Device HA Sync has failed when syncing %s for %s due to bad \"Sync Password\".              | The synchronization password was incorrect when attempting to synchronize a certain object (AV/AS/IDP/Certificate/System Configuration).<br>1st %s: The object to be synchronized, 2ed %s: The feature name for the object to be synchronized.  |
| Device HA Sync has failed when syncing %s for %s due to bad \"Sync From\" or \"Sync Port\". | The Sync From IP address or Sync Port may be incorrect when synchronizing a certain object (AV/AS/IDP/Certificate/System Configuration).  |
| Device HA Sync has failed when syncing %s for %s.   | Synchronization failed when synchronizing a certain object (AV/AS/IDP/Certificate/System Configuration) due to an unknown reason, 1st %s: The object to be synchronized, 2ed %s: The feature name for the object to be synchronized.  |
| Sync Failed: Cannot connect to Master when syncing %s for %s.                               | Synchronization failed because the Backup could not connect to the Master. The object to be synchronized, 2ed %s: The feature name for the object to be synchronized.   |

**Table 208** Device HA Logs (continued)

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| Backup firmware version can not be recognized. Stop syncing from Master.         | The firmware version on the Backup cannot be resolved to check if it is the same as on the Master. A Backup device only synchronizes from the Master if the Master and the Backup have the same firmware versions.                                |
| Sync failed: Remote Firmware Version Unknown                                     | The firmware version on the Master cannot be resolved to check if it is the same as on the Master. A Backup device only synchronizes from the Master if the Master and the Backup have the same firmware versions.                                |
| Master firmware version should be the same with Backup.                          | The Backup and Master have different firmware versions. A Backup device only synchronizes from the Master if the Master and the Backup have the same firmware versions.   |
| Update %s for %s has failed.   | Updating a certain object failed when updating (AS/AV/IDP/Certificate/System Configuration). 1st %s: The object to be synchronized, 2ed %s: The feature name for the object to be synchronized.   |
| Update %s for %s has failed: %s.   | Updating a certain object failed when updating (AS/AV/IDP/Certificate/System Configuration) due to some reason. 1st %s: The object to be synchronized, 2ed %s: The feature name for the object to be synchronized.                                |
| Device HA has skipped syncing %s since %s is %s.                                 | A certain service has no license or the license is expired, so it was not synchronized from the Master. 1st %s: The object to be synchronized, 2ed %s: The feature name for the object to be synchronized, 3rd %s: unlicensed or license expired. |
| Device HA authentication type for VRRP group %s maybe wrong.                     | A VRRP group's Authentication Type (Md5 or IPSec AH) configuration may not match between the Backup and the Master. %s: The name of the VRRP group.   |
| Device HA authenticaton string of text for VRRP group %s maybe wrong.            | A VRRP group's Simple String (Md5) configuration may not match between the Backup and the Master. %s: The name of the VRRP group.   |
| Device HA authentication string of AH for VRRP group %s maybe wrong.             | A VRRP group's AH String (IPSec AH) configuration may not match between the Backup and the Master. %s: The name of the VRRP group.  |
| Retrying to update %s for %s. Retry: %d.   | An update failed. Retrying to update the failed object again. 1st %s: The object to be synchronized, 2ed %s: The feature name for the object to be synchronized, %d: the retry count.   |
| Recovering to Backup original state for %s has failed.                           | An update failed. The device will try to recover the failed update feature to the original state before Device HA synchronizes the specified object.  |
| Recovering to Backup original state for %s has succeeded.                        | Recovery succeeded when an update for the specified object failed.  |
| One of VRRP groups has became avtive. Device HA Sync has aborted from Master %s. | %s: IP or FQDN of Master  |

**Table 208** Device HA Logs (continued)

| LOG MESSAGE   | DESCRIPTION   |
|---|---|
| Master configuration file does not exist. Skip updating ZySH Startup Configuration. |   |
| System internal error: %s. Skip updating %s.  | 1st %s: error string, 2ed %s: the syncing object                            |
| Master configuration file is empty. Skip updating ZySH Startup Configuration.       |   |
| Device HA Sync has failed when syncing %s for %s due to transnission timeout.       | 1st %s: the syncing object, 2ed %s: the feature name for the syncing object |

**Table 209** Routing Protocol Logs

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| RIP on interface %s has been stopped because Device-HA binds this interface. | Device-HA is currently running on the interface %s, so all the local service have to be stopped including RIP. %s: Interface Name |
| RIP on all interfaces have been stopped                                      | Got the CLI command 'no router rip' to shut down RIP on all interfaces  |
| Invalid RIP md5 authentication   | RIP md5 authentication has been set without setting md5 authentication id and key first   |
| Invalid RIP text authentication.   | RIP text authentication has been set without setting authentication key first   |
| RIP on interface %s has been activated.                                      | RIP on interface %s has been activated. %s: Interface Name  |
| RIP direction on interface %s has been changed to In-Only.                   | RIP direction on interface %s has been changed to In-Only. %s: Interface Name   |
| RIP direction on interface %s has been changed to Out-Only.                  | RIP direction on interface %s has been changed to Out-Only. %s: Interface Name  |
| RIP authentication mode has been changed to %s.                              | RIP authentication mode has been changed to text or md5.  |
| RIP text authentication key has been changed.                                | RIP text authentication key has been changed.   |
| RIP md5 authentication id and key have been changed.                         | RIP md5 authentication id and key have been changed.  |

**Table 209** Routing Protocol Logs (continued)

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| RIP global version has been changed to %s.                                       | RIP global version has been changed to version 1 or 2.  |
| RIP redistribute OSPF routes has been enabled.                                   | RIP redistribute OSPF routes has been enabled.  |
| RIP redistribute static routes has been enabled.                                 | RIP redistribute static routes has been enabled.  |
| RIP on interface %s has been deactivated.  | RIP on interface %s has been deactivated. %s: Interface Name  |
| RIP direction on interface %s has been changed to BiDir.                         | RIP direction on interface %s has been changed to BiDir. %s: Interface Name   |
| RIP authentication has been disabled.  | RIP text or md5 authentication has been disabled.   |
| RIP text authentication key has been deleted.                                    | RIP text authentication key has been deleted.   |
| RIP md5 authentication id and key have been deleted.                             | RIP md5 authentication id and key have been deleted.  |
| RIP global version has been deleted.   | RIP global version has been deleted.  |
| RIP redistribute OSPF routes has been disabled.                                  | RIP redistribute OSPF routes has been disabled.   |
| RIP redistribute static routes has been disabled.                                | RIP redistribute static routes has been disabled.   |
| RIP v2-broadcast on interface %s has been enabled.                               | RIP v2-broadcast on interface %s has been enabled. %s: Interface Name.  |
| RIP send-version on interface %s has been changed to %s.                         | RIP send-version on interface %s has been changed to version 1 or 2 or both 1 2. %s: Interface Name.                      |
| RIP receive-version on interface %s has been changed to %s.                      | RIP receive-version on interface %s has been changed to version 1 or 2 or both 1 2. 2nd %s: Interface Name.               |
| RIP send-version on interface %s has been reset to current global version %s.    | RIP send-version on interface %s has been reset to current global version %s. 1st %s: Interface Name, 2nd %s: RIP Version |
| RIP receive-version on interface %s has been reset to current global version %s. | RIP receive-version on interface %s has been reset to current global version %s. 1st %s: Interface Name, 2nd %s: RIP      |

**Table 209** Routing Protocol Logs (continued)

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| RIP v2-broadcast on interface %s has been disabled.                           | RIP v2-broadcast on interface %s has been disabled. %s: Interface Name   |
| OSPF on interface %s has been stopped because Device-HA binds this interface. | Device-HA is currently running on the interface %s, so all the local service have to be stopped including OSPF. %s: Interface Name             |
| Area %s cannot be removed. This area is in use.                               | One or more interfaces are still using this area, so area %s cannot be removed. %s: OSPF Area  |
| Invalid OSPF %s authentication of area %s.                                    | OSPF md5 or text authentication has been set without setting md5 authentication id and key, or text authentication key first.                  |
| Invalid OSPF virtual-link %d md5 authentication of area %s.                   | Virtual-link %s md5 authentication has been set without setting md5 authentication id and key first. %s: Virtual-Link ID                       |
| Invalid OSPF virtual-link %s text authentication of area %s.                  | Virtual-link %s text authentication has been set without setting text authentication key first. %s: Virtual-Link ID                            |
| Invalid OSPF virtual-link %s authentication of area %s.                       | Virtual-link %s authentication has been set to same-as-area but the area has invalid authentication configuration. %s: Virtual-Link ID         |
| Invalid OSPF md5 authentication on interface %s.                              | Invalid OSPF md5 authentication is set on interface %s. %s: Interface Name   |
| Invalid OSPF text authentication on interface %s.                             | Invalid OSPF text authentication is set on interface %s. %s: Interface Name  |
| Interface %s does not belong to any OSPF area.                                | Interface %s has been set OSPF authentication same-as-area, however the interface does not belong to any OSPF area. %s: Interface Name         |
| Invalid OSPF authentication of area %s on interface %s.                       | Interface %s has been set OSPF authentication same-as-area, however the area has invalid text authentication configuration. %s: Interface Name |

**Table 210** NAT Logs

| LOG MESSAGE               | DESCRIPTION  |
|---------------------------|--|
| The NAT range is full     | The NAT mapping table is full.   |
| %s FTP ALG has succeeded. | The FTP Application Layer Gateway (ALG) has been turned on or off. %s: Enable or Disable |

**Table 210** NAT Logs (continued)

| LOG MESSAGE                                       | DESCRIPTION  |
|---|--|
| Extra signal port of FTP ALG has been modified.   | Extra FTP ALG port has been changed.                             |
| Signal port of FTP ALG has been modified.         | Default FTP ALG port has been changed.                           |
| %s H.323 ALG has succeeded.                       | The H.323 ALG has been turned on or off. %s: Enable or Disable   |
| Extra signal port of H.323 ALG has been modified. | Extra H.323 ALG port has been changed.                           |
| Signal port of H.323 ALG has been modified.       | Default H.323 ALG port has been changed.                         |
| %s SIP ALG has succeeded.                         | The SIP ALG has been turned on or off. %s: Enable or Disable     |
| Extra signal port of SIP ALG has been modified.   | Extra SIP ALG port has been changed.                             |
| Signal port of SIP ALG has been modified.         | Default SIP ALG port has been changed.                           |
| Register SIP ALG extra port=%d failed.            | SIP ALG apply additional signal port failed.<br>%d: Port number  |
| Register SIP ALG signal port=%d failed.           | SIP ALG apply signal port failed.<br>%d: Port number             |
| Register H.323 ALG extra port=%d failed.          | H323 ALG apply additional signal port failed.<br>%d: Port number |
| Register H.323 ALG signal port=%d failed.         | H323 ALG apply signal port failed.<br>%d: Port number            |
| Register FTP ALG extra port=%d failed.            | FTP ALG apply additional signal port failed.<br>%d: Port number  |
| Register FTP ALG signal port=%d failed.           | FTP ALG apply signal port failed.<br>%d: Port number             |

**Table 211** PKI Logs

| LOG MESSAGE                                     | DESCRIPTION   |
|---|---|
| Generate X509certifiante "%s" successfully      | The router created an X509 format certificate with the specified name.  |
| Generate X509 certifiante "%s" failed, errno %d | The router was not able to create an X509 format certificate with the specified name. See <a href="#">Table 214 on page 410</a> for details about the error number. |



**Table 211** PKI Logs (continued)

| LOG MESSAGE  | DESCRIPTION   |
|--|---|
| Generate certifiaste request "%s" successfully                     | The router created a certificate request with the specified name.   |
| Generate certifiaste request "%s" failed, errno %d                 | The router was not able to create a certificate request with the specified name. See <a href="#">Table 214 on page 410</a> for details about the error number.        |
| Generate PKCS#12 certificate "%s" successfully                     | The router created a PKCS#12 format certificate with the specified name.  |
| Generate PKCS#12 certificate "%s" failed, errno %d                 | The router was not able to create anPKCS#12 format certificate with the specified name. See <a href="#">Table 214 on page 410</a> for details about the error number. |
| Prepare to import "%s" into "My Certificate"                       | %s is the name of a certificate request.  |
| Prepare to import "%s" into Trusted Certificate"                   | %s is the name of a certificate request.  |
| CMP enrollment "%s" successfully, CA "%s", URL "%s"                | The device used CMP to enroll a certificate. 1st %s is a request name, 2nd %s is the CA name, 3rd %s is the URL .   |
| CMP enrollment "%s" failed, CA "%s", URL "%s"                      | The device was unable to use CMP to enroll a certificate. 1st %s is a request name, 2nd %s is the CA name, 3rd %s is the URL  |
| SCEP enrollment "%s" successfully, CA "%s", URL "%s"               | The device used SCEP to enroll a certificate. 1st %s is a request name, 2nd %s is the CA name, 3rd %s is the URL .  |
| SCEP enrollment "%s" failed, CA "%s", URL "%s"                     | The device was unable to use SCEP to enroll a certificate. 1st %s is a request name, 2nd %s is the CA name, 3rd %s is the URL   |
| Import X509 certificate "%s" into My Certificate successfully      | The device imported a x509 format certificate into My Certificates. %s is the certificate request name.   |
| Import X509 certificate "%s" into Trusted Certificate successfully | The device imported a x509 format certificate into Trusted Certificates. %s is the certificate request name.  |
| Import PKCS#12 certificate "%s" into "My Certificate" successfully | The device imported a PKCS#12 format certificate into My Certificates. %s is the certificate request name.  |
| Import PKCS#7 certificate "%s" into "My Certificate" successfully  | The device imported a PKCS#7 format certificate into My Certificates. %s is the certificate request name.   |

**Table 211** PKI Logs (continued)

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Import PKCS#7 certificate "%s" into "Trusted Certificate" successfully | The device imported a PKCS#7 format certificate into Trusted Certificates. %s is the certificate request name.             |
| Decode imported certificate "%s" failed                                | The device was not able to decode an imported certificate. %s is certificate the request name                              |
| Export PKCS#12 certificate "%s" from "My Certificate" successfully     | The device exported a PKCS#12 format certificate from My Certificates. %s is the certificate request name.                 |
| Export PKCS#12 certificate "%s" from "My Certificate" failed           | The device was not able to export a PKCS#12 format certificate from My Certificates. %s is the certificate request name.   |
| Export X509 certificate "%s" from "My Certificate" failed              | The device was not able to export a x509 format certificate from My Certificates. %s is the certificate request name.      |
| Export X509 certificate "%s" from "Trusted Certificate" failed         | The device was not able to export a x509 format certificate from Trusted Certificates. %s is the certificate request name. |
| Export X509 certificate "%s" from "My Certificate" successfully        | The device exported a x509 format certificate from My Certificates. %s is the certificate request name.                    |
| Export X509 certificate "%s" from "Trusted Certificate" successfully   | The device exported a x509 format certificate from Trusted Certificates. %s is the certificate request name.               |
| Export X509 certificate "%s" from "My Certificate" failed              | The device was not able to export a x509 format certificate from My Certificates. %s is the certificate request name.      |
| Import PKCS#12 certificate "%s" with incorrect password                | An administrator used the wrong password when trying to import a PKCS#12 format certificate. %s is the certificate name.   |
| Cert trusted: %s   | %s is the subject.   |
| Due to %d, cert not trusted: %s  | %d is an error number (see <a href="#">Table 214 on page 410</a> ), %s is the certificate subject.                         |

| CODE | DESCRIPTION  |
|------|--|
| 1    | Algorithm mismatch between the certificate and the search constraints. |
| 2    | Key usage mismatch between the certificate and the search constraints. |

| CODE | DESCRIPTION   |
|------|---|
| 3    | Certificate was not valid in the time interval.                     |
| 4    | (Not used)  |
| 5    | Certificate is not valid.   |
| 6    | Certificate signature was not verified correctly.                   |
| 7    | Certificate was revoked by a CRL.                                   |
| 8    | Certificate was not added to the cache.                             |
| 9    | Certificate decoding failed.  |
| 10   | Certificate was not found (anywhere).                               |
| 11   | Certificate chain looped (did not find trusted root).               |
| 12   | Certificate contains critical extension that was not handled.       |
| 13   | Certificate issuer was not valid (CA specific information missing). |
| 14   | (Not used)  |
| 15   | CRL is too old.   |
| 16   | CRL is not valid.   |
| 17   | CRL signature was not verified correctly.                           |
| 18   | CRL was not found (anywhere).                                       |
| 19   | CRL was not added to the cache.                                     |
| 20   | CRL decoding failed.  |
| 21   | CRL is not currently valid, but in the future.                      |
| 22   | CRL contains duplicate serial numbers.                              |
| 23   | Time interval is not continuous.                                    |
| 24   | Time information not available.                                     |
| 25   | Database method failed due to timeout.                              |
| 26   | Database method failed.   |
| 27   | Path was not verified.  |
| 28   | Maximum path length reached.  |

**Table 212** Interface Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Interface %s has been deleted.   | An administrator deleted an interface. %s is the interface name.                     |
| AUX Interface dialing failed. This AUX interface is not enabled.       | A user tried to dial the AUX interface, but the AUX interface is not enabled.        |
| AUX Interface disconnecting failed. This AUX interface is not enabled. | The AUX interface is not enabled and a user tried to use the disconnect aux command. |

**Table 212** Interface Logs (continued)

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Please type phone number of interface AUX first then dial again.                   | A user tried to dial the AUX interface, but the AUX interface does not have a phone number set.  |
| Please type phone number of Interface AUX first then disconnect again.             | The AUX interface does not have a phone number set and a user tried to use the disconnect aux command.   |
| Interface %s will reapply because Device HA become active status.                  | Device-ha became active and is using a PPP base interface, the PPP interface must reapply, %s is the interface name.   |
| Interface %s will reapply because Device HA is not running.                        | Device-ha was deleted and free PPP base interface, PPP interface must reapply, %s is the interface name.   |
| Interface %s will stop connect because Device HA become standby status.            | When device-ha is stand-by and use PPP base interface, PPP interface connection will stop, %s: interface name.   |
| Create interface %s has been failed.   | When PPP can't running fail, %s: interface name.   |
| Base interface %s is disabled. Interface %s is disabled now.                       | When user disable ethernet, vlan or bridge interface and this interface is base interface of PPP or virtual interface. PPP and virtual will disable too. 1st %s is interface name, 2nd %s is interface.  |
| Interface %s has been changed.   | An administrator changed an interface's configuration. %s: interface name.   |
| Interface %s has been added.   | An administrator added a new interface. %s: interface name.  |
| Interface %s is enabled.   | An administrator enabled an interface. %s: interface name.   |
| Interface %s is disabled.  | An administrator disabled an interface. %s: interface name.  |
| %s MTU > (%s MTU - 8), %s may not work correctly.                                  | An administrator configured a PPP interface, PPP interface MTU > (base interface MTU - 8), PPP interface may not run correctly because PPP packets will be fragmented by base interface and peer will not receive correct PPP packets. 1st %s: PPP interface name, 2nd %s: ethernet interface name.  |
| (%s MTU - 8) < %s MTU, %s may not work correctly.                                  | An administrator configured ethernet, vlan or bridge and this interface is base interface of PPP interface. PPP interface MTU > (base interface MTU - 8), PPP interface may not run correctly because PPP packets will be fragmented by base interface and peer will not receive correct PPP packets. 1st %s: Ethernet interface name, 2nd %s: PPP interface name. |
| Interface %s links down. Default route will not apply until interface %s links up. | An administrator set a static gateway in interface but this interface is link down. At this time the configuration will be saved but route will not take effect until the link becomes up. 1st %s: interface name, 2nd %s: interface name.   |

**Table 212** Interface Logs (continued)

| LOG MESSAGE   | DESCRIPTION  |
|---|--|
| name=%s,status=%s,TxPkts=%u,RxPkts=%u,Colli.=%u,TxB/s=%u,RxB/s=%u,UpTime=%s | Port statistics log. This log will be sent to the VRPT server.<br>1st %s: physical port name, 2nd %s: physical port status, 1st %u: physical port Tx packets, 2nd %u: physical port Rx packets, 3rd %u: physical port packets collisions, 4th %u: physical port Tx Bytes/s, 5th %u: physical port Rx Bytes/s, 3rd %s: physical port up time. |
| name=%s,status=%s,TxPkts=%u,RxPkts=%u,Colli.=%u,TxB/s=%u,RxB/s=%u           | Interface statistics log. This log will be sent to the VRPT server.<br>1st %s: interface name, 2nd %s: interface status, 1st %u variable: interface Tx packets, 2nd %u variable: interface Rx packets, 3rd %u: interface packets collisions, 4th %u: interface Tx Bytes/s, 5th %u: interface Rx Bytes/s.                                     |
| Interface %s start dialing.   | A PPP or aux interface started dialing to a server. %s: interface name.  |
| Interface %s connect failed: Connect to server failed.                      | A PPTP interface failed to connect to the PPTP server. %s: interface name.   |
| Interface %s connection terminated.   | A PPP or AUX connection will terminate. %s: interface name.  |
| Interface %s connection terminated: idle timeout.                           | An idle PPP or AUX connection timed out.1%s: interface name.   |
| Interface %s connect failed: MS-CHAPv2 mutual authentication failed.        | MS-CHAPv2 authentication failed (the server must support mS-CHAPv2 and verify that the authentication failed, this does not include cases where the servers does not support MS-CHAPv2). %s: interface name.   |
| Interface %s connect failed: MS-CHAP authentication failed.                 | MS-CHAP authentication failed (the server must support MS-CHAP and verify that the authentication failed, this does not include cases where the server does not support MS-CHAP). %s: interface name.  |
| Interface %s connect failed: CHAP authentication failed.                    | CHAP authentication failed (the server must support CHAP and verify that the authentication failed, this does not include cases where the server does not support CHAP). CHAP: interface name.   |
| Interface %s is connected.  | A PPP or AUX interface connected successfully. %s: interface name.   |
| Interface %s is disconnected.   | A PPP or AUX interface disconnected successfully. %s: interface name.  |
| Interface %s connect failed: Peer not responding.                           | The interface's connection will be terminated because the server did not send any LCP packets. %s: interface name.   |
| Interface %s connect failed: PAP authentication failed.                     | PAP authentication failed (the server must support PAP and verify that the authentication failed, this does not include cases where the server does not support PAP). %s: PPP interface name.  |
| Interface %s connect failed: Connect timeout.                               | A PPPOE connection timed out due to a lack of response from the PPPOE server. %s: PPP interface name.  |
| Interface %s create failed because has no member.                           | A bridge interface has no member. %s: bridge interface name.   |

**Table 213** Account Logs

| LOG MESSAGE                     | DESCRIPTION   |
|---------------------------------|---|
| Account %s %s has been deleted. | A user deleted an ISP account profile.<br>1st %s: profile type, 2nd %s: profile name.           |
| Account %s %s has been changed. | A user changed an ISP account profile's options.<br>1st %s: profile type, 2nd %s: profile name. |
| Account %s %s has been added.   | A user added a new ISP account profile.<br>1st %s: profile type, 2nd %s: profile name.          |

**Table 214** Port Grouping Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Interface %s links up because of changing Port Group. Enable DHCP client.    | An administrator used port-grouping to assign a port to a representative interface and this representative interface is set to DHCP client and only has one member. In this case the DHCP client will be enabled. %s: interface name.              |
| Interface %s links down because of changing Port Group. Disable DHCP client. | An administrator used port-grouping to assign a port to a representative interface and this representative interface is set to DHCP client and has no members in its group. In this case the DHCP client will be disabled. %s: interface name.     |
| Port Group on %s is changed. Renew DHCP client.                              | An administrator used port-grouping to assign a port to a representative interface and this representative interface is set to DHCP client and has more than one member in its group. In this case the DHCP client will renew. %s: interface name. |
| Port Grouping %s has been changed.   | An administrator configured port-grouping, %s: interface name.   |

**Table 215** Force Authentication Logs

| LOG MESSAGE  | DESCRIPTION  |
|--|--|
| Force User Authentication will be enabled due to http server is enabled.   | Force user authentication will be turned on because HTTP server was turned on.   |
| Force User Authentication will be disabled due to http server is disabled. | Force user authentication will be turned off because HTTP server was turned off. |
| Force User Authentication may not work properly!                           |  |

**Table 216** File Manager Logs

| LOG MESSAGE                    | DESCRIPTION  |
|--------------------------------|--|
| ERROR:#%s, %s                  | Apply configuration failed, this log will be what CLI command is and what error message is.<br>1st %s is CLI command.<br>2nd %s is error message when apply CLI command.     |
| WARNING:#%s, %s                | Apply configuration failed, this log will be what CLI command is and what warning message is.<br>1st %s is CLI command.<br>2nd %s is warning message when apply CLI command. |
| ERROR:#%s, %s                  | Run script failed, this log will be what wrong CLI command is and what error message is.<br>1st %s is CLI command.<br>2nd %s is error message when apply CLI command.        |
| WARNING:#%s, %s                | Run script failed, this log will be what wrong CLI command is and what warning message is.<br>1st %s is CLI command.<br>2nd %s is warning message when apply CLI command.    |
| Resetting system...            | Before apply configuration file.   |
| System reseted. Now apply %s.. | After the system reset, it started to apply the configuration file.<br>%s is configuration file name.  |
| Running %s...                  | An administrator ran the listed shell script.<br>%s is script file name.   |





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```
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```

```
SIGNATURE OF TY COON, 1 April 1989 Ty Coon, President of Vice
```

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“+” is the (prefix) number you dial to make an international telephone call.

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